

```

<html lang="en-GB"><!--<![endif]--><head>
  <meta http-equiv="X-UA-Compatible" content="IE=edge">
  <meta http-equiv="Content-Type" content="text/html; charset=UTF-8">
  <meta name="msapplication-config" content="none">
  <meta name="robots" content="noindex">
  <meta id="qa-page-time" name="appTimeStamp" content="">
  <title>
    Universal Credit online - Universal Credit
  </title>

  <link href="/styles/print.b3968944d81d470d83d2.css" media="print"
rel="stylesheet">
  <link rel="shortcut icon"
href="/images/govuk/favicon.b5bada83242a9ba0445b.ico" type="image/x-
icon">
  <link class="svg-icon" rel="mask-icon"
href="/images/govuk/govuk_logotype_crown.f0c3832c79a5d6880040.svg">

  <!-- Size for iPad and iPad mini (high resolution) -->
  <link rel="apple-touch-icon-precomposed" sizes="152x152"
href="/images/govuk/govuk-apple-touch-icon-
152x152.a030b91c0e1aec4960e0.png">

  <!-- Size for iPhone and iPod touch (high resolution) -->
  <link rel="apple-touch-icon-precomposed" sizes="120x120"
href="/images/govuk/apple-touch-icon-120x120.8c3cf787aaa88e245d4b.png">

  <!-- Size for iPad 2 and iPad mini (standard resolution) -->
  <link rel="apple-touch-icon-precomposed" sizes="76x76"
href="/images/govuk/apple-touch-icon-76x76.7c0a307fb22cb1055a0d.png">

  <!-- Default non-defined size, also used for Android 2.1+ devices -->
  <link rel="apple-touch-icon-precomposed" href="/images/govuk/govuk-apple-
touch-icon.7e22b25bbeaf44c5e183.png">

  <meta name="viewport" content="width=device-width, initial-scale=1">
  <meta content="True" name="HandheldFriendly">
  <meta content="320" name="MobileOptimized">
  <meta id="page-id" name="pageId"
content="Qr7nPIS8PVMajhh4gLp5fkW/jnb72b1smNRoHAQPpzNvIRoBra38xRC9Ns
p4l4sCSPawRFhbIC8OgfRyUVEGWQ==">

  <meta property="og:image" content="/images/govuk/govuk-opengraph-
image.b0487e2f69fadb376f8d.png">

  <link href="/styles/styles-govuk.02c1e0f5c755799daa22.css"
rel="stylesheet" type="text/css">
  <link href="/styles/styles-common.42db3e46bc0d9874c1c7.css"
rel="stylesheet" type="text/css">

```



```
<noscript>
  &lt;meta http-equiv="refresh" content="910"&gt;
</noscript>
```

```
<meta name="google-tagmanager-id" id="ga-tag-manager-id"
content="GTM-TP685K">
```

```
<script nonce="">
  window.dataLayer = window.dataLayer || [];
  window.dataLayer.push({
    'gtm.whitelist':
['gaawc','gaawe','ua','cl','lcl','fsl','tl','jel','hl','v','c','ctv','e','dbg','d','f','j','smm','r','u'
,'evl','vis','gas','remm']
  });

  var gaTagManagerPropertyIdElem = document.getElementById('ga-tag-
manager-id'),
      gaTagManagerPropertyId =
gaTagManagerPropertyIdElem.getAttribute('content').trim();

  if (document.cookie.indexOf('uc_cookies_policy=accepted') !== -1 && /[?
&]ga=0/.test(window.location.search) === false) {

    (function (w,d,s,l,i) {
      w[l] = w[l] || [];
      w[l].push({
        'gtm.start': new Date().getTime(),
        event: 'gtm.js'
      });

      var f = d.getElementsByTagName(s)[0],
          j = d.createElement(s),
          dl = l != 'dataLayer' ? '&l=' + l:'';

      j.async = true;
      j.src = '//www.googletagmanager.com/gtm.js?id=' + i + dl;

      f.parentNode.insertBefore(j,f);
    })(window, document, 'script', 'dataLayer', gaTagManagerPropertyId);
  }
</script>
```

```
</head>
```

```
<body class="claimant js-enabled" id="body">
  <script>document.body.className = ((document.body.className) ?
document.body.className + " js-enabled" : "js-enabled");</script>
  <noscript>&lt;iframe class="hidden"
src="//www.googletagmanager.com/ns.html?id=GTM-TP685K" height="0"
width="0"&gt;&lt;/iframe&gt;</noscript>
```

```

    <header>
    <div id="id-cookie-banner" class="govuk-cookie-banner" role="region" aria-
labelledby="id-cookie-banner-heading">
    <div class="govuk-cookie-banner__message govuk-cookie-banner__message--
initial govuk-width-container gutter-half-bottom">
    <div class="govuk-grid-row">
    <div class="govuk-grid-column-two-thirds">
    <h2 id="id-cookie-banner-heading" class="govuk-cookie-
banner__heading">Cookies on Universal Credit</h2>

    <div class="govuk-cookie-banner__content">
    <p>We use some essential cookies to make this service work.</p>
    <p>We'd also like to use analytics cookies so we can understand how
you use the service and make improvements.</p>
    </div>
    </div>
    </div>

    <div class="gutter-quarter-bottom">
    <button type="button" class="button govuk-cookie-banner__accept-
button">Accept analytics cookies</button>
    <button type="button" class="button govuk-cookie-banner__reject-
button">Reject analytics cookies</button>
    </div>
    <a id="cookie-policy-info-link" class="govuk-link" href="/cookiepolicy?
ga=0">View cookies</a>
    </div>

    <div class="govuk-cookie-banner__message govuk-cookie-banner__message--
accepted govuk-width-container hidden" role="alert">
    <div class="govuk-grid-row">
    <div class="govuk-grid-column-two-thirds">
    <div class="govuk-cookie-banner__content">
    <p>You've accepted analytics cookies. You can <a class="govuk-link"
href="/cookiepolicy">change your cookie settings</a> at any time.</p>
    </div>
    </div>
    </div>

    <button class="button govuk-cookie-banner__hide-button gutter-
bottom">Hide this message</button>
    </div>

    <div class="govuk-cookie-banner__message govuk-cookie-banner__message--
rejected govuk-width-container hidden" role="alert">
    <div class="govuk-grid-row">
    <div class="govuk-grid-column-two-thirds">
    <div class="govuk-cookie-banner__content">
    <p>You've rejected analytics cookies. You can <a class="govuk-link"
href="/cookiepolicy">change your cookie settings</a> at any time.</p>
    </div>
    </div>
    </div>

```

```

    </div>

    <button class="button govuk-cookie-banner__hide-button gutter-
bottom">Hide this message</button>
  </div>
</div>

<script nonce="">
  (function () {
    if (document.cookie.indexOf('uc_cookies_policy') === -1) {
      document.querySelector('.govuk-cookie-banner').classList.remove('hidden');
    }
  })();
</script>

<a href="#content" class="skiplink">Skip to main content</a>

<div id="global-header" class="with-proposition">
  <div class="header-wrapper">
    <div class="header-global">
      <div class="header-logo">
        <a href="https://www.gov.uk/" title="Go to the GOV.UK homepage"
id="logo" class="content">
          
          GOV.UK
        </a>
      </div>
    </div>

    </div>

    <div class="header-proposition">
      <nav id="proposition-menu" class="content" aria-label="Site">
        <a href="/" id="proposition-name">Universal Credit</a>
      </nav>
    </div>

  </div>
</div>
<div id="global-header-bar"></div>

  <div class="inner-block print-hide">
<div class="phase-banner">
  <p class="inline">
    <strong class="phase-tag">
      BETA
    </strong>
    <span>
      This is a new service - your feedback will help us to improve it.
    </span>
  </p>
</div>

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</div>
</div>

</header>
<!--end header-->

    <main id="wrapper">

    <div id="content" class="">
```

```
<div class="inner-block">
```

```
<h1 class="heading-xlarge " data-sanitized-page-title="Universal Credit online"
data-tag-page-title="Universal Credit online">
    <span id="id-subtitle" class="category heading-secondary">
    </span>
    <span class="js-page-title" id="main-heading">
    Universal Credit online
    </span>
    <span class="category heading-secondary">

    </span>
</h1>
```

```
<p class="text">Use this service to:</p>
<ul class="list-bullet">
    <li> create a Universal Credit account</li>
    <li> make a claim</li>
    <li> join your partner's claim</li>
</ul>
```

```
<p class="text">You must have an email address. You will also need access
to your mobile phone (if you have one).</p>
```

```
<h2 class="heading-medium gutter-none-top">If you have made a Universal
Credit claim before</h2>
<p class="text"><a id="qa-id-signIn" href="/sign-in">Sign in</a> to return to
an existing claim, report a change or make a new claim.</p>
<p class="text">If you have forgotten your sign in details you can reset them
or ask for a reminder.</p>
```

```

<form method="post" novalidate="" autocomplete="off" action="/start">

  <input type="hidden" name="csrfToken" value="">

  <fieldset>
    <div class="buttonSpacing">
      <div class="gutter-bottom">

        <input formnovalidate="" data-tag-submit-button="" id="id-submit-button"
        class="button" type="submit" name="next" value="Start">

      </div>
    </div>
  </fieldset>

</form>
</div>

```

```

    <div class="inner-block clear js-visible cf">

      </div>
    </div>
  </main>

  <footer class="group js-footer" id="footer">

    <div class="footer-wrapper">

      <div class="footer-meta">
        <div class="footer-meta-inner">
          <ul>
            <li><a id="contact-link" href="/contact">Contact</a></li>
            <li><a href="/privacypolicy">Privacy</a></li>
            <li><a id="cookie-policy-link" href="/cookiepolicy">Cookies</a></li>
            <li><a id="accessibility-statement-link" href="/accessibility-
statement">Accessibility</a></li>
          </ul>

          <div class="open-government-licence">
            <div class="logo"><a
href="https://www.nationalarchives.gov.uk/doc/open-government-licence/
version/3/" rel="license">Open Government Licence</a></div>
            <p>All content is available under the <a
href="https://www.nationalarchives.gov.uk/doc/open-government-licence/

```

version/3/" rel="license">Open Government Licence v3.0, except where otherwise stated</p>

</div>

</div>

<div class="copyright">

© Crown copyright

</div>

</div>

</div>

</footer>

<div id="global-app-error" class="app-error hidden"></div>

<div id="accessibility-status" class="accessibility-status visuallyhidden" role="status" aria-live="polite" aria-atomic="true"></div>

<script src="/scripts/vendor.19cbfea38844b01d03e1.js"></script>

<script src="/scripts/claimant.663a9b9edaa5535a89fa.js"></script>

</body></html>

<html class="js cookies geolocation history no-ie8compat json svg picture no-lowbandwidth svgfilters canvas video webgl cssremunit rgba preserve3d placeholder inlinesvg videoloop csscalc opacity supports svgclippaths touchevents unicode checked fontface lastchild nthchild cssvhunit cssvwunit mediaqueries audio textshadow cssanimations appearance backgroundcliptext backgroundsize csscolumns csscolumns-width csscolumns-span csscolumns-fill csscolumns-gap csscolumns-rule csscolumns-rulecolor csscolumns-rulestyle csscolumns-rulewidth csscolumns-breakbefore csscolumns-breakafter csscolumns-breakinside cssfilters flexbox overflowscrolling csstransforms csstransforms3d csstransitions backgroundblendmode grunticon" lang="en" style="height: 100%;"><!--<![endif]--><head prefix="dcterms: http://purl.org/dc/terms">

<meta charset="UTF-8">

<link rel="apple-touch-icon" sizes="180x180" href="//www.hounslow.gov.uk/site/images/favicons/apple-touch-icon.png">

<link rel="icon" type="image/png" href="//www.hounslow.gov.uk/site/images/favicons/favicon-32x32.png" sizes="32x32">

```

    <link rel="icon" type="image/png"
href="//www.hounslow.gov.uk/site/images/favicons/favicon-16x16.png"
sizes="16x16">
    <link rel="manifest"
href="//www.hounslow.gov.uk/site/images/favicons/manifest.json">
    <link rel="mask-icon"
href="//www.hounslow.gov.uk/site/images/favicons/safari-pinned-tab.svg?
v=gAEaam6L7J" color="#642f6c">
    <link rel="shortcut icon"
href="//www.hounslow.gov.uk/site/images/favicons/favicon.ico">
    <meta name="msapplication-TileColor" content="#642f6c">
    <meta name="msapplication-TileImage"
content="//www.hounslow.gov.uk/site/images/favicons/mstile-150x150.png">
    <meta name="msapplication-config"
content="//www.hounslow.gov.uk/site/images/favicons/browserconfig.xml?
v=gAEaam6L7J">
    <meta name="theme-color" content="#642f6c">

    <link href="https://fonts.googleapis.com/css?family=Lato:400,400i,700,700i"
rel="stylesheet">

    <link rel="alternate" type="application/rss+xml" title="RSS"
href="https://www.hounslow.gov.uk/rss/news">
    <link rel="search" type="application/opensearchdescription+xml"
title="London Borough of Hounslow"
href="https://www.hounslow.gov.uk/site/scripts/opensearch.php">
    <link rel="stylesheet" type="text/css"
href="//www.hounslow.gov.uk/site/dist/orbit.css">
    <!--[if lt IE 9]>
        <link href="//www.hounslow.gov.uk/site/dist/orbit-oldie.css"
rel="stylesheet" type="text/css">
    <![endif]-->
    <link rel="canonical"
href="https://www.hounslow.gov.uk/info/20018/council_tax_and_benefits/2009/
what_is_council_tax">
    <!-- Google Tag Manager -->
    <link rel="stylesheet"
href="//www.hounslow.gov.uk/site/dist/icons/icons.data.svg.css"
media="all"><script async=""
src="https://www.google-analytics.com/analytics.js"></script><script async=""
src="https://www.googletagmanager.com/gtm.js?id=GTM-MM6K7PK"></script>
<script>(function(w,d,s,l,i){w[l]=w[l]||[];w[l].push({'gtm.start':
new Date().getTime(),event:'gtm.js'});var f=d.getElementsByTagName(s)[0],
j=d.createElement(s),dl=l!='dataLayer'?'&l='+l:'';j.async=true;j.src=
'https://www.googletagmanager.com/gtm.js?
id='+i+dl;f.parentNode.insertBefore(j,f);
})(window,document,'script','dataLayer','GTM-MM6K7PK');</script>
<!-- End Google Tag Manager -->    <meta name="author" content="London
Borough of Hounslow">
    <meta name="revisit-after" content="2 days">
    <meta name="viewport" content="width=device-width, initial-scale=1">
    <meta name="ROBOTS" content="INDEX,FOLLOW">

<!-- HTML5 Template -->

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```
<!-- not HTML5 supported -->
<!-- Dublin Core Metadata -->
<meta name="dcterms.creator" content="Sorriya Ali">
<meta name="dc.created" content="2019-08-13">
<meta name="dc.modified" content="2019-08-13">
<meta name="dc.description" content="What is Council Tax?">
<meta name="dcterms.format" content="text/html">
<meta name="dcterms.identifier"
content="https://www.hounslow.gov.uk/site/scripts/documents_info.php?
categoryID=20018&documentID=2009">
<meta name="dcterms.language" content="en">
<meta name="dcterms.publisher" content="London Borough of Hounslow">
<meta name="dcterms.rights" content="Copyright 2016 London Borough of
Hounslow">
<meta name="dc.title" content="What is Council Tax?">
<meta name="dcterms.coverage" content="Bedfont, Brentford, Chiswick
Homefields, Chiswick Riverside, Cranford, Feltham North, Feltham West,
Hanworth, Hanworth Park, Heston Central, Heston East, Heston West, Hounslow
Central, Hounslow Heath, Hounslow South, Hounslow West, Isleworth, Osterley
and Spring Grove, Syon, Turnham Green, Hounslow, London, UK, Worldwide">
<meta name="dcterms.subject" content="Council Tax and benefits">
    <meta name="description" content="What is Council Tax?">
    <meta name="keywords" content="documents, consultations, policies,
information, plans, performance, objectives, facts and figures, strategy,
hounslow, hounslow council, borough of hounslow, london borough, local
government, housing, council tax, social services, schools, planning, bin
collection, parking, leisure, elections">
<script src="//www.hounslow.gov.uk/site/javascript/swfobject.js"></script>
<script src="//www.hounslow.gov.uk/site/javascript/libs/modernizr/modernizr-
custom.min.js"></script>
<!--[if lt IE 9]>
<script src="//www.hounslow.gov.uk/site/javascript/libs/ie9-js/index.js"></
script>
<![endif]-->

<!-- Grunticon -->
<script>!function(){function e(e,n,t){function o(o,n,t){var r=n||window.document.createElement("link"),r.n=o||window.document.getElementsByTagName("script")[0],a=window.document.styleSheets;return o.rel="stylesheet",o.href=e,o.media="only x",r.parentNode.insertBefore(o,r),o.onloadcssdefined=function(e){for(var n,t=0;t<a.length;t++)a[t].href&&a[t].href===o.href&&(n=!0);n?e():setTimeout(function(){o.onloadcssdefined(e)})},o.onloadcssdefined(function(){o.media=t||"all"}),o}function n(e,n){e.onload=function(){e.onload=null,n&&n.call(e)},"isApplicationInstalled"in navigator&&"onloadcssdefined"in e&&e.onloadcssdefined(n)}!function(t){var o=function(r,a){function c(c){var i=t.navigator,c=t.document,s=t.Image,d=(!c.createElementNS||c.createElementNS("http://www.w3.org/2000/svg","svg").createSVGRect||c.implementation.hasFeature("http://www.w3.org/TR/SVG11/feature#Image","1.1"))|t.opera&&-1===i.userAgent.indexOf("Chrome")|-1!
```



```

==i.userAgent.indexOf("Series40")),l=new s;l.onerror=function()
{o.method="png",o.href=r[2],e(r[2])},l.onload=function(){var
t=1===l.width&&1===l.height,i=r[t&&d?0:t?1:2];t&&d?o.method="svg":t?
o.method="datapng":o.method="png",o.href=i,n(e(i),a)},l.src="
ywAAAAAAQABAAACAUwAOw==",c=documentElement.className+="
grunticon"};o.loadCSS=e,o.onloadCSS=n,t.grunticon=o})(this),function(e,n)
{"use strict";var t=n.document,o="grunticon:",r=function(e)
{if(t.attachEvent?"complete"===t.readyState:"loading"!
===t.readyState)e());else{var n=!
1;t.addEventListener("readystatechange",function(){n||(n=!0,e())},!
1)}},a=function(e){return
n=document.querySelector('link[href$="'+e+'"]')},i=function(e){var
n,t,r,a,i,c,s={};if(n=e.sheet,!n)return s;t=n.cssRules?n.cssRules:n.rules;for(var
d=0;d<t.length;d++)r=t[d].cssText,a=o+t[d].selectorText,i=r.split(";")
[0].match(/US\-\ASCII\,([^\"]
+))/),i&&i[1]&&(c=decodeURIComponent(i[1]),s[a]=c);return s},c=function(e)
{var n,r,a,i;a="data-grunticon-embed";for(var c in e)
{i=c.slice(o.length);try{n=t.querySelectorAll(i)}catch(s){continue}r=[];for(var
d=0;d<n.length;d++)null!
==n[d].getAttribute(a)&&r.push(n[d]);if(r.length)for(d=0;d<r.length;d+
+)r[d].innerHTML=e[c],r[d].style.backgroundImage="none",r[d].removeAttribute
(a)}return r},s=function(n){{"svg"===e.method&&r(function()
{c(i(a(e.href))),("function"===typeof
n&&n())}};e.embedIcons=c,e.getCSS=a,e.getIcons=i,e.ready=r,e.svgLoadedCall
back=s,e.embedSVG=s}(grunticon,this)}();grunticon(["//www.hounslow.gov.uk/
site/dist/icons/icons.data.svg.css",
"//www.hounslow.gov.uk/site/dist/icons/icons.data.png.css",
"//www.hounslow.gov.uk/site/dist/icons/icons.fallback.css"],
grunticon.svgLoadedCallback);</script>
<noscript>&lt;link rel="stylesheet"
href="//www.hounslow.gov.uk/site/dist/icons/icons.fallback.css"&gt;</noscript>
<title>What is Council Tax? | What is Council Tax? | London Borough of
Hounslow</title>
<link type="text/css" rel="stylesheet" charset="UTF-8"
href="https://translate.googleapis.com/translate_static/css/translateelement.css"
><script type="text/javascript" charset="UTF-8"
src="https://translate.googleapis.com/_/translate_http/_js/k=translate_http.tr.en
_GB.TljoXFncqV0.O/am=Bg/d=1/exm=el_conf/ed=1/
rs=AN8SPfrpcyMCnzjGVN9qNz295Bu-cKEAUQ/m=el_main"></script><script
src="https://websurveys2.govmetric.com/js/client/gm_intro.js?
v=202011112031"></script><link rel="stylesheet" type="text/css"
href="https://websurveys2.govmetric.com/css/modal2/modal.css?
v=202011112031"></head><video
src="data:video/mp4;base64,AAAAIGZ0eXBpc29tAAACAGlzb21pc28yYXZjMW1w
NDEAAAAIZnJlZQAAAs1tZGF0AAACrgYF//
+q3EXpvebZSLeWLNgg2SPu73gyNjQgLSBjb3JlIDE0OCByMjYwMSBhMGnkN2QzIC
0gSC4yNjQvTVBFry00IEFWQyBjb2RlYyAtIENvcHl5ZWZ0IDIwMDtMjAxNSAtIGh0d
HA6Ly93d3cudmlkZW9sYW4ub3JnL3gyNjQgHRtbCatIG9wdGlbnM6IGNhYmFjPT
EgcmlVbmPTMgZGVibG9jaz0xOjA6MCMhbmFseXNIPTB4MzoweDEExMyBtZT1oZXggc
3VibWU9NyBwc3k9MSBwc3lfcmlQ9MS4wMDowLjAwIG1pGVkX3JlZj0xIG1lX3Jhbm
dIPTE2IGNocm9tYV9tZT0xIHRYZWxsaXM9MSA4eDhkY3Q9MSBjcW09MCMkZWZke
m9uZT0yMSwXMSBmYXN0X3Bza2lwPTEgY2hyb21hX3FwX29mZnNldD0tMiB0aHJl
YWRzPTEgqbG9va2FoZWZkX3RocmVhZHM9MSBzbzBGljZWRfdGhyZWZkcz0wIG5yPT

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AgZGVjaW1hdGU9MSBpbnRlcmxhY2VkbPTAgYmx1cmF5X2NvbXBhdD0wIGNvbnN0cmFpbmVkX2ludHJhPTAgYmZyYW1lc20zIGJfcHlyYW1pZD0yIGJfYWRhcHQ9MSBiX2JpYXM9MCBkaXJlY3Q9MSB3ZWlnaHRiPTEgb3Blbi9nb3A9MCB3ZWlnaHRwPTIga2V5aW50PTI1MCBBrZXlpbnRfbWluPTEwIHJkZW5lY3V0PTQwIGludHJhX3JlZnJlc2g9MCBYyY19sb29rYWwhYWQ9NDAGcmM9Y3JmIG1idHJlZT0xIGNyZj0yMy4wIHFjb21wPTAuNjAgcXBtaW49MCBxcG1heD02OSBxcHN0ZXAA9NCBpcF9yYXRpbz0xLjQwIGFxpTE6MS4wMACAAAAAD2WlhaA3//728P4FNjuZQQAAAu5tb292AAAAbG12aGQAAAAA
AAAAAAAAAAAAAAAAAPoAAAAZAABAAABAAAAAAAAAAAAAAAAAAAAQAAAAAAAAAAAAAAAAA
AAAAEAAAAAAAAAAAAAAAAAAAAEAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAA
AAAAACAAACGHRyYWsAAABcdGtoZAAAAAMAAAAAAAAAAAAAAAAAAAAEAAAAAAAAAZA
AAAAAAAAAAAAAAAAAAAAQAAAAAAAAAAAAAAAAAAAAEAAAAAAAAAAAAAAAAA
AAAAEAAAAAAAgAAAAIAAAAAACRIZHRzAAAAHGVsc3QAAAAAAAAAAQAAAGQAAA
AAAAEAAAAAAZBtZGllhAAAAIG1kaGQAAAAAAAAAAAAAAAAAACgAAAAEAFXEAAA
AAAAtaGRscgAAAAAAAAAAAdmlkZQAAAAAAAAAAAAAAAAAFZpZGVvSGFuZGxlcgAAA
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autoplay="" style="display: none;"></video>
<body class="two-column" style="position: relative; min-height: 100%; top:
0px;">
 <nav class="skip-links" aria-label="Skip to content navigation">
 <ul id="top" class="list list--skip-links">
 <li class="list_item"><a class="list_link" href="#content"
rel="nofollow" tabindex="1">Skip to content

 </nav>
<!-- googleoff: index -->
 <header class="site-header">
 <div class="container">
 <ul class="list site-header_quicklinks">
 <li class="list_item"><div id="google_translate_element"><div
class="skiptranslate goog-te-gadget" dir="ltr" style="display: none;"><label
for="goog-te-combo">Translate this website into different languages using
Google Translate</label><div id=":0.targetLanguage"><select class="goog-te-
combo" aria-label="Language Translate Widget"
id="goog-te-combo"></select></div>Powered by <span style="white-
space:nowrap"></div></div>
 <li class="list_item"><a class="list_link" href="/accessibility"
title="Accessibility statement">Accessibility

 <div class="identity">
 <a href="https://www.hounslow.gov.uk"
class="identity_logo" title="Click to return to the homepage" tabindex="2">
 <span class="identity_icon icon icon-logo icon-logo--full"
style="background-image: none;"><svg xmlns="http://www.w3.org/2000/svg"
width="340" height="90" viewBox="0 0 340 90"
preserveAspectRatio="xMinYMid" aria-hidden="true"><title>London Borough of

Hounslow</title><path d="M40.65,59.87a0.46,0.46,0,0,1-.32-0.42l0-.17-
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8.37-8.49m0,13.53c-3.16,0-4-2.89-4-5.54,0-2.4,1.3-4.76,4-
4.76s4,2.3,4,4.76c0,2.68-.84,5.54-4,5.54m11.73,2.86h4.16V32.64c0-2.3,0-
6.53,3.38-6.53a4.22,4.22,0,0,1,1.86.34v-4.2a4.52,4.52,0,0,0-1.27-.12c-2.48,0-
4.19,2.52-4.38,4h-0.06V22.5H244.7v16Zm18.74-16.4c-4.72,0-8.35,3.2-
8.35,8.49a7.9,7.9,0,0,0,8.35,8.28c5.3,0,8.37-3.67,8.37-8.28,0-5.29-3.63-8.49-
8.37-8.49m0,13.53c-3.16,0-4-2.89-4-5.54,0-2.4,1.3-4.76,4-
4.76s4,2.3,4,4.76c0,2.68-.84,5.54-4,5.54M289.69,22.5h-
4.15v7.84c0,2.05-.65,5.32-3.66,5.32-2.67,0-2.7-2.64-2.7-
4.6V22.5H275V32.61c0,3.61,1.64,6.29,5.43,6.29a6.65,6.65,0,0,0,5.24-
2.55h0.06v2.18h3.94v-16Zm15,0v2.18h-0.06a5.3,5.3,0,0,0-4.9-2.55c-4.78,0-
6.76,4.45-6.76,8.31,0,4.3,1.8,8.09,6.51,8.09a5.7,5.7,0,0,0,5-
2.55h0.06c0,2.77-.22,6.22-4.81,6.22a11.93,11.93,0,0,1-4.65-1.4l-
0.34,3.55a14,14,0,0,0,5.52,1.09c6.7,0,8.44-4.11,8.44-8.46V22.5h-4Zm-
3.85,12.79c-2.39,0-3.54-2.68-3.54-4.85,0-2.46.9-5.07,3.72-
5.07,2.42,0,3.47,2.24,3.47,5S303.43,35.29,300.83,35.29Zm11.43,3.24h4.16V30.
68c0-2.05.65-5.32,3.66-5.32,2.67,0,2.7,2.65,2.7,4.61v8.56h4.16V28.41c0-3.61-
1.65-6.29-5.43-6.29a5.94,5.94,0,0,0-5,2.55h-0.06V15.19h-
4.16V38.52ZM95.84,54.11c-4.72,0-8.34,3.2-
8.34,8.49a7.9,7.9,0,0,0,8.34,8.28c5.3,0,8.37-3.67,8.37-8.28,0-5.29-3.63-8.49-
8.37-8.49m0,13.54c-3.16,0-4-2.89-4-5.54,0-2.4,1.3-4.76,4-
4.76s4,2.3,4,4.76c0,2.67-.84,5.54-4,5.54M109,70.51h4.16v-13h3.63v-3h-3.63v-
2c0-1.24.43-2.46,1.83-2.46a3.23,3.23,0,0,1,1.8.56l0.34-3.45a14.55,14.55,0,0,0-
3-.34c-3.29,0-5.09,2.24-5.09,5.44v2.24h-
3.07v3H109v13Zm19.54,0h4.34V61h8.68v9.52h4.34V48.79h-4.34v8.77h-
8.68V48.79h-4.34V70.51Zm29.23-16.4c-4.72,0-8.34,3.2-
8.34,8.49a7.9,7.9,0,0,0,8.34,8.28c5.3,0,8.38-3.67,8.38-8.28,0-5.29-3.63-8.49-
8.38-8.49m0,13.54c-3.16,0-4-2.89-4-5.54,0-2.4,1.3-4.76,4-
4.76s4,2.3,4,4.76c0,2.67-.84,5.54-4,5.54M184,54.49h-
4.16v7.84c0,2.05-.65,5.32-3.66,5.32-2.67,0-2.7-2.64-2.7-4.61V54.49h-
4.16V64.6c0,3.61,1.65,6.29,5.43,6.29A6.66,6.66,0,0,0,180,68.33h0.06v2.18H18
4v-16Zm3.58,16h4.16V62.67c0-2.05.65-5.32,3.66-
5.32,2.67,0,2.7,2.64,2.7,4.61v8.56h4.16V60.4c0-3.61-1.65-6.29-5.43-
6.29a6,6,0,0,0-5.24,2.55h-0.06V54.49h-
3.94v16ZM216.32,54.7a19.07,19.07,0,0,0-4.53-.59c-3.26,0-6.27,1.53-
6.27,5,0,5.79,7.23,3.64,7.23,6.78,0,1.56-1.67,2-2.73,2a9.09,9.09,0,0,1-4.09-
1.06l-0.25,3.42a18.52,18.52,0,0,0,4.72.69c3.38,0,6.7-1.49,6.7-5.23,0-5.79-7.23-
4.17-7.23-6.72,0-1.37,1.33-1.78,2.45-
1.78a10.17,10.17,0,0,1,3.72.69Zm4.09,15.81h4.16V47.17h-4.16V70.51Zm15.85-
16.4c-4.71,0-8.35,3.2-8.35,8.49a7.9,7.9,0,0,0,8.35,8.28c5.3,0,8.38-3.67,8.38-
8.28,0-5.29-3.63-8.49-8.38-8.49m0,13.54c-3.16,0-4-2.89-4-5.54,0-2.4,1.3-4.76,4-
4.76s4,2.3,4,4.76c0,2.67-.84,5.54-4,5.54m15.23,2.86h4.75l3.41-
12.23h0.06l3.47,12.23h4.9l4.9-16h-4L265.7,66.34h-0.06l-3.48-11.85h-
4.84L254.1,66.34H254L250.5,54.49H246.1Z" fill-rule="evenodd"
fill="#fff"></path></svg>

London Borough of
Hounslow

</div>

<nav class="site-header__buttons" aria-label="Main site navigation">

```

        <a href="https://www.hounslow.gov.uk/account/signin"
class="button button--secondary" title="Sign in to your London Borough of
Hounslow account">
            <span class="icon icon-user-white"></span><span
class="button__text"><span class="visually-hidden">Login to
</span>account</span>
        </a>
        <button class="button button--primary" data-a11y-toggle="site-
search-wrapper" title="Search this site..." id="a11y-toggle-0" aria-
controls="site-search-wrapper" aria-expanded="false">
            <span class="icon icon-search-white"></span><span
class="button__text">Search</span>
        </button>
    </nav>
</div>
</header>
<div id="site-search-wrapper" class="site-search-wrapper" aria-
hidden="true" aria-labelledby="a11y-toggle-0">
    <div class="container">
        <form class="site-search form form--search"
action="https://www.hounslow.gov.uk/site_search/results/" method="get">
            <div class="form__control form__control--append">
                <label class="form__label" for="search-site">Search this
site</label>
                <div class="form__append-group">
                    <input class="form__field" type="search" size="18"
maxlength="40" name="q" placeholder="Search this site" id="search-site"
tabindex="-1"><button class="button" type="submit" id="search-site-submit"
tabindex="-1"><span class="visually-hidden">Search</span><span
class="icon icon-search-white"></span></button>
                </div>
            </div>
        </form>
    </div>
</div>
<!-- googleon: index -->
<main class="site-main">
<!-- googleoff: all -->
    <nav class="breadcrumb">
        <div class="container">
            <span class="breadcrumb__prefix">You are here:</span>
            <ol class="list list--breadcrumb">
                <li class="list__item">
                    <a href="https://www.hounslow.gov.uk" rel="home">Home</a>
                </li>
                <li class="list__item">
                    <a
href="https://www.hounslow.gov.uk/info/20018/council_tax_and_benefits">Coun
cil Tax and benefits</a>
                </li>
                <li class="list__item">
                    <span>What is Council Tax?</span>
                </li>
            </ol>

```

```

        </div>
    </nav>
<!-- googleon: all -->
    <h1 class="page-heading"><span class="page-heading__content">What
is Council Tax?</span></h1>
    <div class="container">
        <div class="site-content">
            <article id="content" tabindex="-1" aria-label="Main Site
Content">
                <div class="editor">
<p>As in all London boroughs, the total amount billed for Council Tax is the sum
of two separate charges:</p>

<ol>
    <li>An amount independently set by the Greater London Authority (the
GLA Precept) and&nbsp;</li>
    <li>An amount set by the council that is needed to cover the local
services it delivers on behalf of the community. It also covers the statutory
duties the government requires the borough to carry out.</li>
</ol>

<p>Each domestic property is placed in a valuation band which is determined by
the Valuation Office.</p>

<p>Most houses in Hounslow fall into bands A and B.</p>

<p>You can check the valuation band of any property by visiting the Valuation
Office.&nbsp;</p>

<p><a href="http://cti.voa.gov.uk/cti/inits.asp">Valuation Office
website</a>&nbsp;</p>

<p><a class="button"
href="https://espws.necsws.com/ords/pwslive/call_initial_apex_page.nes_selfsrv?
service=CAR&la=LBHOW&language=ENG&options=CT">Manage
your Council Tax online</a></p>

<p>&nbsp;</p>
        </div>
    </article>
</div>
<!-- googleoff: index -->
<div class="sidebar sidebar--primary">
<!-- googleon: index -->
    <aside class="sidebar__section sidebar__section--subtle">
        <h3 class="sidebar__heading">Related Information</h3>
        <ul class="sidebar__links list list--navigation">
            <li class="list__item related-links__downloads"><a class="list__link"
href="https://www.hounslow.gov.uk/downloads/20018/council_tax_and_benefits"
>Downloads</a></li>
            <li class="list__item related-links__news"><a class="list__link"
href="https://www.hounslow.gov.uk/news/20018/council_tax_and_benefits">New
s</a></li>

```

```

        <li class="list_item related-links_services"><a class="list_link"
href="https://www.hounslow.gov.uk/a_to_z/services/20018/council_tax_and_bene
fits">Services</a></li>
    </ul>
</aside>
</div>
</div>
</main>
<!-- googleoff: index -->
<footer class="site-footer">
    <div class="container">
        <div class="site-footer_social-links">
            <ul class="list list--social-links"><li class="list_item"><a
class="list_link list_link--facebook"
href="https://en-gb.facebook.com/hounslowcouncil/" rel="nofollow"
target="_blank" title="Find us on Facebook"><span class="icon icon-social icon-
social--facebook-white"></span><span
class="icon-fallback">Facebook</span></a></li><li class="list_item"><a
class="list_link list_link--twitter" href="https://twitter.com/LBofHounslow"
rel="nofollow" target="_blank" title="Follow us on Twitter"><span class="icon
icon-social icon-social--twitter-white"></span><span class="icon-
fallback">Twitter</span></a></li></ul>
        </div>
        <nav class="site-footer_links" aria-label="Footer
navigation">
            <ul class="list list--site-footer">
                <li class="list_item list_item--site-rights">© Copyright 2022
London Borough of Hounslow</li>
                <li class="list_item"><a
href="https://www.hounslow.gov.uk/info/20158/customer_services"
class="list_link">Contact us</a></li>
                <li
class="list_item"><a href="https://www.hounslow.gov.uk/privacy"
class="list_link">Privacy notice</a></li>
                <li
class="list_item"><a href="https://www.hounslow.gov.uk/aboutsite"
class="list_link">About this site</a></li>
                <li class="list_item list_item--print-
button"><button class="list_link" onclick="window.print(); return false;">Print
this page</button></li>
            </ul>
        </nav>

        <section class="site-footer_suppliers suppliers" role="navigation">
            <h2 class="suppliers_heading">Suppliers</h2>
            <p class="suppliers_content">
                <a class="suppliers_link suppliers_link--powered-by"
href="https://www.jadu.net">Designed and Powered by
<strong>Jadu</strong>.</a>
            </p>
        </section>
    </div>

    <ul class="list list--back-to-top">
        <li class="list_item"><a class="list_link"
href="https://www.hounslow.gov.uk/info/20018/council_tax_and_benefits/2009/
what_is_council_tax#top" rel="nofollow">Back to the top</a></li>
    </ul>

```

```

</footer>
<!-- googleon: index -->
<script
src="//ajax.googleapis.com/ajax/libs/jquery/1.11.3/jquery.min.js"></script>
<script>window.jQuery || document.write('<script
src="//www.hounslow.gov.uk/site/dist/libs/jquery.min.js"></script>')</script>
<script
src="//www.hounslow.gov.uk/site/dist/orbit.js"></script><style>.placeholder{col
or:#AAA;}</style>
<script
src="//www.hounslow.gov.uk/site/javascript/almond.min.js"></script>
<script src="//www.hounslow.gov.uk/site/javascript/util.min.js"></script>
<script src="//translate.google.com/translate_a/element.js?
cb=googleTranslateElementInit"></script>
<script> (function(i,s,o,g,r,a,m){i['GoogleAnalyticsObject']=r;i[r]=i[r]||function()
{ (i[r].q=i[r].q||[]).push(arguments)},i[r].l=1*new Date();a=s.createElement(o),
m=s.getElementsByTagName(o)
[0];a.async=1;a.src=g;m.parentNode.insertBefore(a,m) })
(window,document,'script','https://www.google-analytics.com/analytics.js','ga');
ga('create', 'UA-3023471-1', 'auto'); ga('send', 'pageview');</script><!--
WebMetric snippet starts here --><div class="gm_sidebar gm_sidebar_rh">
<a href="https://websurveys2.govmetric.com/theme/gm/2080" target="_blank"
class="gm_sidebar_anchor" title="How do you rate this page" rel="nofollow">
 </a></div><link rel="stylesheet" type="text/css"
href="https://websurveys2.govmetric.com/css/client/gm_sidebar_rh.css"><script
type="text/javascript"
src="https://websurveys2.govmetric.com/js/client/gm_sidebar.js"></
script><script type="text/javascript"
src="https://hitcounter.govmetric.com/2081"></script><!-- WebMetric snippet
ends here -->
<!-- Google Tag Manager (noscript) --><noscript>&lt;iframe
src="https://www.googletagmanager.com/ns.html?id=GTM-
MM6K7PK"height="0" width="0"
style="display:none;visibility:hidden">&lt;/iframe></noscript><!-- End
Google Tag Manager (noscript) --><aside class="goog-gt-tt-wrapper" aria-
label="Google Translate"><div id="goog-gt-tt" class="skiptranslate"
dir="ltr"><div style="padding: 8px;"><div><div class="logo"></div></div></div><div
class="top" style="padding: 8px; float: left; width: 100%;"></div><div
class="middle" style="padding: 8px;"><div
class="original-text"></div></div><div class="bottom" style="padding:
8px;"><div class="activity-links"><span class="activity-link">Contribute a
better translation</span><span class="activity-link"></span></div><div
class="started-activity-container"><hr style="color: #CCC; background-color:
#CCC; height: 1px; border: none;"><div
class="activity-root"></div></div></div><div class="status-message"
style="display: none;"></div></div></aside>

<div class="goog-te-spinner-pos"><div class="goog-te-spinner-
animation"><svg xmlns="http://www.w3.org/2000/svg" class="goog-te-spinner"
width="96px" height="96px" viewBox="0 0 66 66"><circle class="goog-te-
spinner-path" fill="none" stroke-width="6" stroke-linecap="round" cx="33"

```

```
cy="33" r="30"></circle></svg></div></div></body><iframe
sandbox="allow-scripts" srcdoc="<!DOCTYPE html><body><script>(function()
{ /*
```

Copyright The Closure Library Authors.

SPDX-License-Identifier: Apache-2.0

```
*/
```

```
var f=this||self,h=function(a){var b=typeof a;return'object'!=b?b:a?
Array.isArray(a)?'array':b:'null'},k=function(a,b)
{function c(){c.prototype=b.prototype;a.i=b.prototype;a.prototype=new
c;a.prototype.constructor=a;a.h=function(e,d,p){for(var
q=Array(arguments.length-2),g=2;g<arguments.length;g++)q[g-
2]=arguments[g];return b.prototype[d].apply(e,q)}},l=function(a){return a};/*
```

SPDX-License-Identifier: Apache-2.0

```
*/
```

```
function m(a,b)
{if(Error.captureStackTrace)Error.captureStackTrace(this,m);else{var
c=Error().stack;c&&(this.stack=c)}a&&
(this.message=String(a));void 0!==b&&
(this.cause=b)}k(m,Error);m.prototype.name='CustomError';function
n(a,b){a=a.split('"%s"');for(var c='"',e=a.length-
1,d=0;d<e;d++)c+=a[d]+(d<b.length?b[d]:'"
%s"');m.call(this,c+a[e])}k(n,m);n.prototype.name='AssertionError'
;var r=function(a,b){throw new n('Failure'+(a?'": "
+a:""'),Array.prototype.slice.call(arguments,1))};var t;var
v=function(a,b){this.g=b===u?a:""};v.prototype.toString=function()
{return this.g+'""'};var u={},w=function(a){if(void 0===t){var
b=null;var
c=f.trustedTypes;if(c&&c.createPolicy)try{b=c.createPolicy('"goo
g#html"',{createHTML:l,createScript:l,createScriptURL:l})}catch(e)
{f.console&&f.console.error(e.message)}t=b}a=(b=t)?
b.createScriptURL(a):a;return new v(a,u)};if(!function()
{if(self.origin)return'"null"===self.origin;if('""
!
===location.host)return!1;try{return window.parent.escape('""'),!
1}catch(a){return!0}}())throw Error('"sandboxing error"');
window.addEventListener('"message"',function(a){var
b=a.ports[0];a=a.data;var
c=a.callbackName.split('"."'),e=window."window"===c[0]
&&c.unshift();for(var d=0;d<c.length-1;d+
+)e[c[d]]={},e=e[c[d]];e[c[c.length-1]]=function(p)
{b.postMessage(JSON.stringify(p))};c=document.createElement('"script&qu
ot');a=w(a.url);a instanceof v&&a.constructor===v?a=a.g:
(r('"expected object of type TrustedResourceUrl, got '"+a+"' of
type "
+h(a)),a='"type_error:TrustedResourceUrl"');c.src=a;document.body.a
ppendChild(c),!0)}).call(this);
</script></body>" src="data:text/html;charset=UTF-
8;base64,PCFET0NUWVBFIGh0bWw+PGJvZHK+PHNjcmlwdD4oZnVuY3Rpb24oKX
svKgoKIENvcHlyaWdodCBUaGUgQ2xvc3VyZSBMaWJyYXJ5J5IEF1dGhvcnMuCiBTUER
YLUXpY2Vuc2UtSWRlbnpZmllcjogQXBhY2hlLTluMAoqLwp2YXJ5Jj10aGlzHxzZW
xmLGg9ZnVuY3Rpb24oYSI7dmFyIGl9dHlwZW9mIGE7cmV0dXJlbn9iamVjdCihPWI
/YjphP0FycmF5LmlzQXJyYXkoYSk/
ImFycmF5LjpiOiJudWxsIn0saz1mdW5jdGlvbihhLGlpe2Z1bmN0aW9uIGMoKXt9Yy5
```



```
<html class="js cookies geolocation history no-ie8compat json svg picture no-  
lowbandwidth svgfilters canvas video webgl cssremunit rgba preserve3d  
placeholder inlinesvg videoloop csscalc opacity supports svgclippaths  
touchevents unicode checked fontface lastchild nthchild cssvhunit cssvwunit  
mediaqueries audio textshadow cssanimations appearance backgroundcliptext  
backgroundsize csscolumns csscolumns-width csscolumns-span csscolumns-fill  
csscolumns-gap csscolumns-rule csscolumns-rulecolor csscolumns-rulestyle  
csscolumns-rulewidth csscolumns-breakbefore csscolumns-breakafter  
csscolumns-breakinside cssfilters flexbox overflowscrolling csstransforms  
csstransforms3d csstransitions backgroundblendmode grunticon" lang="en"  
style="height: 100%;"><!--<![endif]--><head prefix="dcterms:  
http://purl.org/dc/terms">  
  <meta charset="UTF-8">
```

```

    <link rel="apple-touch-icon" sizes="180x180"
href="//www.hounslow.gov.uk/site/images/favicons/apple-touch-icon.png">
    <link rel="icon" type="image/png"
href="//www.hounslow.gov.uk/site/images/favicons/favicon-32x32.png"
sizes="32x32">
    <link rel="icon" type="image/png"
href="//www.hounslow.gov.uk/site/images/favicons/favicon-16x16.png"
sizes="16x16">
    <link rel="manifest"
href="//www.hounslow.gov.uk/site/images/favicons/manifest.json">
    <link rel="mask-icon"
href="//www.hounslow.gov.uk/site/images/favicons/safari-pinned-tab.svg?
v=gAEaam6L7J" color="#642f6c">
    <link rel="shortcut icon"
href="//www.hounslow.gov.uk/site/images/favicons/favicon.ico">
    <meta name="msapplication-TileColor" content="#642f6c">
    <meta name="msapplication-TileImage"
content="//www.hounslow.gov.uk/site/images/favicons/mstile-150x150.png">
    <meta name="msapplication-config"
content="//www.hounslow.gov.uk/site/images/favicons/browserconfig.xml?
v=gAEaam6L7J">
    <meta name="theme-color" content="#642f6c">

    <link href="https://fonts.googleapis.com/css?family=Lato:400,400i,700,700i"
rel="stylesheet">

    <link rel="alternate" type="application/rss+xml" title="RSS"
href="https://www.hounslow.gov.uk/rss/news">
    <link rel="search" type="application/opensearchdescription+xml"
title="London Borough of Hounslow"
href="https://www.hounslow.gov.uk/site/scripts/opensearch.php">
    <link rel="stylesheet" type="text/css"
href="//www.hounslow.gov.uk/site/dist/orbit.css">
    <!--[if lt IE 9]>
    <link href="//www.hounslow.gov.uk/site/dist/orbit-oldie.css"
rel="stylesheet" type="text/css">
    <![endif]-->
    <link rel="canonical"
href="https://www.hounslow.gov.uk/info/20018/council_tax_and_benefits/2009/
what_is_council_tax">
    <!-- Google Tag Manager -->
    <link rel="stylesheet"
href="//www.hounslow.gov.uk/site/dist/icons/icons.data.svg.css"
media="all"><script async=""
src="https://www.google-analytics.com/analytics.js"></script><script async=""
src="https://www.googletagmanager.com/gtm.js?id=GTM-MM6K7PK"></script>
<script>(function(w,d,s,l,i){w[l]=w[l]||[];w[l].push({'gtm.start':
new Date().getTime(),event:'gtm.js'});var f=d.getElementsByTagName(s)[0],
j=d.createElement(s),dl=l!='dataLayer'?'&l='+l:'';j.async=true;j.src=
'https://www.googletagmanager.com/gtm.js?
id='+i+dl;f.parentNode.insertBefore(j,f);
})(window,document,'script','dataLayer','GTM-MM6K7PK');</script>
    <!-- End Google Tag Manager -->    <meta name="author" content="London
Borough of Hounslow">

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o=function(r,a){"use strict";if(r&&3===r.length){var
i=t.navigator,c=t.document,s=t.Image,d=(!c.createElementNS||!
c.createElementNS("http://www.w3.org/2000/svg","svg").createSVGRect||!
c.implementation.hasFeature("http://www.w3.org/TR/SVG11/
feature#Image","1.1"))||t.opera&&-1===i.userAgent.indexOf("Chrome")||-1!
==i.userAgent.indexOf("Series40")),l=new s;l.onerror=function()
{o.method="png",o.href=r[2],e(r[2])},l.onload=function(){var
t=1===l.width&&1===l.height,i=r[t&&d?0:t?1:2];t&&d?o.method="svg":t?
o.method="datapng":o.method="png",o.href=i,n(e(i),a)},l.src="
ywAAAAAAQABAAACAUwAOw==",c=documentElement.className+="
grunticon"};o.loadCSS=e,o.onloadCSS=n,t.grunticon=o}(this),function(e,n)
{"use strict";var t=n.document,o="grunticon:",r=function(e)
{if(t.attachEvent?"complete"===t.readyState:"loading"!
==t.readyState)e();else{var n=!
1;t.addEventListener("readystatechange",function(){n||(n=!0,e())},!
1)}}},a=function(e){return
n=document.querySelector('link[href$="'+e+'"]'),i=function(e){var
n,t,r,a,i,c,s={};if(n=e.sheet,!n)return s;t=n.cssRules?n.cssRules:n.rules;for(var
d=0;d<t.length;d++)r=t[d].cssText,a=o+t[d].selectorText,i=r.split(";")
[0].match(/US\-\ASCII\,([^\"]
+))/),i&&i[1]&&(c=decodeURIComponent(i[1]),s[a]=c);return s},c=function(e)
{var n,r,a,i;a="data-grunticon-embed";for(var c in e)
{i=c.slice(o.length);try{n=t.querySelectorAll(i)}catch(s){continue}r=[];for(var
d=0;d<n.length;d++)null!
==n[d].getAttribute(a)&&r.push(n[d]);if(r.length)for(d=0;d<r.length;d+
+)r[d].innerHTML=e[c],r[d].style.backgroundImage="none",r[d].removeAttribute
(a)}return r},s=function(n){"svg"===e.method&&(function()
{c(i(a(e.href))),("function"===typeof
n&&n())});e.embedIcons=c,e.getCSS=a,e.getIcons=i,e.ready=r,e.svgLoadedCall
back=s,e.embedSVG=s}(grunticon,this)}();grunticon(["//www.hounslow.gov.uk/
site/dist/icons/icons.data.svg.css",
"//www.hounslow.gov.uk/site/dist/icons/icons.data.png.css",
"//www.hounslow.gov.uk/site/dist/icons/icons.fallback.css"],
grunticon.svgLoadedCallback);</script>
<noscript>&lt;link rel="stylesheet"
href="//www.hounslow.gov.uk/site/dist/icons/icons.fallback.css"&gt;</noscript>
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Hounslow</title>
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rs=AN8SPfrpcyMCnzjGVN9qNz295Bu-cKEAUQ/m=el_main"></script><script
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```

<div class="identity">

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class="identity__logo" title="Click to return to the homepage" tabindex="2">
<span class="identity__icon icon icon-logo icon-logo--full"
style="background-image: none;"><svg xmlns="http://www.w3.org/2000/svg"
width="340" height="90" viewBox="0 0 340 90"
preserveAspectRatio="xMinYMid" aria-hidden="true"><title>London Borough of
Hounslow</title><path d="M40.65,59.87a0.46,0.46,0,0,1-.32-0.42l0-.17-
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3.63-8.49-8.37-8.49m0,13.53c-3.16,0-4-2.89-4-5.54,0-2.4,1.3-4.76,4-
4.76s4,2.3,4,4.76c0,2.68-.84,5.54-4,5.54m11.54,2.86H127V30.68c0-2.05.65-
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6.29a6,6,0,0,0-5.24,2.55h-0.06V22.5h-3.94v16Zm29.59,0h4V15.19h-
4.16v9.18H152.3a5.67,5.67,0,0,0-4.78-2.24c-4.9,0-6.7,3.92-
6.7,8.34s1.8,8.43,6.7,8.43a5.92,5.92,0,0,0,4.9-2.18h0.06v1.81Zm-7.32-8.06c0-
2.15.74-5.1,3.44-5.1s3.72,2.86,3.72,5.1-0.9,5.2-
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4.76s4,2.3,4,4.76c0,2.68-.84,5.54-4,5.54m11.63,2.86h4.16V30.68c0-2.05.65-
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6.29a6,6,0,0,0-5.24,2.55h-0.06V22.5h-
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4.95V27.23a4.84,4.84,0,0,0,4.31-4.85c0-4.76-4.19-5.57-7-5.57h-
7.57V38.52Zm4.34-18.3h1.68c2,0,4.19.19,4.19,2.71,0,2.24-2.26,2.64-
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8.37-8.49m0,13.53c-3.16,0-4-2.89-4-5.54,0-2.4,1.3-4.76,4-
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8.37-8.49m0,13.53c-3.16,0-4-2.89-4-5.54,0-2.4,1.3-4.76,4-
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5.07,2.42,0,3.47,2.24,3.47,5S303.43,35.29,300.83,35.29Zm11.43,3.24h4.16V30.
68c0-2.05.65-5.32,3.66-5.32,2.67,0,2.7,2.65,2.7,4.61v8.56h4.16V28.41c0-3.61-
1.65-6.29-5.43-6.29a5.94,5.94,0,0,0-5,2.55h-0.06V15.19h-
4.16V38.52ZM95.84,54.11c-4.72,0-8.34,3.2-
8.34,8.49a7.9,7.9,0,0,0,8.34,8.28c5.3,0,8.37-3.67,8.37-8.28,0-5.29-3.63-8.49-
8.37-8.49m0,13.54c-3.16,0-4-2.89-4-5.54,0-2.4,1.3-4.76,4-
4.76s4,2.3,4,4.76c0,2.67-.84,5.54-4,5.54M109,70.51h4.16v-13h3.63v-3h-3.63v-
2c0-1.24.43-2.46,1.83-2.46a3.23,3.23,0,0,1,1.8.56l0.34-3.45a14.55,14.55,0,0,0-
3-.34c-3.29,0-5.09,2.24-5.09,5.44v2.24h-
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8.68V48.79h-4.34V70.51Zm29.23-16.4c-4.72,0-8.34,3.2-
8.34,8.49a7.9,7.9,0,0,0,8.34,8.28c5.3,0,8.38-3.67,8.38-8.28,0-5.29-3.63-8.49-
8.38-8.49m0,13.54c-3.16,0-4-2.89-4-5.54,0-2.4,1.3-4.76,4-
4.76s4,2.3,4,4.76c0,2.67-.84,5.54-4,5.54M184,54.49h-
4.16v7.84c0,2.05-.65,5.32-3.66,5.32-2.67,0-2.7-2.64-2.7-4.61V54.49h-
4.16V64.6c0,3.61,1.65,6.29,5.43.6.29A6.66,6.66,0,0,0,180,68.33h0.06v2.18H18
4v-16Zm3.58,16h4.16V62.67c0-2.05.65-5.32,3.66-
5.32,2.67,0,2.7,2.64,2.7,4.61v8.56h4.16V60.4c0-3.61-1.65-6.29-5.43-
6.29a6,6,0,0,0-5.24,2.55h-0.06V54.49h-
3.94v16ZM216.32,54.7a19.07,19.07,0,0,0-4.53-.59c-3.26,0-6.27,1.53-
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4.17-7.23-6.72,0-1.37,1.33-1.78,2.45-
1.78a10.17,10.17,0,0,1,3.72.69Zm4.09,15.81h4.16V47.17h-4.16V70.51Zm15.85-
16.4c-4.71,0-8.35,3.2-8.35,8.49a7.9,7.9,0,0,0,8.35,8.28c5.3,0,8.38-3.67,8.38-
8.28,0-5.29-3.63-8.49-8.38-8.49m0,13.54c-3.16,0-4-2.89-4-5.54,0-2.4,1.3-4.76,4-
4.76s4,2.3,4,4.76c0,2.67-.84,5.54-4,5.54m15.23,2.86h4.75l3.41-
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```

4.84L254.1,66.34H254L250.5,54.49H246.1Z" fill-rule="evenodd"
fill="#fff"></path></svg></span>
    <span class="icon-fallback">London Borough of
Hounslow</span>
    </a>
  </div>
  <nav class="site-header__buttons" aria-label="Main site navigation">
    <a href="https://www.hounslow.gov.uk/account/signin"
class="button button--secondary" title="Sign in to your London Borough of
Hounslow account">
      <span class="icon icon-user-white"></span><span
class="button__text"><span class="visually-hidden">Login to
</span>account</span>
    </a>
    <button class="button button--primary" data-ally-toggle="site-
search-wrapper" title="Search this site..." id="ally-toggle-0" aria-
controls="site-search-wrapper" aria-expanded="false">
      <span class="icon icon-search-white"></span><span
class="button__text">Search</span>
    </button>
  </nav>
</div>
</header>
<div id="site-search-wrapper" class="site-search-wrapper" aria-
hidden="true" aria-labelledby="ally-toggle-0">
  <div class="container">
    <form class="site-search form form--search"
action="https://www.hounslow.gov.uk/site_search/results/" method="get">
      <div class="form__control form__control--append">
        <label class="form__label" for="search-site">Search this
site</label>
        <div class="form__append-group">
          <input class="form__field" type="search" size="18"
maxlength="40" name="q" placeholder="Search this site" id="search-site"
tabindex="-1"><button class="button" type="submit" id="search-site-submit"
tabindex="-1"><span class="visually-hidden">Search</span><span
class="icon icon-search-white"></span></button>
        </div>
      </div>
    </form>
  </div>
</div>
<!-- googleon: index -->
<main class="site-main">
<!-- googleoff: all -->
  <nav class="breadcrumb">
    <div class="container">
      <span class="breadcrumb__prefix">You are here:</span>
      <ol class="list list--breadcrumb">
        <li class="list__item">
          <a href="https://www.hounslow.gov.uk" rel="home">Home</a>
        </li>
        <li class="list__item">

```

```

        <a
href="https://www.hounslow.gov.uk/info/20018/council_tax_and_benefits">Coun
cil Tax and benefits</a>
    </li>
    <li class="list__item">
        <span>What is Council Tax?</span>
    </li>
</ol>
</div>
</nav>
<!-- googleon: all -->
<h1 class="page-heading"><span class="page-heading__content">What
is Council Tax?</span></h1>
<div class="container">
    <div class="site-content">
        <article id="content" tabindex="-1" aria-label="Main Site
Content">
            <div class="editor">
<p>As in all London boroughs, the total amount billed for Council Tax is the sum
of two separate charges:</p>

<ol>
    <li>An amount independently set by the Greater London Authority (the
GLA Precept) and&nbsp;</li>
    <li>An amount set by the council that is needed to cover the local
services it delivers on behalf of the community. It also covers the statutory
duties the government requires the borough to carry out.</li>
</ol>

<p>Each domestic property is placed in a valuation band which is determined by
the Valuation Office.</p>

<p>Most houses in Hounslow fall into bands A and B.</p>

<p>You can check the valuation band of any property by visiting the Valuation
Office.&nbsp;</p>

<p><a href="http://cti.voa.gov.uk/cti/inits.asp">Valuation Office
website</a>&nbsp;</p>

<p><a class="button"
href="https://espws.necsws.com/ords/pwslive/call_initial_apex_page.nes_selfsrv?
service=CAR&amp;la=LBHOW&amp;language=ENG&amp;options=CT">Manage
your Council Tax online</a></p>

<p>&nbsp;</p>
            </div>
        </article>
    </div>
    <!-- googleoff: index -->
    <div class="sidebar sidebar--primary">
<!-- googleon: index -->
        <aside class="sidebar__section sidebar__section--subtle">
            <h3 class="sidebar__heading">Related Information</h3>

```



```

        <ul class="sidebar_links list list--navigation">
            <li class="list_item related-links_downloads"><a class="list_link"
href="https://www.hounslow.gov.uk/downloads/20018/council_tax_and_benefits"
>Downloads</a></li>
            <li class="list_item related-links_news"><a class="list_link"
href="https://www.hounslow.gov.uk/news/20018/council_tax_and_benefits">New
s</a></li>
            <li class="list_item related-links_services"><a class="list_link"
href="https://www.hounslow.gov.uk/a_to_z/services/20018/council_tax_and_bene
fits">Services</a></li>
        </ul>
    </aside>
</div>
</div>
</main>
<!-- googleoff: index -->
    <footer class="site-footer">
        <div class="container">
            <div class="site-footer_social-links">
                <ul class="list list--social-links"><li class="list_item"><a
class="list_link list_link--facebook"
href="https://en-gb.facebook.com/hounslowcouncil/" rel="nofollow"
target="_blank" title="Find us on Facebook"><span class="icon icon-social icon-
social-facebook-white"></span><span
class="icon-fallback">Facebook</span></a></li><li class="list_item"><a
class="list_link list_link--twitter" href="https://twitter.com/LBofHounslow"
rel="nofollow" target="_blank" title="Follow us on Twitter"><span class="icon
icon-social icon-social-twitter-white"></span><span class="icon-
fallback">Twitter</span></a></li></ul>
            </div>
            <nav class="site-footer_links" aria-label="Footer
navigation">
                <ul class="list list--site-footer">
                    <li class="list_item list_item--site-rights">© Copyright 2022
London Borough of Hounslow</li>
                    <li class="list_item"><a
href="https://www.hounslow.gov.uk/info/20158/customer_services"
class="list_link">Contact us</a></li>
                    <li
class="list_item"><a href="https://www.hounslow.gov.uk/privacy"
class="list_link">Privacy notice</a></li>
                    <li
class="list_item"><a href="https://www.hounslow.gov.uk/aboutsite"
class="list_link">About this site</a></li>
                    <li class="list_item list_item--print-
button"><button class="list_link" onclick="window.print(); return false;">Print
this page</button></li>
                </ul>
            </nav>

            <section class="site-footer_suppliers suppliers" role="navigation">
                <h2 class="suppliers_heading">Suppliers</h2>
                <p class="suppliers_content">
                    <a class="suppliers_link suppliers_link--powered-by"
href="https://www.jadu.net">Designed and Powered by
<strong>Jadu</strong>.</a>
                </p>
            </section>

```

```

</div>

<ul class="list list--back-to-top">
  <li class="list__item"><a class="list__link"
href="https://www.hounslow.gov.uk/info/20018/council_tax_and_benefits/2009/
what_is_council_tax#top" rel="nofollow">Back to the top</a></li>
</ul>
</footer>
<!-- googleon: index -->
<script
src="//ajax.googleapis.com/ajax/libs/jquery/1.11.3/jquery.min.js"></script>
<script>window.jQuery || document.write('<script
src="//www.hounslow.gov.uk/site/dist/libs/jquery.min.js"></script>')</script>
<script
src="//www.hounslow.gov.uk/site/dist/orbit.js"></script><style>.placeholder{col
or:#AAA;}</style>
<script
src="//www.hounslow.gov.uk/site/javascript/almond.min.js"></script>
<script src="//www.hounslow.gov.uk/site/javascript/util.min.js"></script>
<script src="//translate.google.com/translate_a/element.js?
cb=googleTranslateElementInit"></script>
<script> (function(i,s,o,g,r,a,m){i['GoogleAnalyticsObject']=r;i[r]=i[r]||function()
{ (i[r].q=i[r].q||[]).push(arguments)},i[r].l=1*new Date();a=s.createElement(o),
m=s.getElementsByTagName(o)
[0];a.async=1;a.src=g;m.parentNode.insertBefore(a,m) })
(window,document,'script','https://www.google-analytics.com/analytics.js','ga');
ga('create', 'UA-3023471-1', 'auto'); ga('send', 'pageview');</script><!--
WebMetric snippet starts here --><div class="gm_sidebar gm_sidebar_rh">
<a href="https://websurveys2.govmetric.com/theme/gm/2080" target="_blank"
class="gm_sidebar_anchor" title="How do you rate this page" rel="nofollow">
 </a></div><link rel="stylesheet" type="text/css"
href="https://websurveys2.govmetric.com/css/client/gm_sidebar_rh.css"><script
type="text/javascript"
src="https://websurveys2.govmetric.com/js/client/gm_sidebar.js"></
script><script type="text/javascript"
src="https://hitcounter.govmetric.com/2081"></script><!-- WebMetric snippet
ends here -->
<!-- Google Tag Manager (noscript) --><noscript>&lt;iframe
src="https://www.googletagmanager.com/ns.html?id=GTM-
MM6K7PK"height="0" width="0"
style="display:none;visibility:hidden">&lt;/iframe></noscript><!-- End
Google Tag Manager (noscript) --><aside class="goog-gt-tt-wrapper" aria-
label="Google Translate"><div id="goog-gt-tt" class="skiptranslate"
dir="ltr"><div style="padding: 8px;"><div><div class="logo"></div></div></div><div
class="top" style="padding: 8px; float: left; width: 100%;"></div><div
class="middle" style="padding: 8px;"><div
class="original-text"></div></div><div class="bottom" style="padding:
8px;"><div class="activity-links"><span class="activity-link">Contribute a
better translation</span><span class="activity-link"></span></div><div
class="started-activity-container"><hr style="color: #CCC; background-color:
#CCC; height: 1px; border: none;"><div

```

```
class="activity-root"></div></div></div><div class="status-message" style="display: none;"></div></div></aside>
```

```
<div class="goog-te-spinner-pos"><div class="goog-te-spinner-animation"><svg xmlns="http://www.w3.org/2000/svg" class="goog-te-spinner" width="96px" height="96px" viewBox="0 0 66 66"><circle class="goog-te-spinner-path" fill="none" stroke-width="6" stroke-linecap="round" cx="33" cy="33" r="30"></circle></svg></div></div></body><iframe sandbox="allow-scripts" srcdoc="<!DOCTYPE html><body><script>(function() { /*
```

Copyright The Closure Library Authors.

SPDX-License-Identifier: Apache-2.0

*/

```
var f=this||self,h=function(a){var b=typeof a;return"object"&quot;!=b?b:a?Array.isArray(a)?&quot;array&quot;:b:&quot;null&quot;},k=function(a,b){function c(){c.prototype=b.prototype;a.i=b.prototype;a.prototype=new c;a.prototype.constructor=a;a.h=function(e,d,p){for(var q=Array(arguments.length-2),g=2;g<arguments.length;g++)q[g-2]=arguments[g];return b.prototype[d].apply(e,q)}},l=function(a){return a};/*
```

SPDX-License-Identifier: Apache-2.0

*/

```
function m(a,b){if(Error.captureStackTrace)Error.captureStackTrace(this,m);else{var c=Error().stack;c&amp;&amp;(this.stack=c)}a&amp;&amp;(this.message=String(a));void 0!==b&amp;&amp;(this.cause=b)}k(m,Error);m.prototype.name=&quot;CustomError&quot;;function n(a,b){a=a.split(&quot;%s&quot;);for(var c=&quot;&quot;,e=a.length-1,d=0;d<e;d++)c+=a[d]+(d<b.length?b[d]:&quot;%s&quot;);m.call(this,c+a[e])}k(n,Error);n.prototype.name=&quot;AssertionError&quot;;var r=function(a,b){throw new n(&quot;Failure&quot;+(a?&quot;: &quot;+a:&quot;&quot;),Array.prototype.slice.call(arguments,1))};var t;var v=function(a,b){this.g=b===u?a:&quot;&quot;};v.prototype.toString=function(){return this.g+&quot;&quot;};var u={},w=function(a){if(void 0===t){var b=null;var c=f.trustedTypes;if(c&amp;&amp;c.createPolicy)try{b=c.createPolicy(&quot;goog#html&quot;,{createHTML:l,createScript:l,createScriptURL:l})}catch(e){f.console&amp;&amp;f.console.error(e.message)}t=b}a=(b=t)?b.createScriptURL(a):a;return new v(a,u)};if(!function(){if(self.origin)return&quot;null&quot;===self.origin;if(&quot;&quot;!==location.host)return!1;try{return window.parent.escape(&quot;&quot;),!1}catch(a){return!0}}())throw Error(&quot;sandboxing error&quot;);window.addEventListener(&quot;message&quot;,function(a){var b=a.ports[0];a=a.data;var c=a.callbackName.split(&quot;.&quot;);e=window;&quot;window&quot;===c[0]&amp;&amp;c.unshift();for(var d=0;d<c.length-1;d++)e[c[d]]={};e=e[c[d]];e[c[c.length-1]]=function(p){b.postMessage(JSON.stringify(p))};c=document.createElement(&quot;script&quot;);a=w(a.url);a instanceof v&amp;&amp;a.constructor===v?a=a.g:(r(&quot;expected object of type TrustedResourceUrl, got '&quot;+a+&quot;' of type &quot;+h(a),a=&quot;type_error:TrustedResourceUrl&quot;);c.src=a;document.body.appendChild(c),!0)}).call(this);
```

<html class="js cookies geolocation history no-ie8compat json svg picture no-lowbandwidth svgfilters canvas video webgl cssremunit rgba preserve3d placeholder inlinesvg videoloop csscalc opacity supports svgclippaths touchevents unicode checked fontface lastchild nthchild cssvhunit cssvwunit mediaqueries audio textshadow cssanimations appearance backgroundcliptext backgroundsize csscolumns csscolumns-width csscolumns-span csscolumns-fill csscolumns-gap csscolumns-rule csscolumns-rulecolor csscolumns-rulestyle

csscolumns-rulewidth csscolumns-breakbefore csscolumns-breakafter
csscolumns-breakinside cssfilters flexbox overflowscrolling csstransforms
csstransforms3d csstransitions backgroundblendmode grunticon" lang="en"
style=""><!--<![endif]--><head prefix="dcterms: http://purl.org/dc/terms">
 <meta charset="UTF-8">

 <link rel="apple-touch-icon" sizes="180x180"
href="//www.hounslow.gov.uk/site/images/favicons/apple-touch-icon.png">
 <link rel="icon" type="image/png"
href="//www.hounslow.gov.uk/site/images/favicons/favicon-32x32.png"
sizes="32x32">
 <link rel="icon" type="image/png"
href="//www.hounslow.gov.uk/site/images/favicons/favicon-16x16.png"
sizes="16x16">
 <link rel="manifest"
href="//www.hounslow.gov.uk/site/images/favicons/manifest.json">
 <link rel="mask-icon"
href="//www.hounslow.gov.uk/site/images/favicons/safari-pinned-tab.svg?
v=gAEaam6L7J" color="#642f6c">
 <link rel="shortcut icon"
href="//www.hounslow.gov.uk/site/images/favicons/favicon.ico">
 <meta name="msapplication-TileColor" content="#642f6c">
 <meta name="msapplication-TileImage"
content="//www.hounslow.gov.uk/site/images/favicons/mstile-150x150.png">
 <meta name="msapplication-config"
content="//www.hounslow.gov.uk/site/images/favicons/browserconfig.xml?
v=gAEaam6L7J">
 <meta name="theme-color" content="#642f6c">

 <link href="https://fonts.googleapis.com/css?family=Lato:400,400i,700,700i"
rel="stylesheet">

 <link rel="alternate" type="application/rss+xml" title="RSS"
href="https://www.hounslow.gov.uk/rss/news">
 <link rel="search" type="application/opensearchdescription+xml"
title="London Borough of Hounslow"
href="https://www.hounslow.gov.uk/site/scripts/opensearch.php">
 <link rel="stylesheet" type="text/css"
href="//www.hounslow.gov.uk/site/dist/orbit.css">
 <!--[if lt IE 9]>
 <link href="//www.hounslow.gov.uk/site/dist/orbit-oldie.css"
rel="stylesheet" type="text/css">
 <![endif]-->
 <link rel="canonical"
href="https://www.hounslow.gov.uk/info/20018/council_tax_and_benefits/2011/
who_is_liable_to_pay_council_tax">
 <!-- Google Tag Manager -->
 <link rel="stylesheet"
href="//www.hounslow.gov.uk/site/dist/icons/icons.data.svg.css"
media="all"><script async=""
src="https://www.google-analytics.com/analytics.js"></script><script async=""
src="https://www.googletagmanager.com/gtm.js?id=GTM-MM6K7PK"></script>
<script>(function(w,d,s,l,i){w[l]=w[l]||[];w[l].push({'gtm.start':
new Date().getTime(),event:'gtm.js'});var f=d.getElementsByTagName(s)[0],

```

j=d.createElement(s),dl=ll=='dataLayer'?&l='+l:'';j.async=true;j.src=
'https://www.googletagmanager.com/gtm.js?
id='+i+dl;f.parentNode.insertBefore(j,f);
})(window,document,'script','dataLayer','GTM-MM6K7PK');</script>
<!-- End Google Tag Manager -->      <meta name="author" content="London
Borough of Hounslow">
    <meta name="revisit-after" content="2 days">
    <meta name="viewport" content="width=device-width, initial-scale=1">
    <meta name="ROBOTS" content="INDEX,FOLLOW">

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<!-- HTML5 Template -->

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    <!-- not HTML5 supported -->
    <!-- Dublin Core Metadata -->
<meta name="dcterms.creator" content="Sorriya Ali">
<meta name="dc.created" content="2019-08-13">
<meta name="dc.modified" content="2019-08-13">
<meta name="dc.description" content="Who is liable to pay Council Tax">
<meta name="dcterms.format" content="text/html">
<meta name="dcterms.identifier"
content="https://www.hounslow.gov.uk/site/scripts/documents_info.php?
categoryID=20018&documentID=2011">
<meta name="dcterms.language" content="en">
<meta name="dcterms.publisher" content="London Borough of Hounslow">
<meta name="dcterms.rights" content="Copyright 2016 London Borough of
Hounslow">
<meta name="dc.title" content="Who is liable to pay Council Tax">
<meta name="dcterms.coverage" content="Bedfont, Brentford, Chiswick
Homefields, Chiswick Riverside, Cranford, Feltham North, Feltham West,
Hanworth, Hanworth Park, Heston Central, Heston East, Heston West, Hounslow
Central, Hounslow Heath, Hounslow South, Hounslow West, Isleworth, Osterley
and Spring Grove, Syon, Turnham Green, Hounslow, London, UK, Worldwide">
<meta name="dcterms.subject" content="Council Tax and benefits">
    <meta name="description" content="Who is liable to pay Council Tax">
    <meta name="keywords" content="documents, consultations, policies,
information, plans, performance, objectives, facts and figures, strategy,
hounslow, hounslow council, borough of hounslow, london borough, local
government, housing, council tax, social services, schools, planning, bin
collection, parking, leisure, elections">
<script src="//www.hounslow.gov.uk/site/javascript/swfobject.js"></script>
<script src="//www.hounslow.gov.uk/site/javascript/libs/modernizr/modernizr-
custom.min.js"></script>
<!--[if lt IE 9]>
<script src="//www.hounslow.gov.uk/site/javascript/libs/ie9-js/index.js"></
script>
<![endif]-->

<!-- Grunticon -->
<script>!function(){function e(e,n,t){"use strict";var
o=window.document.createElement("link"),r=n||
window.document.getElementsByTagName("script")
[0],a=window.document.styleSheets;return
o.rel="stylesheet",o.href=e,o.media="only
x",r.parentNode.insertBefore(o,r),o.onloadcssdefined=function(e){for(var

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n,t=0;t<a.length;t++)a[t].href&&a[t].href===o.href&&(n=!0);n?
e():setTimeout(function()
{o.onloadcssdefined(e)}}},o.onloadcssdefined(function()
{o.media=t||"all"},o}function n(e,n){e.onload=function()
{e.onload=null,n&&n.call(e)},"isApplicationInstalled"in
navigator&&"onloadcssdefined"in e&&e.onloadcssdefined(n)}!function(t){var
o=function(r,a){"use strict";if(r&&3===r.length){var
i=t.navigator,c=t.document,s=t.Image,d=(!c.createElementNS||!
c.createElementNS("http://www.w3.org/2000/svg","svg").createSVGRect||!
c.implementation.hasFeature("http://www.w3.org/TR/SVG11/
feature#Image","1.1")||t.opera&&-1===i.userAgent.indexOf("Chrome")||-1!
==i.userAgent.indexOf("Series40")),l=new s;l.onerror=function()
{o.method="png",o.href=r[2],e(r[2])},l.onload=function(){var
t=1===l.width&&1===l.height,i=r[t&&d?0:t?1:2];t&&d?o.method="svg":t?
o.method="datapng":o.method="png",o.href=i,n(e(i),a)},l.src="
ywAAAAAAQABAAACAUwAOw==",c.documentElement.className+="
grunticon"}};o.loadCSS=e,o.onloadCSS=n,t.grunticon=o}(this),function(e,n)
{"use strict";var t=n.document,o="grunticon:",r=function(e)
{if(t.attachEvent?"complete"===t.readyState:"loading"!
==t.readyState)e();else{var n=!
1;t.addEventListener("readystatechange",function(){n||(n=!0,e())},!
1)}}},a=function(e){return
n=document.querySelector('link[href$="'+e+'"]')},i=function(e){var
n,t,r,a,i,c,s={};if(n=e.sheet,!n)return s;t=n.cssRules?n.cssRules:n.rules;for(var
d=0;d<t.length;d++)r=t[d].cssText,a=o+t[d].selectorText,i=r.split(";")
[0].match(/US\-\ASCII\,([^\"]
+))/),i&&i[1]&&(c=decodeURIComponent(i[1]),s[a]=c);return s},c=function(e)
{var n,r,a,i;a="data-grunticon-embed";for(var c in e)
{i=c.slice(o.length);try{n=t.querySelectorAll(i)}catch(s){continue}r=[];for(var
d=0;d<n.length;d++)null!
==n[d].getAttribute(a)&&r.push(n[d]);if(r.length)for(d=0;d<r.length;d+
+)r[d].innerHTML=e[c],r[d].style.backgroundImage="none",r[d].removeAttribute
(a)}return r},s=function(n){"svg"===e.method&&r(function()
{c(i(a(e.href))),("function"===typeof
n&&n())});e.embedIcons=c,e.getCSS=a,e.getIcons=i,e.ready=r,e.svgLoadedCall
back=s,e.embedSVG=s}(grunticon,this)}();grunticon(["//www.hounslow.gov.uk/
site/dist/icons/icons.data.svg.css",
 "//www.hounslow.gov.uk/site/dist/icons/icons.data.png.css",
 "//www.hounslow.gov.uk/site/dist/icons/icons.fallback.css"],
 grunticon.svgLoadedCallback);</script>
<noscript>&lt;link rel="stylesheet"
href="//www.hounslow.gov.uk/site/dist/icons/icons.fallback.css"&gt;</noscript>
<title>Who is liable to pay Council Tax | Who is liable to pay Council Tax |
London Borough of Hounslow</title>
<link type="text/css" rel="stylesheet" charset="UTF-8"
href="https://translate.googleapis.com/translate_static/css/translateelement.css"
><script type="text/javascript" charset="UTF-8"
src="https://translate.googleapis.com/_/translate_http/_js/k=translate_http.tr.en
_GB.TljoXFncqV0.O/am=Bg/d=1/exm=el_conf/ed=1/
rs=AN8SPfrpcyMCnzjGVN9qNz295Bu-cKEAUQ/m=el_main"></script><script
src="https://websurveys2.govmetric.com/js/client/gm_intro.js?
v=202011112031"></script><link rel="stylesheet" type="text/css"
href="https://websurveys2.govmetric.com/css/modal2/modal.css?

```

```
v=202011112031"></head><video
src="data:video/mp4;base64,AAAAIGZ0eXBpc29tAAACAGlzb21pc28yYXZjMW1w
NDEAAAAIznJlZQAAAs1tZGF0AAACrgYF//
+q3EXpvebZSLeWLNgg2SPu73gyNjQgLSBjb3JlIDE0OCByMjYwMSBhMGNkN2QzIC
0gSC4yNjQvTVBFry00IEFWQyBjb2RlYyAtIENvcHIsZWZ0IDlwMDMtMjAxNSAtIGh0d
HA6Ly93d3cudmlkZW9sYW4ub3JnL3gyNjQgLSBjb3JlIDE0OCByMjYwMSBhMGNkN2QzIC
EgcmVmPTMgZGVibG9jaz0xOjA6MCBhbmFseXNIPTB4MzoweDEExMyBtZT1oZXggc
3VibWU9NyBwc3k9MSBwczlfcmlQ9MS4wMDowLjAwIG1peGVkX3JlZj0xIG1lX3Jhbm
dIPTE2IGNocm9tYV9tZT0xIHRYZWxsaXM9MSA4eDhkY3Q9MSBjcW09MCBkZWZke
m9uZT0yMSwXMSBmYXN0X3Bza2lwPTEgY2hyb21hX3FwX29mZnNldD0tMiB0aHJl
YWRzPTEgY2FoZGFkX3RocmVhZHM9MSBzbGljZWZ0dGhyZWZkcz0wIG5yPT
AgZGVjaW1hdGU9MSBpbnRlcmxhY2VkPTAgYmx1cmF5X2NvbXBhdD0wIGNvbnN0
cmFpbmVkX2ludHJhPTAgYmZyYW1lc20zIGJfcHlyYW1pZD0yIGJfYWRhcHQ9MSBiX2
JpYXM9MSBkaXJlY3Q9MSB3ZWlnaHRiPTEgY2Bib9nb3A9MSB3ZWlnaHRwPTIga2V
5aW50PTI1MCBrZXlpcnRfbWluPTEwIHJlZj0xIGN5Zj0yMy4wLHJfjb21wPTAu
NjAgcXBtaW49MSBxcG1heD02OSBxcHN0ZXh0NCBpcF9yYXRpbz0xLjQwIGF0PTE6
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AAAAEAAAAAAZBtZGllhAAAAIG1kaGQAAAAAAAAAAAAAAAAAAAAACgAAAAEAFXEAAA
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AE7bWluZgAAABR2bWhkAAAAAQAAAAAAAAAAAAAAAAAAJGRpbmYAAAAcZHJlZgAAAA
AAAAABAAAADHvybCAAAAAABAAAA+3N0YmwAAACXc3RzZAAAAAABAAAAh
2F2YzEAAAAAAAAAAQAAAAAAAAAAAAAAAAAAAAAgACAEGAAABIAAAAAAAAA
EAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAY//
8AAAAxYXZjQwFkAAr/
4QAYZ2QACqzZX4ilhAAAAwAEAAADAFa8SJZYAQAGaOvjyyLAAAAAGHN0dHMAAA
AAAAAAQAAAAEAAAQAAAAAHHN0c2MAAAAAAAAAAAQAAAAEAAAABAAAAAQAAA
BRzdHN6AAAAAAAAAsUAAAABAAAAAFHN0Y28AAAAAAAAAAQAAADAAAABidWR0Y
QAAAFptZXRhAAAAAAACFoZGxyAAAAAAAAAABtZGlyYXBwbAAAAAAAAAAAA
AAAC1pbHN0AAAAJal0b28AAAAAdZGF0YQAAAAEAAAAATGF2ZjU2LjQwLjEwMQ=="
autoplay="" style="display: none;"></video>
<body class="two-column">
  <nav class="skip-links" aria-label="Skip to content navigation">
    <ul id="top" class="list list--skip-links">
      <li class="list_item"><a class="list_link" href="#content"
rel="nofollow" tabindex="1">Skip to content</a></li>
    </ul>
  </nav>
<!-- googleoff: index -->
  <header class="site-header">
    <div class="container">
      <ul class="list site-header_quicklinks">
        <li class="list_item"><div
id="google_translate_element"></div></li>
        <li class="list_item"><a class="list_link" href="/accessibility"
title="Accessibility statement">Accessibility</a></li>
      </ul>
      <div class="identity">
```


<a href="https://www.hounslow.gov.uk"
class="identity__logo" title="Click to return to the homepage" tabindex="2">
<span class="identity__icon icon icon-logo icon-logo--full"
style="background-image: none;"><svg xmlns="http://www.w3.org/2000/svg"
width="340" height="90" viewBox="0 0 340 90"
preserveAspectRatio="xMinYMid" aria-hidden="true"><title>London Borough of
Hounslow</title><path d="M40.65,59.87a0.46,0.46,0,0,1-.32-0.42l0-.17-
0.18,0a0.54,0.54,0,0,1-.35-
0.18A0.76,0.76,0,0,0,40.54,59l0.1,0.14a0.43,0.43,0,0,0-.13,28l0.11,0.21,0.14-.1
6a0.69,0.69,0,0,1,.32-0.16h0.05l0,0,0.17,0.13a1.13,1.13,0,0,0,.44-
0.16l0.1,0a0.43,0.43,0,0,0,.63,41,0.36,0.36,0,0,1-.31,16,0.49,0.49,0,0,1-.43-
0.32,1.11,1.11,0,0,1-.43,13,0.34,0.34,0,0,1-.28-0.16c-0.06,0-.38,17-
0.28,0.39Zm0.21-1H41a1.17,1.17,0,0,0,.8-0.38v0l-
0.06,17v0.05l0,0a1.15,1.15,0,0,0,.54-0.17,1.18,1.18,0,0,0,.55-
0.82l0.15-.1l43,57.62l0-.05c0-.05,0-0.15,0-
0.28a2.54,2.54,0,0,1,0-.39A0.45,0.45,0,0,1,43,56.64V56.57H43a0.53,0.53,0,0,0-
08.33,2.68,2.68,0,0,0,.4,2.51,2.51,0,0,1,0,.26l-0.06,1-
0.11,07,0,0a1.11,1.11,0,0,1-.51,79,1.21,1.21,0,0,1-.4,15l0-.14,0-.09-
0.08,0,0,0a1.1,1.1,0,0,1-.76,37h0l0-.27,0-.23-0.06-.15h0l0,0-
0.17,09h0l0,0,0-.15c0-.19-0.1-0.46-0.1-0.71a0.47,0.47,0,0,1,.26-
0.47,0.62,0.62,0,0,0,.27-0.4l0-.2,0-.06v0h0V56.15H41.13l-
0.06,13a0.76,0.76,0,0,1-.27,53,0.57,0.57,0,0,0-.31,55c0,0.27,1,0.55,0.1,0.71l0,0.
09-
0.07,0,0,0,0,0.05a0.38,0.38,0,0,0,.2,06l0.2-.07,0,0.06,0,0.21a0.51,0.51,0,0,1-.06
.28v0l0,0m5-3.63a0.45,0.45,0,0,0-.2,56A1.53,1.53,0,0,1,46.2,57c-0.15,67-.72,1-
0.71,1.32,0.25,0,.39,0,0.44,25a0.34,0.34,0,0,1-.2,6c0-.1,22-0.07,0.11-0.33s-
0.43,0-.45,25a8.61,8.61,0,0,0,.44,2.6,1,1,0,0,1-.89,1.18,0.92,0.92,0,0,1-.82-
0.47c0,0.17-.12,1.43,49,1.56A0.41,0.41,0,0,0,45,63.86a0.46,0.46,0,0,1-.41,47c-
0.21,2-.21,0.61,0.23,0.44a0.39,0.39,0,0,1-.65,11,0.62,0.62,0,0,1-.58,71c0.07,0.1
5,15,0.73-.22,0.72a0.43,0.43,0,0,0-.25-0.47,0.21,0.21,0,0,1-.26,07c-0.11-.07-
0.06,68-0.58,0.82-0.35-.42,19-0.5,0.15-0.92a1.33,1.33,0,0,0-1,.43c-0.39-.49,29-
0.74,0.68-0.71a0.36,0.36,0,0,0-.5-0.14c0-.08,0-0.42,55-
0.35,0.27,0.1,19,0.28,0.36,0.28A3.7,3.7,0,0,1,43,64.58l-0.47-.37s-
0.46,69-.82,0.19A0.4,0.4,0,0,0,42,27,64a0.34,0.34,0,0,1-.44-
0.51c0.12,0.52,45,0.2,0.41,0a1.93,1.93,0,0,1,.06-0.68l0-.09c-0.69-.27-1.82,62-
1,1.21-0.28,23-.48-0.14-0.57-0.28-0.09,0-.13,17-0.07,0.42-0.42-.15-0.34-0.76-
0.94-0.94a1.12,1.12,0,0,1-.71,41,1,1,0,0,0,.17-
0.9,1.59,1.59,0,0,0-.94,42,0.59,0.59,0,0,1,.63-0.68c-0.44-.66-0.77-0.16-0.77-
0.16-0.15-.48,6-0.77,0.9-0.21,0.26-.14,0-0.51,0-
0.51a0.48,0.48,0,0,1,.33,68,1.94,1.94,0,0,1,.74,38,0.58,0.58,0,0,1,.24-
0.66,0.7,0.7,0,0,1-.68-0.52,0.62,0.62,0,0,0,.6,18,0.45,0.45,0,0,1-.28-
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0.32,1.36,1.36,0,0,0-.27,19,0.43,0.43,0,0,0-.41-0.24c-0.22,0-.32,54-
0.72,0.31,0.09,0,.46-0.21,08-0.49a0.55,0.55,0,0,0-.88,43c-0.33-.11-0.23-0.79,45-
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0.47,3,43,3,43,0,0,0,.45,4,0.58,0.58,0,0,0-.26-
0.64c0.6-.35,47,0.53,0.82,0.62a1.92,1.92,0,0,0,.93,0,0.5,0.5,0,0,0-.09-
0.4,0.69,0.69,0,0,1-.39-0.54c-0.29-.08-0.28-0.22-0.21-0.44a0.57,0.57,0,0,0-.31-
0.57,0.36,0.36,0,0,1-.53-0.1,0.65,0.65,0,0,0,.47-0.38c0-.18-0.77-0.49-0.82,0-
0.25-.8,49-0.72,0.65-0.66,0-.71-0.41-1-0.61-
0.86,0.41-.56,83,0,0.85,0.25,0.28,0,.25-0.49,14-0.7a0.48,0.48,0,0,1,.45,7c-
0.14,24-.51,0.36-
0.23,0.71a10.49,10.49,0,0,1,1,12,1,15A0.44,0.44,0,0,1,40,09,57c-0.22-.05-0.21-

0.17-0.21-0.24,0.54,0,,47-0.24.71-0.53a0.3,0.3,0,0,1-.22-
0.26c0.47,0.19.34-.51,0.94-0.34-0.18-.27.13-0.1,0.33-0.68,0.05-.16.27-
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0.24a0.51,0.51,0,0,1,0,.55l0.24-.11,0,0.42c0.1,0,.27,0,0.29.1a1.25,1.25,0,0,0,.
27c0,0.06.23,0,.24,0.13a1.16,1.16,0,0,1-.54.66,1.65,1.65,0,0,1-.1,1.2c-
0.24.19-.32,0.6-
0.07,0.5a0.19,0.19,0,0,1-.22.22,0.72,0.72,0,0,0,0,.7,0.26,0.26,0,0,0,.29,0,0.45,0.
45,0,0,1-.44.35h0c0.35,0.77,1.2,1.23,1.42,2s0.54,0.77.77,0.76a1,1,0,0,0,.33-
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0.28-.09-0.43.26,0,0.47l0.48,0.3a2.51,2.51,0,0,1,0-1.78c0.36-.94.85-1.77,0.25-
1.77-0.45,0-.2.32-0.13,0.32-0.21.1-.81,0-0.33-0.58-1.09-.31-0.35-1.14-0.11-0.84-
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[Council Tax and benefits](https://www.hounslow.gov.uk/info/20018/council_tax_and_benefits)

Who is liable to pay Council Tax

Who is liable to pay Council Tax

Content

[Manage your council tax online](https://espws.necsws.com/ords/pwslive/call_initial_apex_page.nes_selfsrv?service=CAR&la=LBHOW&language=ENG&options=CT)

You have to pay council tax if you're over 18 or over and own or rent a home.

While council tax is normally paid by the person living in a property, there are a few circumstances where the owner is responsible for paying council tax.

These include:

-

- Empty homes.

- Nursing homes and other similar homes.

- Houses of religious communities.

- Houses in multiple occupation (where rooms are let individually).

- Residences of staff who live in houses which are also occupied by an employer.

- Residences of ministers of religion.

If you're living with someone as a couple, whether you are married, cohabiting or in a civil partnership, you are responsible for the bill as a couple but also individually, regardless of whose name is on the bill.

If a number of people live in a property, there is a process for determining the order of liability.

The order goes as follows:

-

- A resident owner-occupier who is the freeholder of all or part of the property,

- A resident owner-occupier who is the leaseholder of all or part of the property,
- A resident tenant,
- A resident who lives in the property and who is not a tenant, but has permission to stay there,
- Any other resident living in the property,
- A mortgagee in possession of an owner's interest, and then
- An owner of the property where no one is the resident
- If you move in, your council tax liability is calculated on a daily basis

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<strong>Jadu</strong>.</a>
            </p>
        </section>
    </div>

```

```

        <ul class="list list--back-to-top">
            <li class="list_item"><a class="list_link"
href="https://www.hounslow.gov.uk/info/20018/council_tax_and_benefits/2011/
who_is_liable_to_pay_council_tax#top" rel="nofollow">Back to the top</a></li>
        </ul>
    </footer>

```

```

<!-- googleon: index -->

```

```

    <script
src="//ajax.googleapis.com/ajax/libs/jquery/1.11.3/jquery.min.js"></script>
    <script>window.jQuery || document.write('<script
src="//www.hounslow.gov.uk/site/dist/libs/jquery.min.js"></script>')</script>
    <script
src="//www.hounslow.gov.uk/site/dist/orbit.js"></script><style>.placeholder{col
or:#AAA;}</style>
    <script
src="//www.hounslow.gov.uk/site/javascript/almond.min.js"></script>
    <script src="//www.hounslow.gov.uk/site/javascript/util.min.js"></script>
    <script src="//translate.google.com/translate_a/element.js?
cb=googleTranslateElementInit"></script>
    <script> (function(i,s,o,g,r,a,m){i['GoogleAnalyticsObject']=r;i[r]=i[r]||function()
{ (i[r].q=i[r].q||[]).push(arguments)},i[r].l=1*new Date();a=s.createElement(o),
m=s.getElementsByTagName(o)
[0];a.async=1;a.src=g;m.parentNode.insertBefore(a,m) })
(window,document,'script','https://www.google-analytics.com/analytics.js','ga');
ga('create', 'UA-3023471-1', 'auto'); ga('send', 'pageview');</script><!--
WebMetric snippet starts here --><div class="gm_sidebar gm_sidebar_rh">
<a href="https://websurveys2.govmetric.com/theme/gm/2080" target="_blank"
class="gm_sidebar_anchor" title="How do you rate this page" rel="nofollow">

    </a></div><link rel="stylesheet" type="text/css"
href="https://websurveys2.govmetric.com/css/client/gm_sidebar_rh.css"><script>

```

```
type="text/javascript"
src="https://websurveys2.govmetric.com/js/client/gm_sidebar.js"></
script><script type="text/javascript"
src="https://hitcounter.govmetric.com/2081"></script><!-- WebMetric snippet
ends here -->
<!-- Google Tag Manager (noscript) --><noscript>&lt;iframe
src="https://www.googletagmanager.com/ns.html?id=GTM-
MM6K7PK"height="0" width="0"
style="display:none;visibility:hidden">&lt;/iframe></noscript><!-- End
Google Tag Manager (noscript) -->
```

```
</body></html>
```

```
<html class="js cookies geolocation history no-ie8compat json svg picture no-
lowbandwidth svgfilters canvas video webgl cssremunit rgba preserve3d
placeholder inlinesvg videoloop csscalc opacity supports svgclippaths
touchevents unicode checked fontface lastchild nthchild cssvhunit cssvwunit
mediaqueries audio textshadow cssanimations appearance backgroundcliptext
backgroundsize csscolumns csscolumns-width csscolumns-span csscolumns-fill
csscolumns-gap csscolumns-rule csscolumns-rulecolor csscolumns-rulestyle
csscolumns-rulewidth csscolumns-breakbefore csscolumns-breakafter
csscolumns-breakinside cssfilters flexbox overflowscrolling csstransforms
csstransforms3d csstransitions backgroundblendmode grunticon" lang="en"
style=""><!--<![endif]><!--><head prefix="dcterms: http://purl.org/dc/terms">
  <meta charset="UTF-8">
```

```
    <link rel="apple-touch-icon" sizes="180x180"
href="//www.hounslow.gov.uk/site/images/favicons/apple-touch-icon.png">
    <link rel="icon" type="image/png"
href="//www.hounslow.gov.uk/site/images/favicons/favicon-32x32.png"
sizes="32x32">
    <link rel="icon" type="image/png"
href="//www.hounslow.gov.uk/site/images/favicons/favicon-16x16.png"
sizes="16x16">
    <link rel="manifest"
href="//www.hounslow.gov.uk/site/images/favicons/manifest.json">
    <link rel="mask-icon"
href="//www.hounslow.gov.uk/site/images/favicons/safari-pinned-tab.svg"
v=gAEaam6L7J" color="#642f6c">
    <link rel="shortcut icon"
href="//www.hounslow.gov.uk/site/images/favicons/favicon.ico">
    <meta name="msapplication-TileColor" content="#642f6c">
    <meta name="msapplication-TileImage"
content="//www.hounslow.gov.uk/site/images/favicons/mstile-150x150.png">
    <meta name="msapplication-config"
content="//www.hounslow.gov.uk/site/images/favicons/browserconfig.xml?
v=gAEaam6L7J">
    <meta name="theme-color" content="#642f6c">

    <link href="https://fonts.googleapis.com/css?family=Lato:400,400i,700,700i"
rel="stylesheet">
```

```
    <link rel="alternate" type="application/rss+xml" title="RSS"
href="https://www.hounslow.gov.uk/rss/news">
```

```

    <link rel="search" type="application/opensearchdescription+xml"
title="London Borough of Hounslow"
href="https://www.hounslow.gov.uk/site/scripts/opensearch.php">
    <link rel="stylesheet" type="text/css"
href="//www.hounslow.gov.uk/site/dist/orbit.css">
    <!--[if lt IE 9]>
        <link href="//www.hounslow.gov.uk/site/dist/orbit-oldie.css"
rel="stylesheet" type="text/css">
    <![endif]-->
    <link rel="canonical"
href="https://www.hounslow.gov.uk/info/20018/council_tax_and_benefits/2010/
council_tax_bands_and_how_to_appeal">
    <!-- Google Tag Manager -->
<link rel="stylesheet"
href="//www.hounslow.gov.uk/site/dist/icons/icons.data.svg.css"
media="all"><script async=""
src="https://www.google-analytics.com/analytics.js"></script><script async=""
src="https://www.googletagmanager.com/gtm.js?id=GTM-MM6K7PK"></script>
<script>(function(w,d,s,l,i){w[l]=w[l]||[];w[l].push({'gtm.start':
new Date().getTime(),event:'gtm.js'});var f=d.getElementsByTagName(s)[0],
j=d.createElement(s),dl=l!='dataLayer'?'&l='+l:'';j.async=true;j.src=
'https://www.googletagmanager.com/gtm.js?
id='+i+dl;j.parentNode.insertBefore(j,f);
})(window,document,'script','dataLayer','GTM-MM6K7PK');</script>
<!-- End Google Tag Manager -->    <meta name="author" content="London
Borough of Hounslow">
    <meta name="revisit-after" content="2 days">
    <meta name="viewport" content="width=device-width, initial-scale=1">
    <meta name="ROBOTS" content="INDEX,FOLLOW">

```

```

<!-- HTML5 Template -->

```

```

    <!-- not HTML5 supported -->
    <!-- Dublin Core Metadata -->
<meta name="dcterms.creator" content="Sorriya Ali">
<meta name="dc.created" content="2019-08-13">
<meta name="dc.modified" content="2019-08-13">
<meta name="dc.description" content="Council Tax bands and how to appeal">
<meta name="dcterms.format" content="text/html">
<meta name="dcterms.identifier"
content="https://www.hounslow.gov.uk/site/scripts/documents_info.php?
categoryID=20018&documentID=2010">
<meta name="dcterms.language" content="en">
<meta name="dcterms.publisher" content="London Borough of Hounslow">
<meta name="dcterms.rights" content="Copyright 2016 London Borough of
Hounslow">
<meta name="dc.title" content="Council Tax bands and how to appeal">
<meta name="dcterms.coverage" content="Bedfont, Brentford, Chiswick
Homefields, Chiswick Riverside, Cranford, Feltham North, Feltham West,
Hanworth, Hanworth Park, Heston Central, Heston East, Heston West, Hounslow
Central, Hounslow Heath, Hounslow South, Hounslow West, Isleworth, Osterley
and Spring Grove, Syon, Turnham Green, Hounslow, London, UK, Worldwide">
<meta name="dcterms.subject" content="Council Tax and benefits">

```

```
<meta name="description" content="Council Tax bands and how to appeal">
<meta name="keywords" content="documents, consultations, policies, information, plans, performance, objectives, facts and figures, strategy, hounslow, hounslow council, borough of hounslow, london borough, local government, housing, council tax, social services, schools, planning, bin collection, parking, leisure, elections">
<script src="//www.hounslow.gov.uk/site/javascript/swfobject.js"></script>
<script src="//www.hounslow.gov.uk/site/javascript/libs/modernizr/modernizr-custom.min.js"></script>
<!--[if lt IE 9]>
<script src="//www.hounslow.gov.uk/site/javascript/libs/ie9-js/index.js"></script>
<![endif]-->
```



```
+)[r[d].innerHTML=e[c],r[d].style.backgroundImage="none",r[d].removeAttribute(a)}return r},s=function(n){"svg"===e.method&&r(function(){c(i(a(e.href))),"function"==typeof n&&n()});e.embedIcons=c,e.getCSS=a,e.getIcons=i,e.ready=r,e.svgLoadedCallback=s,e.embedSVG=s}(grunticon,this)}();grunticon(["//www.hounslow.gov.uk/site/dist/icons/icons.data.svg.css","//www.hounslow.gov.uk/site/dist/icons/icons.data.png.css","//www.hounslow.gov.uk/site/dist/icons/icons.fallback.css"],grunticon.svgLoadedCallback);</script>
<noscript>&lt;link rel="stylesheet" href="//www.hounslow.gov.uk/site/dist/icons/icons.fallback.css">&gt;</noscript>
<title>Council Tax bands and how to appeal | Council Tax bands and how to appeal | London Borough of Hounslow</title>
<link type="text/css" rel="stylesheet" charset="UTF-8" href="https://translate.googleapis.com/translate_static/css/translateelement.css"><script type="text/javascript" charset="UTF-8" src="https://translate.googleapis.com/_/translate_http/_js/k=translate_http.tr.en_GB.TljoXFncqV0.O/am=Bg/d=1/exm=el_conf/ed=1/rs=AN8SPfrpcyMCnzjGVN9qNz295Bu-cKEAUQ/m=el_main"></script><script src="https://websurveys2.govmetric.com/js/client/gm_intro.js?v=202011112031"></script><link rel="stylesheet" type="text/css" href="https://websurveys2.govmetric.com/css/modal2/modal.css?v=202011112031"></head><video src="data:video/mp4;base64,AAAAIGZ0eXBpc29tAAACAGlzb21pc28yYXZjMW1wNDEAAAAIZnJlZQAAs1tZGF0AAACrgYF/+q3EXpvebZSLeWLNgg2SPu73gyNjQgLSBjb3JlIDE0OCByMjYwMSBhMGNNkN2QzlC0gSC4yNjQvTVBFry00IEFWQyBjb2RlYyAtIENvcHIsZWZ0IDlwMDMtMjAxNSAtIGh0dHA6Ly93d3cuZmkuZW9sYW4ub3JnL3gyNjQuaHRtbCatIG9wdGlvbmM6IGNhbmFjPT EgcmlVmPTMgZGVibG9jaz0xOjA6MCBhbmFseXNIPTB4MzoweDExMyBtZT1oZXggc3VibWU9NyBwc3k9MSBwc3lfcmQ9MS4wMDowLjAwIG1peGVkX3JlZj0xIG1lX3JhbmdlPTE2IGNocm9tYV9tZT0xIHRYZWxsaxXM9MSA4eDhkY3Q9MSBJcw09MCBkZWFKem9uZT0yMSwxMSBmYXN0X3Bza2lwPTEgY2hyb21hX3FwX29mZnNldD0tMiB0aHJl YWRzPTEgbG9va2FoZWFKfX3RocmVhZHBM9MSBzbGljZWRFdGhyZWFKcz0wIG5yPT AgZGVjaW1hdGU9MSBpbmRlcmlhY2VkPTAgYmx1cmF5X2NvbXBhdD0wIGNvbmlhbmVkbmVhX2ludHJhPTAgYmZyYWI1cz0zIGJfcHlyYWI1pZD0yIGJfYWRhcHQ9MSBiX2 JpYXNM9MSBkaXJlY3Q9MSB3ZWlnaHRiPTEgb3Blbn9nb3A9MSB3ZWlnaHRwPTIga2V 5aw50PTI1MCBrZXlpbnRfbWluPTEwIHJlZT0xIGNyZj0yMy4wMHFjb21wPTAu NjAgcXBtaW49MSBxcG1heD02OSBxcHN0ZXh0NCBpcF9yYXRpbz0xLjQwIGFxePTE6 MS4wMACAAAAD2WlhAA3//728P4FNjuZQQAaa5tb292AAAAAbG12aGQAAAAAAAA AAAAAAAAAAAPoAAAAZAABAAABAAAAAAAAAAAAAAAAAAAAAQAAAAAAAAAAAAAAAA AAAAAEAAAAAAAAAAAAAAAAAEAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAA AAAAAACAAACGHryYWsAAABcdGtoZAAAAAMAAAAAAAAAAAAAAAAAEAAAAAAAAAZA AAAAAAAAAAAAAAAAAAAAAQAAAAAAAAAAAAAAAAAAAAEAAAAAAAAAAAAAAAAA AAAAAEAAAAAAAgAAAAIAAAAAACRIZHRzAAAAHGvSc3QAAAAAAAAAAQAAAGQAAA AAAAAEAAAAAAZBTZGIhAAAAIG1kaGQAAAAAAAAAAAAAAAAAACgAAAAEAFXEAAA AAAAtaGRscgAAAAAAAAAdmlkZQAIAAAAAAAAAAAAAAAAAAFZpZGVvSGFuZGxlcmgAAA AE7bWluZGAAABR2bWhkAAAAAQAAAAAAAAAAAAAAAAAJGRpbmYAAAAcZHJIJZgAAAA AAAAAABAAAADHVybCAAAAAABAAAA+3N0YmwAAACXC3RzZAAAAAABAAAAAh 2F2YzEAAAAAAAAAAQAAAAAAAAAAAAAAAAAAAAAgACAEGAAABIAAAAAAAAAAAAA EAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAY//
8AAAAxYXZjQwFkAAr/
4QAYZ2QACqzZX4ihAAAAwAEAAADAFA8SJZYAQAGaOvjyyLAAAAAGHN0dHMMAAA AAAAAAAQAAAAEAAAQAAAAAHHN0c2MAAAAAAAAAAAQAAAAEAAAABAAAAAQAAA
```

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QAAAFptZXRhAAAAAAAAACFoZGxyAAAAAAAAAABtZGlyYXBwbAAAAAAAAAAAAAA
AAAC1pbHN0AAAAJal0b28AAAAAdZGF0YQAAAAEAAAAATGF2ZjU2LjQwLjEwMQ=="
autoplay="" style="display: none;"></video>
 <body class="two-column">
 <nav class="skip-links" aria-label="Skip to content navigation">
 <ul id="top" class="list list--skip-links">
 <li class="list__item"><a class="list__link" href="#content"
rel="nofollow" tabindex="1">Skip to content

 </nav>
 <!-- googleoff: index -->
 <header class="site-header">
 <div class="container">
 <ul class="list site-header__quicklinks">
 <li class="list__item"><div
id="google_translate_element"></div>
 <li class="list__item"><a class="list__link" href="/accessibility"
title="Accessibility statement">Accessibility

 <div class="identity">
 <a href="https://www.hounslow.gov.uk"
class="identity__logo" title="Click to return to the homepage" tabindex="2">
 <span class="identity__icon icon icon-logo icon-logo--full"
style="background-image: none;"><svg xmlns="http://www.w3.org/2000/svg"
width="340" height="90" viewBox="0 0 340 90"
preserveAspectRatio="xMinYMid" aria-hidden="true"><title>London Borough of
Hounslow</title><path d="M40.65,59.87a0.46,0.46,0,0,1-.32-0.42l0-.17-
0.18,0a0.54,0.54,0,0,1-.35-
0.18A0.76,0.76,0,0,0,40.54,59l0.1,0.14a0.43,0.43,0,0,0-.13.28l0.11,0.21,0.14-.1
6a0.69,0.69,0,0,1,.32-0.16h0.05l0,0,0.17,0.13a1.13,1.13,0,0,0,.44-
0.16l0.1,0a0.43,0.43,0,0,0,.63.41,0.36,0.36,0,0,1-.31.16,0.49,0.49,0,0,1-.43-
0.32,1.11,1.11,0,0,1-.43.13,0.34,0.34,0,0,1-.28-0.16c-0.06,0-.38.17-
0.28,0.39Zm0.21-1H41a1.17,1.17,0,0,0,.8-0.38v0l-
0.06.17v0.05l0,0a1.15,1.15,0,0,0,.54-0.17,1.18,1.18,0,0,0,.55-
0.82l0.15-.1L43,57.62l0-.05c0-.05,0-0.15,0-
0.28a2.54,2.54,0,0,1,0-.39A0.45,0.45,0,0,1,43,56.64V56.57H43a0.53,0.53,0,0,0-.
08.33,2.68,2.68,0,0,0,0,.4,2.51,2.51,0,0,1,0,.26l-0.06.1-
0.11.07,0,0a1.11,1.11,0,0,1-.51.79,1.21,1.21,0,0,1-.4.15l0-.14,0-.09-
0.08,0,0,0a1.1,1.1,0,0,1-.76.37h0l0-.27,0-.23-0.06-.15h0l0,0-
0.17.09h0l0,0,0-.15c0-.19-0.1-0.46-0.1-0.71a0.47,0.47,0,0,1,.26-
0.47,0.62,0.62,0,0,0,.27-0.4l0-.2,0-.06v0h0V56.15H41.13l-
0.06.13a0.76,0.76,0,0,1-.27.53,0.57,0.57,0,0,0-.31.55c0,0.27.1,0.55,0.1,0.71l0,0.
09-
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.28v0l0,0m5-3.63a0.45,0.45,0,0,0-.2.56A1.53,1.53,0,0,1,46.2,57c-0.15.67-.72,1-
0.71,1.32,0.25,0,.39,0,0.44.25a0.34,0.34,0,0,1-.2.6c0-.1.22-0.07,0.11-0.33s-
0.43,0-.45.25a8.61,8.61,0,0,0,.44,2.6,1,1,0,0,1-.89,1.18,0.92,0.92,0,0,1-.82-
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0.21.2-.21,0.61,0.23,0.44a0.39,0.39,0,0,1-.65.11,0.62,0.62,0,0,1-.58.71c0.07,0.1
5.15,0.73-.22,0.72a0.43,0.43,0,0,0-.25-0.47,0.21,0.21,0,0,1-.26.07c-0.11-.07-
0.06.68-0.58,0.82-0.35-.42.19-0.5,0.15-0.92a1.33,1.33,0,0,0-1,.43c-0.39-.49.29-
0.74,0.68-0.71a0.36,0.36,0,0,0-.5-0.14c0-.08,0-0.42.55-
0.35,0.27,0.1.19,0.28,0.36,0.28A3.7,3.7,0,0,1,43,64.58l-0.47-.37s-

0.46.69-.82,0.19A0.4,0.4,0,0,0,42.27,64a0.34,0.34,0,0,1-.44-
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0.72,0.31,0.09,0,.46-0.21.08-0.49a0.55,0.55,0,0,0-.88.43c-0.33-.11-0.23-0.79.45-
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0.4,0.69,0.69,0,0,1-.39-0.54c-0.29-.08-0.28-0.22-0.21-0.44a0.57,0.57,0,0,0-.31-
0.57,0.36,0.36,0,0,1-.53-0.1,0.65,0.65,0,0,0,.47-0.38c0-.18-0.77-0.49-0.82,0-
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0.23,0.71a10.49,10.49,0,0,1,1.12,1.15A0.44,0.44,0,0,1,40.09,57c-0.22-.05-0.21-
0.17-0.21-0.24,0.54,0,.47-0.24.71-0.53a0.3,0.3,0,0,1-.22-
0.26c0.47,0.19.34-.51,0.94-0.34-0.18-.27.13-0.1,0.33-0.68,0.05-.16.27-
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0.24a0.51,0.51,0,0,1,0,.55l0.24-.11,0,0.42c0.1,0,.27,0,0.29.1a1.25,1.25,0,0,0,0,.
27c0,0.06.23,0,.24,0.13a1.16,1.16,0,0,1-.54.66,1.65,1.65,0,0,1-.1,1.2c-
0.24.19-.32,0.6-
0.07,0.5a0.19,0.19,0,0,1-.22.22,0.72,0.72,0,0,0,0,.7,0.26,0.26,0,0,0,.29,0,0.45,0.
45,0,0,1-.44.35h0c0.35,0.77,1.2,1.23,1.42,2s0.54,0.77.77,0.76a1,1,0,0,0,.33-
1.26c-0.22-.42-0.8-0.11-0.37.21a0.37,0.37,0,0,1-.39-
0.62A0.53,0.53,0,0,1,45,60.65c-0.24-.4-0.92-0.46-0.92-1s0.56-.37.5-0.2c-
0.28-.09-0.43.26,0,0.47l0.48,0.3a2.51,2.51,0,0,1,0-1.78c0.36-.94.85-1.77,0.25-
1.77-0.45,0-.2.32-0.13,0.32-0.21.1-.81,0-0.33-0.58-1.09-.31-0.35-1.14-0.11-0.84-
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 London Borough of
Hounslow

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<p>You may appeal against the council tax band of your property, if you believe
that you should not be liable to pay the council tax, or if you believe that the
council has made an error when calculating your bill.</p>

<p>The grounds for an appeal about your council tax band are restricted to the
following cases:</p>

<ul>
    <li>where you believe that the banding should be changed because there
has been a material increase or material reduction in the dwelling's value. A
material increase in value may result from building, engineering or other work
carried out on the dwelling. In these cases, revaluation does not take place until
after a sale - so the person appealing would usually be the new owner or
resident.</li>
    <li>where you start or stop using part of your dwelling to carry out a
business, or the balance between domestic and business use changes.</li>

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where the listing officer has altered a list without a proposal having been made by a taxpayer.

where you become the taxpayer in respect of a dwelling for the first time. Your appeal must be made within six months, but if the same appeal has already been considered and determined by a Valuation Tribunal, it cannot be made again. However, the Valuation Office Agency may still consider your appeal even though you may be outside the six month time limit.

<p>To appeal against the banding of a property, please contact the Valuation Office Agency at the address below or visit their website for further information.</p>

<p>Please do not make your appeal to the local authority.</p>

<p>Council Tax North
Valuation Office Agency
King William House
Market Place
Hull, HU1 1RT</p>

<p>Email: ctnorth@voa.gsi.gov.uk</p>

<p>Tel: 03000 501501</p>

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icon-social icon-social--twitter-white"></span><span class="icon-
fallback">Twitter</span></a></li></ul>
    </div>

```

```

        <nav class="site-footer__links" aria-label="Footer
navigation">
            <ul class="list list--site-footer">
                <li class="list__item list__item--site-rights">© Copyright 2022
London Borough of Hounslow</li>
                <li class="list__item"><a
href="https://www.hounslow.gov.uk/info/20158/customer_services"
class="list__link">Contact us</a></li>
                <li
class="list__item"><a href="https://www.hounslow.gov.uk/privacy"
class="list__link">Privacy notice</a></li>
                <li
class="list__item"><a href="https://www.hounslow.gov.uk/aboutsite"
class="list__link">About this site</a></li><li class="list__item list__item--print-
button"><button class="list__link" onclick="window.print(); return false;">Print
this page</button></li>
            </ul>
        </nav>

```

```

        <section class="site-footer__suppliers suppliers" role="navigation">
            <h2 class="suppliers__heading">Suppliers</h2>
            <p class="suppliers__content">
                <a class="suppliers__link suppliers__link--powered-by"
href="https://www.jadu.net">Designed and Powered by
<strong>Jadu</strong>.</a>
            </p>
        </section>
    </div>

```

```

        <ul class="list list--back-to-top">
            <li class="list__item"><a class="list__link"
href="https://www.hounslow.gov.uk/info/20018/council_tax_and_benefits/2010/
council_tax_bands_and_how_to_appeal#top" rel="nofollow">Back to the
top</a></li>
        </ul>
    </footer>
<!-- googleon: index -->
    <script
src="//ajax.googleapis.com/ajax/libs/jquery/1.11.3/jquery.min.js"></script>
    <script>window.jQuery || document.write('
src="//www.hounslow.gov.uk/site/dist/libs/jquery.min.js"></script>')</script>
    <script
src="//www.hounslow.gov.uk/site/dist/orbit.js"></script><style>.placeholder{col
or:#AAA;}</style>
    <script
src="//www.hounslow.gov.uk/site/javascript/almond.min.js"></script>

```

```

<script src="//www.hounslow.gov.uk/site/javascript/util.min.js"></script>
<script src="//translate.google.com/translate_a/element.js?
cb=googleTranslateElementInit"></script>
<script> (function(i,s,o,g,r,a,m){i['GoogleAnalyticsObject']=r;i[r]=i[r]||function()
{ (i[r].q=i[r].q||[]).push(arguments)},i[r].l=1*new Date();a=s.createElement(o),
m=s.getElementsByTagName(o)
[0];a.async=1;a.src=g;m.parentNode.insertBefore(a,m) })
(window,document,'script','https://www.google-analytics.com/analytics.js','ga');
ga('create', 'UA-3023471-1', 'auto'); ga('send', 'pageview');</script><!--
WebMetric snippet starts here --><div class="gm_sidebar gm_sidebar_rh">
<a href="https://websurveys2.govmetric.com/theme/gm/2080" target="_blank"
class="gm_sidebar_anchor" title="How do you rate this page" rel="nofollow">
 </a></div><link rel="stylesheet" type="text/css"
href="https://websurveys2.govmetric.com/css/client/gm_sidebar_rh.css"><script
type="text/javascript"
src="https://websurveys2.govmetric.com/js/client/gm_sidebar.js"></
script><script type="text/javascript"
src="https://hitcounter.govmetric.com/2081"></script><!-- WebMetric snippet
ends here -->
<!-- Google Tag Manager (noscript) --><noscript>&lt;iframe
src="https://www.googletagmanager.com/ns.html?id=GTM-
MM6K7PK"height="0" width="0"
style="display:none;visibility:hidden">&lt;/iframe></noscript><!-- End
Google Tag Manager (noscript) -->

```

```

</body></html>

```

```

<html class="js cookies geolocation history no-ie8compat json svg picture no-
lowbandwidth svgfilters canvas video webgl cssremunit rgba preserve3d
placeholder inlinesvg videoloop csscalc opacity supports svgclippaths
touchevents unicode checked fontface lastchild nthchild cssvhunit cssvwunit
mediaqueries audio textshadow cssanimations appearance backgroundcliptext
backgroundsize csscolumns csscolumns-width csscolumns-span csscolumns-fill
csscolumns-gap csscolumns-rule csscolumns-rulecolor csscolumns-rulestyle
csscolumns-rulewidth csscolumns-breakbefore csscolumns-breakafter
csscolumns-breakinside cssfilters flexbox overflowscrolling csstransforms
csstransforms3d csstransitions backgroundblendmode grunticon" lang="en"
style=""><!--<![endif]><!--><head prefix="dcterms: http://purl.org/dc/terms">
<meta charset="UTF-8">

```

```

<link rel="apple-touch-icon" sizes="180x180"
href="//www.hounslow.gov.uk/site/images/favicons/apple-touch-icon.png">
<link rel="icon" type="image/png"
href="//www.hounslow.gov.uk/site/images/favicons/favicon-32x32.png"
sizes="32x32">
<link rel="icon" type="image/png"
href="//www.hounslow.gov.uk/site/images/favicons/favicon-16x16.png"
sizes="16x16">
<link rel="manifest"
href="//www.hounslow.gov.uk/site/images/favicons/manifest.json">
<link rel="mask-icon"
href="//www.hounslow.gov.uk/site/images/favicons/safari-pinned-tab.svg"
v=gAEaam6L7J" color="#642f6c">

```

```

    <link rel="shortcut icon"
href="//www.hounslow.gov.uk/site/images/favicons/favicon.ico">
    <meta name="msapplication-TileColor" content="#642f6c">
    <meta name="msapplication-TileImage"
content="//www.hounslow.gov.uk/site/images/favicons/mstile-150x150.png">
    <meta name="msapplication-config"
content="//www.hounslow.gov.uk/site/images/favicons/browserconfig.xml?
v=gAEaam6L7J">
    <meta name="theme-color" content="#642f6c">

    <link href="https://fonts.googleapis.com/css?family=Lato:400,400i,700,700i"
rel="stylesheet">

    <link rel="alternate" type="application/rss+xml" title="RSS"
href="https://www.hounslow.gov.uk/rss/news">
    <link rel="search" type="application/opensearchdescription+xml"
title="London Borough of Hounslow"
href="https://www.hounslow.gov.uk/site/scripts/opensearch.php">
    <link rel="stylesheet" type="text/css"
href="//www.hounslow.gov.uk/site/dist/orbit.css">
    <!--[if lt IE 9]>
        <link href="//www.hounslow.gov.uk/site/dist/orbit-oldie.css"
rel="stylesheet" type="text/css">
    <![endif]-->
    <link rel="canonical"
href="https://www.hounslow.gov.uk/info/20018/council_tax_and_benefits/2010/
council_tax_bands_and_how_to_appeal">
    <!-- Google Tag Manager -->
    <link rel="stylesheet"
href="//www.hounslow.gov.uk/site/dist/icons/icons.data.svg.css"
media="all"><script async=""
src="https://www.google-analytics.com/analytics.js"></script><script async=""
src="https://www.googletagmanager.com/gtm.js?id=GTM-MM6K7PK"></script>
<script>(function(w,d,s,l,i){w[l]=w[l]||[];w[l].push({'gtm.start':
new Date().getTime(),event:'gtm.js'});var f=d.getElementsByTagName(s)[0],
j=d.createElement(s),dl=l!='dataLayer'?'&l='+l:'';j.async=true;j.src=
'https://www.googletagmanager.com/gtm.js?
id='+i+dl;f.parentNode.insertBefore(j,f);
})(window,document,'script','dataLayer','GTM-MM6K7PK');</script>
<!-- End Google Tag Manager -->    <meta name="author" content="London
Borough of Hounslow">
    <meta name="revisit-after" content="2 days">
    <meta name="viewport" content="width=device-width, initial-scale=1">
    <meta name="ROBOTS" content="INDEX,FOLLOW">

<!-- HTML5 Template -->

    <!-- not HTML5 supported -->
    <!-- Dublin Core Metadata -->
    <meta name="dcterms.creator" content="Sorriya Ali">
    <meta name="dc.created" content="2019-08-13">
    <meta name="dc.modified" content="2019-08-13">
    <meta name="dc.description" content="Council Tax bands and how to appeal">
    <meta name="dcterms.format" content="text/html">

```



```

<meta name="dcterms.identifier"
content="https://www.hounslow.gov.uk/site/scripts/documents_info.php?
categoryID=20018&documentID=2010">
<meta name="dcterms.language" content="en">
<meta name="dcterms.publisher" content="London Borough of Hounslow">
<meta name="dcterms.rights" content="Copyright 2016 London Borough of
Hounslow">
<meta name="dc.title" content="Council Tax bands and how to appeal">
<meta name="dcterms.coverage" content="Bedfont, Brentford, Chiswick
Homefields, Chiswick Riverside, Cranford, Feltham North, Feltham West,
Hanworth, Hanworth Park, Heston Central, Heston East, Heston West, Hounslow
Central, Hounslow Heath, Hounslow South, Hounslow West, Isleworth, Osterley
and Spring Grove, Syon, Turnham Green, Hounslow, London, UK, Worldwide">
<meta name="dcterms.subject" content="Council Tax and benefits">
  <meta name="description" content="Council Tax bands and how to
appeal">
  <meta name="keywords" content="documents, consultations, policies,
information, plans, performance, objectives, facts and figures, strategy,
hounslow, hounslow council, borough of hounslow, london borough, local
government, housing, council tax, social services, schools, planning, bin
collection, parking, leisure, elections">
<script src="//www.hounslow.gov.uk/site/javascript/swfobject.js"></script>
<script src="//www.hounslow.gov.uk/site/javascript/libs/modernizr/modernizr-
custom.min.js"></script>
<!--[if lt IE 9]>
<script src="//www.hounslow.gov.uk/site/javascript/libs/ie9-js/index.js"></
script>
<![endif]-->

```

```

<!-- Grunticon -->
<script>!function(){function e(e,n,t){"use strict";var
o=window.document.createElement("link"),r=n||
window.document.getElementsByTagName("script")
[0],a=window.document.styleSheets;return
o.rel="stylesheet",o.href=e,o.media="only
x",r.parentNode.insertBefore(o,r),o.onloadcssdefined=function(e){for(var
n,t=0;t<a.length;t++)a[t].href&&a[t].href===o.href&&(n=!0);n?
e():setTimeout(function()
{o.onloadcssdefined(e)}),o.onloadcssdefined(function()
{o.media=t||"all"}),o}function n(e,n){e.onload=function()
{e.onload=null,n&&n.call(e)},"isApplicationInstalled"in
navigator&&"onloadcssdefined"in e&&e.onloadcssdefined(n)}!function(t){var
o=function(r,a){"use strict";if(r&&3===r.length){var
i=t.navigator,c=t.document,s=t.Image,d=!(c.createElementNS||!
c.createElementNS("http://www.w3.org/2000/svg","svg").createSVGRect||!
c.implementation.hasFeature("http://www.w3.org/TR/SVG11/
feature#Image","1.1"))||t.opera&&-1===i.userAgent.indexOf("Chrome")||-1!
==i.userAgent.indexOf("Series40")),l=new s;l.onerror=function()
{o.method="png",o.href=r[2],e(r[2])},l.onload=function(){var
t=1===l.width&&1===l.height,i=r[t&&d?0:t?1:2];t&&d?o.method="svg":t?
o.method="datapng":o.method="png",o.href=i,n(e(i),a)},l.src="
ywAAAAAAQABAAQAUwAOW==",c=documentElement.className+="
grunticon"};o.loadCSS=e,o.onloadCSS=n,t.grunticon=o}(this),function(e,n)

```

```
{ "use strict";var t=n=document,o="grunticon",r=function(e)
{if(t.attachEvent?"complete"===t.readyState:"loading"!
==t.readyState)e();else{var n=!
1;t.addEventListener("readystatechange",function(){n||(n=!0,e())},!
1)}};a=function(e){return
n=document.querySelector('link[href$="'+e+'"')};i=function(e){var
n,t,r,a,i,c,s={};if(n=e.sheet,!n)return s;t=n.cssRules?n.cssRules:n.rules;for(var
d=0;d<t.length;d++)r=t[d].cssText,a=o+t[d].selectorText,i=r.split(";")
[0].match(/US\-\ASCII\\([^\"]
+\/)),i&&i[1]&&(c=decodeURIComponent(i[1]),s[a]=c);return s},c=function(e)
{var n,r,a,i;a="data-grunticon-embed";for(var c in e)
{i=c.slice(o.length);try{n=t.querySelectorAll(i)}catch(s){continue}r=[];for(var
d=0;d<n.length;d++)null!
==n[d].getAttribute(a)&&r.push(n[d]);if(r.length)for(d=0;d<r.length;d+
+)r[d].innerHTML=e[c],r[d].style.backgroundImage="none",r[d].removeAttribute
(a)}return r},s=function(n){ "svg"===e.method&&r(function()
{c(i(a(e.href))), "function"===typeof
n&&n()}));e.embedIcons=c,e.getCSS=a,e.getIcons=i,e.ready=r,e.svgLoadedCall
back=s,e.embedSVG=s}(grunticon,this)}();grunticon(["//www.hounslow.gov.uk/
site/dist/icons/icons.data.svg.css",
 "//www.hounslow.gov.uk/site/dist/icons/icons.data.png.css",
 "//www.hounslow.gov.uk/site/dist/icons/icons.fallback.css"],
 grunticon.svgLoadedCallback);</script>
<noscript>&lt;link rel="stylesheet"
href="//www.hounslow.gov.uk/site/dist/icons/icons.fallback.css"&gt;</noscript>
<title>Council Tax bands and how to appeal | Council Tax bands and how to
appeal | London Borough of Hounslow</title>
<link type="text/css" rel="stylesheet" charset="UTF-8"
href="https://translate.googleapis.com/translate_static/css/translateelement.css"
><script type="text/javascript" charset="UTF-8"
src="https://translate.googleapis.com/_/translate_http/_js/k=translate_http.tr.en
_GB.TljoXFncqV0.O/am=Bg/d=1/exm=el_conf/ed=1/
rs=AN8SPfrpcyMCnzjGVN9qNz295Bu-cKEAUQ/m=el_main"></script><script
src="https://websurveys2.govmetric.com/js/client/gm_intro.js?
v=202011112031"></script><link rel="stylesheet" type="text/css"
href="https://websurveys2.govmetric.com/css/modal2/modal.css?
v=202011112031"></head><video
src="data:video/mp4;base64,AAAAIGZ0eXBpc29tAAACAGlzb21pc28yYXZjMW1w
NDEAAAAIZnJlZQAAAs1tZGF0AAACrgYF//
+q3EXpvebZSLeWLNgg2SPu73gyNjQgLSBjb3JlIDE0OCByMjYwMSBhMGNgN2QzIC
0gSC4yNjQvTVBFry00IEFWQyBjb2RlYyAtIENvcHIsZWZ0IDlwMDMtMjAxNSAtIGh0d
HA6Ly93d3ducmlkZW9sYW4ub3JnL3gyNjQgLSBjb3JlIDRtCATIG9wdGlvbN6IGNhYmFjPT
EgcmlVmPTMgZGVibG9jaz0xOjA6MCBhbmFseXNIPTB4MzoweDExMyBtZT1oZXggc
3VibWU9NyBwc3k9MSBwc3lfcmQ9MS4wMDowLjAwIG1peGVkX3JlZj0xIG1lX3Jhbm
dlPTE2IGNocm9tYV9tZT0xIHRYZWxsaxM9MSA4eDhkY3Q9MSBjcW09MCBkZWZFke
m9uZT0yMSwxMSBmYXN0X3Bza2lwPTEgY2hyb21hX3FwX29mZnNldD0tMiB0aHJl
YWRzPTEgbG9va2FoZWFKfX3RocmVhZHM9MSBzbGljZWRFdGhyZWFKfcz0wIG5yPT
AgZGVjaW1hdGU9MSBpbNRIcmxhY2VkPTAgYmx1cmF5X2NvbXBhdD0wIGNvbN0
cmFpbmVhX2ludHJhPTAgYmZyYW1lczo2IGJfcHlyYW1pZD0yIGJfYWRhcHQ9MSBiX2
JpYXM9MSBkaXJlY3Q9MSB3ZWlnaHRiPTeg3Blbl9nb3A9MSB3ZWlnaHRwPTlga2V
5aW50PTI1MCBrZXlpbnRfbWluPTEwiHNjZW5lY3V0PTQwIGludHJhX3JlZnJlc2g9MCB
yY19sb29rYWwhYXQ9NDAGcmM9Y3JmIG1idHJlZT0xIGNyZj0yMy4wIHFFjb21wPTAu
NjAgcXBtaW49MCBxcG1heD02OSBxcHN0ZXAA9NCBpcF9yYXRpbz0xLjQwIGFxFPE6
MS4wMACAAAAAD2WIhAA3//728P4FNiuZOOAAAu5tb292AAAAAbG12aGOAAAAAAAAA
```

AAAAAAAAAAAAAPoAAAAZAABAAABAAAAAAAAAAAAAAAAAAAAQAAAAAAAAAAAAAAAAAAAA
AAAAEAAAAAAAAAAAAAAAAAAAAEAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAA
AAAAACAAACGHRyYWsAAABcdGtoZAAAAAMAAAAAAAAAAAAAAAAAAAAEAAAAAAAAAZA
AAAAAAAAAAAAAAAAAAAAAQAAAAAAAAAAAAAAAAAAAAAEAAAAAAAAAAAAA
AAAAEAAAAAAAgAAAAIAAAAAACRIZHRzAAAAAHGVsc3QAAAAAAAAQAAGQAAA
AAAAEAAAAAAZBtZGIhAAAAAIG1kaGQAAAAAAAAAAAAAAAAAAAAACgAAAAEAFXEAAA
AAAAtaGRscgAAAAAAAAAdmlkZQAAAAAAAAAAAAAAAAAAAFZpZGVvSGFuZGxlcgAAA
AE7bWluZgAAABR2bWhkAAAAAQAAAAAAAAAAAAAAAAAJGRpbmYAAAAcZHJIzGAAAA
AAAAABAAADHVybCAAAAAABAAAA+3N0YmwAAACXc3RzZAAAAAAAAABAAAAh
2F2YzEAAAAAAAAAQAAAAAAAAAAAAAAAAAAAAAAgACAEGAAABIAAAAAAAAAAAAA
EAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAY//
8AAAAxYXZjQwFkAAr/
4QAYZ2QACqzZX4ilhAAAAwAEAAADAFa8SJZYAQAGaOvjyyLAAAAAGHN0dHMAAA
AAAAAAQAAAAEAAAQAAAAAHN0c2MAAAAAAAAAAAAAQAAAEAAAABAAAAAQAAA
BRzdHN6AAAAAAAAAsUAAAABAAAAAFHN0Y28AAAAAAAAAAAAQAADAAAAABidWR0Y
QAAAFptZXRhAAAAAAAAACFoZGxyAAAAAAAAAABtZGlyYXBwbAAAAAAAAAAAAA
AAAC1pbHN0AAAAJal0b28AAAAAdZGF0YQAAAAEAAAAATGF2ZjU2LjQwLjEwMQ=="
autoplay="" style="display: none;"></video>
<body class="two-column">
 <nav class="skip-links" aria-label="Skip to content navigation">
 <ul id="top" class="list list--skip-links">
 <li class="list__item"><a class="list__link" href="#content"
rel="nofollow" tabindex="1">Skip to content

 </nav>
<!-- googleoff: index -->
 <header class="site-header">
 <div class="container">
 <ul class="list site-header__quicklinks">
 <li class="list__item"><div
id="google_translate_element"></div>
 <li class="list__item"><a class="list__link" href="/accessibility"
title="Accessibility statement">Accessibility

 <div class="identity">
 <a href="https://www.hounslow.gov.uk"
class="identity__logo" title="Click to return to the homepage" tabindex="2">
 <span class="identity__icon icon icon-logo icon-logo--full"
style="background-image: none;"><svg xmlns="http://www.w3.org/2000/svg"
width="340" height="90" viewBox="0 0 340 90"
preserveAspectRatio="xMinYMid" aria-hidden="true"><title>London Borough of
Hounslow</title><path d="M40.65,59.87a0.46,0.46,0,0,1-.32-0.42l0-.17-
0.18,0a0.54,0.54,0,0,1-.35-
0.18A0.76,0.76,0,0,0,40.54,59l0.1,0.14a0.43,0.43,0,0,0-.13.28l0.11,0.21,0.14-.1
6a0.69,0.69,0,0,1,.32-0.16h0.05l0,0,0.17,0.13a1.13,1.13,0,0,0,.44-
0.16l0.1,0a0.43,0.43,0,0,0,.63.41,0.36,0.36,0,0,1-.31.16,0.49,0.49,0,0,1-.43-
0.32,1.11,1.11,0,0,1-.43.13,0.34,0.34,0,0,1-.28-0.16c-0.06,0-.38.17-
0.28,0.39Zm0.21-1H41a1.17,1.17,0,0,0,.8-0.38v0l-
0.06.17v0.05l0,0a1.15,1.15,0,0,0,.54-0.17,1.18,1.18,0,0,0,.55-
0.82l0.15-.1L43,57.62l0-.05c0-.05,0-0.15,0-
0.28a2.54,2.54,0,0,1,0-.39A0.45,0.45,0,0,1,43.56.64V56.57H43a0.53,0.53,0,0,0-.
08.33,2.68,2.68,0,0,0,.4,2.51,2.51,0,0,1,0,.26l-0.06.1-
0.11.07,0,0a1.11,1.11,0,0,1-.51.79,1.21,1.21,0,0,1-.4.15l0-.14,0-.09-
0.08,0,0,0a1.1,1.1,0,0,1-.76.37h0l0-.27,0-.23-0.06-.15h0l0,0-

0.17.09h0l0,0,0,-.15c0-.19-0.1-0.46-0.1-0.71a0.47,0.47,0,0,1,.26-
0.47,0.62,0.62,0,0,0,.27-0.4l0-.2,0-.06v0h0V56.15H41.13l-
0.06.13a0.76,0.76,0,0,1-.27.53,0.57,0.57,0,0,0-.31.55c0,0.27.1,0.55,0.1,0.71l0,0.
09-
0.07,0,0,0,0,0.05a0.38,0.38,0,0,0,.2.06l0.2-.07,0,0.06,0,0.21a0.51,0.51,0,0,1-.06
.28v0l0,0m5-3.63a0.45,0.45,0,0,0-.2.56A1.53,1.53,0,0,1,46.2,57c-0.15.67-.72,1-
0.71,1.32,0.25,0,.39,0,0.44.25a0.34,0.34,0,0,1-.2.6c0-.1.22-0.07,0.11-0.33s-
0.43,0-.45.25a8.61,8.61,0,0,0,.44,2.6,1,1,0,0,1-.89,1.18,0.92,0.92,0,0,1-.82-
0.47c0,0.17-.12,1.43.49,1.56A0.41,0.41,0,0,0,45,63.86a0.46,0.46,0,0,1-.41.47c-
0.21.2-.21,0.61,0.23,0.44a0.39,0.39,0,0,1-.65.11,0.62,0.62,0,0,1-.58.71c0.07,0.1
5.15,0.73-.22,0.72a0.43,0.43,0,0,0-.25-0.47,0.21,0.21,0,0,1-.26.07c-0.11-.07-
0.06.68-0.58,0.82-0.35-.42.19-0.5,0.15-0.92a1.33,1.33,0,0,0,1,.43c-0.39-.49.29-
0.74,0.68-0.71a0.36,0.36,0,0,0-.5-0.14c0-.08,0-0.42.55-
0.35,0.27,0.1.19,0.28,0.36,0.28A3.7,3.7,0,0,1,43,64.58l-0.47-.37s-
0.46.69-.82,0.19A0.4,0.4,0,0,0,42.27,64a0.34,0.34,0,0,1-.44-
0.51c0.12,0.52.45,0.2,0.41,0a1.93,1.93,0,0,1,.06-0.68l0-.09c-0.69-.27-1.82.62-
1,1.21-0.28.23-.48-0.14-0.57-0.28-0.09,0-.13.17-0.07,0.42-0.42-.15-0.34-0.76-
0.94-0.94a1.12,1.12,0,0,1-.71.41,1,1,0,0,0,.17-
0.9,1.59,1.59,0,0,0-.94.42,0.59,0.59,0,0,1,.63-0.68c-0.44-.66-0.77-0.16-0.77-
0.16-0.15-.48.6-0.77,0.9-0.21,0.26-.14,0-0.51,0-
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London Borough of
Hounslow

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controls="site-search-wrapper" aria-expanded="false">

<span
class="button__text">Search
</button>

```

        </nav>
    </div>
</header>
<div id="site-search-wrapper" class="site-search-wrapper" aria-
hidden="true" aria-labelledby="a11y-toggle-0">
    <div class="container">
        <form class="site-search form form--search"
action="https://www.hounslow.gov.uk/site_search/results/" method="get">
            <div class="form__control form__control--append">
                <label class="form__label" for="search-site">Search this
site</label>
                <div class="form__append-group">
                    <input class="form__field" type="search" size="18"
maxlength="40" name="q" placeholder="Search this site" id="search-site"
tabindex="-1"><button class="button" type="submit" id="search-site-submit"
tabindex="-1"><span class="visually-hidden">Search</span><span
class="icon icon-search-white"></span></button>
                </div>
            </div>
        </form>
    </div>
</div>
<!-- googleon: index -->
<main class="site-main">
<!-- googleoff: all -->
    <nav class="breadcrumb">
        <div class="container">
            <span class="breadcrumb__prefix">You are here:</span>
            <ol class="list list--breadcrumb">
                <li class="list__item">
                    <a href="https://www.hounslow.gov.uk" rel="home">Home</a>
                </li>
                <li class="list__item">
                    <a
href="https://www.hounslow.gov.uk/info/20018/council_tax_and_benefits">Coun
cil Tax and benefits</a>
                </li>
                <li class="list__item">
                    <span>Council Tax bands and how to appeal</span>
                </li>
            </ol>
        </div>
    </nav>
<!-- googleon: all -->
    <h1 class="page-heading"><span class="page-heading__content">Council
Tax bands and how to appeal</span></h1>
    <div class="container">
        <div class="site-content">
            <article id="content" tabindex="-1" aria-label="Main Site
Content">
                <div class="editor">
                    <p>You may appeal against the council tax band of your property, if you believe
that you should not be liable to pay the council tax, or if you believe that the
council has made an error when calculating your bill.</p>

```

<p>The grounds for an appeal about your council tax band are restricted to the following cases:</p>

where you believe that the banding should be changed because there has been a material increase or material reduction in the dwelling's value. A material increase in value may result from building, engineering or other work carried out on the dwelling. In these cases, revaluation does not take place until after a sale - so the person appealing would usually be the new owner or resident.

where you start or stop using part of your dwelling to carry out a business, or the balance between domestic and business use changes.

where the listing officer has altered a list without a proposal having been made by a taxpayer.

where you become the taxpayer in respect of a dwelling for the first time. Your appeal must be made within six months, but if the same appeal has already been considered and determined by a Valuation Tribunal, it cannot be made again. However, the Valuation Office Agency may still consider your appeal even though you may be outside the six month time limit.

<p>To appeal against the banding of a property, please contact the Valuation Office Agency at the address below or visit their website for further information.</p>

<p>Please do not make your appeal to the local authority.</p>

<p>Council Tax North
Valuation Office Agency
King William House
Market Place
Hull, HU1 1RT</p>

<p>Email: ctnorth@voa.gsi.gov.uk</p>

<p>Tel: 03000 501501</p>

</div>

</article>

</div>

<!-- googleoff: index -->

<div class="sidebar sidebar--primary">

<!-- googleon: index -->

<aside class="sidebar__section sidebar__section--subtle">

<h3 class="sidebar__heading">Related Information</h3>

<ul class="sidebar__links list list--navigation">

<li class="list__item related-links__downloads">Downloads

<li class="list_item related-links_news">News

<li class="list_item related-links_services">Services

</aside>

</div>

</div>

</main>

<!-- googleoff: index -->

<footer class="site-footer">

<div class="container">

<div class="site-footer_social-links">

<ul class="list list--social-links"><li class="list_item">Facebook<li class="list_item">Twitter

</div>

<nav class="site-footer_links" aria-label="Footer navigation">

<ul class="list list--site-footer">

<li class="list_item list_item--site-rights">© Copyright 2022 London Borough of Hounslow<li class="list_item">Contact us<li class="list_item">Privacy notice<li class="list_item">About this site<li class="list_item list_item--print-button"><button class="list_link" onclick="window.print(); return false;">Print this page</button>

</nav>

<section class="site-footer_suppliers_suppliers" role="navigation">

<h2 class="suppliers_heading">Suppliers</h2>

<p class="suppliers_content">

Designed and Powered by Jadu.

</p>

</section>

</div>

<ul class="list list--back-to-top">

```

        <li class="list_item"><a class="list_link"
href="https://www.hounslow.gov.uk/info/20018/council_tax_and_benefits/2010/
council_tax_bands_and_how_to_appeal#top" rel="nofollow">Back to the
top</a></li>
    </ul>
</footer>
<!-- googleon: index -->
    <script
src="//ajax.googleapis.com/ajax/libs/jquery/1.11.3/jquery.min.js"></script>
    <script>window.jQuery || document.write('<script
src="//www.hounslow.gov.uk/site/dist/libs/jquery.min.js"></script>')</script>
    <script
src="//www.hounslow.gov.uk/site/dist/orbit.js"></script><style>.placeholder{col
or:#AAA;}</style>
    <script
src="//www.hounslow.gov.uk/site/javascript/almond.min.js"></script>
    <script src="//www.hounslow.gov.uk/site/javascript/util.min.js"></script>
    <script src="//translate.google.com/translate_a/element.js?
cb=googleTranslateElementInit"></script>
    <script> (function(i,s,o,g,r,a,m){i['GoogleAnalyticsObject']=r;i[r]=i[r]||function()
{ (i[r].q=i[r].q||[]).push(arguments)},i[r].l=1*new Date();a=s.createElement(o),
m=s.getElementsByTagName(o)
[0];a.async=1;a.src=g;m.parentNode.insertBefore(a,m) })
(window,document,'script','https://www.google-analytics.com/analytics.js','ga');
ga('create', 'UA-3023471-1', 'auto'); ga('send', 'pageview');</script><!--
WebMetric snippet starts here --><div class="gm_sidebar gm_sidebar_rh">
<a href="https://websurveys2.govmetric.com/theme/gm/2080" target="_blank"
class="gm_sidebar_anchor" title="How do you rate this page" rel="nofollow">

    </a></div><link rel="stylesheet" type="text/css"
href="https://websurveys2.govmetric.com/css/client/gm_sidebar_rh.css"><script
type="text/javascript"
src="https://websurveys2.govmetric.com/js/client/gm_sidebar.js"></
script><script type="text/javascript"
src="https://hitcounter.govmetric.com/2081"></script><!-- WebMetric snippet
ends here -->
<!-- Google Tag Manager (noscript) --><noscript>&lt;iframe
src="https://www.googletagmanager.com/ns.html?id=GTM-
MM6K7PK"height="0" width="0"
style="display:none;visibility:hidden">&gt;&lt;/iframe>&gt;</noscript><!-- End
Google Tag Manager (noscript) -->

</body></html>

```

```

<html class="js cookies geolocation history no-ie8compat json svg picture no-
lowbandwidth svgfilters canvas video webgl cssremunit rgba preserve3d
placeholder inlinesvg videoloop csscalc opacity supports svgclippaths
touchevents unicode checked fontface lastchild nthchild cssvhunit cssvwunit
mediaqueries audio textshadow cssanimations appearance backgroundcliptext
backgroundsize csscolumns csscolumns-width csscolumns-span csscolumns-fill
csscolumns-gap csscolumns-rule csscolumns-rulecolor csscolumns-rulestyle
csscolumns-rulewidth csscolumns-breakbefore csscolumns-breakafter
csscolumns-breakinside cssfilters flexbox overflowscrolling csstransforms
csstransforms3d csstransitions backgroundblendmode grunticon" lang="en"

```



```

style="height: 100%;"><!--<![endif]--><head prefix="dcterms:
http://purl.org/dc/terms">
    <meta charset="UTF-8">

    <link rel="apple-touch-icon" sizes="180x180"
href="//www.hounslow.gov.uk/site/images/favicons/apple-touch-icon.png">
    <link rel="icon" type="image/png"
href="//www.hounslow.gov.uk/site/images/favicons/favicon-32x32.png"
sizes="32x32">
    <link rel="icon" type="image/png"
href="//www.hounslow.gov.uk/site/images/favicons/favicon-16x16.png"
sizes="16x16">
    <link rel="manifest"
href="//www.hounslow.gov.uk/site/images/favicons/manifest.json">
    <link rel="mask-icon"
href="//www.hounslow.gov.uk/site/images/favicons/safari-pinned-tab.svg?
v=gAEaam6L7J" color="#642f6c">
    <link rel="shortcut icon"
href="//www.hounslow.gov.uk/site/images/favicons/favicon.ico">
    <meta name="msapplication-TileColor" content="#642f6c">
    <meta name="msapplication-TileImage"
content="//www.hounslow.gov.uk/site/images/favicons/mstile-150x150.png">
    <meta name="msapplication-config"
content="//www.hounslow.gov.uk/site/images/favicons/browserconfig.xml?
v=gAEaam6L7J">
    <meta name="theme-color" content="#642f6c">

    <link href="https://fonts.googleapis.com/css?family=Lato:400,400i,700,700i"
rel="stylesheet">

    <link rel="alternate" type="application/rss+xml" title="RSS"
href="https://www.hounslow.gov.uk/rss/news">
    <link rel="search" type="application/opensearchdescription+xml"
title="London Borough of Hounslow"
href="https://www.hounslow.gov.uk/site/scripts/opensearch.php">
    <link rel="stylesheet" type="text/css"
href="//www.hounslow.gov.uk/site/dist/orbit.css">
    <!--[if lt IE 9]>
    <link href="//www.hounslow.gov.uk/site/dist/orbit-oldie.css"
rel="stylesheet" type="text/css">
    <![endif]-->
    <link rel="canonical"
href="https://www.hounslow.gov.uk/info/20018/council_tax_and_benefits/2379/
council_tax_energy_rebate">
    <!-- Google Tag Manager -->
    <link rel="stylesheet"
href="//www.hounslow.gov.uk/site/dist/icons/icons.data.svg.css"
media="all"><script async=""
src="https://www.google-analytics.com/analytics.js"></script><script async=""
src="https://www.googletagmanager.com/gtm.js?id=GTM-MM6K7PK"></script>
<script>(function(w,d,s,l,i){w[l]=w[l]||[];w[l].push({'gtm.start':
new Date().getTime(),event:'gtm.js'});var f=d.getElementsByTagName(s)[0],
j=d.createElement(s),dl=l!='dataLayer'?'&l='+l:'';j.async=true;j.src=

```

```
'https://www.googletagmanager.com/gtm.js?
id='+i+dl;f.parentNode.insertBefore(j,f);
})(window,document,'script','dataLayer','GTM-MM6K7PK');</script>
<!-- End Google Tag Manager -->      <meta name="author" content="London
Borough of Hounslow">
    <meta name="revisit-after" content="2 days">
    <meta name="viewport" content="width=device-width, initial-scale=1">
    <meta name="ROBOTS" content="INDEX,FOLLOW">
```

```
<!-- HTML5 Template -->
```

```
    <!-- not HTML5 supported -->
    <!-- Dublin Core Metadata -->
<meta name="dcterms.creator" content="Sorriya Ali">
<meta name="dc.created" content="2022-03-08">
<meta name="dc.modified" content="2022-03-08">
<meta name="dc.description" content="Council Tax rebate">
<meta name="dcterms.format" content="text/html">
<meta name="dcterms.identifier"
content="https://www.hounslow.gov.uk/site/scripts/documents_info.php?
categoryID=20018&documentID=2379">
<meta name="dcterms.language" content="en">
<meta name="dcterms.publisher" content="London Borough of Hounslow">
<meta name="dcterms.rights" content="Copyright 2016 London Borough of
Hounslow">
<meta name="dc.title" content="Council Tax energy rebate">
<meta name="dcterms.coverage" content="Bedfont, Brentford, Chiswick
Homefields, Chiswick Riverside, Cranford, Feltham North, Feltham West,
Hanworth, Hanworth Park, Heston Central, Heston East, Heston West, Hounslow
Central, Hounslow Heath, Hounslow South, Hounslow West, Isleworth, Osterley
and Spring Grove, Syon, Turnham Green, Hounslow, London, UK, Worldwide">
<meta name="dcterms.subject" content="Council Tax and benefits">
    <meta name="description" content="Council Tax rebate">
    <meta name="keywords" content="documents, consultations, policies,
information, plans, performance, objectives, facts and figures, strategy,
hounslow, hounslow council, borough of hounslow, london borough, local
government, housing, council tax, social services, schools, planning, bin
collection, parking, leisure, elections">
<script src="//www.hounslow.gov.uk/site/javascript/swfobject.js"></script>
<script src="//www.hounslow.gov.uk/site/javascript/libs/modernizr/modernizr-
custom.min.js"></script>
<!--[if lt IE 9]>
<script src="//www.hounslow.gov.uk/site/javascript/libs/ie9-js/index.js"></
script>
<![endif]-->

<!-- Grunticon -->
<script>!function(){function e(e,n,t){function e(e,n,t){function e(e,n,t){
o=window.document.createElement("link"),r=n||
window.document.getElementsByTagName("script")
[0],a=window.document.styleSheets;return
o.rel="stylesheet",o.href=e,o.media="only
x",r.parentNode.insertBefore(o,r),o.onloadcssdefined=function(e){for(var
n,t=0;t<a.length;t++)a[t].href&&a[t].href===o.href&&(n=!0);n?

```

```

e():setTimeout(function()
{o.onloadcssdefined(e)}}},o.onloadcssdefined(function()
{o.media=t||"all"}),o}function n(e,n){e.onload=function()
{e.onload=null,n&& n.call(e)},"isApplicationInstalled"in
navigator&&"onloadcssdefined"in e&&e.onloadcssdefined(n)}!function(t){var
o=function(r,a){"use strict";if(r&&3===r.length){var
i=t.navigator,c=t.document,s=t.Image,d=!(c.createElementNS||!
c.createElementNS("http://www.w3.org/2000/svg","svg").createSVGRect||!
c.implementation.hasFeature("http://www.w3.org/TR/SVG11/
feature#Image","1.1")||t.opera&&-1===i.userAgent.indexOf("Chrome")||-1!
==i.userAgent.indexOf("Series40")),l=new s;l.onerror=function()
{o.method="png",o.href=r[2],e(r[2])},l.onload=function(){var
t=1===l.width&&1===l.height,i=r[t&&d?0:t?1:2];t&&d?o.method="svg":t?
o.method="datapng":o.method="png",o.href=i,n(e(i),a)},l.src="
ywAAAAAAQABAAACAUwAOw==",c=documentElement.className+="
grunticon"};o.loadCSS=e,o.onloadCSS=n,t.grunticon=o}(this),function(e,n)
{"use strict";var t=n.document,o="grunticon:",r=function(e)
{if(t.attachEvent?"complete"===t.readyState:"loading"!
==t.readyState)e();else{var n=!
1;t.addEventListener("readystatechange",function(){n||(n=!0,e())},!
1)}},a=function(e){return
n=document.querySelector('link[href$="'+e+'"]')},i=function(e){var
n,t,r,a,i,c,s={};if(n=e.sheet,!n)return s;t=n.cssRules?n.cssRules:n.rules;for(var
d=0;d<t.length;d++)r=t[d].cssText,a=o+t[d].selectorText,i=r.split(";")
[0].match(/US\-\ASCII\,([^\"]
+))/),i&&i[1]&&(c=decodeURIComponent(i[1]),s[a]=c);return s},c=function(e)
{var n,r,a,i;a="data-grunticon-embed";for(var c in e)
{i=c.slice(o.length);try{n=t.querySelectorAll(i)}catch(s){continue}r=[];for(var
d=0;d<n.length;d++)null!
==n[d].getAttribute(a)&&r.push(n[d]);if(r.length)for(d=0;d<r.length;d+
+)r[d].innerHTML=e[c],r[d].style.backgroundImage="none",r[d].removeAttribute
(a)}return r},s=function(n){"svg"===e.method&&r(function()
{c(i(a(e.href))),("function"===typeof
n&&n())});e.embedIcons=c,e.getCSS=a,e.getIcons=i,e.ready=r,e.svgLoadedCall
back=s,e.embedSVG=s}(grunticon,this)}();grunticon(["//www.hounslow.gov.uk/
site/dist/icons/icons.data.svg.css",
"//www.hounslow.gov.uk/site/dist/icons/icons.data.png.css",
"//www.hounslow.gov.uk/site/dist/icons/icons.fallback.css"],
grunticon.svgLoadedCallback);</script>
<noscript>&lt;link rel="stylesheet"
href="//www.hounslow.gov.uk/site/dist/icons/icons.fallback.css"&gt;</noscript>
<title>Council Tax energy rebate | Council Tax energy rebate | London
Borough of Hounslow</title>
<link type="text/css" rel="stylesheet" charset="UTF-8"
href="https://translate.googleapis.com/translate_static/css/translateelement.css"
><script type="text/javascript" charset="UTF-8"
src="https://translate.googleapis.com/_/translate_http/_js/k=translate_http.tr.en
_GB.TljoXFncqV0.O/am=Ag/d=1/exm=el_conf/ed=1/
rs=AN8SPfrl_52nvuTSGfjP8tP7vzWOHwZdJA/m=el_main"></script><script
src="https://websurveys2.govmetric.com/js/client/gm_intro.js?
v=202011112031"></script><link rel="stylesheet" type="text/css"
href="https://websurveys2.govmetric.com/css/modal2/modal.css?
v=202011112031"></head><video

```

```

src="data:video/mp4;base64,AAAAIGZ0eXBpc29tAAACAGlzb21pc28yYXZjMw1w
NDEAAAAIznJlZQAAAs1tZGF0AAACrgYF//
+q3EXpvebZSLeWLNgg2SPu73gyNjQgLSBjb3JlIDE0OCByMjYwMSBhMGNkN2QzIC
0gSC4yNjQvTVBFry00IEFWQyBjb2RlYyAtIENvcHIsZWZ0IDlwMDMtMjAxNSAtIGh0d
HA6Ly93d3cudmlkZW9sYW4ub3JnL3gyNjQwHRtbCATlG9wdGlbnM6IGNhYmFjPT
EgcmlVPTMgZGVibG9jaz0xOjA6MCBhbmFseXNIPTB4MzoweDEExMyBtZT1oZXggc
3VibWU9NyBwc3k9MSBwczlfcmlQ9MS4wMDowLjAwIGI1peGVkX3JlZj0xIGI1X3Jhbm
dIPTE2IGNocm9tYV9tZT0xIHRYZWxsaXM9MSA4eDhkY3Q9MSBjcW09MCBkZWZke
m9uZT0yMSwxMSBmYXN0X3Bza2lwPTEgY2hyb21hX3FwX29mZnNldD0tMiB0aHJl
YWRzPTEgbG9va2FoZWFKX3RocmVhZHM9MSBzbGljZWRFdGhyZWFKcz0wIG5yPT
AgZGVjaW1hdGU9MSBpbmRlcmxhY2VkPTAgYmx1cmF5X2NvbXBhdD0wIGNvbnN0
cmFpbmVkX2ludHJhPTAgYmZyYW1lc20zIGJfcHlyYW1pZD0yIGJfYWRhcHQ9MSBiX2
JpYXM9MCBkaXJlY3Q9MSB3ZWlnaHRiPTEgb3Blbn9nb3A9M3ZlbnRwPTlga2V
5aW50PTI1MCBrZXlpcnRfbWluPTEwIHJlZT0xIGNyZj0yMy4wLHFjb21wPTAu
NjAgcXBtaW49MCBxcG1heD02OSBxcHN0ZXA9NCBpcF9yYXRpbz0xLjQwIGFxePTE6
MS4wMACAAAAAD2WihAA3//728P4FNjuZQQAUA5tb292AAAAAG12aGQAAAAAAAA
AAAAAAAAAAAAAPoAAAAZAABAAABAAAAAAAAAAAAAAAAAAAAQAAAAAAAAAAAAAAAA
AAAAEAAAAAAAAAAAAAAAAAAAAEAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAA
AAAAACAAACGHRyYWsAAABcdGtoZAAAAAMAAAAAAAAAAAAAAAAAAAAEAAAAAAAAZA
AAAAAAAAAAAAAAAAAAAAQAAAAAAAAAAAAAAAAAAAAEAAAAAAAAAAAAAAAA
AAAAEAAAAAAAgAAAAIAAAAAACRIZHRzAAAAAHGVsc3QAAAAAAAAAAAAQAAAGQAAA
AAAAEAAAAAAAZBtZGlhAAAAIG1kaGQAAAAAAAAAAAAAAAAAAAAACgAAAAEAFXEAAA
AAAAtaGRscgAAAAAAAAAAAdmlkZQAAAAAAAAAAAAAAAAAAAFZpZGVvSGFuZGxlcmAAA
AE7bWluZgAAABR2bWhkAAAAAQAAAAAAAAAAAAAAAAAAJGRpbmYAAACZlJlZgAAAA
AAAAABAAAADHVybCAAAAAABAAAA+3N0YmwAAACXc3RzZAAAAAABAAAAAh
2F2YzEAAAAAAAAAAAAQAAAAAAAAAAAAAAAAAAAAAgACAEGAAABIAAAAAAAAA
EAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAY//
8AAAAxYXZjQwFkAAr/
4QAYZ2QACqzZX4ilhAAAAwAEAAADAF8SjZYAQAGaOvjyyLAAAAAGHN0dHMAAA
AAAAAAQAAAAEAAAQAAAAAHHN0c2MAAAAAAAAAAAAAQAAAAEAAAABAAAAAQAAA
BRzdHN6AAAAAAAsUAAAABAAAAAFHN0Y28AAAAAAAAAAAAQAAADAAAAABidWR0Y
QAAAFptZXRhAAAAAAACFoZGxyAAAAAAAAAAABtZGlYX3BwbAAAAAAAAAAAA
AAAC1pbHN0AAAAJal0b28AAAAAdZGF0YQAAAAEAAAAATGF2ZjU2LjQwLjEwMQ=="
autoplay="" style="display: none;"></video>
<body class="two-column" style="position: relative; min-height: 100%; top:
0px;">
<nav class="skip-links" aria-label="Skip to content navigation">
<ul id="top" class="list list--skip-links">
<li class="list_item"><a class="list_link" href="#content"
rel="nofollow" tabindex="1">Skip to content</a></li>
</ul>
</nav>
<!-- googleoff: index -->
<header class="site-header">
<div class="container">
<ul class="list site-header_quicklinks">
<li class="list_item"><div id="google_translate_element"><div
class="skiptranslate goog-te-gadget" dir="ltr" style="display: none;"><label
for="goog-te-combo">Translate this website into different languages using
Google Translate</label><div id=":0.targetLanguage"><select class="goog-te-
combo" aria-label="Language Translate Widget"
id="goog-te-combo"></select></div>Powered by <span style="white-
space: nowrap"></span></div></div></li>

```

```
<li class="list_item"><a class="list_link" href="/accessibility"
title="Accessibility statement">Accessibility</a></li>
</ul>
<div class="identity">
    <a href="https://www.hounslow.gov.uk"
class="identity_logo" title="Click to return to the homepage" tabindex="2">
    <span class="identity_icon icon icon-logo icon-logo--full"
style="background-image: none;"><svg xmlns="http://www.w3.org/2000/svg"
width="340" height="90" viewBox="0 0 340 90"
preserveAspectRatio="xMinYMid" aria-hidden="true"><title>London Borough of
Hounslow</title><path d="M40.65,59.87a0.46,0.46,0,0,1-.32-0.42l0-.17-
0.18,0a0.54,0.54,0,0,1-.35-
0.18A0.76,0.76,0,0,0,40.54,59l0.1,0.14a0.43,0.43,0,0,0-.13.28l0.11,0.21,0.14-.1
6a0.69,0.69,0,0,1,.32-0.16h0.05l0,0,0.17,0.13a1.13,1.13,0,0,0,.44-
0.16l0.1,0a0.43,0.43,0,0,0,.63.41,0.36,0.36,0,0,1-.31.16,0.49,0.49,0,0,1-.43-
0.32,1.11,1.11,0,0,1-.43.13,0.34,0.34,0,0,1-.28-0.16c-0.06,0-.38.17-
0.28,0.39Zm0.21-1H41a1.17,1.17,0,0,0,.8-0.38v0l-
0.06.17v0.05l0,0a1.15,1.15,0,0,0,.54-0.17,1.18,1.18,0,0,0,.55-
0.82l0.15-.1L43,57.62l0-.05c0-.05,0-0.15,0-
0.28a2.54,2.54,0,0,1,0-.39A0.45,0.45,0,0,1,43.56,64V56.57H43a0.53,0.53,0,0,0-.
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8.37-8.49m0,13.54c-3.16,0-4-2.89-4-5.54,0-2.4,1.3-4.76,4-
4.76s4,2.3,4,4.76c0,2.67-.84,5.54-4,5.54M109,70.51h4.16v-13h3.63v-3h-3.63v-
2c0-1.24.43-2.46,1.83-2.46a3.23,3.23,0,0,1,1.8.56l0.34-3.45a14.55,14.55,0,0,0-
3-.34c-3.29,0-5.09,2.24-5.09,5.44v2.24h-
3.07v3H109v13Zm19.54,0h4.34V61h8.68v9.52h4.34V48.79h-4.34v8.77h-
8.68V48.79h-4.34V70.51Zm29.23-16.4c-4.72,0-8.34,3.2-
8.34,8.49a7.9,7.9,0,0,0,8.34,8.28c5.3,0,8.38-3.67,8.38-8.28,0-5.29-3.63-8.49-
8.38-8.49m0,13.54c-3.16,0-4-2.89-4-5.54,0-2.4,1.3-4.76,4-
4.76s4,2.3,4,4.76c0,2.67-.84,5.54-4,5.54M184,54.49h-
4.16v7.84c0,2.05-.65,5.32-3.66,5.32-2.67,0-2.7-2.64-2.7-4.61V54.49h-
4.16V64.6c0,3.61,1.65,6.29,5.43,6.29A6.66,6.66,0,0,0,180,68.33h0.06v2.18H18
4v-16Zm3.58,16h4.16V62.67c0-2.05.65-5.32,3.66-
5.32,2.67,0,2.7,2.64,2.7,4.61v8.56h4.16V60.4c0-3.61-1.65-6.29-5.43-
6.29a6,6,0,0,0-5.24,2.55h-0.06V54.49h-
3.94v16ZM216.32,54.7a19.07,19.07,0,0,0-4.53-.59c-3.26,0-6.27,1.53-
6.27,5,0,5.79,7.23,3.64,7.23,6.78,0,1.56-1.67,2-2.73,2a9.09,9.09,0,0,1-4.09-
1.06l-0.25,3.42a18.52,18.52,0,0,0,4.72.69c3.38,0,6.7-1.49,6.7-5.23,0-5.79-7.23-
4.17-7.23-6.72,0-1.37,1.33-1.78,2.45-
1.78a10.17,10.17,0,0,1,3.72.69Zm4.09,15.81h4.16V47.17h-4.16V70.51Zm15.85-
16.4c-4.71,0-8.35,3.2-8.35,8.49a7.9,7.9,0,0,0,8.35,8.28c5.3,0,8.38-3.67,8.38-

```

8.28,0-5.29-3.63-8.49-8.38-8.49m0,13.54c-3.16,0-4-2.89-4-5.54,0-2.4,1.3-4.76,4-
4.76s4,2.3,4,4.76c0,2.67-.84,5.54-4,5.54m15.23,2.86h4.75l3.41-
12.23h0.06l3.47,12.23h4.9l4.9-16h-4L265.7,66.34h-0.06l-3.48-11.85h-
4.84L254.1,66.34H254L250.5,54.49H246.1Z" fill-rule="evenodd"
fill="#fff"></path></svg></span>
    <span class="icon-fallback">London Borough of
Hounslow</span>
  </a>
</div>
  <nav class="site-header_buttons" aria-label="Main site navigation">
    <a href="https://www.hounslow.gov.uk/account/signin"
class="button button--secondary" title="Sign in to your London Borough of
Hounslow account">
      <span class="icon icon-user-white"></span><span
class="button__text"><span class="visually-hidden">Login to
</span>account</span>
    </a>
    <button class="button button--primary" data-ally-toggle="site-
search-wrapper" title="Search this site..." id="ally-toggle-0" aria-
controls="site-search-wrapper" aria-expanded="false">
      <span class="icon icon-search-white"></span><span
class="button__text">Search</span>
    </button>
  </nav>
</div>
</header>
<div id="site-search-wrapper" class="site-search-wrapper" aria-
hidden="true" aria-labelledby="ally-toggle-0">
  <div class="container">
    <form class="site-search form form--search"
action="https://www.hounslow.gov.uk/site_search/results/" method="get">
      <div class="form__control form__control--append">
        <label class="form__label" for="search-site">Search this
site</label>
        <div class="form__append-group">
          <input class="form__field" type="search" size="18"
maxlength="40" name="q" placeholder="Search this site" id="search-site"
tabindex="-1"><button class="button" type="submit" id="search-site-submit"
tabindex="-1"><span class="visually-hidden">Search</span><span
class="icon icon-search-white"></span></button>
        </div>
      </div>
    </form>
  </div>
</div>
<!-- googleon: index -->
<main class="site-main">
<!-- googleoff: all -->
  <nav class="breadcrumb">
    <div class="container">
      <span class="breadcrumb__prefix">You are here:</span>
      <ol class="list list--breadcrumb">
        <li class="list__item">
          <a href="https://www.hounslow.gov.uk" rel="home">Home</a>

```

```

        </li>
        <li class="list__item">
            <a
href="https://www.hounslow.gov.uk/info/20018/council_tax_and_benefits">Coun
cil Tax and benefits</a>
        </li>
        <li class="list__item">
            <span>Council Tax energy rebate</span>
        </li>
    </ol>
</div>
</nav>
<!-- googleon: all -->
<h1 class="page-heading"><span class="page-heading__content">Council
Tax energy rebate</span></h1>
<div class="container">
    <div class="site-content">
        <article id="content" tabindex="-1" aria-label="Main Site
Content">
            <nav class="boxed boxed--primary">
                <h2 class="boxed__heading">In this document</h2>
                <ol class="boxed__list list list--numbered list--two-col">
                    <li class="list__item is-active"><strong class="visually-hidden">You
are here:</strong> <span class="list__link is-active">Council Tax energy
rebate</span>
                    </li>
                    <li class="list__item"> <a class="list__link"
href="https://www.hounslow.gov.uk/info/20018/council_tax_and_benefits/2379/
council_tax_energy_rebate/2">Receiving the £150 rebate</a>
                    </li>
                    <li class="list__item"> <a class="list__link"
href="https://www.hounslow.gov.uk/info/20018/council_tax_and_benefits/2379/
council_tax_energy_rebate/3">Payment methods</a>
                    </li>
                    <li class="list__item"> <a class="list__link"
href="https://www.hounslow.gov.uk/info/20018/council_tax_and_benefits/2379/
council_tax_energy_rebate/4">Not paying my Council Tax bill</a>
                    </li>
                    <li class="list__item"> <a class="list__link"
href="https://www.hounslow.gov.uk/info/20018/council_tax_and_benefits/2379/
council_tax_energy_rebate/5">My home is not in Band A to D, but I still need
help</a>
                    </li>
                    <li class="list__item"> <a class="list__link"
href="https://www.hounslow.gov.uk/info/20018/council_tax_and_benefits/2379/
council_tax_energy_rebate/6">More information</a>
                    </li>
                </ol>
            </nav>
            <div class="editor">
                <p>As part of the government's initiative to help households with rising energy
costs, most households in Council Tax Bands A-D will received a £150 Council
Tax rebate in Spring 2022.</p>

                <p>&nbsp;</p>

                <h2>Council Tax £150 rebate - the eligibility criteria</h2>

```

<p>Most households in Council Tax Bands A to D will qualify for this rebate. </p>

<p>Read full eligibility criteria on the
Council Tax energy rebate: for households in bands A-D on the GOV.UK website</p>

<p>If you don't know which band your property is in, you can find it on your latest Council Tax bill or use the Valuation Office website to check.</p>

<p>Check your Council Tax band.</p>

<p> </p></div>

<ul class="list list--pagination"><li class="list__item list__item--last"><svg xmlns="http://www.w3.org/2000/svg" width="32" height="32" viewBox="0 0 32 32" preserveAspectRatio="xMinYMid" aria-hidden="true" focusable="false"><path d="M22.34,14.57l-10-10a1.92,1.92,0,0,0-2.72,0,1.94,1.94,0,0,0,2.73l8.61,8.65L9.66,24.59a1.94,1.94,0,0,0,2.73,1.92,1.92,0,0,0,2.72,0l10-10a2,2,0,0,0-2.74" fill="#ffffff" fill-rule="evenodd"></path></svg><strong class="list__link-action">Next pageReceiving the £150 rebate</div></div>

<!-- googleoff: index --><div class="sidebar sidebar--primary"><!-- googleon: index --><aside class="sidebar__section sidebar__section--subtle"><h3 class="sidebar__heading">Related Information</h3><ul class="sidebar__links list list--navigation"><li class="list__item related-links__downloads">Downloads<li class="list__item related-links__news">News<li class="list__item related-links__services">Services


```

        </ul>
    </aside>
</div>
</div>
</main>
<!-- googleoff: index -->
    <footer class="site-footer">
        <div class="container">
            <div class="site-footer__social-links">
                <ul class="list list--social-links"><li class="list__item"><a
class="list__link list__link--facebook"
href="https://en-gb.facebook.com/hounslowcouncil/" rel="nofollow"
target="_blank" title="Find us on Facebook"><span class="icon icon-social icon-
social--facebook-white"></span><span
class="icon-fallback">Facebook</span></a></li><li class="list__item"><a
class="list__link list__link--twitter" href="https://twitter.com/LBofHounslow"
rel="nofollow" target="_blank" title="Follow us on Twitter"><span class="icon
icon-social icon-social--twitter-white"></span><span class="icon-
fallback">Twitter</span></a></li></ul>
            </div>
            <nav class="site-footer__links" aria-label="Footer
navigation">
                <ul class="list list--site-footer">
                    <li class="list__item list__item--site-rights">© Copyright 2022
London Borough of Hounslow</li>
                    <li class="list__item"><a
href="https://www.hounslow.gov.uk/info/20158/customer_services"
class="list__link">Contact us</a></li>
                    <li
class="list__item"><a href="https://www.hounslow.gov.uk/privacy"
class="list__link">Privacy notice</a></li>
                    <li
class="list__item"><a href="https://www.hounslow.gov.uk/aboutsite"
class="list__link">About this site</a></li><li class="list__item list__item--print-
button"><button class="list__link" onclick="window.print(); return false;">Print
this page</button></li>
                </ul>
            </nav>

            <section class="site-footer__suppliers suppliers" role="navigation">
                <h2 class="suppliers__heading">Suppliers</h2>
                <p class="suppliers__content">
                    <a class="suppliers__link suppliers__link--powered-by"
href="https://www.jadu.net">Designed and Powered by
<strong>Jadu</strong>.</a>
                </p>
            </section>
        </div>

        <ul class="list list--back-to-top">
            <li class="list__item"><a class="list__link"
href="https://www.hounslow.gov.uk/info/20018/council_tax_and_benefits/2379/
council_tax_energy_rebate#top" rel="nofollow">Back to the top</a></li>
        </ul>
    </footer>
<!-- googleon: index -->

```

```

<script
src="//ajax.googleapis.com/ajax/libs/jquery/1.11.3/jquery.min.js"></script>
<script>window.jQuery || document.write('<script
src="//www.hounslow.gov.uk/site/dist/libs/jquery.min.js"></script>')</script>
<script
src="//www.hounslow.gov.uk/site/dist/orbit.js"></script><style>.placeholder{col
or:#AAA;}</style>
<script
src="//www.hounslow.gov.uk/site/javascript/almond.min.js"></script>
<script src="//www.hounslow.gov.uk/site/javascript/util.min.js"></script>
<script src="//translate.google.com/translate_a/element.js?
cb=googleTranslateElementInit"></script>
<script> (function(i,s,o,g,r,a,m){i['GoogleAnalyticsObject']=r;i[r]=i[r]||function()
{ (i[r].q=i[r].q||[]).push(arguments)},i[r].l=1*new Date();a=s.createElement(o),
m=s.getElementsByTagName(o)
[0];a.async=1;a.src=g;m.parentNode.insertBefore(a,m) })
(window,document,'script','https://www.google-analytics.com/analytics.js','ga');
ga('create', 'UA-3023471-1', 'auto'); ga('send', 'pageview');</script><!--
WebMetric snippet starts here --><div class="gm_sidebar gm_sidebar_rh">
<a href="https://websurveys2.govmetric.com/theme/gm/2080" target="_blank"
class="gm_sidebar_anchor" title="How do you rate this page" rel="nofollow">

</a></div><link rel="stylesheet" type="text/css"
href="https://websurveys2.govmetric.com/css/client/gm_sidebar_rh.css"><script
type="text/javascript"
src="https://websurveys2.govmetric.com/js/client/gm_sidebar.js"></
script><script type="text/javascript"
src="https://hitcounter.govmetric.com/2081"></script><!-- WebMetric snippet
ends here -->
<!-- Google Tag Manager (noscript) --><noscript>&lt;iframe
src="https://www.googletagmanager.com/ns.html?id=GTM-
MM6K7PK"height="0" width="0"
style="display:none;visibility:hidden">&lt;/iframe></noscript><!-- End
Google Tag Manager (noscript) --><aside class="goog-gt-tt-wrapper" aria-
label="Google Translate"><div id="goog-gt-tt" class="skiptranslate"
dir="ltr"><div style="padding: 8px;"><div><div class="logo"></div></div></div><div
class="top" style="padding: 8px; float: left; width: 100%;"></div><div
class="middle" style="padding: 8px;"><div
class="original-text"></div></div><div class="bottom" style="padding:
8px;"><div class="activity-links"><span class="activity-link">Contribute a
better translation</span><span class="activity-link"></span></div><div
class="started-activity-container"><hr style="color: #CCC; background-color:
#CCC; height: 1px; border: none;"><div
class="activity-root"></div></div></div><div class="status-message"
style="display: none;"></div></div></aside>

<div class="goog-te-spinner-pos"><div class="goog-te-spinner-
animation"><svg xmlns="http://www.w3.org/2000/svg" class="goog-te-spinner"
width="96px" height="96px" viewBox="0 0 66 66"><circle class="goog-te-
spinner-path" fill="none" stroke-width="6" stroke-linecap="round" cx="33"
cy="33" r="30"></circle></svg></div></div></body></div></div></body></div>

```

```
sandbox="allow-scripts" srcdoc="<!DOCTYPE html><body><script>(function()  
{ /*
```

Copyright The Closure Library Authors.

SPDX-License-Identifier: Apache-2.0

```
*/
```

```
var f=this||self,h=function(a){var b=typeof a;return!b?b:a?  
Array.isArray(a)?'array':b:'null'},k=function(a,b)  
{function c(){c.prototype=b.prototype;a.i=b.prototype;a.prototype=new  
c;a.prototype.constructor=a;a.h=function(e,d,p){for(var  
q=Array(arguments.length-2),g=2;g<arguments.length;g++)q[g-  
2]=arguments[g];return b.prototype[d].apply(e,q)}},l=function(a){return a};/*
```

SPDX-License-Identifier: Apache-2.0

```
*/
```

```
function m(a,b)  
{if(Error.captureStackTrace)Error.captureStackTrace(this,m);else{var  
c=Error().stack;c&&(this.stack=c)}a&&  
(this.message=String(a));void 0!==b&&  
(this.cause=b)}k(m,Error);m.prototype.name='CustomError';function  
n(a,b){a=a.split('&quot;%s&quot;');for(var c='&quot;&quot;',e=a.length-  
1,d=0;d<e;d++)c+=a[d]+(d<b.length?b[d]:'&quot;  
%s&quot;');m.call(this,c+a[e])}k(n,m);n.prototype.name='AssertionError'  
;var r=function(a,b){throw new n('&quot;Failure&quot;'+(a?'&quot;: &quot;  
+a:'&quot;&quot;'),Array.prototype.slice.call(arguments,1))};var t;var  
v=function(a,b){this.g=b===u?a:'&quot;&quot;'};v.prototype.toString=function()  
{return this.g+'&quot;&quot;'};var u={},w=function(a){if(void 0===t){var  
b=null;var  
c=f.trustedTypes;if(c&&c.createPolicy)try{b=c.createPolicy('&quot;goo  
g#html&quot;',{createHTML:l,createScript:l,createScriptURL:l})}catch(e)  
{f.console&&f.console.error(e.message)}t=b}a=(b=t)?  
b.createScriptURL(a):a;return new v(a,u)};if(!function()  
{if(self.origin)return'&quot;null&quot;===self.origin;if('&quot;&quot;!  
==location.host)return!1;try{return window.parent.escape('&quot;&quot;'),!  
1}catch(a){return!0}}())throw Error('&quot;sandboxing error&quot;');  
window.addEventListener('&quot;message&quot;',function(a){var  
b=a.ports[0];a=a.data;var  
c=a.callbackName.split('&quot;,&quot;'),e=window.&quot;window&quot;===c[0]  
&&c.unshift();for(var d=0;d<c.length-1;d+  
)e[c[d]]={};e=c[c.length-1]]=function(p)  
{b.postMessage(JSON.stringify(p))};c=document.createElement('&quot;script&qu  
ot');a=w(a.url);a instanceof v&&a.constructor===v?a=a.g:  
(r('&quot;expected object of type TrustedResourceUrl, got '&quot;'+a+'&quot;' of  
type '&quot;  
+h(a)),a='&quot;type_error:TrustedResourceUrl&quot;');c.src=a;document.body.a  
ppendChild(c),!0)}).call(this);  
</script></body>" src="data:text/html;charset=UTF-  
8;base64,PCFET0NUWVBFIGh0bWw+PGJvZHK+PHNjcmlwdD4oZnVuY3Rpb24oKX  
svKgoKIENvcHlyaWdodCBUaGUgQ2xvc3VyZSBMaWJyYXJ5IEF1dGhvcnMuCiBTUER  
YLUXpY2Vuc2UtSWRlbnRpZmllcjogQXBhY2hlLTluMAoqLwp2YXJ5Zj10aGlzHxZW  
xmLGg9ZnVuY3Rpb24oYSI7dmFyIGl9dHlwZW9mIGE7cmV0dXJlbn9iamVjdClhPWI  
/YjphP0FycmF5LmlzQXJ5YXkoYSk/  
ImFycmF5IjpiOiJudWxsIn0saz1mdW5jdGlvbihhLGlpe2Z1bmN0aW9uIGMoKXt9Yy5  
wcm90b3R5cGU9Yi5wcm90b3R5cGU7YS5pPWlucHJvdG90eXBIO2EucHJvdG90eX
```

```
<html class="js cookies geolocation history no-ie8compat json svg picture no-
lowbandwidth svgfilters canvas video webgl cssremunit rgba preserve3d
placeholder inlinesvg videoloop csscalc opacity supports svgclippaths
touchevents unicode checked fontface lastchild nthchild cssvhunit cssvwunit
mediaqueries audio textshadow cssanimations appearance backgroundcliptext
backgroundsize csscolumns csscolumns-width csscolumns-span csscolumns-fill
csscolumns-gap csscolumns-rule csscolumns-rulecolor csscolumns-rulestyle
csscolumns-rulewidth csscolumns-breakbefore csscolumns-breakafter
csscolumns-breakinside cssfilters flexbox overflowscrolling csstransforms
csstransforms3d csstransitions backgroundblendmode grunticon" lang="en"
style="height: 100%;"><!--<![endif]--><head prefix="dcterms:
http://purl.org/dc/terms">
<meta charset="UTF-8">
```

```

    <link rel="apple-touch-icon" sizes="180x180"
href="//www.hounslow.gov.uk/site/images/favicons/apple-touch-icon.png">
    <link rel="icon" type="image/png"
href="//www.hounslow.gov.uk/site/images/favicons/favicon-32x32.png"
sizes="32x32">
    <link rel="icon" type="image/png"
href="//www.hounslow.gov.uk/site/images/favicons/favicon-16x16.png"
sizes="16x16">
    <link rel="manifest"
href="//www.hounslow.gov.uk/site/images/favicons/manifest.json">
    <link rel="mask-icon"
href="//www.hounslow.gov.uk/site/images/favicons/safari-pinned-tab.svg?
v=gAEaam6L7J" color="#642f6c">
    <link rel="shortcut icon"
href="//www.hounslow.gov.uk/site/images/favicons/favicon.ico">
    <meta name="msapplication-TileColor" content="#642f6c">
    <meta name="msapplication-TileImage"
content="//www.hounslow.gov.uk/site/images/favicons/mstile-150x150.png">
    <meta name="msapplication-config"
content="//www.hounslow.gov.uk/site/images/favicons/browserconfig.xml?
v=gAEaam6L7J">
    <meta name="theme-color" content="#642f6c">

    <link href="https://fonts.googleapis.com/css?family=Lato:400,400i,700,700i"
rel="stylesheet">

    <link rel="alternate" type="application/rss+xml" title="RSS"
href="https://www.hounslow.gov.uk/rss/news">
    <link rel="search" type="application/opensearchdescription+xml"
title="London Borough of Hounslow"
href="https://www.hounslow.gov.uk/site/scripts/opensearch.php">
    <link rel="stylesheet" type="text/css"
href="//www.hounslow.gov.uk/site/dist/orbit.css">
    <!--[if lt IE 9]>
    <link href="//www.hounslow.gov.uk/site/dist/orbit-oldie.css"
rel="stylesheet" type="text/css">
    <![endif]-->
    <link rel="canonical"
href="https://www.hounslow.gov.uk/info/20018/council_tax_and_benefits/2379/
council_tax_energy_rebate">
    <!-- Google Tag Manager -->
    <link rel="stylesheet"
href="//www.hounslow.gov.uk/site/dist/icons/icons.data.svg.css"
media="all"><script async=""
src="https://www.google-analytics.com/analytics.js"></script><script async=""
src="https://www.googletagmanager.com/gtm.js?id=GTM-MM6K7PK"></script>
<script>(function(w,d,s,l,i){w[l]=w[l]||[];w[l].push({'gtm.start':
new Date().getTime(),event:'gtm.js'});var f=d.getElementsByTagName(s)[0],
j=d.createElement(s),dl=l!='dataLayer'?'&l='+l:'';j.async=true;j.src=
'https://www.googletagmanager.com/gtm.js?
id='+i+dl;f.parentNode.insertBefore(j,f);
})(window,document,'script','dataLayer','GTM-MM6K7PK');</script>
    <!-- End Google Tag Manager -->    <meta name="author" content="London
Borough of Hounslow">

```

```
<meta name="revisit-after" content="2 days">
<meta name="viewport" content="width=device-width, initial-scale=1">
<meta name="ROBOTS" content="INDEX,FOLLOW">
```

```
<!-- HTML5 Template -->
```

```
    <!-- not HTML5 supported -->
    <!-- Dublin Core Metadata -->
<meta name="dcterms.creator" content="Sorriya Ali">
<meta name="dc.created" content="2022-03-08">
<meta name="dc.modified" content="2022-03-08">
<meta name="dc.description" content="Council Tax rebate">
<meta name="dcterms.format" content="text/html">
<meta name="dcterms.identifier"
content="https://www.hounslow.gov.uk/site/scripts/documents_info.php?
categoryID=20018&documentID=2379">
<meta name="dcterms.language" content="en">
<meta name="dcterms.publisher" content="London Borough of Hounslow">
<meta name="dcterms.rights" content="Copyright 2016 London Borough of
Hounslow">
<meta name="dc.title" content="Council Tax energy rebate">
<meta name="dcterms.coverage" content="Bedfont, Brentford, Chiswick
Homefields, Chiswick Riverside, Cranford, Feltham North, Feltham West,
Hanworth, Hanworth Park, Heston Central, Heston East, Heston West, Hounslow
Central, Hounslow Heath, Hounslow South, Hounslow West, Isleworth, Osterley
and Spring Grove, Syon, Turnham Green, Hounslow, London, UK, Worldwide">
<meta name="dcterms.subject" content="Council Tax and benefits">
    <meta name="description" content="Council Tax rebate">
    <meta name="keywords" content="documents, consultations, policies,
information, plans, performance, objectives, facts and figures, strategy,
hounslow, hounslow council, borough of hounslow, london borough, local
government, housing, council tax, social services, schools, planning, bin
collection, parking, leisure, elections">
<script src="//www.hounslow.gov.uk/site/javascript/swfobject.js"></script>
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<!--[if lt IE 9]>
<script src="//www.hounslow.gov.uk/site/javascript/libs/ie9-js/index.js"></
script>
<![endif]-->

<!-- Grunticon -->
<script>!function(){function e(e,n,t){"use strict";var
o=window.document.createElement("link"),r=n||
window.document.getElementsByTagName("script")
[0],a=window.document.styleSheets;return
o.rel="stylesheet",o.href=e,o.media="only
x",r.parentNode.insertBefore(o,r),o.onloadcssdefined=function(e){for(var
n,t=0;t<a.length;t++)a[t].href&&a[t].href===o.href&&(n=!0);n?
e():setTimeout(function()
{o.onloadcssdefined(e)})},o.onloadcssdefined(function()
{o.media=t||"all"}),o}function n(e,n){e.onload=function()
{e.onload=null,n&&n.call(e)},"isApplicationInstalled"in
navigator&&"onloadcssdefined"in e&&e.onloadcssdefined(n)}!function(t){var
```

```

o=function(r,a){"use strict";if(r&&3===r.length){var
i=t.navigator,c=t.document,s=t.Image,d=!(!c.createElementNS||!
c.createElementNS("http://www.w3.org/2000/svg","svg").createSVGRect||!
c.implementation.hasFeature("http://www.w3.org/TR/SVG11/
feature#Image","1.1"))|t.opera&&-1===i.userAgent.indexOf("Chrome")||-1!
==i.userAgent.indexOf("Series40")),l=new s;l.onerror=function()
{o.method="png",o.href=r[r[2],e(r[2])],l.onload=function(){var
t=1===l.width&&1===l.height,i=r[t&&d?0:t?1:2];t&&d?o.method="svg":t?
o.method="datapng":o.method="png",o.href=i,n(e(i),a)},l.src="
ywAAAAAQABAAACAUwAOw==",c.documentElement.className+="
grunticon"};o.loadCSS=e,o.onloadCSS=n,t.grunticon=o}(this),function(e,n)
{"use strict";var t=n.document,o="grunticon:",r=function(e)
{if(t.attachEvent?"complete"===t.readyState:"loading"!
==t.readyState)e();else{var n=!
1;t.addEventListener("readystatechange",function(){n||(n=!0,e())},!
1)}},a=function(e){return
n=document.querySelector('link[href$="'+e+'"]')},i=function(e){var
n,t,r,a,i,c,s={};if(n=e.sheet,!n)return s;t=n.cssRules?n.cssRules:n.rules;for(var
d=0;d<t.length;d++)r=t[d].cssText,a=o+t[d].selectorText,i=r.split(";")
[0].match(/US\-\ASCII\,([^\"]
+))/),i&&i[1]&&(c=decodeURIComponent(i[1]),s[a]=c);return s},c=function(e)
{var n,r,a,i;a="data-grunticon-embed";for(var c in e)
{i=c.slice(o.length);try{n=t.querySelectorAll(i)}catch(s){continue}r=[];for(var
d=0;d<n.length;d++)null!
==n[d].getAttribute(a)&&r.push(n[d]);if(r.length)for(d=0;d<r.length;d+
+)r[d].innerHTML=e[c],r[d].style.backgroundImage="none",r[d].removeAttribute
(a)}return r},s=function(n){"svg"===e.method&&r(function()
{c(i(a(e.href))),function"===typeof
n&&n()});e.embedIcons=c,e.getCSS=a,e.getIcons=i,e.ready=r,e.svgLoadedCall
back=s,e.embedSVG=s}(grunticon,this)}();grunticon(["//www.hounslow.gov.uk/
site/dist/icons/icons.data.svg.css",
"//www.hounslow.gov.uk/site/dist/icons/icons.data.png.css",
"//www.hounslow.gov.uk/site/dist/icons/icons.fallback.css"],
grunticon.svgLoadedCallback);</script>
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<title>Council Tax energy rebate | Council Tax energy rebate | London
Borough of Hounslow</title>
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  <nav class="skip-links" aria-label="Skip to content navigation">
    <ul id="top" class="list list--skip-links">
      <li class="list__item"><a class="list__link" href="#content"
rel="nofollow" tabindex="1">Skip to content</a></li>
    </ul>
  </nav>
<!-- googleoff: index -->
  <header class="site-header">
    <div class="container">
      <ul class="list site-header__quicklinks">
        <li class="list__item"><div id="google_translate_element"><div
class="skiptranslate goog-te-gadget" dir="ltr" style="display: none;"><label
for="goog-te-combo">Translate this website into different languages using
Google Translate</label><div id=":0.targetLanguage"><select class="goog-te-
combo" aria-label="Language Translate Widget"
id="goog-te-combo"></select></div>Powered by <span style="white-
space: nowrap"></span></div></div></li>
        <li class="list__item"><a class="list__link" href="/accessibility"
title="Accessibility statement">Accessibility</a></li>
      </ul>
    <div class="identity">
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<a href="https://www.hounslow.gov.uk"
class="identity__logo" title="Click to return to the homepage" tabindex="2">
<span class="identity__icon icon icon-logo icon-logo--full"
style="background-image: none;"><svg xmlns="http://www.w3.org/2000/svg"
width="340" height="90" viewBox="0 0 340 90"
preserveAspectRatio="xMinYMid" aria-hidden="true"><title>London Borough of
Hounslow</title><path d="M40.65,59.87a0.46,0.46,0,0,1-.32-0.42l0-.17-
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0.32,1.11,1.11,0,0,1-.43,13,0.34,0.34,0,0,1-.28-0.16c-0.06,0-.38,17-
0.28,0.39Zm0.21-1H41a1.17,1.17,0,0,0,.8-0.38v0l-
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09-
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1.27-.08-0.15,0H44.36v0.25h0.07l0.16,0,0-.1ZM49,71.36l-0.08-.06-0.11,0-0.21,0-
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0.53,0,0,1H40I0-.41h0.12I0.07,0.06,0.09,0.15,0.09,0.18h0.33Zm1.41,0,0.44-
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class="button__text"><span class="visually-hidden">Login to
</span>account</span>
    </a>
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site</label>
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class="icon icon-search-white"></span></button>
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        <li class="list__item">
          <a href="https://www.hounslow.gov.uk" rel="home">Home</a>
        </li>
        <li class="list__item">

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    <li class="list__item">
        <span>Council Tax energy rebate</span>
    </li>
</ol>
</div>
</nav>
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                <ol class="boxed__list list list--numbered list--two-col">
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are here:</strong> <span class="list__link is-active">Council Tax energy
rebate</span>
                        </li>
                    <li class="list__item"> <a class="list__link"
href="https://www.hounslow.gov.uk/info/20018/council_tax_and_benefits/2379/
council_tax_energy_rebate/2">Receiving the £150 rebate</a>
                        </li>
                    <li class="list__item"> <a class="list__link"
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                        </li>
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                        </li>
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help</a>
                        </li>
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            </nav>
            <div class="editor">
                <p>As part of the government's initiative to help households with rising energy
costs, most households in Council Tax Bands A-D will received a £150 Council
Tax rebate in Spring 2022.</p>

                <p>&nbsp;</p>

                <h2>Council Tax £150 rebate - the eligibility criteria</h2>

                <p>Most households in Council Tax Bands A to D will qualify for this
rebate.&nbsp;</p>

```

<p>Read full eligibility criteria on the< a href="https://www.gov.uk/government/publications/52022-council-tax-information-letter-24-february-2022/council-tax-energy-rebate-information-leaflet-for-households-in-council-tax-bands-a-d">Council Tax energy rebate: for households in bands A-D on the GOV.UK website</p>

<p>If you don't know which band your property is in, you can find it on your latest Council Tax bill or use the Valuation Office website to check.</p>

<p>Check your Council Tax band.</p>

<p> </p>

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<strong class="list__link-action">Next page

Receiving the £150 rebate

</article>

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<!-- googleoff: index -->

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<!-- googleon: index -->

<aside class="sidebar__section sidebar__section--subtle">

<h3 class="sidebar__heading">Related Information</h3>

<ul class="sidebar__links list list--navigation">

<li class="list__item related-links__downloads">Downloads

<li class="list__item related-links__news">News

<li class="list__item related-links__services">Services

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class="list__link list__link--facebook"
href="https://en-gb.facebook.com/hounslowcouncil/" rel="nofollow"
target="_blank" title="Find us on Facebook"><span class="icon icon-social icon-
social--facebook-white"></span><span
class="icon-fallback">Facebook</span></a></li><li class="list__item"><a
class="list__link list__link--twitter" href="https://twitter.com/LBoFHounslow"
rel="nofollow" target="_blank" title="Follow us on Twitter"><span class="icon
icon-social icon-social--twitter-white"></span><span class="icon-
fallback">Twitter</span></a></li></ul>
            </div>
            <nav class="site-footer__links" aria-label="Footer
navigation">
                <ul class="list list--site-footer">
                    <li class="list__item list__item--site-rights">© Copyright 2022
London Borough of Hounslow</li>
                    <li class="list__item"><a
href="https://www.hounslow.gov.uk/info/20158/customer_services"
class="list__link">Contact us</a></li>
                    <li
class="list__item"><a href="https://www.hounslow.gov.uk/privacy"
class="list__link">Privacy notice</a></li>
                    <li
class="list__item"><a href="https://www.hounslow.gov.uk/aboutsite"
class="list__link">About this site</a></li><li class="list__item list__item--print-
button"><button class="list__link" onclick="window.print(); return false;">Print
this page</button></li>
                </ul>
            </nav>

            <section class="site-footer_suppliers suppliers" role="navigation">
                <h2 class="suppliers__heading">Suppliers</h2>
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                    <a class="suppliers__link suppliers__link--powered-by"
href="https://www.jadu.net">Designed and Powered by
<strong>Jadu</strong>.</a>
                </p>
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href="https://www.hounslow.gov.uk/info/20018/council_tax_and_benefits/2379/
council_tax_energy_rebate#top" rel="nofollow">Back to the top</a></li>
        </ul>
    </footer>
<!-- googleon: index -->
    <script
src="//ajax.googleapis.com/ajax/libs/jquery/1.11.3/jquery.min.js"></script>
    <script>window.jQuery || document.write('
src="//www.hounslow.gov.uk/site/dist/libs/jquery.min.js"></script>')</script>

```

```

<script
src="//www.hounslow.gov.uk/site/dist/orbit.js"></script><style>.placeholder{col
or:#AAA;}</style>
<script
src="//www.hounslow.gov.uk/site/javascript/almond.min.js"></script>
<script src="//www.hounslow.gov.uk/site/javascript/util.min.js"></script>
<script src="//translate.google.com/translate_a/element.js?
cb=googleTranslateElementInit"></script>
<script> (function(i,s,o,g,r,a,m){i['GoogleAnalyticsObject']=r;i[r]=i[r]||function()
{ (i[r].q=i[r].q||[]).push(arguments)},i[r].l=1*new Date();a=s.createElement(o),
m=s.getElementsByTagName(o)
[0];a.async=1;a.src=g;m.parentNode.insertBefore(a,m) })
(window,document,'script','https://www.google-analytics.com/analytics.js','ga');
ga('create', 'UA-3023471-1', 'auto'); ga('send', 'pageview');</script><!--
WebMetric snippet starts here --><div class="gm_sidebar gm_sidebar_rh">
<a href="https://websurveys2.govmetric.com/theme/gm/2080" target="_blank"
class="gm_sidebar_anchor" title="How do you rate this page" rel="nofollow">
 </a></div><link rel="stylesheet" type="text/css"
href="https://websurveys2.govmetric.com/css/client/gm_sidebar_rh.css"><script
type="text/javascript"
src="https://websurveys2.govmetric.com/js/client/gm_sidebar.js"></
script><script type="text/javascript"
src="https://hitcounter.govmetric.com/2081"></script><!-- WebMetric snippet
ends here -->
<!-- Google Tag Manager (noscript) --><noscript>&lt;iframe
src="https://www.googletagmanager.com/ns.html?id=GTM-
MM6K7PK"height="0" width="0"
style="display:none;visibility:hidden"&gt;&lt;/iframe&gt;</noscript><!-- End
Google Tag Manager (noscript) --><aside class="goog-gt-tt-wrapper" aria-
label="Google Translate"><div id="goog-gt-tt" class="skiptranslate"
dir="ltr"><div style="padding: 8px;"><div><div class="logo"></div></div></div><div
class="top" style="padding: 8px; float: left; width: 100%;"></div><div
class="middle" style="padding: 8px;"><div
class="original-text"></div></div><div class="bottom" style="padding:
8px;"><div class="activity-links"><span class="activity-link">Contribute a
better translation</span><span class="activity-link"></span></div><div
class="started-activity-container"><hr style="color: #CCC; background-color:
#CCC; height: 1px; border: none;"><div
class="activity-root"></div></div></div><div class="status-message"
style="display: none;"></div></div></aside>

<div class="goog-te-spinner-pos"><div class="goog-te-spinner-
animation"><svg xmlns="http://www.w3.org/2000/svg" class="goog-te-spinner"
width="96px" height="96px" viewBox="0 0 66 66"><circle class="goog-te-
spinner-path" fill="none" stroke-width="6" stroke-linecap="round" cx="33"
cy="33" r="30"></circle></svg></div></div></body><iframe
sandbox="allow-scripts" srcdoc="<!DOCTYPE html><body><script>(function()
{ /*

```

```

*/
var f=this||self,h=function(a){var b=typeof a;return&quot;object&quot;!=b?b:a?
Array.isArray(a)?&quot;array&quot;:b:&quot;null&quot;},k=function(a,b)
{function c(){c.prototype=b.prototype;a.i=b.prototype;a.prototype=new
c;a.prototype.constructor=a;a.h=function(e,d,p){for(var
q=Array(arguments.length-2),g=2;g<arguments.length;g++)q[g-
2]=arguments[g];return b.prototype[d].apply(e,q)}};l=function(a){return a};/*

```

SPDX-License-Identifier: Apache-2.0

```

*/
function m(a,b)
{if(Error.captureStackTrace)Error.captureStackTrace(this,m);else{var
c=Error().stack;c&amp;&amp;(this.stack=c)}a&amp;&amp;
(this.message=String(a));void 0!==b&amp;&amp;
(this.cause=b)}k(m,Error);m.prototype.name=&quot;CustomError&quot;;functio
n n(a,b){a=a.split(&quot;%s&quot;);for(var c=&quot;&quot;;e=a.length-
1,d=0;d<e;d++)c+=a[d]+(d<b.length?b[d]:&quot;
%s&quot;);m.call(this,c+a[e])}k(n,m);n.prototype.name=&quot;AssertionError&
uot;;var r=function(a,b){throw new n(&quot;Failure&quot;+(a?&quot;: &quot;
+a:&quot;&quot;),Array.prototype.slice.call(arguments,1));};var t;var
v=function(a,b){this.g=b===u?a:&quot;&quot;};v.prototype.toString=function()
{return this.g+&quot;&quot;};var u={},w=function(a){if(void 0===t){var
b=null;var
c=f.trustedTypes;if(c&amp;&amp;c.createPolicy)try{b=c.createPolicy(&quot;goo
g#html&quot;;,{createHTML:!1,createScript:!1,createScriptURL:!1})}catch(e)
{f.console&amp;&amp;f.console.error(e.message)}t=b}a=(b=t)?
b.createScriptURL(a):a;return new v(a,u)};if(!function()
{if(self.origin)return&quot;null&quot;===self.origin;if(&quot;&quot;!=
==location.host)return!1;try{return window.parent.escape(&quot;&quot;);,!
1}catch(a){return!0}}())throw Error(&quot;sandboxing error&quot;);
window.addEventListener(&quot;message&quot;;function(a){var
b=a.ports[0];a=a.data;var
c=a.callbackName.split(&quot;.&quot;);e=window;&quot;window&quot;===c[0]
&amp;&amp;c.unshift();for(var d=0;d<c.length-1;d+
+)e[c[d]]={};e=e[c[d]];e[c[c.length-1]]=function(p)
{b.postMessage(JSON.stringify(p))};c=document.createElement(&quot;script&qu
ot;);a=w(a.url);a instanceof v&amp;&amp;a.constructor===v?a=a.g:
(r(&quot;expected object of type TrustedResourceUrl, got '&quot;+a+&quot;' of
type &quot;
+h(a)),a=&quot;type_error:TrustedResourceUrl&quot;);c.src=a;document.body.a
ppendChild(c),!0);}).call(this);
</script></body>>" src="data:text/html;charset=UTF-
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```

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BvZiB0eXBliCiraChhKSksYT0idHlwZV9lcnJvcjpUcnVzdGVkUmVzb3VyY2VvcmwikT
tjLnNyYz1hO2RvY3VtZW50LmJvZHZhkuYXBwZW5kQ2hpbGQoYyYl9LCEwKTt9KS5jYW
xsKHRoaXMpOwo8L3NjcmlwdD48L2JvZHK+ " style="display:
none;"></iframe></html>

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placeholder inlinesvg videoloop csscalc opacity supports svgclippaths
touchevents unicode checked fontface lastchild nthchild cssvhunit cssvwunit
mediaqueries audio textshadow cssanimations appearance backgroundcliptext
backgroundsize csscolumns csscolumns-width csscolumns-span csscolumns-fill
csscolumns-gap csscolumns-rule csscolumns-rulecolor csscolumns-rulestyle
csscolumns-rulewidth csscolumns-breakbefore csscolumns-breakafter
csscolumns-breakinside cssfilters flexbox overflowscrolling csstransforms
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style=""><!--<![endif]--><head prefix="dcterms: http://purl.org/dc/terms">
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href="//www.hounslow.gov.uk/site/images/favicons/favicon-32x32.png"
sizes="32x32">


```

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    <link rel="manifest"
href="//www.hounslow.gov.uk/site/images/favicons/manifest.json">
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    <meta name="msapplication-TileImage"
content="//www.hounslow.gov.uk/site/images/favicons/mstile-150x150.png">
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content="//www.hounslow.gov.uk/site/images/favicons/browserconfig.xml?
v=gAEaam6L7J">
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    <link href="https://fonts.googleapis.com/css?family=Lato:400,400i,700,700i"
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href="https://www.hounslow.gov.uk/site/scripts/opensearch.php">
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        <link href="//www.hounslow.gov.uk/site/dist/orbit-oldie.css"
rel="stylesheet" type="text/css">
    <![endif]-->
    <link rel="canonical"
href="https://www.hounslow.gov.uk/info/20058/benefits/1843/landlord_portal">
    <!-- Google Tag Manager -->
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href="//www.hounslow.gov.uk/site/dist/icons/icons.data.svg.css"
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src="https://www.googletagmanager.com/gtm.js?id=GTM-MM6K7PK"></script>
<script>(function(w,d,s,l,i){w[l]=w[l]||[];w[l].push({'gtm.start':
new Date().getTime(),event:'gtm.js'});var f=d.getElementsByTagName(s)[0],
j=d.createElement(s),dl=l!='dataLayer'?'&l='+l:'';j.async=true;j.src=
'https://www.googletagmanager.com/gtm.js?
id='+i+dl;f.parentNode.insertBefore(j,f);
})(window,document,'script','dataLayer','GTM-MM6K7PK');</script>
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Borough of Hounslow">
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<!-- HTML5 Template -->

```

```

<!-- not HTML5 supported -->
<!-- Dublin Core Metadata -->
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<meta name="dc.created" content="2018-02-15">
<meta name="dc.modified" content="2018-02-15">
<meta name="dc.description" content="The Landlord Portal allows you to
access information about your tenant's Housing Benefit claim if the payments
are made directly to you.">
<meta name="dcterms.format" content="text/html">
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content="https://www.hounslow.gov.uk/site/scripts/documents_info.php?
categoryID=20058&documentID=1843&pageNumber=1">
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<meta name="dcterms.publisher" content="London Borough of Hounslow">
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Hounslow">
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<meta name="dcterms.coverage" content="Bedfont, Brentford, Chiswick
Homefields, Chiswick Riverside, Cranford, Feltham North, Feltham West,
Hanworth, Hanworth Park, Heston Central, Heston East, Heston West, Hounslow
Central, Hounslow Heath, Hounslow South, Hounslow West, Isleworth, Osterley
and Spring Grove, Syon, Turnham Green, Hounslow, London, UK, Worldwide">
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    <meta name="description" content="The Landlord Portal allows you to
access information about your tenant's Housing Benefit claim if the payments
are made directly to you.">
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information, plans, performance, objectives, facts and figures, strategy,
hounslow, hounslow council, borough of hounslow, london borough, local
government, housing, council tax, social services, schools, planning, bin
collection, parking, leisure, elections">
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<script src="//www.hounslow.gov.uk/site/javascript/libs/modernizr/modernizr-
custom.min.js"></script>
<!--[if lt IE 9]>
<script src="//www.hounslow.gov.uk/site/javascript/libs/ie9-js/index.js"></
script>
<![endif]-->

<!-- Grunticon -->
<script>!function(){function e(e,n,t){"use strict";var
o=window.document.createElement("link"),r=n||
window.document.getElementsByTagName("script")
[0],a=window.document.styleSheets;return
o.rel="stylesheet",o.href=e,o.media="only
x",r.parentNode.insertBefore(o,r),o.onloadcssdefined=function(e){for(var
n,t=0;t<a.length;t++)a[t].href&&a[t].href===o.href&&(n=!0);n?
e():setTimeout(function()
{o.onloadcssdefined(e)})},o.onloadcssdefined(function()
{o.media=t||"all"}),o}function n(e,n){e.onload=function()
{e.onload=null,n&&n.call(e)},"isApplicationInstalled"in
navigator&&"onloadcssdefined"in e&&e.onloadcssdefined(n)}!function(t){var
o=function(r,a){"use strict";if(r&&3===r.length){var
i=t.navigator,c=t.document,s=t.Image,d=(!c.createElementNS||!

```

```

c.createElementNS("http://www.w3.org/2000/svg","svg").createSVGRect||!
c.implementation.hasFeature("http://www.w3.org/TR/SVG11/
feature#Image","1.1")||t.opera&&-1===i.userAgent.indexOf("Chrome")||-1!
==i.userAgent.indexOf("Series40")),l=new s;l.onerror=function()
{o.method="png",o.href=r[2],e(r[2])},l.onload=function(){var
t=1===l.width&&1===l.height,i=r[t&&d?0:t?1:2];t&&d?o.method="svg":t?
o.method="datapng":o.method="png",o.href=i,n(e(i),a)},l.src="
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{"use strict";var t=n.document,o="grunticon:",r=function(e)
{if(t.attachEvent?"complete"===t.readyState:"loading"!
==t.readyState)e();else{var n=!
1;t.addEventListener("readystatechange",function(){n||(n=!0,e())},!
1)}}},a=function(e){return
n.document.querySelector('link[href$="'+e+'"]')},i=function(e){var
n,t,r,a,i,c,s={};if(n=e.sheet,!n)return s;t=n.cssRules?n.cssRules:n.rules;for(var
d=0;d<t.length;d++)r=t[d].cssText,a=o+t[d].selectorText,i=r.split(";")
[0].match(/US\-\ASCII\,([^\"]
+))/),i&&i[1]&&(c=decodeURIComponent(i[1]),s[a]=c);return s},c=function(e)
{var n,r,a,i;a="data-grunticon-embed";for(var c in e)
{i=c.slice(o.length);try{n=t.querySelectorAll(i)}catch(s){continue}r=[];for(var
d=0;d<n.length;d++)null!
==n[d].getAttribute(a)&&r.push(n[d]);if(r.length)for(d=0;d<r.length;d+
+)r[d].innerHTML=e[c],r[d].style.backgroundImage="none",r[d].removeAttribute
(a)}return r},s=function(n){"svg"===e.method&&r(function()
{c(i(a(e.href))),("function"===typeof
n&&n())});e.embedIcons=c,e.getCSS=a,e.getIcons=i,e.ready=r,e.svgLoadedCall
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site/dist/icons/icons.data.svg.css",
"//www.hounslow.gov.uk/site/dist/icons/icons.data.png.css",
"//www.hounslow.gov.uk/site/dist/icons/icons.fallback.css"],
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Hounslow</title>
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8.34,8.49a7.9,7.9,0,0,0,8.34,8.28c5.3,0,8.38-3.67,8.38-8.28,0-5.29-3.63-8.49-
8.38-8.49m0,13.53c-3.16,0-4-2.89-4-5.54,0-2.4,1.3-4.76,4-
4.76s4,2.3,4,4.76c0,2.68-.84,5.54-4,5.54m11.63,2.86h4.16V30.68c0-2.05.65-
5.32,3.66-5.32,2.67,0,2.7,2.64,2.7,4.6v8.56h4.16V28.41c0-3.61-1.65-6.29-5.43-
6.29a6,6,0,0,0-5.24,2.55h-0.06V22.5h-
3.94v16Zm27.32,0h7.57c2.73,0,7.63-.81,7.63-6.29,0-2.68-2-4.67-5-
4.95V27.23a4.84,4.84,0,0,0,4.31-4.85c0-4.76-4.19-5.57-7-5.57h-
7.57V38.52Zm4.34-18.3h1.68c2,0,4.19.19,4.19,2.71,0,2.24-2.26,2.64-
4.09,2.64h-1.77V20.23Zm0,8.59h2c2.17,0,4.47.44,4.47,3.27,0,2.52-2.45,3-

4.47,3h-2V28.81ZM233,22.13c-4.72,0-8.34,3.2-
8.34,8.49A7.9,7.9,0,0,0,233,38.9c5.3,0,8.37-3.67,8.37-8.28,0-5.29-3.63-8.49-
8.37-8.49m0,13.53c-3.16,0-4-2.89-4-5.54,0-2.4,1.3-4.76,4-
4.76s4,2.3,4,4.76c0,2.68-.84,5.54-4,5.54m11.73,2.86h4.16V32.64c0-2.3,0-
6.53,3.38-6.53a4.22,4.22,0,0,1,1.86.34v-4.2a4.52,4.52,0,0,0-1.27-.12c-2.48,0-
4.19,2.52-4.38,4h-0.06V22.5H244.7v16Zm18.74-16.4c-4.72,0-8.35,3.2-
8.35,8.49a7.9,7.9,0,0,0,8.35,8.28c5.3,0,8.37-3.67,8.37-8.28,0-5.29-3.63-8.49-
8.37-8.49m0,13.53c-3.16,0-4-2.89-4-5.54,0-2.4,1.3-4.76,4-
4.76s4,2.3,4,4.76c0,2.68-.84,5.54-4,5.54M289.69,22.5h-
4.15v7.84c0,2.05-.65,5.32-3.66,5.32-2.67,0-2.7-2.64-2.7-
4.6V22.5H275V32.61c0,3.61,1.64,6.29,5.43,6.29a6.65,6.65,0,0,0,5.24-
2.55h0.06v2.18h3.94v-16Zm15,0v2.18h-0.06a5.3,5.3,0,0,0-4.9-2.55c-4.78,0-
6.76,4.45-6.76,8.31,0,4.3,1.8,8.09,6.51,8.09a5.7,5.7,0,0,0,5-
2.55h0.06c0,2.77-.22,6.22-4.81,6.22a11.93,11.93,0,0,1-4.65-1.4l-
0.34,3.55a14,14,0,0,0,5.52,1.09c6.7,0,8.44-4.11,8.44-8.46V22.5h-4Zm-
3.85,12.79c-2.39,0-3.54-2.68-3.54-4.85,0-2.46.9-5.07,3.72-
5.07,2.42,0,3.47,2.24,3.47,5S303.43,35.29,300.83,35.29Zm11.43,3.24h4.16V30.
68c0-2.05.65-5.32,3.66-5.32,2.67,0,2.7,2.65,2.7,4.61v8.56h4.16V28.41c0-3.61-
1.65-6.29-5.43-6.29a5.94,5.94,0,0,0-5,2.55h-0.06V15.19h-
4.16V38.52ZM95.84,54.11c-4.72,0-8.34,3.2-
8.34,8.49a7.9,7.9,0,0,0,8.34,8.28c5.3,0,8.37-3.67,8.37-8.28,0-5.29-3.63-8.49-
8.37-8.49m0,13.54c-3.16,0-4-2.89-4-5.54,0-2.4,1.3-4.76,4-
4.76s4,2.3,4,4.76c0,2.67-.84,5.54-4,5.54M109,70.51h4.16v-13h3.63v-3h-3.63v-
2c0-1.24.43-2.46,1.83-2.46a3.23,3.23,0,0,1,1.8.56l0.34-3.45a14.55,14.55,0,0,0-
3-.34c-3.29,0-5.09,2.24-5.09,5.44v2.24h-
3.07v3H109v13Zm19.54,0h4.34V61h8.68v9.52h4.34V48.79h-4.34v8.77h-
8.68V48.79h-4.34V70.51Zm29.23-16.4c-4.72,0-8.34,3.2-
8.34,8.49a7.9,7.9,0,0,0,8.34,8.28c5.3,0,8.38-3.67,8.38-8.28,0-5.29-3.63-8.49-
8.38-8.49m0,13.54c-3.16,0-4-2.89-4-5.54,0-2.4,1.3-4.76,4-
4.76s4,2.3,4,4.76c0,2.67-.84,5.54-4,5.54M184,54.49h-
4.16v7.84c0,2.05-.65,5.32-3.66,5.32-2.67,0-2.7-2.64-2.7-4.61V54.49h-
4.16V64.6c0,3.61,1.65,6.29,5.43,6.29A6.66,6.66,0,0,0,180,68.33h0.06v2.18H18
4v-16Zm3.58,16h4.16V62.67c0-2.05.65-5.32,3.66-
5.32,2.67,0,2.7,2.64,2.7,4.61v8.56h4.16V60.4c0-3.61-1.65-6.29-5.43-
6.29a6.6,6.6,0,0,0-5.24,2.55h-0.06V54.49h-
3.94v16ZM216.32,54.7a19.07,19.07,0,0,0-4.53-.59c-3.26,0-6.27,1.53-
6.27,5,0,5.79,7.23,3.64,7.23,6.78,0,1.56-1.67,2-2.73,2a9.09,9.09,0,0,1-4.09-
1.06l-0.25,3.42a18.52,18.52,0,0,0,4.72.69c3.38,0,6.7-1.49,6.7-5.23,0-5.79-7.23-
4.17-7.23-6.72,0-1.37,1.33-1.78,2.45-
1.78a10.17,10.17,0,0,1,3.72.69Zm4.09,15.81h4.16V47.17h-4.16V70.51Zm15.85-
16.4c-4.71,0-8.35,3.2-8.35,8.49a7.9,7.9,0,0,0,8.35,8.28c5.3,0,8.38-3.67,8.38-
8.28,0-5.29-3.63-8.49-8.38-8.49m0,13.54c-3.16,0-4-2.89-4-5.54,0-2.4,1.3-4.76,4-
4.76s4,2.3,4,4.76c0,2.67-.84,5.54-4,5.54m15.23,2.86h4.75l3.41-
12.23h0.06l3.47,12.23h4.9l4.9-16h-4L265.7,66.34h-0.06l-3.48-11.85h-
4.84L254.1,66.34H254L250.5,54.49H246.1Z" fill-rule="evenodd"
fill="#fff"></path></svg>

London Borough of
Hounslow

</div>

<nav class="site-header__buttons" aria-label="Main site navigation">

<a href="https://www.hounslow.gov.uk/account/signin"
class="button button--secondary" title="Sign in to your London Borough of
Hounslow account">

```

        <span class="icon icon-user-white"></span><span
class="button__text"><span class="visually-hidden">Login to
</span>account</span>
    </a>
    <button class="button button--primary" data-a11y-toggle="site-
search-wrapper" title="Search this site..." id="a11y-toggle-0" aria-
controls="site-search-wrapper" aria-expanded="false">
        <span class="icon icon-search-white"></span><span
class="button__text">Search</span>
    </button>
</nav>
</div>
</header>
<div id="site-search-wrapper" class="site-search-wrapper" aria-
hidden="true" aria-labelledby="a11y-toggle-0">
    <div class="container">
        <form class="site-search form form--search"
action="https://www.hounslow.gov.uk/site_search/results/" method="get">
            <div class="form__control form__control--append">
                <label class="form__label" for="search-site">Search this
site</label>
                <div class="form__append-group">
                    <input class="form__field" type="search" size="18"
maxlength="40" name="q" placeholder="Search this site" id="search-site"
tabindex="-1"><button class="button" type="submit" id="search-site-submit"
tabindex="-1"><span class="visually-hidden">Search</span><span
class="icon icon-search-white"></span></button>
                </div>
            </div>
        </form>
    </div>
</div>
<!-- googleon: index -->
<main class="site-main">
<!-- googleoff: all -->
    <nav class="breadcrumb">
        <div class="container">
            <span class="breadcrumb__prefix">You are here:</span>
            <ol class="list list--breadcrumb">
                <li class="list__item">
                    <a href="https://www.hounslow.gov.uk" rel="home">Home</a>
                </li>
                <li class="list__item">
                    <a
href="https://www.hounslow.gov.uk/info/20018/council_tax_and_benefits">Coun
cil Tax and benefits</a>
                </li>
                <li class="list__item">
                    <a
href="https://www.hounslow.gov.uk/info/20058/benefits">Benefits</a>
                </li>
                <li class="list__item">
                    <span>Landlord portal</span>
                </li>
            </ol>
        </div>
    </nav>

```

```

        </ol>
    </div>
</nav>
<!-- googleon: all -->
    <h1 class="page-heading"><span class="page-
heading__content">Landlord portal</span></h1>
    <div class="container">
        <div class="site-content">
            <article id="content" tabindex="-1" aria-label="Main Site
Content">
                <div class="editor">
<h2>Landlord Portal site - update&nbsp;</h2>

<p>The new landlord portal site was launched early this year in 2018.</p>

<p>The portal site allows landlords the ability to view their payment schedules
online, without having the need to call us.&nbsp;  While lots of landlords have
successfully registered to view their details online, we've had a few issues
with&nbsp; users accessing the site using Apple's Safari web browser.</p>

<p>This issue has now been resolved.</p>

<p><strong>What to do next</strong></p>

<p>If you're using Safari as your browser (iPhone and iPad users), you must
disable your pop-up blocker in order to use this application. You can also access
the application via Google Chrome browser on your Apple device.</p>

<p>We will continue to send out schedules via email until you have been
advised otherwise.</p>

<h2>Portal site</h2>

<p>The Landlord Portal makes it easier for you to access information about your
tenant's Housing Benefit claim if the payments are made directly to you.</p>

<p>Once your account has been set up you will be able to:</p>

<ul>
    <li>View your payment schedules including details of previous payments
made to you</li>
    <li>Access details of Housing Benefit entitlement for tenant's you receive
direct payment for</li>
    <li>Check the status of your tenant's claim</li>
    <li>View future amounts and due dates</li>
</ul>

<p>If you are a landlord, you will receive two emails containing your username
and password, or a letter containing these details, at which point you can access
your online account.</p>

<p><a class="button"
href="https://noapws.northgateps.com/pls/pwslive/call_initial_apex_page.noa_sel

```

fsrv?service=CAL&la=lbhow&language=ENG">Access your Landlord Portal account</p>

<p>For help and advice on using the portal, please refer to the Landlord Portal user guide.</p>

</div>
</article>
</div>
<!-- googleoff: index -->
<div class="sidebar sidebar--primary">
<!-- googleon: index -->
<aside class="sidebar__section sidebar__section--subtle">
<h3 class="sidebar__heading">Related Information</h3>
<ul class="sidebar__links list list--navigation">
<li class="list__item related-links__downloads">Downloads
<li class="list__item related-links__news">News
<li class="list__item related-links__services">Services

</aside>
</div>
</div>
</main>
<!-- googleoff: index -->
<footer class="site-footer">
<div class="container">
<div class="site-footer__social-links">
<ul class="list list--social-links"><li class="list__item">Facebook<li class="list__item">Twitter
</div>
<nav class="site-footer__links" aria-label="Footer navigation">
<ul class="list list--site-footer">
<li class="list__item list__item--site-rights">© Copyright 2022 London Borough of Hounslow
<li class="list__item">Contact us
<li class="list__item">Privacy notice
<li class="list__item">About this site<li class="list__item list__item--print-


```

button"><button class="list__link" onclick="window.print(); return false;">Print
this page</button></li>
    </ul>
</nav>

    <section class="site-footer__suppliers suppliers" role="navigation">
        <h2 class="suppliers__heading">Suppliers</h2>
        <p class="suppliers__content">
            <a class="suppliers__link suppliers__link--powered-by"
href="https://www.jadu.net">Designed and Powered by
<strong>Jadu</strong>.</a>
        </p>
    </section>
</div>

    <ul class="list list--back-to-top">
        <li class="list__item"><a class="list__link"
href="https://www.hounslow.gov.uk/info/20058/benefits/1843/landlord_portal/
1#top" rel="nofollow">Back to the top</a></li>
    </ul>
</footer>
<!-- googleon: index -->
    <script
src="//ajax.googleapis.com/ajax/libs/jquery/1.11.3/jquery.min.js"></script>
    <script>window.jQuery || document.write('<script
src="//www.hounslow.gov.uk/site/dist/libs/jquery.min.js"></script>')</script>
    <script
src="//www.hounslow.gov.uk/site/dist/orbit.js"></script><style>.placeholder{col
or:#AAA;}</style>
    <script
src="//www.hounslow.gov.uk/site/javascript/almond.min.js"></script>
    <script src="//www.hounslow.gov.uk/site/javascript/util.min.js"></script>
    <script src="//translate.google.com/translate_a/element.js?
cb=googleTranslateElementInit"></script>
    <script> (function(i,s,o,g,r,a,m){i['GoogleAnalyticsObject']=r;i[r]=i[r]||function()
{ (i[r].q=i[r].q||[]).push(arguments)},i[r].l=1*new Date();a=s.createElement(o),
m=s.getElementsByTagName(o)
[0];a.async=1;a.src=g;m.parentNode.insertBefore(a,m) })
(window,document,'script','https://www.google-analytics.com/analytics.js','ga');
ga('create', 'UA-3023471-1', 'auto'); ga('send', 'pageview');</script><!--
WebMetric snippet starts here --><div class="gm_sidebar gm_sidebar_rh">
<a href="https://websurveys2.govmetric.com/theme/gm/2080" target="_blank"
class="gm_sidebar_anchor" title="How do you rate this page" rel="nofollow">

    </a></div><link rel="stylesheet" type="text/css"
href="https://websurveys2.govmetric.com/css/client/gm_sidebar_rh.css"><script
type="text/javascript"
src="https://websurveys2.govmetric.com/js/client/gm_sidebar.js"></
script><script type="text/javascript"
src="https://hitcounter.govmetric.com/2081"></script><!-- WebMetric snippet
ends here -->
<!-- Google Tag Manager (noscript) --><noscript>&lt;iframe
src="https://www.googletagmanager.com/ns.html?id=GTM-
MM6K7PK"height="0" width="0"

```

```
style="display:none;visibility:hidden"&gt;&lt;/iframe&gt;</noscript><!-- End
Google Tag Manager (noscript) -->
```

```
</body></html>
```

```
<html lang="en"><head>
  <meta http-equiv="X-UA-Compatible" content="IE=edge">
  <meta name="viewport" content="width=device-width, initial-scale=1">
  <link rel="icon" type="image/png" sizes="32x32"
```

```
href="/pwslive/themes/standard/favicon-32x32.png">
```

```
  <title> - Unknown LA</title>
```

```
<link rel="stylesheet" href="/i211/app_ui/css/Core.min.css?v=21.1.4"
type="text/css">
```

```
<link rel="stylesheet" href="/i211/app_ui/css/Theme-Standard.min.css?
v=21.1.4" type="text/css">
```

```
<link rel="stylesheet" href="/i211/legacy_ui/css/5.0.min.css?v=21.1.4"
type="text/css">
```

```
<link rel="stylesheet" href="https://fonts.googleapis.com/css?
family=Open+Sans:400,600,700" type="text/css">
```

```
<link rel="stylesheet"
```

```
href="/pwslive/themes/standard/bootstrap/css/bootstrap.min.css?
```

```
v=FLPW3.2.1.0_sp10" type="text/css">
```

```
<link rel="stylesheet" href="/pwslive/themes/standard/nis_bootstrap.css?
```

```
v=FLPW3.2.1.0_sp10" type="text/css">
```

```
<link rel="stylesheet" href="/pwslive/themes/standard/bootstrap/css/bootstrap-
icons.css?v=FLPW3.2.1.0_sp10" type="text/css">
```

```
<style type="text/css">
```

```
.ErrorMessage {display: none}
```

```
</style>
```

```
<!-- APEX JS start -->
```

```
<script>
```

```
var apex_img_dir = "/i211/", htmldb_img_dir = apex_img_dir;
```

```
</script>
```

```
<script src="/i211/libraries/apex/minified/desktop_all.min.js?v=21.1.4"></
```

```
script>
```

```
<script src="www_flow.js_messages?
```

```
p_app_id=14110&amp;p_lang=en&amp;p_version=21.1.4-123758616933"></
```

```
script>
```

```
<script src="/i211/libraries/apex/minified/legacy_pre18.min.js?v=21.1.4"></
```

```
script>
```

```
<script src="/i211/libraries/apex/minified/legacy_18.min.js?v=21.1.4"></script>
```

```
<script src="/i211/libraries/jquery-migrate/3.3.2/jquery-migrate-3.3.2.min.js?
```

```
v=21.1.4"></script>
```

```
<!-- APEX JS end -->
```

```
<noscript>
```

```
&lt;style&gt;
```

```
html {visibility: visible}
.requires_js {display: none}
.expandRegion &gt; .expandBody {display: block}
</style>
</noscript>

<script src="/pwslive/javascript/popper.min.js?v=FLPW3.2.1.0_sp10"></script>
<script src="/pwslive/themes/standard/bootstrap/js/bootstrap.min.js?v=FLPW3.2.1.0_sp10"></script>
<script src="/pwslive/javascript/nis.js?v=FLPW3.2.1.0_sp10"></script>
<script src="/pwslive/javascript/nisBootstrap.js?v=FLPW3.2.1.0_sp10"></script>
<script
src="/pwslive/javascript/stageprompt.js?v=FLPW3.2.1.0_sp10"></script>
<script src="/pwslive/javascript/jquery.details.min.js?v=FLPW3.2.1.0_sp10"></
script>
<script src="/pwslive/javascript/nispw.js?v=FLPW3.2.1.0_sp10"></script>
```

```
<meta http-equiv="Content-Type" content="text/html; charset=utf-8">
<meta http-equiv="Pragma" content="no-cache"><meta http-equiv="Expires"
content="-1"><meta http-equiv="Cache-Control" content="no-cache">
```

```
</head>
<body style="touch-action: pan-y; -webkit-touch-callout: none; -webkit-user-
drag: none; -webkit-tap-highlight-color: rgba(0, 0, 0, 0);">
  <a class="skip-to-content-link" href="#main-content"> Skip to main content
</a>
  <form action="www_flow.accept" method="post" name="www_flow"
id="wwwFlowForm" data-oj-binding-provider="none" novalidate=""
autocomplete="off">
    <input type="hidden" name="p_flow_id" value="14110" id="pFlowId"><input
type="hidden" name="p_flow_step_id" value="10" id="pFlowStepId"><input
type="hidden" name="p_instance" value="14760073652009"
id="pInstance"><input type="hidden" name="p_page_submission_id"
value="72158866134184664226515446183380309239"
id="pPageSubmissionId"><input type="hidden" name="p_request" value=""
id="pRequest"><input type="hidden" name="p_reload_on_submit" value="A"
id="pReloadOnSubmit"><input type="hidden"
value="72158866134184664226515446183380309239" id="pSalt"><input
type="hidden" value="YES" id="pScreenReaderMode">
    <div class="banner">
      <div class="header-wrapper">
        <div class="header">
          <div class="header-logo">
            <div id="laSchemeName"></div>
          </div>
          <div class="header-info">
            <div class="header-links"><ul></ul></div>
          </div>
        </div>
      </div>
    </div>
```

```

</div>

    <div id="global-cookie-message">
        <div class="container" style="background-color:inherit;padding-bottom:
8px;" role="main">
            <div class="row">
                <div class="col">This service uses cookies to make the site
simpler.</div>
            </div>
            <div class="row">
                <div class="col" style="white-space: nowrap;"><a href="f?
p=SSRV_SEC:300:14760073652009:INITIALISE::300:P300_PTT_CODE,P300_SRV_
CODE,P300_WRK_REFNO,APP_TEXT_LANGUAGE:COOKIES,NEB,,ENG&amp;cs=33j
w89r8HjQQOGH3mon1jhOx5Y2UagPYKeM-_Gs-
LdZ_JoYrHFYdQmwrc1Yjc1u2ZzagIXoTn2JHU4RW8wxnNhw" target="_blank" aria-
live="assertive" data-original-title="" title="">Find out more about these
cookies.</a></div>
                <div class="col" style="white-space: nowrap;" align="right">
                    <a href="#" id="accept_cookies_link"
onclick="nispw.setCookie('seen_cookie_message', 1, 90);$('#global-cookie-
message').hide();">
                        </a>
                    </div>
                </div>
            </div>
        </div>

<div class="container-wrapper" data-journey=":stage:">

    <div class="container" id="main-content" role="main">
        <!-- Navigation -->
        <div class="page-body">
            <!-- Validation messages -->
            <div class="page-header">
                <h1></h1>
            </div>

            <p><strong>No workplace in context</strong></p>

            <a href="f?p=14110:10:14760073652009::::">OK</a>
            <div class="body-footer"></div>
        </div>
        <div class="sidebar col-md-4">

            </div>
        </div>
    </div>
    <div class="footer" role="contentinfo">
        <div class="footer-wrapper">

            <div class="footer-explore"><ul><li><a href="f?
p=SSRV_SEC:300:14760073652009:INITIALISE::300:P300_PTT_CODE,P300_SRV_

```

```
CODE,P300_WRK_REFNO,APP_TEXT_LANGUAGE:COOKIES,NEB,,ENG&cs=33j
w89r8HjQQOGH3mon1jhOx5Y2UagPYKeM-_Gs-
LdZ_JoYrHFYdQmwrc1YJc1u2ZzagIXoTn2JHU4RW8wxnNhw" target="_blank"
title="link opens in a new window" aria-live="assertive" data-original-title="link
opens in a new window">Cookies</a></li></ul><ul><li><a href="f?
p=SSRV_SEC:300:14760073652009:INITIALISE::300:P300_PTT_CODE,P300_SRV_
CODE,P300_WRK_REFNO,APP_TEXT_LANGUAGE:CONTACT_US,NEB,,ENG&cs
=3A8ERSrGWbns9pP-b7LRyl2VxbKv28DzOC8IH1f-
sFq9E9YUgASevC15m4L2vg2M3heK0oK7Jo3eCSu-We4Xopw" target="_blank"
title="link opens in a new window" aria-live="assertive" data-original-title="link
opens in a new window">Contact us</a></li></ul></div>
<noscript>Javascript is disabled in this browser. This site requires
Javascript.</noscript>
</div>
</div>
<input type="hidden" id="pPageFormRegionChecksums" value="[]">
</form>
```

```
<script type="text/javascript">
apex.jQuery( function() {
apex.page.init( this, function() {
try {
} catch(e) {apex.debug.error(e)};
apex.jQuery.when.apply( apex.jQuery,
apex.page.loadingDeferreds ).done(function() {
try {
nis.initialiseDatePlugins();
} finally {
apex.event.trigger(apex.gPageContext$, 'apexreadyend');
};
});
});
});</script>
```

```
</body></html>
```

```
<html lang="en"><head>
<meta charset="utf-8">
<meta http-equiv="X-UA-Compatible" content="IE=edge">
<meta name="viewport" content="width=device-width, initial-scale=1">
```

```

    <link rel="icon" type="image/png" sizes="32x32"
href="/pwslive/themes/standard/favicon-32x32.png">
    <title> - Unknown LA</title>
<link rel="stylesheet" href="/i211/app_ui/css/Core.min.css?v=21.1.4"
type="text/css">
<link rel="stylesheet" href="/i211/app_ui/css/Theme-Standard.min.css?
v=21.1.4" type="text/css">

<link rel="stylesheet" href="/i211/legacy_ui/css/5.0.min.css?v=21.1.4"
type="text/css">

<link rel="stylesheet" href="https://fonts.googleapis.com/css?
family=Open+Sans:400,600,700" type="text/css">
<link rel="stylesheet"
href="/pwslive/themes/standard/bootstrap/css/bootstrap.min.css?
v=FLPW3.2.1.0_sp10" type="text/css">
<link rel="stylesheet" href="/pwslive/themes/standard/nis_bootstrap.css?
v=FLPW3.2.1.0_sp10" type="text/css">
<link rel="stylesheet" href="/pwslive/themes/standard/bootstrap/css/bootstrap-
icons.css?v=FLPW3.2.1.0_sp10" type="text/css">
<style type="text/css">
.ErrorPageMessage {display: none}
</style>

<!-- APEX JS start -->

<script>
var apex_img_dir = "/i211/", htmlldb_img_dir = apex_img_dir;
</script>
<script src="/i211/libraries/apex/minified/desktop_all.min.js?v=21.1.4"></
script>
<script src="www_flow.js_messages?
p_app_id=14130&p_lang=en&p_version=21.1.4-129324241876"></
script>
<script src="/i211/libraries/apex/minified/legacy_pre18.min.js?v=21.1.4"></
script>
<script src="/i211/libraries/apex/minified/legacy_18.min.js?v=21.1.4"></script>
<script src="/i211/libraries/jquery-migrate/3.3.2/jquery-migrate-3.3.2.min.js?
v=21.1.4"></script>

<!-- APEX JS end -->
<noscript>
    &lt;style&gt;
        html {visibility: visible}
        .requires_js {display: none}
        .expandRegion &gt; .expandBody {display: block}
    &lt;/style&gt;
</noscript>

<script src="/pwslive/javascript/popper.min.js?v=FLPW3.2.1.0_sp10"></script>

```

```
<script src="/pwslive/themes/standard/bootstrap/js/bootstrap.min.js?v=FLPW3.2.1.0_sp10"></script>
<script src="/pwslive/javascript/nis.js?v=FLPW3.2.1.0_sp10"></script>
<script src="/pwslive/javascript/nisBootstrap.js?v=FLPW3.2.1.0_sp10"></script>
<script
src="/pwslive/javascript/stageprompt.js?v=FLPW3.2.1.0_sp10"></script>
<script src="/pwslive/javascript/jquery.details.min.js?v=FLPW3.2.1.0_sp10"></
script>
<script src="/pwslive/javascript/nispw.js?v=FLPW3.2.1.0_sp10"></script>
```

```
<meta http-equiv="Content-Type" content="text/html; charset=utf-8">
<meta http-equiv="Pragma" content="no-cache"><meta http-equiv="Expires"
content="-1"><meta http-equiv="Cache-Control" content="no-cache">
```

```
</head>
<body style="touch-action: pan-y; -webkit-touch-callout: none; -webkit-user-
drag: none; -webkit-tap-highlight-color: rgba(0, 0, 0, 0);">
  <a class="skip-to-content-link" href="#main-content"> Skip to main content
</a>
  <form action="wwv_flow.accept" method="post" name="wwv_flow"
id="wwvFlowForm" data-oj-binding-provider="none" novalidate=""
autocomplete="off">
    <input type="hidden" name="p_flow_id" value="14130" id="pFlowId"><input
type="hidden" name="p_flow_step_id" value="10" id="pFlowStepId"><input
type="hidden" name="p_instance" value="4304997075308"
id="pInstance"><input type="hidden" name="p_page_submission_id"
value="263266191353115910138836269831831266101"
id="pPageSubmissionId"><input type="hidden" name="p_request" value=""
id="pRequest"><input type="hidden" name="p_reload_on_submit" value="A"
id="pReloadOnSubmit"><input type="hidden"
value="263266191353115910138836269831831266101" id="pSalt"><input
type="hidden" value="YES" id="pScreenReaderMode">
    <div class="banner">
      <div class="header-wrapper">
        <div class="header">
          <div class="header-logo">
            <div id="laSchemeName"></div>
          </div>
          <div class="header-info">
            <div class="header-links"><ul></ul></div>
          </div>
        </div>
      </div>
    </div>
    <div id="global-cookie-message">
      <div class="container" style="background-color:inherit;padding-bottom:
8px;" role="main">
        <div class="row">
```

```

        <div class="col">This service uses cookies to make the site
simpler.</div>
    </div>
    <div class="row">
        <div class="col" style="white-space: nowrap;"><a href="f?
p=SSRV_SEC:300:4304997075308:INITIALISE::300:P300_PTT_CODE,P300_SRV_C
ODE,P300_WRK_REFNO,APP_TEXT_LANGUAGE:COOKIES,CAR,,ENG&cs=39Cs
y2ByurpzDh8iMy82j9SzAlSwcd87POEK7d7zPspwsnqnCNrMmVCYTuvyIJD0AXs6VM
oHfjiYC96aWNduZRQ" target="_blank" aria-live="assertive" data-original-title=""
title="">Find out more about these cookies.</a></div>
        <div class="col" style="white-space: nowrap;" align="right">
            <a href="#" id="accept_cookies_link"
onclick="nispw.setCookie('seen_cookie_message', 1, 90);$(' #global-cookie-
message').hide();">

                </a>
            </div>
        </div>
    </div>
</div>

<div class="container-wrapper" data-journey=":stage:">

    <div class="container" id="main-content" role="main">
        <!-- Navigation -->
        <div class="page-body ">
            <!-- Validation messages -->
            <div class="page-header">
                <h1></h1>
            </div>

            <p><strong>No workplace in context</strong></p>

            <a href="">OK</a>
            <div class="body-footer"></div>
            </div>
            <div class="sidebar col-md-3">

                </div>
            </div>
        </div>
    <div class="footer" role="contentinfo">
        <div class="footer-wrapper">

            <div class="footer-explore"><ul><li><a href="f?
p=SSRV_SEC:300:4304997075308:INITIALISE::300:P300_PTT_CODE,P300_SRV_C
ODE,P300_WRK_REFNO,APP_TEXT_LANGUAGE:COOKIES,CAR,,ENG&cs=39Cs
y2ByurpzDh8iMy82j9SzAlSwcd87POEK7d7zPspwsnqnCNrMmVCYTuvyIJD0AXs6VM
oHfjiYC96aWNduZRQ" target="_blank" title="link opens in a new window" aria-
live="assertive" data-original-title="link opens in a new
window">Cookies</a></li></ul><ul><li><a href="f?
p=SSRV_SEC:300:4304997075308:INITIALISE::300:P300_PTT_CODE,P300_SRV_C
ODE,P300_WRK_REFNO,APP_TEXT_LANGUAGE:CONTACT_US,CAR,,ENG&cs=

```


3pHO2ya0o1mthDM5KLg4pkKH84gRdkGzon1AnTvJrn4llyvrQMVP26dOMdSMuQbl
oSLk4begMJip-3yYFE_GA0g" target="_blank" title="link opens in a new window"
aria-live="assertive" data-original-title="link opens in a new window">Contact
us</div>

<noscript>Javascript is disabled in this browser. This site requires
Javascript.</noscript>

</div>

</div>

<input type="hidden" id="pPageFormRegionChecksums" value="[]">
</form>

```
<script type="text/javascript">
apex.jQuery( function() {
apex.page.init( this, function() {
try {
} catch(e) {apex.debug.error(e)};
apex.jQuery.when.apply( apex.jQuery,
apex.page.loadingDeferreds ).done(function() {
try {
nis.initialiseDatePlugins();

} finally {
apex.event.trigger(apex.gPageContext$,'apexreadyend');
};
});
});
});</script>
```

</body></html>

<html class="js cookies geolocation history no-ie8compat json svg picture no-
lowbandwidth svgfilters canvas video webgl cssremunit rgba preserve3d
placeholder inlinesvg videoloop csscalc opacity supports svgclippaths
touchevents unicode checked fontface lastchild nthchild cssvhunit cssvwunit
mediaqueries audio textshadow cssanimations appearance backgroundcliptext
backgroundsize csscolumns csscolumns-width csscolumns-span csscolumns-fill
csscolumns-gap csscolumns-rule csscolumns-rulecolor csscolumns-rulestyle
csscolumns-rulewidth csscolumns-breakbefore csscolumns-breakafter
csscolumns-breakinside cssfilters flexbox overflowscrolling csstransforms

```
csstransforms3d csstransitions backgroundblendmode grunticon" lang="en"
style=""><!--<![endif]--><head prefix="dcterms: http://purl.org/dc/terms">
    <meta charset="UTF-8">
```

```
    <link rel="apple-touch-icon" sizes="180x180"
href="//www.hounslow.gov.uk/site/images/favicons/apple-touch-icon.png">
    <link rel="icon" type="image/png"
href="//www.hounslow.gov.uk/site/images/favicons/favicon-32x32.png"
sizes="32x32">
    <link rel="icon" type="image/png"
href="//www.hounslow.gov.uk/site/images/favicons/favicon-16x16.png"
sizes="16x16">
    <link rel="manifest"
href="//www.hounslow.gov.uk/site/images/favicons/manifest.json">
    <link rel="mask-icon"
href="//www.hounslow.gov.uk/site/images/favicons/safari-pinned-tab.svg?
v=gAEaam6L7J" color="#642f6c">
    <link rel="shortcut icon"
href="//www.hounslow.gov.uk/site/images/favicons/favicon.ico">
    <meta name="msapplication-TileColor" content="#642f6c">
    <meta name="msapplication-TileImage"
content="//www.hounslow.gov.uk/site/images/favicons/mstile-150x150.png">
    <meta name="msapplication-config"
content="//www.hounslow.gov.uk/site/images/favicons/browserconfig.xml?
v=gAEaam6L7J">
    <meta name="theme-color" content="#642f6c">
```

```
    <link href="https://fonts.googleapis.com/css?family=Lato:400,400i,700,700i"
rel="stylesheet">
```

```
    <link rel="alternate" type="application/rss+xml" title="RSS"
href="https://www.hounslow.gov.uk/rss/news">
    <link rel="search" type="application/opensearchdescription+xml"
title="London Borough of Hounslow"
href="https://www.hounslow.gov.uk/site/scripts/opensearch.php">
    <link rel="stylesheet" type="text/css"
href="//www.hounslow.gov.uk/site/dist/orbit.css">
    <!--[if lt IE 9]>
    <link href="//www.hounslow.gov.uk/site/dist/orbit-oldie.css"
rel="stylesheet" type="text/css">
    <![endif]-->
    <link rel="canonical"
href="https://www.hounslow.gov.uk/info/20018/council_tax_and_benefits/1540/
council_tax_booklet">
    <!-- Google Tag Manager -->
    <link rel="stylesheet"
href="//www.hounslow.gov.uk/site/dist/icons/icons.data.svg.css"
media="all"><script async=""
src="https://www.google-analytics.com/analytics.js"></script><script async=""
src="https://www.googletagmanager.com/gtm.js?id=GTM-MM6K7PK"></script>
<script>(function(w,d,s,l,i){w[l]=w[l]||[];w[l].push({'gtm.start':
new Date().getTime(),event:'gtm.js'});var f=d.getElementsByTagName(s)[0],
j=d.createElement(s),dl=l!='dataLayer'?'&l='+l:'';j.async=true;j.src=
```

```
'https://www.googletagmanager.com/gtm.js?
id='+i+dl;f.parentNode.insertBefore(j,f);
})(window,document,'script','dataLayer','GTM-MM6K7PK');</script>
<!-- End Google Tag Manager -->      <meta name="author" content="London
Borough of Hounslow">
    <meta name="revisit-after" content="2 days">
    <meta name="viewport" content="width=device-width, initial-scale=1">
    <meta name="ROBOTS" content="INDEX,FOLLOW">
```

```
<!-- HTML5 Template -->
```

```
    <!-- not HTML5 supported -->
    <!-- Dublin Core Metadata -->
<meta name="dcterms.creator" content="Sorriya Ali">
<meta name="dc.created" content="2017-03-07">
<meta name="dc.modified" content="2017-03-07">
<meta name="dc.description" content="View the Council Tax booklet
2017/2018">
<meta name="dcterms.format" content="text/html">
<meta name="dcterms.identifier"
content="https://www.hounslow.gov.uk/site/scripts/documents_info.php?
categoryID=20018&documentID=1540">
<meta name="dcterms.language" content="en">
<meta name="dcterms.publisher" content="London Borough of Hounslow">
<meta name="dcterms.rights" content="Copyright 2016 London Borough of
Hounslow">
<meta name="dc.title" content="Council Tax booklet">
<meta name="dcterms.coverage" content="Bedfont, Brentford, Chiswick
Homefields, Chiswick Riverside, Cranford, Feltham North, Feltham West,
Hanworth, Hanworth Park, Heston Central, Heston East, Heston West, Hounslow
Central, Hounslow Heath, Hounslow South, Hounslow West, Isleworth, Osterley
and Spring Grove, Syon, Turnham Green, Hounslow, London, UK, Worldwide">
<meta name="dcterms.subject" content="Council Tax booklet">
<meta name="dcterms.subject" content="Council Tax and benefits">
    <meta name="description" content="View the Council Tax booklet
2017/2018">
    <meta name="keywords" content="Council Tax booklet">
<script src="//www.hounslow.gov.uk/site/javascript/swfobject.js"></script>
<script src="//www.hounslow.gov.uk/site/javascript/libs/modernizr/modernizr-
custom.min.js"></script>
<!--[if lt IE 9]>
<script src="//www.hounslow.gov.uk/site/javascript/libs/ie9-js/index.js"></
script>
<![endif]-->

<!-- Grunticon -->
<script>!function(){function e(e,n,t){"use strict";var
o=window.document.createElement("link"),r=n||
window.document.getElementsByTagName("script")
[0],a=window.document.styleSheets;return
o.rel="stylesheet",o.href=e,o.media="only
x",r.parentNode.insertBefore(o,r),o.onloadcssdefined=function(e){for(var
n,t=0;t<a.length;t++)a[t].href==o.href&&(n=!0);n?
e():setTimeout(function()
```

```

{o.onloadcssdefined(e)}}},o.onloadcssdefined(function()
{o.media=t||"all"}),o}function n(e,n){e.onload=function()
{e.onload=null,n&& n.call(e)},"isApplicationInstalled"in
navigator&&"onloadcssdefined"in e&&e.onloadcssdefined(n)}!function(t){var
o=function(r,a){"use strict";if(r&&3===r.length){var
i=t.navigator,c=t.document,s=t.Image,d=!(c.createElementNS||!
c.createElementNS("http://www.w3.org/2000/svg","svg").createSVGRect||!
c.implementation.hasFeature("http://www.w3.org/TR/SVG11/
feature#Image","1.1"))||t.opera&&-1===i.userAgent.indexOf("Chrome")||-1!
==i.userAgent.indexOf("Series40")),l=new s;l.onerror=function()
{o.method="png",o.href=r[2],e(r[2])},l.onload=function(){var
t=1===l.width&&1===l.height,i=r[t&&d?0:t?1:2];t&&d?o.method="svg":t?
o.method="datapng":o.method="png",o.href=i,n(e(i),a)},l.src="
ywAAAAAAQABAAACAUwAOw==",c=documentElement.className+="
grunticon"};o.loadCSS=e,o.onloadCSS=n,t.grunticon=o}(this),function(e,n)
{"use strict";var t=n.document,o="grunticon:",r=function(e)
{if(t.attachEvent?"complete"===t.readyState:"loading"!
==t.readyState)e();else{var n=!
1;t.addEventListener("readystatechange",function(){n||(n=!0,e())},!
1)}}},a=function(e){return
n=document.querySelector('link[href$="'+e+'"]')},i=function(e){var
n,t,r,a,i,c,s={};if(n=e.sheet,!n)return s;t=n.cssRules?n.cssRules:n.rules;for(var
d=0;d<t.length;d++)r=t[d].cssText,a=o+t[d].selectorText,i=r.split(";")
[0].match(/US\-\ASCII\,([\^"]
+))/),i&&i[1]&&(c=decodeURIComponent(i[1]),s[a]=c);return s},c=function(e)
{var n,r,a,i;a="data-grunticon-embed";for(var c in e)
{i=c.slice(o.length);try{n=t.querySelectorAll(i)}catch(s){continue}r=[];for(var
d=0;d<n.length;d++)null!
==n[d].getAttribute(a)&&r.push(n[d]);if(r.length)for(d=0;d<r.length;d+
+)r[d].innerHTML=e[c],r[d].style.backgroundImage="none",r[d].removeAttribute
(a)}return r},s=function(n){"svg"===e.method&&r(function()
{c(i(a(e.href))), "function"===typeof
n&&n()}});e.embedIcons=c,e.getCSS=a,e.getIcons=i,e.ready=r,e.svgLoadedCall
back=s,e.embedSVG=s}(grunticon,this)}();grunticon(["//www.hounslow.gov.uk/
site/dist/icons/icons.data.svg.css",
 "//www.hounslow.gov.uk/site/dist/icons/icons.data.png.css",
 "//www.hounslow.gov.uk/site/dist/icons/icons.fallback.css"],
 grunticon.svgLoadedCallback);</script>
<noscript>&lt;link rel="stylesheet"
href="//www.hounslow.gov.uk/site/dist/icons/icons.fallback.css"&gt;</noscript>
<title>Council Tax booklet 2022/2023 | Council Tax booklet | London
Borough of Hounslow</title>
<link type="text/css" rel="stylesheet" charset="UTF-8"
href="https://translate.googleapis.com/translate_static/css/translateelement.css"
><script type="text/javascript" charset="UTF-8"
src="https://translate.googleapis.com/_/translate_http/_js/k=translate_http.tr.en
_GB.TljoXFncqV0.O/am=Ag/d=1/exm=el_conf/ed=1/
rs=AN8SPfrl_52nvuTSGfjP8tP7vzWOHwZDjA/m=el_main"></script><script
src="https://websurveys2.govmetric.com/js/client/gm_intro.js?
v=202011112031"></script><link rel="stylesheet" type="text/css"
href="https://websurveys2.govmetric.com/css/modal2/modal.css?
v=202011112031"></head><video
src="data:video/mp4;base64,AAAAIGZ0eXBpc29tAAACAGlzb21pc28yYXZjMW1w

```

NDEAAAAIznJlZQAAAs1tZGF0AAACrgYF//
+q3EXpvebZSLeWLNgg2SPu73gyNjQgLSBjb3JIIDE0OCByMjYwMSBhMGNkN2QzIC
0gSC4yNjQvTVBFRy00IEFWQyBjb2RIYyAtIENvcHIsZWZ0IDIwMDMtMjAxNSAtIGh0d
HA6Ly93d3cudmlkZW9sYW4ub3JnL3gyNjQvaHRtbCatIG9wdGlbnM6IGNhYmFjPT
EgcmVmPTMgZGVibG9jaz0xOjA6MCBhbmFseXNIPTB4MzoweDExMyBtZT1oZXggc
3VibWU9NyBwc3k9MSBwc3lfcmQ9MS4wMDowLjAwIG1peGVkX3JlZj0xIG1lX3Jhbm
dIPTe2IGNocm9tYV9tZT0xIHRYZWxsaXM9MSA4eDhkY3Q9MSBjcW09MCBkZWFKe
m9uZT0yMSwxMSBmYXN0X3Bza2lwPTEgY2hyb21hX3FwX29mZnNldD0tMiB0aHJl
YWRzPTEgbG9va2FoZWFKX3RocmVhZHM9MSBzbGljZWRFdGhyZWFKcz0wIG5yPT
AgZGVjaW1hdGU9MSBpbmRlcmxhY2VkPTAgYmx1cmF5X2NvbXBhdD0wIGNvbN0
cmFpbmVkX2ludHJhPTAgYmZyYW1lc0zIGJfcHlyYW1pZD0yIGJfYWRhcHO9MSBix2
JpYXM9MSBkaXJlY3Q9MSB3ZWlnaHRiPTEgb3Blbl9nb3A9MSB3ZWlnaHRwPTIga2V
5aW50PTI1MCBBrZXIpbmRfbWluPTEwIHJlZT0xIGNyZj0yMy4wLHFjb21wPTAu
NjAgcXBtaW49MCBxcG1heD02OSBxcHN0ZXAA9NCBpcF9yYXRpbz0xLjQwIGFwPTE6
MS4wMACAAAAAD2WiHAA3//728P4FNjuZQQAAs5tb292AAAAbG12aGQAAAAA
AAAAAAAAAAAAAAAAAPoAAAAZAABAAABAAAAAAAAAAAAAAAAAAAAAQA
AAAAAAAAAAAAAAAAAAAAEAAAAAAAAAAAAAAAAAAAAA
AAAAAAAAAAAAACGHRyYWsAAABcdGtoZAAAAA
AAAAAAAAAAAAAAAAAAAAQAAAAAAAAAAAAA
AAAAAAAAAAAAAAEAAAAAAAAAAAAA
AAAAEAAAAAAAgAAAAIAAAAAACRIZHRzAAAAHGVsc3QAAAAA
AAAAEAAAAAAZBtZGhAAAAIG1kaGQAAAAA
AAAAAtaGRscgAAAAAAdmlkZQAAAAA
AE7bWluZgAAABR2bWhkAAAAA
AAAAABAAADHVybCAAAAAABAAAA+3N0YmwAAACXc3RzZAAAAA
2F2YzEAAAAAQA
EAAAAA
8AAAAxYXZjQwFkAAr/
4QAYZ2QACqzZX4ilhAAAAwAEAAADAF8SJZYAQAGaOvjyyLAAAAAGHN0dHMAAA
AAAAAAQAAAAEAAAQAAAAAHN0c2MAAAAAA
BRzdHN6AAAAAAsUAAAABAAAAAFHN0Y28AAAAA
QAAAFptZXRhAAAAAAACFoZGxyAAAAA
AAAC1pbHN0AAAAjal0b28AAAdZGF0YQAAAAEAAAAATGF2ZjU2LjQwLjEwMQ=="
autoplay="" style="display: none;"></video>
<body class="two-column">
 <nav class="skip-links" aria-label="Skip to content navigation">
 <ul id="top" class="list list--skip-links">
 <li class="list__item"><a class="list__link" href="#content"
rel="nofollow" tabindex="1">Skip to content

 </nav>
<!-- googleoff: index -->
 <header class="site-header">
 <div class="container">
 <ul class="list site-header__quicklinks">
 <li class="list__item"><div
id="google_translate_element"></div>
 <li class="list__item"><a class="list__link" href="/accessibility"
title="Accessibility statement">Accessibility

 <div class="identity">
 <a href="https://www.hounslow.gov.uk"
class="identity__logo" title="Click to return to the homepage" tabindex="2">

<svg xmlns="http://www.w3.org/2000/svg" width="340" height="90" viewBox="0 0 340 90" preserveAspectRatio="xMinYMid" aria-hidden="true"><title>London Borough of Hounslow</title><path d="M40.65,59.87a0.46,0.46,0,0,1-.32-0.42l0-.17-0.18,0a0.54,0.54,0,0,1-.35-0.18A0.76,0.76,0,0,0,40.54,59l0.1,0.14a0.43,0.43,0,0,0-.13.28l0.11,0.21,0.14-.16a0.69,0.69,0,0,1,.32-0.16h0.05l0,0,0.17,0.13a1.13,1.13,0,0,0,.44-0.16l0.1,0a0.43,0.43,0,0,0,.63.41,0.36,0.36,0,0,1-.31.16,0.49,0.49,0,0,1-.43-0.32,1.11,1.11,0,0,1-.43.13,0.34,0.34,0,0,1-.28-0.16c-0.06,0-.38.17-0.28,0.39Zm0.21-1H41a1.17,1.17,0,0,0,.8-0.38v0l-0.06.17v0.05l0,0a1.15,1.15,0,0,0,.54-0.17,1.18,1.18,0,0,0,.55-0.82l0.15-.11L43,57.62l0-.05c0-.05,0-0.15,0-0.28a2.54,2.54,0,0,1,0-.39A0.45,0.45,0,0,1,43,56.64V56.57H43a0.53,0.53,0,0,0-.08.33,2.68,2.68,0,0,0,0,.4,2.51,2.51,0,0,1,0,.26l-0.06.1-0.11.07,0,0a1.11,1.11,0,0,1-.51.79,1.21,1.21,0,0,1-.4.15l0-.14,0-.09-0.08,0,0,0a1.1,1.1,0,0,1-.76.37h0l0-.27,0-.23-0.06-.15h0l0,0-0.17.09h0l0,0,0-.15c0-.19-0.1-0.46-0.1-0.71a0.47,0.47,0,0,1,.26-0.47,0.62,0.62,0,0,0,.27-0.4l0-.2,0-.06v0h0V56.15H41.13l-0.06.13a0.76,0.76,0,0,1-.27.53,0.57,0.57,0,0,0-.31.55c0,0.27.1,0.55,0.1,0.71l0,0.09-0.07,0,0,0,0,0.05a0.38,0.38,0,0,0,.2.06l0.2-.07,0,0.06,0,0.21a0.51,0.51,0,0,1-.06.28v0l0,0m5-3.63a0.45,0.45,0,0,0-.2.56A1.53,1.53,0,0,1,46.2,57c-0.15.67-.72,1-0.71,1.32,0.25,0,.39,0,0.44.25a0.34,0.34,0,0,1-.2.6c0-.1.22-0.07,0.11-0.33s-0.43,0-.45.25a8.61,8.61,0,0,0,.44.2.6,1.1,0,0,1-.89,1.18,0.92,0.92,0,0,1-.82-0.47c0,0.17-.12,1.43.49,1.56A0.41,0.41,0,0,0,45.63.86a0.46,0.46,0,0,1-.41.47c-0.21.2-.21,0.61,0.23,0.44a0.39,0.39,0,0,1-.65.11,0.62,0.62,0,0,1-.58.71c0.07,0.15.15,0.73-.22,0.72a0.43,0.43,0,0,0-.25-0.47,0.21,0.21,0,0,1-.26.07c-0.11-.07-0.06.68-0.58,0.82-0.35-.42.19-0.5,0.15-0.92a1.33,1.33,0,0,0,1,.43c-0.39-.49.29-0.74,0.68-0.71a0.36,0.36,0,0,0-.5-0.14c0-.08,0-0.42.55-0.35,0.27,0.1.19,0.28,0.36,0.28A3.7,3.7,0,0,1,43,64.58l-0.47-.37s-0.46.69-.82,0.19A0.4,0.4,0,0,0,42.27.64a0.34,0.34,0,0,1-.44-0.51c0.12,0.52.45,0.2,0.41,0a1.93,1.93,0,0,1,.06-0.68l0-.09c-0.69-.27-1.82.62-1,1.21-0.28.23-.48-0.14-0.57-0.28-0.09,0-.13.17-0.07,0.42-0.42-.15-0.34-0.76-0.94-0.94a1.12,1.12,0,0,1-.71.41,1,1,0,0,0,.17-0.9,1.59,1.59,0,0,0-.94.42,0.59,0.59,0,0,1,.63-0.68c-0.44-.66-0.77-0.16-0.77-0.16-0.15-.48.6-0.77,0.9-0.21,0.26-.14,0-0.51,0-0.51a0.48,0.48,0,0,1,.33.68,1.94,1.94,0,0,1,.74.38,0.58,0.58,0,0,1,.24-0.66,0.7,0.7,0,0,1-.68-0.52,0.62,0.62,0,0,0,.6.18,0.45,0.45,0,0,1-.28-0.4A0.31,0.31,0,0,1,40.57.61c-0.39-.16-0.36.37,0,0.37a4.6,4.6,0,0,1,.65-0.22,15.06,15.06,0,0,0,1.53.27,3.13,3.13,0,0,0-2.47-.94,1,1,0,0,1-.84-0.32,1.36,1.36,0,0,0-.27.19,0.43,0.43,0,0,0-.41-0.24c-0.22,0-.32.54-0.72,0.31,0.09,0,.46-0.21.08-0.49a0.55,0.55,0,0,0-.88.43c-0.33-.11-0.23-0.79.45-0.88-0.12-.38-0.72-0.62-0.8-0.24a0.37,0.37,0,0,1,.53-0.47,3.43,3.43,0,0,0,.45.4,0.58,0.58,0,0,0-.26-0.64c0.6-.35.47,0.53,0.82,0.62a1.92,1.92,0,0,0,.93,0,0.5,0.5,0,0,0-.09-0.4,0.69,0.69,0,0,1-.39-0.54c-0.29-.08-0.28-0.22-0.21-0.44a0.57,0.57,0,0,0-.31-0.57,0.36,0.36,0,0,1-.53-0.1,0.65,0.65,0,0,0,.47-0.38c0-.18-0.77-0.49-0.82,0-0.25-.8.49-0.72,0.65-0.66,0-.71-0.41-1-0.61-0.86,0.41-.56.83,0,0.85,0.25,0.28,0,.25-0.49.14-0.7a0.48,0.48,0,0,1,.45.7c-0.14.24-.51,0.36-0.23,0.71a10.49,10.49,0,0,1,1.12,1.15A0.44,0.44,0,0,1,40.09.57c-0.22-.05-0.21-0.17-0.21-0.24,0.54,0,.47-0.24.71-0.53a0.3,0.3,0,0,1-.22-0.26c0.47,0.19.34-.51,0.94-0.34-0.18-.27.13-0.1,0.33-0.68,0.05-.16.27-

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0.34,3.55a14,14,0,0,0,5.52,1.09c6.7,0,8.44-4.11,8.44-8.46V22.5h-4Zm-
3.85,12.79c-2.39,0-3.54-2.68-3.54-4.85,0-2.46.9-5.07,3.72-
5.07,2.42,0,3.47,2.24,3.47,5S303.43,35.29,300.83,35.29Zm11.43,3.24h4.16V30.
68c0-2.05.65-5.32,3.66-5.32,2.67,0,2.7,2.65,2.7,4.61v8.56h4.16V28.41c0-3.61-
1.65-6.29-5.43-6.29a5.94,5.94,0,0,0-5,2.55h-0.06V15.19h-
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8.34,8.49a7.9,7.9,0,0,0,8.34,8.28c5.3,0,8.37-3.67,8.37-8.28,0-5.29-3.63-8.49-
8.37-8.49m0,13.54c-3.16,0-4-2.89-4-5.54,0-2.4,1.3-4.76,4-
4.76s4,2.3,4,4.76c0,2.67-.84,5.54-4,5.54M109,70.51h4.16v-13h3.63v-3h-3.63v-
2c0-1.24.43-2.46,1.83-2.46a3.23,3.23,0,0,1,1.8.56l0.34-3.45a14.55,14.55,0,0,0-
3-.34c-3.29,0-5.09,2.24-5.09,5.44v2.24h-
3.07v3H109v13Zm19.54,0h4.34V61h8.68v9.52h4.34V48.79h-4.34v8.77h-
8.68V48.79h-4.34V70.51Zm29.23-16.4c-4.72,0-8.34,3.2-
8.34,8.49a7.9,7.9,0,0,0,8.34,8.28c5.3,0,8.38-3.67,8.38-8.28,0-5.29-3.63-8.49-
8.38-8.49m0,13.54c-3.16,0-4-2.89-4-5.54,0-2.4,1.3-4.76,4-
4.76s4,2.3,4,4.76c0,2.67-.84,5.54-4,5.54M184,54.49h-
4.16v7.84c0,2.05-.65,5.32-3.66,5.32-2.67,0-2.7-2.64-2.7-4.61V54.49h-
4.16V64.6c0,3.61,1.65,6.29,5.43,6.29A6.66,6.66,0,0,0,180,68.33h0.06v2.18H18
4v-16Zm3.58,16h4.16V62.67c0-2.05.65-5.32,3.66-
5.32,2.67,0,2.7,2.64,2.7,4.61v8.56h4.16V60.4c0-3.61-1.65-6.29-5.43-
6.29a6,6,0,0,0-5.24,2.55h-0.06V54.49h-
3.94v16ZM216.32,54.7a19.07,19.07,0,0,0-4.53-.59c-3.26,0-6.27,1.53-
6.27,5,0,5.79,7.23,3.64,7.23,6.78,0,1.56-1.67,2-2.73,2a9.09,9.09,0,0,1-4.09-
1.06l-0.25,3.42a18.52,18.52,0,0,0,4.72.69c3.38,0,6.7-1.49,6.7-5.23,0-5.79-7.23-
4.17-7.23-6.72,0-1.37,1.33-1.78,2.45-
1.78a10.17,10.17,0,0,1,3.72.69Zm4.09,15.81h4.16V47.17h-4.16V70.51Zm15.85-
16.4c-4.71,0-8.35,3.2-8.35,8.49a7.9,7.9,0,0,0,8.35,8.28c5.3,0,8.38-3.67,8.38-
8.28,0-5.29-3.63-8.49-8.38-8.49m0,13.54c-3.16,0-4-2.89-4-5.54,0-2.4,1.3-4.76,4-
4.76s4,2.3,4,4.76c0,2.67-.84,5.54-4,5.54m15.23,2.86h4.75l3.41-
12.23h0.06l3.47,12.23h4.9l4.9-16h-4L265.7,66.34h-0.06l-3.48-11.85h-
4.84L254.1,66.34H254L250.5,54.49H246.1Z" fill-rule="evenodd"
fill="#fff"></path></svg>

```

        <span class="icon-fallback">London Borough of
Hounslow</span>
        </a>
    </div>
    <nav class="site-header__buttons" aria-label="Main site navigation">
        <a href="https://www.hounslow.gov.uk/account/signin"
class="button button--secondary" title="Sign in to your London Borough of
Hounslow account">
            <span class="icon icon-user-white"></span><span
class="button__text"><span class="visually-hidden">Login to
</span>account</span>
        </a>
        <button class="button button--primary" data-a11y-toggle="site-
search-wrapper" title="Search this site..." id="a11y-toggle-0" aria-
controls="site-search-wrapper" aria-expanded="false">
            <span class="icon icon-search-white"></span><span
class="button__text">Search</span>
        </button>
    </nav>
</div>
</header>
<div id="site-search-wrapper" class="site-search-wrapper" aria-
hidden="true" aria-labelledby="a11y-toggle-0">
    <div class="container">
        <form class="site-search form form--search"
action="https://www.hounslow.gov.uk/site_search/results/" method="get">
            <div class="form__control form__control--append">
                <label class="form__label" for="search-site">Search this
site</label>
                <div class="form__append-group">
                    <input class="form__field" type="search" size="18"
maxlength="40" name="q" placeholder="Search this site" id="search-site"
tabindex="-1"><button class="button" type="submit" id="search-site-submit"
tabindex="-1"><span class="visually-hidden">Search</span><span
class="icon icon-search-white"></span></button>
                </div>
            </div>
        </form>
    </div>
</div>
<!-- googleon: index -->
<main class="site-main">
<!-- googleoff: all -->
    <nav class="breadcrumb">
        <div class="container">
            <span class="breadcrumb__prefix">You are here:</span>
            <ol class="list list--breadcrumb">
                <li class="list__item">
                    <a href="https://www.hounslow.gov.uk" rel="home">Home</a>
                </li>
                <li class="list__item">
                    <a
href="https://www.hounslow.gov.uk/info/20018/council_tax_and_benefits">Coun
cil Tax and benefits</a>

```

```

        </li>
        <li class="list__item">
            <span>Council Tax booklet</span>
        </li>
    </ol>
</div>
</nav>
<!-- googleon: all -->
    <h1 class="page-heading"><span class="page-heading__content">Council
Tax booklet</span></h1>
    <div class="container">
        <div class="site-content">
            <article id="content" tabindex="-1" aria-label="Main Site
Content">
                <div class="editor">
                    <h2>Council Tax booklet 2022/2023</h2>
                    <p>One of the most important tasks for the Council is to set a responsible
budget for the year ahead. This is particularly difficult in an environment where
inflation is high and the cost of living is going up across the board. We know
these are challenging times for our&nbsp;residents.&nbsp;</p>

                    <p>On your behalf, we are always stepping forward for Hounslow and we are
very proud of what we have done in recent years to make this a fairer, greener
and stronger borough. We have delivered 1,300 new council homes, secured
over 4,000 training and apprenticeship opportunities and planted a tree for each
child born in our borough. All of our schools are rated as good or outstanding,
and we've given our businesses a boost through our £1million Shop Local
voucher scheme.&nbsp;</p>

                    <p>Now we want to build on those successes to ensure that our communities
and businesses can continue to thrive when we emerge from the pandemic. In
order to deliver on our priorities and meet growing demand for some services,
we have decided this year to raise our portion of the Council Tax bill by
2.99%.&nbsp;</p>

                    <p>The increase, which is below the rate of inflation, will help to fund all our
vital services over the next 12 months, including those frontline teams which
have been at the forefront of our work to support people through the
pandemic.&nbsp;</p>

                    <p>The rise also includes a 1% adult social care precept, which will help to fund
support for adults who need care services.&nbsp;</p>

                    <p>But we know that some residents will be concerned about rising bills, so our
Council Tax Support Scheme is available to help those on lower incomes. There
will also this year be a separate rebate for those with homes in Council Tax
Bands A-D to help meet rising energy costs.&nbsp;</p>

                    <p>On average our increase works out at about 77p per week – and we have
considered this carefully, knowing every penny counts at the moment for hard
pressed families. We are in the bottom third of councils nationally for Council Tax
and we remain as committed as ever to delivering great value for
money.&nbsp;</p>

```


icon-social icon-social--twitter-white">Twitter

</div>

<nav class="site-footer__links" aria-label="Footer navigation">

<ul class="list list--site-footer">

<li class="list__item list__item--site-rights">© Copyright 2022 London Borough of Hounslow<li class="list__item">Contact us<li class="list__item">Privacy notice<li class="list__item">About this site<li class="list__item list__item--print-button"><button class="list__link" onclick="window.print(); return false;">Print this page</button>

</nav>

<section class="site-footer__suppliers suppliers" role="navigation">

<h2 class="suppliers__heading">Suppliers</h2>

<p class="suppliers__content">

Designed and Powered by Jadu.

</p>

</section>

</div>

<ul class="list list--back-to-top">

<li class="list__item">Back to the top

</footer>

<!-- googleon: index -->

<script

src="//ajax.googleapis.com/ajax/libs/jquery/1.11.3/jquery.min.js"></script>

<script>window.jQuery || document.write('<script

src="//www.hounslow.gov.uk/site/dist/libs/jquery.min.js"></script>')</script>

<script

src="//www.hounslow.gov.uk/site/dist/orbit.js"></script><style>.placeholder{color:#AAA;}</style>

<script

src="//www.hounslow.gov.uk/site/javascript/almond.min.js"></script>

<script src="//www.hounslow.gov.uk/site/javascript/util.min.js"></script>

<script src="//translate.google.com/translate_a/element.js?

cb=googleTranslateElementInit"></script>

<script> (function(i,s,o,g,r,a,m){i['GoogleAnalyticsObject']=r;i[r]=i[r]||function(){ (i[r].q=i[r].q||[]).push(arguments)},i[r].l=1*new Date();a=s.createElement(o), m=s.getElementsByTagName(o)

[0];a.async=1;a.src=g;m.parentNode.insertBefore(a,m) })

(window,document,'script','https://www.google-analytics.com/analytics.js','ga'); ga('create', 'UA-3023471-1', 'auto'); ga('send', 'pageview');</script><!--

```

WebMetric snippet starts here --><div class="gm_sidebar gm_sidebar_rh">
<a href="https://websurveys2.govmetric.com/theme/gm/2080" target="_blank"
class="gm_sidebar_anchor" title="How do you rate this page" rel="nofollow">
 </a></div><link rel="stylesheet" type="text/css"
href="https://websurveys2.govmetric.com/css/client/gm_sidebar_rh.css"><script
type="text/javascript"
src="https://websurveys2.govmetric.com/js/client/gm_sidebar.js"></
script><script type="text/javascript"
src="https://hitcounter.govmetric.com/2081"></script><!-- WebMetric snippet
ends here -->
<!-- Google Tag Manager (noscript) --><noscript>&lt;iframe
src="https://www.googletagmanager.com/ns.html?id=GTM-
MM6K7PK"height="0" width="0"
style="display:none;visibility:hidden">&lt;/iframe></noscript><!-- End
Google Tag Manager (noscript) -->

</body></html>

```

```

<html class="js cookies geolocation history no-ie8compat json svg picture no-
lowbandwidth svgfilters canvas video webgl cssremunit rgba preserve3d
placeholder inlinesvg videoloop csscalc opacity supports svgclippaths
touchevents unicode checked fontface lastchild nthchild cssvhunit cssvwunit
mediaqueries audio textshadow cssanimations appearance backgroundcliptext
backgroundsize csscolumns csscolumns-width csscolumns-span csscolumns-fill
csscolumns-gap csscolumns-rule csscolumns-rulecolor csscolumns-rulestyle
csscolumns-rulewidth csscolumns-breakbefore csscolumns-breakafter
csscolumns-breakinside cssfilters flexbox overflowscrolling csstransforms
csstransforms3d csstransitions backgroundblendmode grunticon" lang="en"
style=""><!--<![endif]--><head prefix="dcterms: http://purl.org/dc/terms">
<meta charset="UTF-8">

```

```

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href="//www.hounslow.gov.uk/site/images/favicons/apple-touch-icon.png">
<link rel="icon" type="image/png"
href="//www.hounslow.gov.uk/site/images/favicons/favicon-32x32.png"
sizes="32x32">
<link rel="icon" type="image/png"
href="//www.hounslow.gov.uk/site/images/favicons/favicon-16x16.png"
sizes="16x16">
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href="//www.hounslow.gov.uk/site/images/favicons/manifest.json">
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href="//www.hounslow.gov.uk/site/images/favicons/safari-pinned-tab.svg?
v=gAEaam6L7J" color="#642f6c">
<link rel="shortcut icon"
href="//www.hounslow.gov.uk/site/images/favicons/favicon.ico">
<meta name="msapplication-TileColor" content="#642f6c">
<meta name="msapplication-TileImage"
content="//www.hounslow.gov.uk/site/images/favicons/mstile-150x150.png">
<meta name="msapplication-config"
content="//www.hounslow.gov.uk/site/images/favicons/browserconfig.xml?
v=gAEaam6L7J">
<meta name="theme-color" content="#642f6c">

```

```
<link href="https://fonts.googleapis.com/css?family=Lato:400,400i,700,700i"
rel="stylesheet">
```

```
<link rel="alternate" type="application/rss+xml" title="RSS"
href="https://www.hounslow.gov.uk/rss/news">
```

```
<link rel="search" type="application/opensearchdescription+xml"
title="London Borough of Hounslow"
href="https://www.hounslow.gov.uk/site/scripts/opensearch.php">
```

```
<link rel="stylesheet" type="text/css"
href="//www.hounslow.gov.uk/site/dist/orbit.css">
```

```
<!--[if lt IE 9]>
```

```
<link href="//www.hounslow.gov.uk/site/dist/orbit-oldie.css"
rel="stylesheet" type="text/css">
```

```
<![endif]-->
```

```
<link rel="stylesheet" type="text/css"
href="//www.hounslow.gov.uk/widgets/css/standard_widget_styles.css?
1633787185">
```

```
<!-- Google Tag Manager -->
```

```
<link rel="stylesheet"
```

```
href="//www.hounslow.gov.uk/site/dist/icons/icons.data.svg.css"
```

```
media="all"><script async=""
```

```
src="https://www.google-analytics.com/analytics.js"></script><script async=""
```

```
src="https://www.googletagmanager.com/gtm.js?id=GTM-MM6K7PK"></script>
```

```
<script>(function(w,d,s,l,i){w[l]=w[l]||[];w[l].push({'gtm.start':
```

```
new Date().getTime(),event:'gtm.js'});var f=d.getElementsByTagName(s)[0],
```

```
j=d.createElement(s),dl=l!='dataLayer'?'&l='+l:'';j.async=true;j.src=
```

```
'https://www.googletagmanager.com/gtm.js?
```

```
id='+i+dl';f.parentNode.insertBefore(j,f);
```

```
})(window,document,'script','dataLayer','GTM-MM6K7PK');</script>
```

```
<!-- End Google Tag Manager --> <meta name="author" content="London
Borough of Hounslow">
```

```
<meta name="revisit-after" content="2 days">
```

```
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```
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Hounslow">
```

```
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Chiswick Homefields, Chiswick Riverside, Cranford, Feltham North, Feltham West,
Hanworth, Hanworth Park, Heston Central, Heston East, Heston West, Hounslow
Central, Hounslow Heath, Hounslow South, Hounslow West, Isleworth, Osterley
and Spring Grove, Syon, Turnham Green, Hounslow, London, UK, Worldwide">
```

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Hounslow">
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Borough of Hounslow">
```

```
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```

```
<meta property="dcterms:description" content="Benefits">
```



```
d=0;d<n.length;d++)null!
==n[d].getAttribute(a)&&r.push(n[d]);if(r.length)for(d=0;d<r.length;d+
+)r[d].innerHTML=e[c],r[d].style.backgroundImage="none",r[d].removeAttribute
(a)}return r},s=function(n){"svg"===e.method&&r(function()
{c(i(a(e.href))),"function"===typeof
n&&n()}});e.embedIcons=c,e.getCSS=a,e.getIcons=i,e.ready=r,e.svgLoadedCall
back=s,e.embedSVG=s}(grunticon,this)}();grunticon(["//www.hounslow.gov.uk/
site/dist/icons/icons.data.svg.css",
"//www.hounslow.gov.uk/site/dist/icons/icons.data.png.css",
"//www.hounslow.gov.uk/site/dist/icons/icons.fallback.css"],
grunticon.svgLoadedCallback);</script>
<noscript>&lt;link rel="stylesheet"
href="//www.hounslow.gov.uk/site/dist/icons/icons.fallback.css"&gt;</noscript>
<title>Benefits | London Borough of Hounslow</title>
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><script type="text/javascript" charset="UTF-8"
src="https://translate.googleapis.com/_/translate_http/_js/k=translate_http.tr.en
_GB.TljoXFNcqV0.O/am=Ag/d=1/exm=el_conf/ed=1/
rs=AN8SPfrl_52nvuTSGfjP8tP7vzWOHwZDjA/m=el_main"></script><script
src="https://websurveys2.govmetric.com/js/client/gm_intro.js?
v=20201112031"></script><link rel="stylesheet" type="text/css"
href="https://websurveys2.govmetric.com/css/modal2/modal.css?
v=20201112031"></head><video
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AAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAY//
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QAAAFptZXRhAAAAAAAACFoZGxyAAAAAAAAAABtZGlyYXBwAAAAAAAAAAAAAA
AAAC1pbHN0AAAAJal0b28AAAAdZGF0YQAAAAEAAAAATGF2ZjU2LjQwLjEwMQ=="
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 <ul id="top" class="list list--skip-links">
 <li class="list__item"><a class="list__link" href="#content"
rel="nofollow" tabindex="1">Skip to content

 </nav>
 <!-- googleoff: index -->
 <header class="site-header">
 <div class="container">
 <ul class="list site-header__quicklinks">
 <li class="list__item"><div
id="google_translate_element"></div>
 <li class="list__item"><a class="list__link" href="/accessibility"
title="Accessibility statement">Accessibility

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 <a href="https://www.hounslow.gov.uk"
class="identity__logo" title="Click to return to the homepage" tabindex="2">
 <span class="identity__icon icon icon-logo icon-logo--full"
style="background-image: none;"><svg xmlns="http://www.w3.org/2000/svg"
width="340" height="90" viewBox="0 0 340 90"
preserveAspectRatio="xMinYMid" aria-hidden="true"><title>London Borough of
Hounslow</title><path d="M40.65,59.87a0.46,0.46,0,0,1-.32-0.42l0-.17-
0.18,0a0.54,0.54,0,0,1-.35-
0.18A0.76,0.76,0,0,0,40.54,59l0.1,0.14a0.43,0.43,0,0,0-.13,28l0.11,0.21,0.14-.1
6a0.69,0.69,0,0,1,.32-0.16h0.05l0,0.17,0.13a1.13,1.13,0,0,0,.44-
0.16l0.1,0a0.43,0.43,0,0,0,.63,41,0.36,0.36,0,0,1-.31,16,0.49,0.49,0,0,1-.43-
0.32,1.11,1.11,0,0,1-.43,13,0.34,0.34,0,0,1-.28-0.16c-0.06,0-.38,17-
0.28,0.39Zm0.21-1H41a1.17,1.17,0,0,0,.8-0.38v0l-
0.06,17v0.05l0,0a1.15,1.15,0,0,0,.54-0.17,1.18,1.18,0,0,0,.55-
0.82l0.15-.11L43,57.62l0-.05c0-.05,0-0.15,0-
0.28a2.54,2.54,0,0,1,0-.39A0.45,0.45,0,0,1,43,56.64V56.57H43a0.53,0.53,0,0,0-.
08,33,2.68,2.68,0,0,0,0,.4,2.51,2.51,0,0,1,0,.26l-0.06,1-
0.11,07,0,0a1.11,1.11,0,0,1-.51,79,1.21,1.21,0,0,1-.4,15l0-.14,0-.09-
0.08,0,0,0a1.1,1.1,0,0,1-.76,37h0l0-.27,0-.23-0.06-.15h0l0,0-
0.17,09h0l0,0,0-.15c0-.19-0.1-0.46-0.1-0.71a0.47,0.47,0,0,1,.26-
0.47,0.62,0.62,0,0,0,.27-0.4l0-.2,0-.06v0h0V56.15H41.13l-
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09-
0.07,0,0,0,0,0.05a0.38,0.38,0,0,0,.2,06l0.2-.07,0,0.06,0,0.21a0.51,0.51,0,0,1-.06
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0.21,2-.21,0.61,0.23,0.44a0.39,0.39,0,0,1-.65,11,0.62,0.62,0,0,1-.58,71c0.07,0.1
5,15,0.73-.22,0.72a0.43,0.43,0,0,0-.25-0.47,0.21,0.21,0,0,1-.26,07c-0.11-.07-
0.06,68-0.58,0.82-0.35-.42,19-0.5,0.15-0.92a1.33,1.33,0,0,0-1,.43c-0.39-.49,29-
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0.35,0.27,0.1.19,0.28,0.36,0.28A3.7,3.7,0,0,1,43,64.58l-0.47-.37s-
0.46.69-.82,0.19A0.4,0.4,0,0,0,42.27,64a0.34,0.34,0,0,1-.44-
0.51c0.12,0.52.45,0.2,0.41,0a1.93,1.93,0,0,1,.06-0.68l0-.09c-0.69-.27-1.82.62-
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0.94-0.94a1.12,1.12,0,0,1-.71.41,1,1,0,0,0,.17-
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0.16-0.15-.48.6-0.77,0.9-0.21,0.26-.14,0-0.51,0-
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0.32,1.36,1.36,0,0,0-.27.19,0.43,0.43,0,0,0-.41-0.24c-0.22,0-.32.54-
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0.14.24-.51,0.36-
0.23,0.71a10.49,10.49,0,0,1,1.12,1.15A0.44,0.44,0,0,1,40.09,57c-0.22-.05-0.21-
0.17-0.21-0.24,0.54,0,.47-0.24.71-0.53a0.3,0.3,0,0,1-.22-
0.26c0.47,0.19.34-.51,0.94-0.34-0.18-.27.13-0.1,0.33-0.68,0.05-.16.27-
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0.24a0.51,0.51,0,0,1,0,.55l0.24-.11,0,0.42c0.1,0,.27,0,0.29.1a1.25,1.25,0,0,0,0,.
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0.28-.09-0.43.26,0,0.47l0.48,0.3a2.51,2.51,0,0,1,0-1.78c0.36-.94.85-1.77,0.25-
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0.45.18-.09,0.58,0.35,0.44a0.53,0.53,0,0,1,.34-0.9,1,1,0,0,1,.4-
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0.68V70.38a1.3,1.3,0,0,0-.66-
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0.37.8a2.88,2.88,0,0,0,1.11.48c0-.13.12-0.34,0.2-0.59a2.34,2.34,0,0,1-.64-
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0.3,9.89,9.89,0,0,1-1.86-.68,1.5,1.5,0,0,1-.44-0.37l-
0.38,1.32a19,19,0,0,0,3.13.5,1.57,1.57,0,0,0,.38,0m3.68,3a13.53,13.53,0,0,1,1.3
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0.14,1.17,1.17,0,0,0-.47.08,0.44,0.44,0,0,0-.26.25l0,0.15V69a0.53,0.53,0,0,0,.19
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0.14,0H45.58l0,0.61h0.13l0.21,0A0.26,0.26,0,0,0,46,71.26l0-.2L45.85,71m-
1.27-.08-0.15,0H44.36v0.25h0.07l0.16,0,0-.1ZM49,71.36l-0.08-.06-0.11,0-0.21,0-
0.09.18,0,0.2,0.18,0.1,0.15,0,0.1-.08,0-.13V71.45ZM43,71.25h0.31l-0.15-.38Zm-
6.84.1-0.06-.08-0.09,0H35.94l-0.19.1-
0.05.2,0.09,0.18L36,71.74l0.14,0,0.08-.1V71.45Zm4-.49-
0.15,0H40v0.25h0.07l0.16,0,0-.1ZM39,71L39,71H38.84L38.64,71l-
0.06.2,0.08,0.19,0.2,0.06,0.14,0,0.09-.1,0-.14,0-.1ZM58.5,71.67l-
1.36,2.65A70.24,70.24,0,0,0,42,72.41a69.94,69.94,0,0,0-15.09,1.91l-1.36-
2.65H25.8a19.55,19.55,0,0,0,3.27-.52c1.41-.29,3.06-0.65,4.76-
0.93a52.71,52.71,0,0,1,8-.55,57.64,57.64,0,0,1,8.41.55c1.7,0.28,3.35.64,4.76,0.
93a19.59,19.59,0,0,0,3.27.52H58.5Zm-30,1.57L28.4,73l-0.46.1-0.17-.77-
0.31.07,0.22,1Zm1-.21,0-.2-0.46.09,0-.22,0.43-.09,0-.21-
0.43.09,0-.19,0.45-.09,0-.2-0.75.15,0.21,1Zm0.71-.94L30.53,72l0-.25-
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0.08-.49-
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0.11.13,0,0.16,0.06,0.14,0.12,0.09L33,72l0.13,0,0,0.07v0.05l-0.1,0H32.85l-
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0.41.05,0,0.21,0.14,0,0,0.12-0.13,0-0.18,0-0.12-.09-
0.05-.14V71.53l0.1-.14,0.21-.08h0.2l0.16,0,0-.25-0.2,0H34.64l-0.15,0-0.13.06-
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0.11l0.18-.22Zm1.09,0,0.43,0,0-.21-0.43,0,0-.2L38,71l0-.21-
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0.26,0a0.63,0.63,0,0,0-.32.1L38.31,71l0,0.27,0.08,0.26,0.21,0.18a0.65,0.65,0,0,
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0.09-.06,0.07,0,0.06-.08,0-.13,0-.14-0.12-.12-0.21,0-
0.53,0,0,1H40l0-.41h0.12l0.07,0.06,0.09,0.15,0.09,0.18h0.33Zm1.41,0,0.44-
1.06H42.25L42,71.17l-0.25-.58H41.55l-0.24.58-
0.22-.57H40.77l0.45,1H41.4L41.67,71l0.28,0.61h0.18Zm1.69,0-0.43-1H43l-
0.48,1h0.32L43,71.43h0.45l0.08,0.21h0.32ZM45,71.71l-0.09-.23-0.08-.17-
0.08-.07,0.08,0,0.07-.08,0-.13,0-.14-0.11-.13-0.21-.06-
0.53,0,0,1,0.31,0,0-.41h0l0.09,0,0.07,0.06,0.07,0.15,0.07,0.19Zm1.28-.59L46.24
,71l-0.09-.11-0.07-.05-0.09,0-0.12,0-0.16,0-0.43,0-
0.07,1,0.54,0h0a0.51,0.51,0,0,0,.32-0.07l0.15-.15a0.48,0.48,0,0,0,.08-
0.25V71.12Zm1.82-.2L47,70.82l0,0.25,0.38,0-
0.08.78,0.31,0,0.08-.78,0.38,0Zm1.2,0.46-0.09-.18-

0.17-.14L48.8,71a0.63,0.63,0,0,0-.33,0l-0.22.17-
0.1.25,0,0.27,0.17,0.22a0.66,0.66,0,0,0,.31.11A0.64,0.64,0,0,0,49,72l0.22-.17,0.
1-.26V71.39Zm1.28-.07-0.18-.08-0.22-.05H50l-0.14,0-0.15.06-0.15.15-
0.07.22a0.53,0.53,0,0,0,0,.3l0.19,0.21L50,72.23h0.47l0.07-.5-
0.41-.06,0,0.21,0.14,0,0,0.12H50.11l-0.17-.06-
0.09-.12,0-.15,0.05-.13,0.13-.1,0.22,0,0.19,0.06,0.14,0.09Zm1.1,0.12-0.76-.12-
0.17,1,0.77,0.13,0-.21-0.46-.07,0-.22L51.57,72l0-.21-
0.43-.07,0-.19,0.45,0.07ZM53,71.65l-1.05-.19,0,0.25,0.37,0.07-
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0.46-.09,0.07-.37-0.3-.06-0.2,1,0.31,0.06,0.08-.4,0.46,0.09-
0.08.4,0.31,0.06Zm1.07,0.22L54.6,72l-0.21,1,0.76,0.16,0-.21-
0.46-.09,0-.22,0.43,0.09,0-.21-0.43-.09,0-.19,0.45,0.09Zm1.08,0.41-0.09-.15-
0.2-.09-0.52-.11-0.21,1,0.31,0.07,0.08-.4h0l0.08,0L56,73l0,0.16,0,0.2,0.33,0.07-
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0.05.25h0.22l0.06-.09,0-.11ZM22.52,69.58l-
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0.34,3.55a14,14,0,0,0,5.52,1.09c6.7,0,8.44-4.11,8.44-8.46V22.5h-4Zm-
3.85,12.79c-2.39,0-3.54-2.68-3.54-4.85,0-2.46.9-5.07,3.72-
5.07,2.42,0,3.47,2.24,3.47,5S303.43,35.29,300.83,35.29Zm11.43,3.24h4.16V30.
68c0-2.05.65-5.32,3.66-5.32,2.67,0,2.7,2.65,2.7,4.61v8.56h4.16V28.41c0-3.61-
1.65-6.29-5.43-6.29a5.94,5.94,0,0,0-5.25h-0.06V15.19h-
4.16V38.52ZM95.84,54.11c-4.72,0-8.34,3.2-
8.34,8.49a7.9,7.9,0,0,0,8.34,8.28c5.3,0,8.37-3.67,8.37-8.28,0-5.29-3.63-8.49-
8.37-8.49m0,13.54c-3.16,0-4-2.89-4-5.54,0-2.4,1.3-4.76,4-
4.76s4,2.3,4,4.76c0,2.67-.84,5.54-4,5.54M109,70.51h4.16v-13h3.63v-3h-3.63v-

2c0-1.24.43-2.46,1.83-2.46a3.23,3.23,0,0,1,1.8.56l0.34-3.45a14.55,14.55,0,0,0-3-.34c-3.29,0-5.09,2.24-5.09,5.44v2.24h-3.07v3H109v13Zm19.54,0h4.34V61h8.68v9.52h4.34V48.79h-4.34v8.77h-8.68V48.79h-4.34V70.51Zm29.23-16.4c-4.72,0-8.34,3.2-8.34,8.49a7.9,7.9,0,0,0,8.34,8.28c5.3,0,8.38-3.67,8.38-8.28,0-5.29-3.63-8.49-8.38-8.49m0,13.54c-3.16,0-4-2.89-4-5.54,0-2.4,1.3-4.76,4-4.76s4,2.3,4,4.76c0,2.67-.84,5.54-4,5.54M184,54.49h-4.16v7.84c0,2.05-.65,5.32-3.66,5.32-2.67,0-2.7-2.64-2.7-4.61V54.49h-4.16V64.6c0,3.61,1.65,6.29,5.43,6.29A6.66,6.66,0,0,0,180,68.33h0.06v2.18H184v-16Zm3.58,16h4.16V62.67c0-2.05.65-5.32,3.66-5.32,2.67,0,2.7,2.64,2.7,4.61v8.56h4.16V60.4c0-3.61-1.65-6.29-5.43-6.29a6,6,0,0,0-5.24,2.55h-0.06V54.49h-3.94v16ZM216.32,54.7a19.07,19.07,0,0,0-4.53-.59c-3.26,0-6.27,1.53-6.27,5,0,5.79,7.23,3.64,7.23,6.78,0,1.56-1.67,2-2.73,2a9.09,9.09,0,0,1-4.09-1.06l-0.25,3.42a18.52,18.52,0,0,0,4.72.69c3.38,0,6.7-1.49,6.7-5.23,0-5.79-7.23-4.17-7.23-6.72,0-1.37,1.33-1.78,2.45-1.78a10.17,10.17,0,0,1,3.72.69Zm4.09,15.81h4.16V47.17h-4.16V70.51Zm15.85-16.4c-4.71,0-8.35,3.2-8.35,8.49a7.9,7.9,0,0,0,8.35,8.28c5.3,0,8.38-3.67,8.38-8.28,0-5.29-3.63-8.49-8.38-8.49m0,13.54c-3.16,0-4-2.89-4-5.54,0-2.4,1.3-4.76,4-4.76s4,2.3,4,4.76c0,2.67-.84,5.54-4,5.54m15.23,2.86h4.75l3.41-12.23h0.06l3.47,12.23h4.9l4.9-16h-4L265.7,66.34h-0.06l-3.48-11.85h-4.84L254.1,66.34H254L250.5,54.49H246.1Z" fill-rule="evenodd" fill="#fff"></path></svg>

London Borough of Hounslow

</div>

<nav class="site-header__buttons" aria-label="Main site navigation">

Login toaccount

<button class="button button--primary" data-ally-toggle="site-search-wrapper" title="Search this site..." id="ally-toggle-0" aria-controls="site-search-wrapper" aria-expanded="false">

Search</button>

</nav>

</div>

</header>

<div id="site-search-wrapper" class="site-search-wrapper" aria-hidden="true" aria-labelledby="ally-toggle-0">

<div class="container">

<form class="site-search form form--search" action="https://www.hounslow.gov.uk/site_search/results/" method="get">

<div class="form__control form__control--append">

<label class="form__label" for="search-site">Search this site</label>

<div class="form__append-group">


```

        <input class="form__field" type="search" size="18"
maxlength="40" name="q" placeholder="Search this site" id="search-site"
tabindex="-1"><button class="button" type="submit" id="search-site-submit"
tabindex="-1"><span class="visually-hidden">Search</span><span
class="icon icon-search-white"></span></button>
        </div>
    </div>
</form>
</div>
</div>
<!-- googleon: index -->
    <main class="site-main">
<!-- googleoff: all -->
    <nav class="breadcrumb">
        <div class="container">
            <span class="breadcrumb__prefix">You are here:</span>
            <ol class="list list--breadcrumb">
                <li class="list__item">
                    <a href="https://www.hounslow.gov.uk"
rel="home">Home</a>
                </li>
                <li class="list__item">
                    <a
href="https://www.hounslow.gov.uk/info/20018/council_tax_and_benefits">Coun
cil Tax and benefits</a>
                </li>
                <li class="list__item">
                    <span>Benefits</span>
                </li>
            </ol>
        </div>
    </nav>
<!-- googleon: all -->
    <h1 class="page-heading"><span class="page-
heading__content">Benefits</span></h1>
    <div class="site-content">
        <article id="content" tabindex="-1" aria-label="Main Site
Content">
            <div class="widget-row widget-row--flush widget-row--full-width">
                <div class="widget-width widget-width--100 widget-
width--large">
                    <div class="widget widget--top-tasks" data-
widgetid="999">
                        <div class="widget--toptasks-simple">
                            <div class="widget__background responsive-bg-img" data-responsive-
desktop="//www.hounslow.gov.uk/images/high_street.jpg"></div>
                            <noscript>
                                &lt;div class="widget__background--no-js" style="background-image:
url('//www.hounslow.gov.uk/images/high_street.jpg');">&lt;/div>
                            </noscript>
                            <div class="container"><div class="widget__grid widget__grid--
triple"><div class="widget__block"><a class="cta"
href="https://espws.necsws.com/ords/pwslive/call_initial_apex_page.nes_selfsrv?

```

service=NEB&la=LBHOW" style=""><h2 class="cta__heading">Claim housing benefit or council tax support</h2></div><div class="widget__block"><h2 class="cta__heading">Benefit disputes and appeals</h2></div><div class="widget__block"><h2 class="cta__heading">Change of circumstances</h2></div></div></div></div></div>

</div>
</div>
</div>
</div>
<button id="scroll-indicator" class="button button--scroll button--disc no-js-hidden is-fixed">
 Scroll

</button>
 <div class="container">
 <div class="widget-row">
 <div class="widget-width widget-width--100 widget-width--large">

 <div class="widget widget--block-links" data-widgetid="984">
 <div class="container">
 <div class="widget__grid"><div class="widget__block"><h2 class="card__heading">Housing benefit</h2>
 <p class="card__summary">All about housing benefits, local housing allowance, uploading your evidence and housing payments</p></div>
 <div class="widget__block"><h2 class="card__heading">Benefit changes</h2>
 <p class="card__summary">The Government's new welfare benefit scheme is being introduced in the London Borough of Hounslow as an online only digital service</p></div>
 <div class="widget__block"><h2 class="card__heading">Discretionary housing payments</h2>
 <p class="card__summary">Information about discretionary housing payments and how we can help you</p></div>
 <div class="widget__block"><a class="card" href="https://www.hounslow.gov.uk/info/20058/benefits/1447/benefit_cap_-

_support_available" style=""><h2 class="card__heading">Benefit Cap support and advice</h2>

<p class="card__summary">Supporting residents who are affected by the changes</p></div>

<div class="widget__block"><h2 class="card__heading">Discretionary local crisis payments</h2>

<p class="card__summary">Information about the help you may be able to receive in a crisis</p></div>

<div class="widget__block"><h2 class="card__heading">Benefit fraud</h2>

<p class="card__summary">Information about benefit fraud, including how to report it and how we counter it</p></div>

</div>

</div>

</div>

</div>

</div>

</div>

<div class="container margin-bottom--double">

<h2 class="h4">Find out more ...</h2>

<ul class="list list--rich">

<li class="list__item">Housing Benefit Award Accuracy Initiative

</div>

</article>

</div>

</main>

<!-- googleoff: index -->

<footer class="site-footer">

<div class="container">

<div class="site-footer__social-links">

<ul class="list list--social-links"><li class="list__item">Facebook<li class="list__item">Twitter

</div>

<nav class="site-footer__links" aria-label="Footer navigation">

```

        <ul class="list list--site-footer">
            <li class="list__item list__item--site-rights">© Copyright 2022
London Borough of Hounslow</li>
            <li class="list__item"><a
href="https://www.hounslow.gov.uk/info/20158/customer_services"
class="list__link">Contact us</a></li>
            <li
class="list__item"><a href="https://www.hounslow.gov.uk/privacy"
class="list__link">Privacy notice</a></li>
            <li
class="list__item"><a href="https://www.hounslow.gov.uk/aboutsite"
class="list__link">About this site</a></li><li class="list__item list__item--print-
button"><button class="list__link" onclick="window.print(); return false;">Print
this page</button></li>
        </ul>
    </nav>

```

```

    <section class="site-footer__suppliers suppliers" role="navigation">
        <h2 class="suppliers__heading">Suppliers</h2>
        <p class="suppliers__content">
            <a class="suppliers__link suppliers__link--powered-by"
href="https://www.jadu.net">Designed and Powered by
<strong>Jadu</strong>.</a>
        </p>
    </section>
</div>

```

```

    <ul class="list list--back-to-top">
        <li class="list__item"><a class="list__link"
href="https://www.hounslow.gov.uk/info/20058/benefits#top"
rel="nofollow">Back to the top</a></li>
    </ul>
</footer>

```

```

<!-- googleon: index -->

```

```

    <script
src="//ajax.googleapis.com/ajax/libs/jquery/1.11.3/jquery.min.js"></script>
    <script>window.jQuery || document.write('<script
src="//www.hounslow.gov.uk/site/dist/libs/jquery.min.js"></script>')</script>
    <script
src="//www.hounslow.gov.uk/site/dist/orbit.js"></script><style>.placeholder{col
or:#AAA;}</style>
    <script
src="//www.hounslow.gov.uk/site/javascript/almond.min.js"></script>
    <script src="//www.hounslow.gov.uk/site/javascript/util.min.js"></script>
    <script src="//translate.google.com/translate_a/element.js?
cb=googleTranslateElementInit"></script>
    <script src="//www.hounslow.gov.uk/widgets/js/widget.js?
1633449722"></script>
    <script> (function(i,s,o,g,r,a,m){i['GoogleAnalyticsObject']=r;i[r]=i[r]||function()
{ (i[r].q=i[r].q||[]).push(arguments)},i[r].l=1*new Date();a=s.createElement(o),
m=s.getElementsByTagName(o)
[0];a.async=1;a.src=g;m.parentNode.insertBefore(a,m) })
(window,document,'script','https://www.google-analytics.com/analytics.js','ga');
ga('create', 'UA-3023471-1', 'auto'); ga('send', 'pageview');</script><!--
WebMetric snippet starts here --><div class="gm_sidebar gm_sidebar_rh">
<a href="https://websurveys2.govmetric.com/theme/gm/2080" target="_blank"
class="gm_sidebar_anchor" title="How do you rate this page" rel="nofollow">

```

```
 </a></div><link rel="stylesheet" type="text/css"
href="https://websurveys2.govmetric.com/css/client/gm_sidebar_rh.css"><script
type="text/javascript"
src="https://websurveys2.govmetric.com/js/client/gm_sidebar.js"></
script><script type="text/javascript"
src="https://hitcounter.govmetric.com/2081"></script><!-- WebMetric snippet
ends here -->
<!-- Google Tag Manager (noscript) --><noscript>&lt;iframe
src="https://www.googletagmanager.com/ns.html?id=GTM-
MM6K7PK"height="0" width="0"
style="display:none;visibility:hidden"&gt;&lt;/iframe&gt;</noscript><!-- End
Google Tag Manager (noscript) -->
```

```
</body></html>
```

```
<html lang="EN"><!--
Powered by Ebase
www.ebasetech.com
--><head>
<meta content="text/html; charset=ISO-8859-1" http-equiv="Content-Type">
<title>Safeguarding Adults Abuse Reporting Form</title>
<link rel="stylesheet" type="text/css" href="StyleSheet?
sheetid=JADU_ORBIT_CUTDOWN&form=A093_SAFEGUARDING_ADULTS+-
+null+-+9316365a-1678-424f-b32d-c846372b31fa" media="all"
title="stylesheet">
<link rel="stylesheet" type="text/css" href="jquery/jquery-ui-1.11.2/jquery-
ui.min.css" media="all" title="stylesheet">
<link rel="stylesheet" type="text/css" href="StyleSheet?
sheetid=HOUNSLOW_DEC2016&form=A093_SAFEGUARDING_ADULTS+-
+null+-+9316365a-1678-424f-b32d-c846372b31fa" media="all"
title="stylesheet">
<link rel="stylesheet" type="text/css" href="pss?
pageld=10&form=A093_SAFEGUARDING_ADULTS+-+null+-+9316365a-
1678-424f-b32d-c846372b31fa" media="all" id="eb-pss-style">
<style type="text/css">
<!--
.errorFocus {color:#CC0000; background-color:#FFFFFF;}
-->
</style>
<style type="text/css" id="eb-pss-overrides">
<!--
-->
</style>
<script src="javascript/jquery-1.6.4.min.js" type="text/javascript"
language="javascript"></script>
<script src="javascript/jquery.json-2.4.min.js" type="text/javascript"
language="javascript"></script>
<script type="text/javascript" language="javascript"><!--
var $ebase = jQuery.noConflict(true);
--></script>
<script src="javascript/ufs455.js" type="text/javascript"
language="javascript"></script>
```

```

<script src="javascript/ufsajx455.js" type="text/javascript"
language="javascript"></script>
<script src="javascript/vldt455.js" type="text/javascript"
language="javascript"></script>
<script src="javascript/calendar455.js" type="text/javascript"
language="javascript"></script>
<script src="javascript/api455.js" type="text/javascript"
language="javascript"></script>
<script src="javascript/ufsexapi455.js" type="text/javascript"
language="javascript"></script>
<script src="javascript/ufscientapi455.js" type="text/javascript"
language="javascript"></script>
<script type="text/javascript" language="javascript"><!--
com.ebasetech.ufs.Main.initAPI('PAGE:E.h','PAGE:B.h',null,null,null);
--></script>
<script src="jquery/jquery-1.11.1.min.js" type="text/javascript" charset="ISO-
8859-1"></script>
<script src="jquery/jquery-ui-1.11.2/jquery-ui.min.js" type="text/javascript"
charset="ISO-8859-1"></script>
<script src="jQueryEventRegistration?
pagelId=10&form=A093_SAFEGUARDING_ADULTS+-+null+-+9316365a-
1678-424f-b32d-c846372b31fa" id="eb-jq-script" type="text/javascript"
language="javascript"></script>
<style type="text/css" media="all">
@import "/ufs/includes/eforms.css";
</style>

<link type="text/css" rel="stylesheet" charset="UTF-8"
href="https://translate.googleapis.com/translate_static/css/translateelement.css"
><script type="text/javascript" charset="UTF-8"
src="https://translate.googleapis.com/_/translate_http/_js/k=translate_http.tr.en
_GB.TljoXFncqV0.O/am=Ag/d=1/exm=el_conf/ed=1/
rs=AN8SPfrl_52nvuTSGfjP8tP7vzWOhWzDjA/m=el_main"></script></head>
<body class="ebBody eb-0-Body "
onload="com.ebasetech.ufs.Main.onLoad(true,null,null);
$ebase('body').attr('ready', true);
" onunload="">
<div class="CTID-0-_"><table id="eb_all" class="eb-0-BodyTable "
summary="">
<tbody><tr class="JSPID-0-_0 ">
<td id="eb_top" valign="top" colspan="3"><!-- Edited by Nolan 15-12-2016 --
>
<!-- JSP Header -->
<!-- access key definition -->
<!-- No index start -->

<div id="JaduContainer">
<!-- googleoff: index -->
<header class="site-header">
<div class="container">
<div class="identity">
<a href="http://www.hounslow.gov.uk/" class="identity__logo"
title="Click to return to the homepage" tabindex="2">

```

```

        <!--<i class="identity__icon icon icon-logo icon-logo--full"></i>--
>
        
        <span class="icon-fallback">Hounslow Council</span>
        </a>
    </div>
    <nav class="site-header__buttons">
    </nav>
</div>
</header>
</div>
    <main class="site-main">
    <!-- googleoff: all -->
    <nav class="breadcrumb">
        <div class="container iecontainer">
            <span class="breadcrumb__prefix">You are here:</span>
            <ol class="list list--breadcrumb">
                <li class="list__item">
                    <a href="http://www.hounslow.gov.uk/"
rel="home">Home</a>
                </li>
                <li class="list__item" id="breadcrumb-spacer">
                    /
                </li>
                <li class="list__item">
                    <a href="http://www.hounslow.gov.uk/forms">Online
forms</a>
                </li>
            </ol>
        </div>
    </nav>
    <!-- googleon: all --></main></td>
</tr>
<tr>
    <td id="eb_left" class="JSPID-0-_1 " width="400" valign="top"></td>
    <td id="eb_main" width="1024" valign="top">
        <form action="ufsmain?ebz=1_1656669853987" method="post" name="RW"
class="CTID-FORM " autocomplete="off">
        <div>
            <input type="hidden" name="formid"
value="A093_SAFEGUARDING_ADULTS">
            <input type="hidden" name="ebs" value="1_1656669853987">
            <input type="hidden" name="PAGE:E.h" value="">
            <input type="hidden" name="PAGE:B.h" value="">
            <input type="hidden" name="PAGE:N.h" value="">
            <input type="hidden" name="PAGE:D" value="">
            <input type="hidden" name="PAGE:H" value="">
            <input type="hidden" name="PAGE:S.h" value="">
            <input type="hidden" name="PAGE:R.h" value="">
            <input type="hidden" name="PAGE:X">
            <input type="hidden" name="PAGE:Y">
            <input type="hidden" name="PAGE:F">
            <input type="hidden" name="ufsEndUser*" value="1">

```

```
<input type="hidden" name="pageSeq" value="1">
<input type="hidden" name="pageId" value="10">
<input type="hidden" name="formStateId" value="1">
<input type="hidden" name="$USERVAR1">
<input type="hidden" name="$USERVAR2">
<input type="hidden" name="$USERVAR3">
```

```
<div class="formHeader eb-0-FormHeader eb-0-FormHeaderTable "
style="color:#000000;background-color:#e5f2eb;font-weight:bold;padding-
top:15px;padding-bottom:15px;font-size:30px;padding-right:10px;padding-
left:10px;margin-top:15px;">Safeguarding Adults Abuse Reporting Form
</div><div class="mainblock eb-0-Contents ">
```

```
<table class="eb-0-VerticalBoxLayoutSurround " summary="">
<tbody><tr>
```

```
<td class="eb-0-VerticalBoxLayoutSurround ">
<table class="eb-0-VerticalBoxLayout " summary="">
<tbody><tr class="CTID-1-_LAYOUT eb-LAYOUT " align="left">
<td class="eb-1-VerticalBoxLayoutCell ">
<table class="CTID-1-_eb-1-Panel " summary="">
<tbody><tr>
<td class="eb-1-Header ">
Use this form to report suspected or alleged abuse to yourself or another
adult. <a href="http://www.hounslow.gov.uk/safeguarding_adults.htm">More
information about adult abuse</a>.<br><br>
```

```
<font color="#ff0000">If you are concerned that the victim is at immediate risk
of harm you should ring 999 before completing this form.</font><br><br>
```

```
To help us investigate any concerns you may have and help make people safer
more quickly, please let us know how to contact you wherever possible.</td>
```

```
</tr>
<tr>
<td class="ebPageInfoDEFAULT eb-1-Info ">
When a calendar icon "" is displayed you may click on
this to enter a date. Dates must be entered as DD/MM/YYYY.<br><br>
```

```
<font size="2" font="" color="#000"><strong>Fields marked with * are
mandatory </strong></font><br><br>
```

```
A question mark "" can be clicked on to
provide help on the question</td>
```

```
</tr>
<tr>
<td class="eb-1-Contents ">
<table class="eb-1-VerticalBoxLayoutSurround " summary="">
<tbody><tr>
<td class="eb-1-VerticalBoxLayoutSurround ">
<table class="eb-1-VerticalBoxLayout " summary="">
<tbody><tr class="CTID-3-_LAYOUT eb-LAYOUT " align="left">
<td class="eb-3-VerticalBoxLayoutCell ">
<table class="CTID-3-_eb-3-Panel " summary="">
```



```

<tbody><tr>
  <td class="eb-3-Contents ">
    <table class="eb-3-FieldLayoutSurround " summary="">
      <tbody><tr>
        <td class="eb-3-FieldLayoutSurround ">
          <table class="eb-3-FieldLayout " summary="" cellpadding="0px">
            <colgroup><col style="width:40%"><col
style="width:55%"><col style="width:5%"></colgroup>
            <tbody><tr class="eb-3-FieldLayoutRow eb-4-
FieldLayoutOverrideRow ">
              <td class="eb-3-FieldLayoutLabel eb-4-FieldLayoutOverrideLabel "
align="left">
                <div class="eb-4-Label " style="display:inline-
block;zoom:1;*display:inline;"><label
for="CTID-4-_A">Relationship*</label></div>
              </td>
              <td class="eb-3-FieldLayoutEditor eb-4-FieldLayoutOverrideEditor
eb-3-FieldLayoutEditorSpan eb-4-FieldLayoutOverrideEditorSpan " align="left"
colspan="2">
                <div class="eb-4-Editor " style="display:inline-
block;zoom:1;*display:inline;">
                  <select id="CTID-4-_A" class="CTID-4-_A eb-4-EditorInput "
name="CTRL:4:_A" title="Relationship"><option selected="selected"
value="">Please select</option><option value="Victim of the alleged /
suspected abuse">I am the Victim of the alleged / suspected
abuse</option><option value="friend / relative / carer / professional working
with the victim of the alleged / suspected abuse">I am a friend / relative / carer /
professional working with the victim of the alleged / suspected
abuse</option><option value="Witness to the abuse">I have witnessed the
abuse</option></select><input type="hidden" name="CTRL:4:_B.h"></div>

                </td>
              </tr>
            </tbody></table>
          </td>
        </tr>
      </tbody></table>
    </td>
  </tr>
</tbody></table>

  <td>
    <tr class="CTID-1-_LAYOUT_SPACER eb-LAYOUT_SPACER eb-1-
layoutSpacer "><td></td></tr><tr class="CTID-5-_LAYOUT eb-LAYOUT "
align="left">
  <td class="eb-5-VerticalBoxLayoutCell ">
    <div class="CTID-5-_ eb-5-panel ">
      <table class="eb-5-FieldLayoutSurround " summary="">
        <tbody><tr>
          <td class="eb-5-FieldLayoutSurround ">
            <table class="eb-5-FieldLayout " summary="" cellpadding="0px">

```

```

        <colgroup><col style="width:30%"><col style="width:60%"><col
style="width:10%"></colgroup>

        </table>
        </td>
        </tr>
        </tbody></table>
        </div>

        </td>
        </tr>
        <tr class="CTID-1-_-LAYOUT_SPACER eb-LAYOUT_SPACER eb-1-
layoutSpacer "><td></td></tr><tr class="CTID-8-_-LAYOUT eb-LAYOUT "
align="left">
        <td class="eb-8-VerticalBoxLayoutCell ">
        <table class="CTID-8-_ eb-8-Panel " summary="">
        <tbody><tr>
        <td class="eb-8-Header ">
        Details of the victim of alleged/suspected abuse</td>
        </tr>
        <tr>
        <td class="eb-8-Contents ">
        <table class="eb-8-FieldLayoutSurround " summary="">
        <tbody><tr>
        <td class="eb-8-FieldLayoutSurround ">
        <table class="eb-8-FieldLayout " summary="" cellpadding="0px">
        <colgroup><col style="width:40%"><col
style="width:55%"><col style="width:5%"></colgroup>
        <tbody><tr class="eb-8-FieldLayoutRow eb-9-
FieldLayoutOverrideRow ">
        <td class="eb-8-FieldLayoutLabel eb-9-FieldLayoutOverrideLabel "
align="left">
        <div class="eb-9-Label " style="display:inline-
block;zoom:1;*display:inline;"><label for="CTID-9-_ -A">Title</label></div>
        </td>
        <td class="eb-8-FieldLayoutEditor eb-9-FieldLayoutOverrideEditor
eb-8-FieldLayoutEditorSpan eb-9-FieldLayoutOverrideEditorSpan " align="left"
colspan="2">
        <div class="eb-9-Editor " style="display:inline-
block;zoom:1;*display:inline;">
        <select id="CTID-9-_ -A" class="CTID-9-_ -A eb-9-EditorInput "
name="CTRL:9:_:A" title="Title"><option selected="selected" value="">Please
select</option><option value="Mr">Mr.</option><option
value="Mrs">Mrs.</option><option value="Miss">Miss</option><option
value="Ms">Ms.</option></select></div>

        </td>
        </tr>
        <tr class="eb-8-FieldLayoutRow eb-10-FieldLayoutOverrideRow ">
        <td class="eb-8-FieldLayoutLabel eb-10-FieldLayoutOverrideLabel
" align="left">
        <div class="eb-10-Label " style="display:inline-
block;zoom:1;*display:inline;"><label for="CTID-10-_ -A">First
name</label></div>

```

```

        </td>
        <td class="eb-8-FieldLayoutEditor eb-10-FieldLayoutOverrideEditor eb-8-FieldLayoutEditorSpan eb-10-FieldLayoutOverrideEditorSpan " align="left" colspan="2">
            <div class="eb-10-Editor " style="display:inline-block;zoom:1;*display:inline;">
                <input id="CTID-10-_-A" class="CTID-10-_-A eb-10-EditorInput " type="text" name="CTRL:10:_:A" size="30" maxlength="255" title="First name"></div>

            </td>
        </tr>
        <tr class="eb-8-FieldLayoutRow eb-11-FieldLayoutOverrideRow ">
            <td class="eb-8-FieldLayoutLabel eb-11-FieldLayoutOverrideLabel " align="left">
                <div class="eb-11-Label " style="display:inline-block;zoom:1;*display:inline;"><label for="CTID-11-_-A">Surname</label></div>
            </td>
            <td class="eb-8-FieldLayoutEditor eb-11-FieldLayoutOverrideEditor eb-8-FieldLayoutEditorSpan eb-11-FieldLayoutOverrideEditorSpan " align="left" colspan="2">
                <div class="eb-11-Editor " style="display:inline-block;zoom:1;*display:inline;">
                    <input id="CTID-11-_-A" class="CTID-11-_-A eb-11-EditorInput " type="text" name="CTRL:11:_:A" size="30" maxlength="255" title="Surname"></div>

                </td>
            </tr>
            <tr class="eb-8-FieldLayoutRow eb-12-FieldLayoutOverrideRow ">
                <td class="eb-8-FieldLayoutLabel eb-12-FieldLayoutOverrideLabel " align="left">
                    <div class="eb-12-Label " style="display:inline-block;zoom:1;*display:inline;"><label for="CTID-12-_-A">Date of Birth</label></div>
                </td>
                <td class="eb-8-FieldLayoutEditor eb-12-FieldLayoutOverrideEditor " align="left">
                    <div class="eb-12-Editor " style="display:inline-block;zoom:1;*display:inline;">
                        <input id="CTID-12-_-A" class="CTID-12-_-A eb-12-EditorInput " type="text" name="CTRL:12:_:A" size="10" maxlength="10" title="Date of Birth"><span class="spacer4 ">&nbsp;</span><input class="eb-12-Calendar " onclick="javascript:com.ebasetech.ufs.Main.popUpCalendar(this, 'CTRL:12:_:A');return false;" type="image" src="shared/images/calendar.gif" alt="Select date using calendar"></div>
                    </td>
                <td class="eb-8-FieldLayoutInfo eb-12-FieldLayoutOverrideInfo " align="left">
                    <div class="eb-12-Info " style="display:inline-block;zoom:1;*display:inline;"><input class="CTID-12-_-C eb-12-Info " type="image" name="CTRL:12:_:C" value="Dates must be entered as DD/MM/YYYY<br/><br/>It might be easier to type the date in or overtyp

```

```

selected date." src="includes/images/LBH/new_questionmark.gif" alt="Help for
Date of Birth"></div>
    </td>
</tr>
<tr class="eb-8-FieldLayoutRow eb-13-FieldLayoutOverrideRow ">
    <td class="eb-8-FieldLayoutLabel eb-13-FieldLayoutOverrideLabel
" align="left">
        <div class="eb-13-Label " style="display:inline-
block;zoom:1;*display:inline;">Gender</div>
    </td>
    <td class="eb-8-FieldLayoutEditor eb-13-
FieldLayoutOverrideEditor eb-8-FieldLayoutEditorSpan eb-13-
FieldLayoutOverrideEditorSpan " align="left" colspan="2">
        <div class="eb-13-Editor " style="display:inline-
block;zoom:1;*display:inline;">
            <span class="CTID-13-_-A eb-13-EditorInput "><input id="CTID-
13-_-A-1" class="CTID-13-_-A-1 " type="radio" name="CTRL:13: _A"
value="Male" title="Gender"><label for="CTID-13-_-A-1">Male</label><input
id="CTID-13-_-A-2" class="CTID-13-_-A-2 " type="radio" name="CTRL:13: _A"
value="Female" title="Gender"><label
for="CTID-13-_-A-2">Female</label></span></div>

        </td>
</tr>
<tr class="eb-8-FieldLayoutRow eb-14-FieldLayoutOverrideRow ">
    <td class="eb-8-FieldLayoutLabel eb-14-FieldLayoutOverrideLabel
" align="left">
        <div class="eb-14-Label " style="display:inline-
block;zoom:1;*display:inline;"><label for="CTID-14-_-A">Preferred contact
method*</label></div>
    </td>
    <td class="eb-8-FieldLayoutEditor eb-14-
FieldLayoutOverrideEditor eb-8-FieldLayoutEditorSpan eb-14-
FieldLayoutOverrideEditorSpan " align="left" colspan="2">
        <div class="eb-14-Editor " style="display:inline-
block;zoom:1;*display:inline;">
            <select id="CTID-14-_-A" class="CTID-14-_-A eb-14-EditorInput "
name="CTRL:14: _A" title="Preferred contact method"><option
selected="selected" value="">Please select</option><option
value="Email">Email</option><option value="Post">Post</option><option
value="Telephone">Telephone</option><option value="No Preference">No
Preference</option><option value="Do not contact">No
contact</option><option value="Don't know">Don't
know</option></select></div>

        </td>
</tr>
<tr class="eb-8-FieldLayoutRow eb-16-FieldLayoutOverrideRow ">
    <td class="eb-8-FieldLayoutLabel eb-16-FieldLayoutOverrideLabel
" align="left">
        <div class="eb-16-Label " style="display:inline-
block;zoom:1;*display:inline;"><label for="CTID-16-_-A">Preferred contact
time</label></div>
    </td>

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        <td class="eb-8-FieldLayoutEditor eb-16-FieldLayoutOverrideEditor eb-8-FieldLayoutEditorSpan eb-16-FieldLayoutOverrideEditorSpan " align="left" colspan="2">
            <div class="eb-16-Editor " style="display:inline-block;zoom:1;*display:inline;">
                <input id="CTID-16-_A" class="CTID-16-_A eb-16-EditorInput " type="text" name="CTRL:16:_A" size="30" maxlength="255" title="Preferred contact time"></div>

            </td>
        </tr>
        <tr class="eb-8-FieldLayoutRow eb-17-FieldLayoutOverrideRow ">
            <td class="eb-8-FieldLayoutLabel eb-17-FieldLayoutOverrideLabel " align="left">
                <div class="eb-17-Label " style="display:inline-block;zoom:1;*display:inline;"><label for="CTID-17-_A">Address Line 1</label></div>
            </td>
            <td class="eb-8-FieldLayoutEditor eb-17-FieldLayoutOverrideEditor eb-8-FieldLayoutEditorSpan eb-17-FieldLayoutOverrideEditorSpan " align="left" colspan="2">
                <div class="eb-17-Editor " style="display:inline-block;zoom:1;*display:inline;">
                    <input id="CTID-17-_A" class="CTID-17-_A eb-17-EditorInput " type="text" name="CTRL:17:_A" size="30" maxlength="255" title="Address Line 1"></div>

                </td>
            </tr>
            <tr class="eb-8-FieldLayoutRow eb-18-FieldLayoutOverrideRow ">
                <td class="eb-8-FieldLayoutLabel eb-18-FieldLayoutOverrideLabel " align="left">
                    <div class="eb-18-Label " style="display:inline-block;zoom:1;*display:inline;"><label for="CTID-18-_A">Address Line 2</label></div>
                </td>
                <td class="eb-8-FieldLayoutEditor eb-18-FieldLayoutOverrideEditor eb-8-FieldLayoutEditorSpan eb-18-FieldLayoutOverrideEditorSpan " align="left" colspan="2">
                    <div class="eb-18-Editor " style="display:inline-block;zoom:1;*display:inline;">
                        <input id="CTID-18-_A" class="CTID-18-_A eb-18-EditorInput " type="text" name="CTRL:18:_A" size="30" maxlength="255" title="Address Line 2"></div>

                    </td>
                </tr>
                <tr class="eb-8-FieldLayoutRow eb-19-FieldLayoutOverrideRow ">
                    <td class="eb-8-FieldLayoutLabel eb-19-FieldLayoutOverrideLabel " align="left">
                        <div class="eb-19-Label " style="display:inline-block;zoom:1;*display:inline;"><label for="CTID-19-_A">Address Line 3</label></div>
                    </td>

```

```

                <td class="eb-8-FieldLayoutEditor eb-19-
FieldLayoutOverrideEditor eb-8-FieldLayoutEditorSpan eb-19-
FieldLayoutOverrideEditorSpan " align="left" colspan="2">
                    <div class="eb-19-Editor " style="display:inline-
block;zoom:1;*display:inline;">
                        <input id="CTID-19-_A" class="CTID-19-_A eb-19-EditorInput "
type="text" name="CTRL:19:_A" size="30" maxlength="255" title="Address
Line 3"></div>

                    </td>
                </tr>
                <tr class="eb-8-FieldLayoutRow eb-20-FieldLayoutOverrideRow ">
                    <td class="eb-8-FieldLayoutLabel eb-20-FieldLayoutOverrideLabel
" align="left">
                        <div class="eb-20-Label " style="display:inline-
block;zoom:1;*display:inline;"><label for="CTID-20-_A">Town</label></div>
                    </td>
                    <td class="eb-8-FieldLayoutEditor eb-20-
FieldLayoutOverrideEditor eb-8-FieldLayoutEditorSpan eb-20-
FieldLayoutOverrideEditorSpan " align="left" colspan="2">
                        <div class="eb-20-Editor " style="display:inline-
block;zoom:1;*display:inline;">
                            <input id="CTID-20-_A" class="CTID-20-_A eb-20-EditorInput "
type="text" name="CTRL:20:_A" size="30" maxlength="255"
title="Town"></div>

                        </td>
                    </tr>
                    <tr class="eb-8-FieldLayoutRow eb-21-FieldLayoutOverrideRow ">
                        <td class="eb-8-FieldLayoutLabel eb-21-FieldLayoutOverrideLabel
" align="left">
                            <div class="eb-21-Label " style="display:inline-
block;zoom:1;*display:inline;"><label for="CTID-21-_A">County</label></div>
                        </td>
                        <td class="eb-8-FieldLayoutEditor eb-21-
FieldLayoutOverrideEditor eb-8-FieldLayoutEditorSpan eb-21-
FieldLayoutOverrideEditorSpan " align="left" colspan="2">
                            <div class="eb-21-Editor " style="display:inline-
block;zoom:1;*display:inline;">
                                <input id="CTID-21-_A" class="CTID-21-_A eb-21-EditorInput "
type="text" name="CTRL:21:_A" size="30" maxlength="255"
title="County"></div>

                                </td>
                            </tr>
                            <tr class="eb-8-FieldLayoutRow eb-22-FieldLayoutOverrideRow ">
                                <td class="eb-8-FieldLayoutLabel eb-22-FieldLayoutOverrideLabel
" align="left">
                                    <div class="eb-22-Label " style="display:inline-
block;zoom:1;*display:inline;"><label
for="CTID-22-_A">Postcode</label></div>
                                </td>

```

```

        <td class="eb-8-FieldLayoutEditor eb-22-FieldLayoutOverrideEditor eb-8-FieldLayoutEditorSpan eb-22-FieldLayoutOverrideEditorSpan " align="left" colspan="2">
            <div class="eb-22-Editor " style="display:inline-block;zoom:1;*display:inline;">
                <input id="CTID-22-_A" class="CTID-22-_A eb-22-EditorInput " type="text" name="CTRL:22:_A" size="30" maxlength="10" title="Postcode"></div>

            </td>
        </tr>
        <tr class="eb-8-FieldLayoutRow eb-23-FieldLayoutOverrideRow ">
            <td class="eb-8-FieldLayoutLabel eb-23-FieldLayoutOverrideLabel " align="left">
                <div class="eb-23-Label " style="display:inline-block;zoom:1;*display:inline;"><label for="CTID-23-_A">Telephone number</label></div>
            </td>
            <td class="eb-8-FieldLayoutEditor eb-23-FieldLayoutOverrideEditor eb-8-FieldLayoutEditorSpan eb-23-FieldLayoutOverrideEditorSpan " align="left" colspan="2">
                <div class="eb-23-Editor " style="display:inline-block;zoom:1;*display:inline;">
                    <input id="CTID-23-_A" class="CTID-23-_A eb-23-EditorInput " type="text" name="CTRL:23:_A" size="30" maxlength="255" title="Telephone number"></div>

                </td>
            </tr>
            <tr class="eb-8-FieldLayoutRow eb-24-FieldLayoutOverrideRow ">
                <td class="eb-8-FieldLayoutLabel eb-24-FieldLayoutOverrideLabel " align="left">
                    <div class="eb-24-Label " style="display:inline-block;zoom:1;*display:inline;"><label for="CTID-24-_A">Email address</label></div>
                </td>
                <td class="eb-8-FieldLayoutEditor eb-24-FieldLayoutOverrideEditor eb-8-FieldLayoutEditorSpan eb-24-FieldLayoutOverrideEditorSpan " align="left" colspan="2">
                    <div class="eb-24-Editor " style="display:inline-block;zoom:1;*display:inline;">
                        <input id="CTID-24-_A" class="CTID-24-_A eb-24-EditorInput " type="text" name="CTRL:24:_A" size="30" maxlength="255" title="Email address"></div>

                    </td>
                </tr>
                <tr class="eb-8-FieldLayoutRow eb-25-FieldLayoutOverrideRow ">
                    <td class="eb-8-FieldLayoutLabel eb-25-FieldLayoutOverrideLabel " align="left">
                        <div class="eb-25-Label " style="display:inline-block;zoom:1;*display:inline;"><label for="CTID-25-_A">Please confirm email address</label></div>
                    </td>

```

```
<td class="eb-8-FieldLayoutEditor eb-25-FieldLayoutOverrideEditor eb-8-FieldLayoutEditorSpan eb-25-FieldLayoutOverrideEditorSpan " align="left" colspan="2">
    <div class="eb-25-Editor " style="display:inline-block;zoom:1;*display:inline;">
        <input id="CTID-25-_A" class="CTID-25-_A eb-25-EditorInput " type="text" name="CTRL:25:_.A" size="30" maxlength="255" title="Please confirm email address"></div>
```

```
</td>
</tr>
```

```
</tbody></table>
</td>
</tr>
</tbody></table>
</td>
</tr>
</tbody></table>
```

```
</td>
</tr>
<tr class="CTID-1-_LAYOUT_SPACER eb-LAYOUT_SPACER eb-1-layoutSpacer "><td></td></tr><tr class="CTID-27-_LAYOUT eb-LAYOUT " align="left">
```

```
<td class="eb-27-VerticalBoxLayoutCell ">
    <table class="CTID-27-_ eb-27-Panel " summary="">
        <tbody><tr>
            <td class="eb-27-Header ">
                Details of the incident(s) of alleged / suspected abuse</td>
        </tr>
```

```
<tr>
    <td class="eb-27-Contents ">
        <table class="eb-27-FieldLayoutSurround " summary="">
            <tbody><tr>
                <td class="eb-27-FieldLayoutSurround ">
                    <table class="eb-27-FieldLayout " summary=""
cellspacing="0px">
```

```
        <colgroup><col style="width:40%"><col style="width:55%"><col style="width:5%"></colgroup>
        <tbody><tr class="eb-27-FieldLayoutRow eb-28-FieldLayoutOverrideRow ">
```

```
            <td class="eb-27-FieldLayoutLabel eb-28-FieldLayoutOverrideLabel " align="left">
                <div class="eb-28-Label " style="display:inline-block;zoom:1;*display:inline;"><label for="CTID-28-_A">If this is a one-off incident please insert the date when it took place</label></div>
            </td>
```

```
            <td class="eb-27-FieldLayoutEditor eb-28-FieldLayoutOverrideEditor eb-27-FieldLayoutEditorSpan eb-28-FieldLayoutOverrideEditorSpan " align="left" colspan="2">
                <div class="eb-28-Editor " style="display:inline-block;zoom:1;*display:inline;">
```



```

                <input id="CTID-28-_-A" class="CTID-28-_-A eb-28-EditorInput "
type="text" name="CTRL:28: _:A" size="10" maxlength="10" title="If this is a
one-off incident please insert the date when it took place"><span
class="spacer4 ">&nbsp;</span><input class="eb-28-Calendar "
onclick="javascript:com.ebasetech.ufs.Main.popUpCalendar(this,
'CTRL:28: _:A');return false;" type="image" src="shared/images/calendar.gif"
alt="Select date using calendar"></div>

            </td>
        </tr>
    <tr class="eb-27-FieldLayoutRow eb-29-FieldLayoutOverrideRow
">
        <td class="eb-27-FieldLayoutLabel eb-29-
FieldLayoutOverrideLabel " align="left">
            <div class="eb-29-Label " style="display:inline-
block;zoom:1;*display:inline;"><label for="CTID-29-_-A">If this is on-going
please tell us when it began</label></div>
        </td>
        <td class="eb-27-FieldLayoutEditor eb-29-
FieldLayoutOverrideEditor eb-27-FieldLayoutEditorSpan eb-29-
FieldLayoutOverrideEditorSpan " align="left" colspan="2">
            <div class="eb-29-Editor " style="display:inline-
block;zoom:1;*display:inline;">
                <input id="CTID-29-_-A" class="CTID-29-_-A eb-29-EditorInput "
type="text" name="CTRL:29: _:A" size="30" maxlength="255" title="If this is on-
going please tell us when it began"></div>

            </td>
        </tr>
    <tr class="eb-27-FieldLayoutRow eb-30-FieldLayoutOverrideRow
">
        <td class="eb-27-FieldLayoutLabel eb-30-
FieldLayoutOverrideLabel " align="left">
            <div class="eb-30-Label " style="display:inline-
block;zoom:1;*display:inline;">Did/is the abuse taking place within the London
Borough of Hounslow?*</div>
        </td>
        <td class="eb-27-FieldLayoutEditor eb-30-
FieldLayoutOverrideEditor eb-27-FieldLayoutEditorSpan eb-30-
FieldLayoutOverrideEditorSpan " align="left" colspan="2">
            <div class="eb-30-Editor " style="display:inline-
block;zoom:1;*display:inline;">
                <span class="CTID-30-_-A eb-30-EditorInput "><input id="CTID-
30-_-A-1" class="CTID-30-_-A-1 " type="radio" name="CTRL:30: _:A" value="Yes"
title="Did/is the abuse taking place within the London Borough of
Hounslow?"><label for="CTID-30-_-A-1">Yes</label><input id="CTID-30-_-A-2"
class="CTID-30-_-A-2 " type="radio" name="CTRL:30: _:A" value="No"
title="Did/is the abuse taking place within the London Borough of
Hounslow?"><label for="CTID-30-_-A-2">No</label><input id="CTID-30-_-A-3"
class="CTID-30-_-A-3 " type="radio" name="CTRL:30: _:A" value="Don't know"
title="Did/is the abuse taking place within the London Borough of
Hounslow?"><label for="CTID-30-_-A-3">Don't know</label></span></div>

            </td>

```

```

        </tr>
        <tr class="eb-27-FieldLayoutRow eb-31-FieldLayoutOverrideRow
">
            <td class="eb-27-FieldLayoutLabel eb-31-
FieldLayoutOverrideLabel " align="left">
                <div class="eb-31-Label " style="display:inline-
block;zoom:1;*display:inline;"><label for="CTID-31-_-A">Where specifically did
it take place? <br>(2000 characters maximum)*</label></div>
                </td>
                <td class="eb-27-FieldLayoutEditor eb-31-
FieldLayoutOverrideEditor eb-27-FieldLayoutEditorSpan eb-31-
FieldLayoutOverrideEditorSpan " align="left" colspan="2">
                    <div class="eb-31-Editor " style="display:inline-
block;zoom:1;*display:inline;">
                        <textarea id="CTID-31-_-A" class="CTID-31-_-A eb-31-
EditorInput " name="CTRL:31:_:A" rows="4" cols="50" title="Where specifically
did it take place? <br>(2000 characters maximum)"></textarea></div>

                    </td>
                </tr>
                <tr class="eb-27-FieldLayoutRow eb-32-FieldLayoutOverrideRow
">
                    <td class="eb-27-FieldLayoutLabel eb-32-
FieldLayoutOverrideLabel " align="left">
                        <div class="eb-32-Label " style="display:inline-
block;zoom:1;*display:inline;"><label for="CTID-32-_-A">What happened / is
happening? <br>(3000 characters maximum)*</label></div>
                        </td>
                        <td class="eb-27-FieldLayoutEditor eb-32-
FieldLayoutOverrideEditor eb-27-FieldLayoutEditorSpan eb-32-
FieldLayoutOverrideEditorSpan " align="left" colspan="2">
                            <div class="eb-32-Editor " style="display:inline-
block;zoom:1;*display:inline;">
                                <textarea id="CTID-32-_-A" class="CTID-32-_-A eb-32-
EditorInput " name="CTRL:32:_:A" rows="5" cols="50" title="What happened / is
happening? <br>(3000 characters maximum)"></textarea></div>

                                </td>
                            </tr>
                            <tr class="eb-27-FieldLayoutRow eb-33-FieldLayoutOverrideRow
">
                                <td class="eb-27-FieldLayoutLabel eb-33-
FieldLayoutOverrideLabel " align="left">
                                    <div class="eb-33-Label " style="display:inline-
block;zoom:1;*display:inline;"><label for="CTID-33-_-A">Actions already taken
(if any) to protect the vulnerable adult?<br>(3000 characters
maximum)</label></div>
                                    </td>
                                    <td class="eb-27-FieldLayoutEditor eb-33-
FieldLayoutOverrideEditor eb-27-FieldLayoutEditorSpan eb-33-
FieldLayoutOverrideEditorSpan " align="left" colspan="2">
                                        <div class="eb-33-Editor " style="display:inline-
block;zoom:1;*display:inline;">

```

```
<textarea id="CTID-33-_A" class="CTID-33-_A eb-33-
EditorInput " name="CTRL:33:_A" rows="5" cols="50" title="Actions already
taken (if any) to protect the vulnerable adult?<br/>(3000 characters
maximum)"></textarea></div>
```

```
</td>
```

```
</tr>
```

```
</tbody></table>
```

```
</td>
```

```
</tr>
```

```
</tbody></table>
```

```
</td>
```

```
</tr>
```

```
</tbody></table>
```

```
</td>
```

```
</tr>
```

```
<tr class="CTID-1-_LAYOUT_SPACER eb-LAYOUT_SPACER eb-1-
layoutSpacer "><td></td></tr><tr class="CTID-35-_LAYOUT eb-LAYOUT "
align="left">
```

```
<td class="eb-35-VerticalBoxLayoutCell ">
```

```
<table class="CTID-35-_ eb-35-Panel " summary="">
```

```
<tbody><tr>
```

```
<td class="eb-35-Header ">
```

```
Your details</td>
```

```
</tr>
```

```
<tr>
```

```
<td class="eb-35-Contents ">
```

```
<table class="eb-35-FieldLayoutSurround " summary="">
```

```
<tbody><tr>
```

```
<td class="eb-35-FieldLayoutSurround ">
```

```
<table class="eb-35-FieldLayout " summary=""
```

```
cellspacing="0px">
```

```
<colgroup><col style="width:40%"><col
style="width:55%"><col style="width:5%"></colgroup>
```

```
<tbody><tr class="eb-35-FieldLayoutRow eb-36-
FieldLayoutOverrideRow ">
```

```
<td class="eb-35-FieldLayoutLabel eb-36-
FieldLayoutOverrideLabel " align="left">
```

```
<div class="eb-36-Label " style="display:inline-
block;zoom:1;*display:inline;"><label for="CTID-36-_A">Title</label></div>
```

```
</td>
```

```
<td class="eb-35-FieldLayoutEditor eb-36-
FieldLayoutOverrideEditor eb-35-FieldLayoutEditorSpan eb-36-
FieldLayoutOverrideEditorSpan " align="left" colspan="2">
```

```
<div class="eb-36-Editor " style="display:inline-
block;zoom:1;*display:inline;">
```

```
<select id="CTID-36-_A" class="CTID-36-_A eb-36-EditorInput "
name="CTRL:36:_A" title="Title"><option selected="selected"
value="">Please select</option><option value="Mr">Mr.</option><option
value="Mrs">Mrs.</option><option value="Miss">Miss</option><option
value="Ms">Ms.</option></select></div>
```

```

        </td>
      </tr>
    <tr class="eb-35-FieldLayoutRow eb-37-FieldLayoutOverrideRow"
">
      <td class="eb-35-FieldLayoutLabel eb-37-FieldLayoutOverrideLabel " align="left">
        <div class="eb-37-Label " style="display:inline-block;zoom:1;*display:inline;"><label for="CTID-37-_A">First name</label></div>
      </td>
      <td class="eb-35-FieldLayoutEditor eb-37-FieldLayoutOverrideEditor eb-35-FieldLayoutEditorSpan eb-37-FieldLayoutOverrideEditorSpan " align="left" colspan="2">
        <div class="eb-37-Editor " style="display:inline-block;zoom:1;*display:inline;">
          <input id="CTID-37-_A" class="CTID-37-_A eb-37-EditorInput " type="text" name="CTRL:37:_A" size="30" maxlength="255" title="First name"></div>
        </td>
      </tr>
    <tr class="eb-35-FieldLayoutRow eb-38-FieldLayoutOverrideRow"
">
      <td class="eb-35-FieldLayoutLabel eb-38-FieldLayoutOverrideLabel " align="left">
        <div class="eb-38-Label " style="display:inline-block;zoom:1;*display:inline;"><label for="CTID-38-_A">Surname</label></div>
      </td>
      <td class="eb-35-FieldLayoutEditor eb-38-FieldLayoutOverrideEditor eb-35-FieldLayoutEditorSpan eb-38-FieldLayoutOverrideEditorSpan " align="left" colspan="2">
        <div class="eb-38-Editor " style="display:inline-block;zoom:1;*display:inline;">
          <input id="CTID-38-_A" class="CTID-38-_A eb-38-EditorInput " type="text" name="CTRL:38:_A" size="30" maxlength="255" title="Surname"></div>
        </td>
      </tr>
    <tr class="eb-35-FieldLayoutRow eb-39-FieldLayoutOverrideRow"
">
      <td class="eb-35-FieldLayoutLabel eb-39-FieldLayoutOverrideLabel " align="left">
        <div class="eb-39-Label " style="display:inline-block;zoom:1;*display:inline;"><label for="CTID-39-_A">Relationship to the alleged victim</label></div>
      </td>
      <td class="eb-35-FieldLayoutEditor eb-39-FieldLayoutOverrideEditor eb-35-FieldLayoutEditorSpan eb-39-FieldLayoutOverrideEditorSpan " align="left" colspan="2">
        <div class="eb-39-Editor " style="display:inline-block;zoom:1;*display:inline;">

```

```

        <input id="CTID-39-_-A" class="CTID-39-_-A eb-39-EditorInput "
type="text" name="CTRL:39: :A" size="30" maxlength="255"
title="Relationship to the alleged victim"></div>

        </td>
    </tr>
    <tr class="eb-35-FieldLayoutRow eb-40-FieldLayoutOverrideRow
">
        <td class="eb-35-FieldLayoutLabel eb-40-
FieldLayoutOverrideLabel " align="left">
            <div class="eb-40-Label " style="display:inline-
block;zoom:1;*display:inline;"><label for="CTID-40-_-A">Organisation (if
applicable)</label></div>
            </td>
            <td class="eb-35-FieldLayoutEditor eb-40-
FieldLayoutOverrideEditor eb-35-FieldLayoutEditorSpan eb-40-
FieldLayoutOverrideEditorSpan " align="left" colspan="2">
                <div class="eb-40-Editor " style="display:inline-
block;zoom:1;*display:inline;">
                    <input id="CTID-40-_-A" class="CTID-40-_-A eb-40-EditorInput "
type="text" name="CTRL:40: :A" size="30" maxlength="255"
title="Organisation (if applicable)"></div>

                </td>
            </tr>
            <tr class="eb-35-FieldLayoutRow eb-41-FieldLayoutOverrideRow
">
                <td class="eb-35-FieldLayoutLabel eb-41-
FieldLayoutOverrideLabel " align="left">
                    <div class="eb-41-Label " style="display:inline-
block;zoom:1;*display:inline;"><label for="CTID-41-_-A">Preferred contact
method*</label></div>
                    </td>
                    <td class="eb-35-FieldLayoutEditor eb-41-
FieldLayoutOverrideEditor eb-35-FieldLayoutEditorSpan eb-41-
FieldLayoutOverrideEditorSpan " align="left" colspan="2">
                        <div class="eb-41-Editor " style="display:inline-
block;zoom:1;*display:inline;">
                            <select id="CTID-41-_-A" class="CTID-41-_-A eb-41-EditorInput "
name="CTRL:41: :A" title="Preferred contact method"><option
selected="selected" value="">Please select</option><option
value="Email">Email</option><option value="Post">Post</option><option
value="Telephone">Telephone</option><option value="No Preference">No
Preference</option><option value="Do not contact">No
contact</option></select></div>

                            </td>
                        </tr>
                        <tr class="eb-35-FieldLayoutRow eb-42-FieldLayoutOverrideRow
">
                            <td class="eb-35-FieldLayoutLabel eb-42-
FieldLayoutOverrideLabel " align="left">

```

```

                <div class="eb-42-Label " style="display:inline-
block;zoom:1;*display:inline;"><label for="CTID-42-_A">Preferred contact
time</label></div>
            </td>
            <td class="eb-35-FieldLayoutEditor eb-42-
FieldLayoutOverrideEditor eb-35-FieldLayoutEditorSpan eb-42-
FieldLayoutOverrideEditorSpan " align="left" colspan="2">
                <div class="eb-42-Editor " style="display:inline-
block;zoom:1;*display:inline;">
                    <input id="CTID-42-_A" class="CTID-42-_A eb-42-EditorInput "
type="text" name="CTRL:42:_A" size="30" maxlength="255" title="Preferred
contact time"></div>

                </td>
            </tr>
            <tr class="eb-35-FieldLayoutRow eb-43-FieldLayoutOverrideRow
">
                <td class="eb-35-FieldLayoutLabel eb-43-
FieldLayoutOverrideLabel " align="left">
                    <div class="eb-43-Label " style="display:inline-
block;zoom:1;*display:inline;"><label for="CTID-43-_A">Address Line
1</label></div>
                </td>
                <td class="eb-35-FieldLayoutEditor eb-43-
FieldLayoutOverrideEditor eb-35-FieldLayoutEditorSpan eb-43-
FieldLayoutOverrideEditorSpan " align="left" colspan="2">
                    <div class="eb-43-Editor " style="display:inline-
block;zoom:1;*display:inline;">
                        <input id="CTID-43-_A" class="CTID-43-_A eb-43-EditorInput "
type="text" name="CTRL:43:_A" size="30" maxlength="255" title="Address
Line 1"></div>

                    </td>
                </tr>
                <tr class="eb-35-FieldLayoutRow eb-44-FieldLayoutOverrideRow
">
                    <td class="eb-35-FieldLayoutLabel eb-44-
FieldLayoutOverrideLabel " align="left">
                        <div class="eb-44-Label " style="display:inline-
block;zoom:1;*display:inline;"><label for="CTID-44-_A">Address Line
2</label></div>
                    </td>
                    <td class="eb-35-FieldLayoutEditor eb-44-
FieldLayoutOverrideEditor eb-35-FieldLayoutEditorSpan eb-44-
FieldLayoutOverrideEditorSpan " align="left" colspan="2">
                        <div class="eb-44-Editor " style="display:inline-
block;zoom:1;*display:inline;">
                            <input id="CTID-44-_A" class="CTID-44-_A eb-44-EditorInput "
type="text" name="CTRL:44:_A" size="30" maxlength="255" title="Address
Line 2"></div>

                        </td>
                    </tr>

```

```

        <tr class="eb-35-FieldLayoutRow eb-45-FieldLayoutOverrideRow
">
            <td class="eb-35-FieldLayoutLabel eb-45-
FieldLayoutOverrideLabel " align="left">
                <div class="eb-45-Label " style="display:inline-
block;zoom:1;*display:inline;"><label for="CTID-45-_A">Address Line
3</label></div>
            </td>
            <td class="eb-35-FieldLayoutEditor eb-45-
FieldLayoutOverrideEditor eb-35-FieldLayoutEditorSpan eb-45-
FieldLayoutOverrideEditorSpan " align="left" colspan="2">
                <div class="eb-45-Editor " style="display:inline-
block;zoom:1;*display:inline;">
                    <input id="CTID-45-_A" class="CTID-45-_A eb-45-EditorInput "
type="text" name="CTRL:45:_A" size="30" maxlength="255" title="Address
Line 3"></div>
                </td>
            </tr>
        <tr class="eb-35-FieldLayoutRow eb-46-FieldLayoutOverrideRow
">
            <td class="eb-35-FieldLayoutLabel eb-46-
FieldLayoutOverrideLabel " align="left">
                <div class="eb-46-Label " style="display:inline-
block;zoom:1;*display:inline;"><label for="CTID-46-_A">Town</label></div>
            </td>
            <td class="eb-35-FieldLayoutEditor eb-46-
FieldLayoutOverrideEditor eb-35-FieldLayoutEditorSpan eb-46-
FieldLayoutOverrideEditorSpan " align="left" colspan="2">
                <div class="eb-46-Editor " style="display:inline-
block;zoom:1;*display:inline;">
                    <input id="CTID-46-_A" class="CTID-46-_A eb-46-EditorInput "
type="text" name="CTRL:46:_A" size="30" maxlength="255"
title="Town"></div>
                </td>
            </tr>
        <tr class="eb-35-FieldLayoutRow eb-47-FieldLayoutOverrideRow
">
            <td class="eb-35-FieldLayoutLabel eb-47-
FieldLayoutOverrideLabel " align="left">
                <div class="eb-47-Label " style="display:inline-
block;zoom:1;*display:inline;"><label for="CTID-47-_A">County</label></div>
            </td>
            <td class="eb-35-FieldLayoutEditor eb-47-
FieldLayoutOverrideEditor eb-35-FieldLayoutEditorSpan eb-47-
FieldLayoutOverrideEditorSpan " align="left" colspan="2">
                <div class="eb-47-Editor " style="display:inline-
block;zoom:1;*display:inline;">
                    <input id="CTID-47-_A" class="CTID-47-_A eb-47-EditorInput "
type="text" name="CTRL:47:_A" size="30" maxlength="255"
title="County"></div>
                </td>
            </tr>

```

```

        </tr>
        <tr class="eb-35-FieldLayoutRow eb-48-FieldLayoutOverrideRow
">
            <td class="eb-35-FieldLayoutLabel eb-48-
FieldLayoutOverrideLabel " align="left">
                <div class="eb-48-Label " style="display:inline-
block;zoom:1;*display:inline;"><label
for="CTID-48-_-A">Postcode</label></div>
            </td>
            <td class="eb-35-FieldLayoutEditor eb-48-
FieldLayoutOverrideEditor eb-35-FieldLayoutEditorSpan eb-48-
FieldLayoutOverrideEditorSpan " align="left" colspan="2">
                <div class="eb-48-Editor " style="display:inline-
block;zoom:1;*display:inline;">
                    <input id="CTID-48-_-A" class="CTID-48-_-A eb-48-EditorInput "
type="text" name="CTRL:48:_:A" size="30" maxlength="10"
title="Postcode"></div>

                </td>
            </tr>
            <tr class="eb-35-FieldLayoutRow eb-49-FieldLayoutOverrideRow
">
                <td class="eb-35-FieldLayoutLabel eb-49-
FieldLayoutOverrideLabel " align="left">
                    <div class="eb-49-Label " style="display:inline-
block;zoom:1;*display:inline;"><label for="CTID-49-_-A">Telephone
number</label></div>
                </td>
                <td class="eb-35-FieldLayoutEditor eb-49-
FieldLayoutOverrideEditor eb-35-FieldLayoutEditorSpan eb-49-
FieldLayoutOverrideEditorSpan " align="left" colspan="2">
                    <div class="eb-49-Editor " style="display:inline-
block;zoom:1;*display:inline;">
                        <input id="CTID-49-_-A" class="CTID-49-_-A eb-49-EditorInput "
type="text" name="CTRL:49:_:A" size="30" maxlength="255" title="Telephone
number"></div>

                    </td>
                </tr>
                <tr class="eb-35-FieldLayoutRow eb-50-FieldLayoutOverrideRow
">
                    <td class="eb-35-FieldLayoutLabel eb-50-
FieldLayoutOverrideLabel " align="left">
                        <div class="eb-50-Label " style="display:inline-
block;zoom:1;*display:inline;"><label for="CTID-50-_-A">Email
address</label></div>
                    </td>
                    <td class="eb-35-FieldLayoutEditor eb-50-
FieldLayoutOverrideEditor eb-35-FieldLayoutEditorSpan eb-50-
FieldLayoutOverrideEditorSpan " align="left" colspan="2">
                        <div class="eb-50-Editor " style="display:inline-
block;zoom:1;*display:inline;">

```



```

        <input id="CTID-50-_-A" class="CTID-50-_-A eb-50-EditorInput "
type="text" name="CTRL:50:_:A" size="30" maxlength="255" title="Email
address"></div>

```

```

        </td>
    </tr>
    <tr class="eb-35-FieldLayoutRow eb-51-FieldLayoutOverrideRow
">

```

```

        <td class="eb-35-FieldLayoutLabel eb-51-
FieldLayoutOverrideLabel " align="left">
        <div class="eb-51-Label " style="display:inline-
block;zoom:1;*display:inline;"><label for="CTID-51-_-A">Confirm email
address</label></div>

```

```

        </td>
        <td class="eb-35-FieldLayoutEditor eb-51-
FieldLayoutOverrideEditor eb-35-FieldLayoutEditorSpan eb-51-
FieldLayoutOverrideEditorSpan " align="left" colspan="2">
        <div class="eb-51-Editor " style="display:inline-
block;zoom:1;*display:inline;">
        <input id="CTID-51-_-A" class="CTID-51-_-A eb-51-EditorInput "
type="text" name="CTRL:51:_:A" size="30" maxlength="255" title="Confirm
email address"></div>

```

```

        </td>
    </tr>

```

```

    </tbody></table>
</td>
</tr>
</tbody></table>
</td>
</tr>
</tbody></table>

```

```

</td>
</tr>
</tbody></table>
</td>
</tr>
</tbody></table>
</td>
</tr>
</tbody></table>

```

```

</td>
</tr>
<tr class="CTID-52-_-LAYOUT eb-LAYOUT " align="left">
    <td class="eb-52-VerticalBoxLayoutCell ">

```

```

        <table class="CTID-52-_-eb-52-LegacyPanel " style="
" summary="">
        <tbody><tr>
            <td style="width:14%;text-align:center;">&nbsp;
            </td>

```

```

        <td style="width:14%;text-align:center;">&nbsp;
    </td>
    <td width="25%">&nbsp;
    </td>
    <td style="width:14%;text-align:right;">&nbsp;
    </td>
    <td style="width:14%;text-align:right;"><input class="button eb-52-
NextButton " style="
padding-top:1em;
padding-right:3em;
padding-bottom:1em;
padding-left:3em;
margin-right:5em;
margin-left:5em;
" type="submit" name="PAGE:N" value="Next >>" alt="next page">
    </td>
    <td style="width:14%;text-align:right;">&nbsp;
    </td>
    <td width="5%">&nbsp;
    </td>
</tr>
</tbody></table>
</td>
</tr>
</tbody></table>
</td>
</tr>
</tbody></table>

</div></div>
<input id="eb-html-inputs" type="hidden" name="HID:inputs"
value="ICTRL:4:_:A,ACTRL:4:_:B.h,ICTRL:9:_:A,ICTRL:10:_:A,ICTRL:11:_:A,ICTRL:1
2:_:A,ACTRL:12:_:C,ICTRL:13:_:A,ICTRL:14:_:A,ICTRL:16:_:A,ICTRL:17:_:A,ICTRL:18
:_:A,ICTRL:19:_:A,ICTRL:20:_:A,ICTRL:21:_:A,ICTRL:22:_:A,ICTRL:23:_:A,ICTRL:24:_:
A,ICTRL:25:_:A,ICTRL:28:_:A,ICTRL:29:_:A,ICTRL:30:_:A,ICTRL:31:_:A,ICTRL:32:_:A,
ICTRL:33:_:A,ICTRL:36:_:A,ICTRL:37:_:A,ICTRL:38:_:A,ICTRL:39:_:A,ICTRL:40:_:A,IC
TRL:41:_:A,ICTRL:42:_:A,ICTRL:43:_:A,ICTRL:44:_:A,ICTRL:45:_:A,ICTRL:46:_:A,ICT
RL:47:_:A,ICTRL:48:_:A,ICTRL:49:_:A,ICTRL:50:_:A,ICTRL:51:_:A,APAGE:E.h,APAGE:
B.h,APAGE:N.h,APAGE:N">
    </form>
</td>
    <td id="eb_right" class="JSPID-0-_3 " width="250" valign="top"></td>
</tr>
<tr class="JSPID-0-_2 ">
    <td id="eb_bottom" valign="top" colspan="3"><!-- Edited by Nolan 15-12-
2016 -->
<!-- Edited by Hovik 03/02/2017 commenting out a-z -->
<!-- Edited by Hovik 26/06/2017 commenting out jquery/1.11.3/jquery.min.js -->
<!-- JSP Footer -->
<!--End of content-->

<div id="footerContainer">
<!-- googleoff: index -->

```

```

<footer class="site-footer">
  <div class="container-footer">
    <div class="site-footer__social-links">
      <ul class="list list--social-links">
        <li class="list__item" style="float: left; padding-right: 5px;">
          <a class="list__link list__link--facebook"
href="http://www.facebook.com/Hounslowcouncil" rel="nofollow"
target="_blank" title="Find us on Facebook">
            <!--<i class="icon icon-social
icon-social--facebook-white"></i>-->
              
              <span class="icon-fallback">Facebook</span>
            </a>
          </li>
          <li class="list__item" style="float: left;">
            <a class="list__link list__link--twitter"
href="https://twitter.com/LBofHounslow" rel="nofollow" target="_blank"
title="Follow us on Twitter">
              <!--<i class="icon icon-social
icon-social--twitter-white"></i>-->
                
                <span class="icon-fallback">Twitter</span>
              </a>
            </li>
          </ul>
        </div>
        <nav class="site-footer__links">
          <ul class="list list--site-footer">
            <li class="list__item lbhleFloat">© Copyright 2016 Hounslow
Council.</li>
            <li class="list__item lbhleFloat"><a
href="http://www.hounslow.gov.uk/contact" class="list__link"><span
class="lbhColor">Contact us</span></a></li>
            <!--
            <li class="list__item lbhleFloat"><a
href="http://www.hounslow.gov.uk/a_to_z" class="list__link"><span
class="lbhColor">A-Z services</span></a></li>
            -->
            <li class="list__item lbhleFloat list__item--print-button"><a
class="list__link" onclick="window.print(); return false;">Print this
page</a></li>
          </ul>
        </nav>
      </div>
    </footer>
  <!-- googleon: index -->
</div>
<!--
  <script
src="//ajax.googleapis.com/ajax/libs/jquery/1.11.3/jquery.min.js"></script>
  <script src="jquery/jquery-1.11.1.min.js"></script>
-->

```

```
<script>window.jQuery || document.write('<script
src="javascript/jquery.min.js"></script>')</script><script
src="javascript/jquery.min.js"></script>
<script src="//translate.google.com/translate_a/element.js?
cb=googleTranslateElementInit"></script>
<script src="javascript/orbit.js"></script>
```

```
<script type="text/javascript">
```

```
var gaJsHost = (("https:" == document.location.protocol) ? "https://ssl." :
"http://www.");
```

```
document.write(unescape("%3Cscript src='" + gaJsHost + "google-
analytics.com/ga.js' type='text/javascript'%3E%3C/script%3E"));
```

```
</script><script src="https://ssl.google-analytics.com/ga.js"
type="text/javascript"></script>
```

```
<script type="text/javascript">
```

```
var pageTracker = _gat._getTracker("UA-3023471-1");
```

```
pageTracker._trackPageview();
```

```
</script>
```

```
<script src="index/gatag.js" type="text/javascript"></script></td>
</tr>
```

```
</tbody></table>
```

```
</div><script type="text/javascript" language="javascript"><!--
```

```
com.ebasetech.ufs.html = { }
```

```
com.ebasetech.ufs.html.init = function(){
```

```
var eb = com.ebasetech.ufs;
```

```
var ebmn = eb.Main;
```

```
ebmn.initufs('1_1656669853987','PAGE:X','PAGE:Y','PAGE:F',false);
```

```
ebmn.initAPI('PAGE:E.h','PAGE:B.h','PAGE:N.h',null,null);
```

```
ebmn.setManErrTxt('Field: &&1 must be entered.');
```

```
ebmn.setParamSubStr('&&');
```

```
ebmn.setFormat('numF_zero','0');
```

```
ebmn.setFormat('numF_groupSep',['','']);
```

```
ebmn.setFormat('numF_minus','-');
```

```
ebmn.setFormat('numF_decSep',['.','']);
```

```
ebmn.setFormat('dateF_llp','d MMMM yyyy');
```

```
ebmn.setFormat('dateF_months',
```

```
['January','February','March','April','May','June','July','August','September','Octobe
r','November','December']);
```

```
ebmn.setFormat('dateF_shortMonths',
```

```
['Jan','Feb','Mar','Apr','May','Jun','Jul','Aug','Sep','Oct','Nov','Dec']);
```

```
ebmn.setFormat('dateF_lp','d MMMM yyyy');
```

```
ebmn.setFormat('dateF_shortDays',['Sun','Mon','Tue','Wed','Thu','Fri','Sat']);
```

```
ebmn.setFormat('dateF_lsp','dd/MM/yyyy');
```

```
ebmn.setFormat('dateF_days',
```

```
['Sunday','Monday','Tuesday','Wednesday','Thursday','Friday','Saturday']);
```

```

ebmn.setFormat('dateF_sp','dd/MM/yyyy');
ebmn.setCalTxt('todayString','Today is');
ebmn.setCalTxt('weekString','Wk');
ebmn.setCalTxt('scrollLeftMessage','Click to scroll to previous month. Hold
mouse button to scroll automatically.');
```

ebmn.setCalTxt('scrollRightMessage','Click to scroll to next month. Hold mouse
button to scroll automatically.');

```

ebmn.setCalTxt('selectMonthMessage','Click to select a month');
ebmn.setCalTxt('selectYearMessage','Click to select a year');
ebmn.setCalTxt('selectDateMessage','Go to current month');
ebmn.setCalTxt('gotoString','Go to current month');
```

```

ebmn.addInputType(new eb.InputType('BOOLEAN','Field: &&1 is invalid. Only
( TEXT_ITEM_ID, LANGUAGE_ID, TEXT ) VALUES Y or N are allowed.',null));
ebmn.addInputType(new eb.InputType('CHAR','',null));
ebmn.addInputType(new eb.InputType('INTEGER','Field: &&1 is not a valid
integer.',null));
ebmn.addInputType(new eb.InputType('NUMBER','Field: &&1 is not a valid
number.',null));
ebmn.addInputType(new eb.InputType('CURRENCY','Field: &&1 is not a valid
number.',null));
ebmn.addInputType(new eb.InputType('DATE','Field: &&1 is not a valid date -
should be in format &&3.','dd/MM/yyyy'));
ebmn.addInputType(new eb.InputType('DATETIME','Field: &&1 is not a valid
datetime - should be in format &&3.','dd/MM/yyyy HH:mm:ss'));
ebmn.addInputType(new eb.InputType('TIME','Field: &&1 is not a valid time -
should be in format &&3.','HH:mm:ss'));
ebmn.addInputType(new eb.InputType('OBJECT','',null));
ebmn.addInput(new
eb.Input('CTRL:4:_:A','ICTRL:4:_:A',null,true,'Relationship','CHAR',true,null,'CTRL:4
:_:B.h',[null,'errorFocus'],[new eb.Validator('vldt.valMaxLength','\'&&1\' has a
maximum length of &&2 characters','100')),'CTID-4-_-A','ICTRL:4:_:A','open');
```

```

ebmn.addInput(new
eb.FakeInputAction('CTRL:4:_:B.h','ACTRL:4:_:B.h',true,null,'X'),'CTID-4-_-
A','ACTRL:4:_:B.h','open');
```

```

ebmn.addInput(new
eb.Input('CTRL:9:_:A','ICTRL:9:_:A',null,true,'Title','CHAR',false,null,null,
[null,'errorFocus'],[new eb.Validator('vldt.valMaxLength','\'&&1\' has a maximum
length of &&2 characters','11')),'CTID-9-_-A','ICTRL:9:_:A','open');
```

```

ebmn.addInput(new eb.Input('CTRL:10:_:A','ICTRL:10:_:A',null,true,'First
name','CHAR',false,null,null,[null,'errorFocus'],[new
eb.Validator('vldt.valMaxLength','\'&&1\' has a maximum length of &&2
characters','255')),'CTID-10-_-A','ICTRL:10:_:A','open');
```

```

ebmn.addInput(new
eb.Input('CTRL:11:_:A','ICTRL:11:_:A',null,true,'Surname','CHAR',false,null,null,
[null,'errorFocus'],[new eb.Validator('vldt.valMaxLength','\'&&1\' has a maximum
length of &&2 characters','255')),'CTID-11-_-A','ICTRL:11:_:A','open');
```

```

ebmn.addInput(new eb.Input('CTRL:12:_:A','ICTRL:12:_:A',null,true,'Date of
Birth','DATE',false,null,null,[null,'errorFocus'],[new
eb.Validator('vldt.valMaxLength','\'&&1\' has a maximum length of &&2
characters','10')),'CTID-12-_-A','ICTRL:12:_:A','open');
```

```

ebmn.addInput(new eb.InputAction('CTRL:12:_:C','ACTRL:12:_:C',false,'return
com.ebasetech.ufs.Main.popupHelp(\'CTRL:12:_:C\', \'scrollbars=yes,menubar=n
o,toolbar=no,status=no,location=no,resizable=yes,left=200px,top=200px,width
=400px,height=200px\', \'font-family:Arial, Helvetica, sans-serif;font-
```

```

size:0.8em;color:#000000;font-weight:normal;font-style:normal;background-
color:#FFFFFF;text-align:Left\');'),'CTID-12-_-C','ACTRL:12:_:C','open');
ebmn.addInput(new
eb.Input('CTRL:13:_:A','ICTRL:13:_:A',null,true,'Gender','CHAR',false,null,null,
[null,'errorFocus'],[new eb.Validator('vldt.valMaxLength','\'&&1\' has a maximum
length of &&2 characters','8'))),'CTID-13-_-A','ICTRL:13:_:A','open');
ebmn.addInput(new eb.Input('CTRL:14:_:A','ICTRL:14:_:A',null,true,'Preferred
contact method','CHAR',true,null,null,[null,'errorFocus'],[new
eb.Validator('vldt.valMaxLength','\'&&1\' has a maximum length of &&2
characters','15'))),'CTID-14-_-A','ICTRL:14:_:A','open');
ebmn.addInput(new eb.Input('CTRL:16:_:A','ICTRL:16:_:A',null,true,'Preferred
contact time','CHAR',false,null,null,[null,'errorFocus'],[new
eb.Validator('vldt.valMaxLength','\'&&1\' has a maximum length of &&2
characters','255'))),'CTID-16-_-A','ICTRL:16:_:A','open');
ebmn.addInput(new eb.Input('CTRL:17:_:A','ICTRL:17:_:A',null,true,'Address Line
1','CHAR',false,null,null,[null,'errorFocus'],[new
eb.Validator('vldt.valMaxLength','\'&&1\' has a maximum length of &&2
characters','255'))),'CTID-17-_-A','ICTRL:17:_:A','open');
ebmn.addInput(new eb.Input('CTRL:18:_:A','ICTRL:18:_:A',null,true,'Address Line
2','CHAR',false,null,null,[null,'errorFocus'],[new
eb.Validator('vldt.valMaxLength','\'&&1\' has a maximum length of &&2
characters','255'))),'CTID-18-_-A','ICTRL:18:_:A','open');
ebmn.addInput(new eb.Input('CTRL:19:_:A','ICTRL:19:_:A',null,true,'Address Line
3','CHAR',false,null,null,[null,'errorFocus'],[new
eb.Validator('vldt.valMaxLength','\'&&1\' has a maximum length of &&2
characters','255'))),'CTID-19-_-A','ICTRL:19:_:A','open');
ebmn.addInput(new
eb.Input('CTRL:20:_:A','ICTRL:20:_:A',null,true,'Town','CHAR',false,null,null,
[null,'errorFocus'],[new eb.Validator('vldt.valMaxLength','\'&&1\' has a maximum
length of &&2 characters','255'))),'CTID-20-_-A','ICTRL:20:_:A','open');
ebmn.addInput(new
eb.Input('CTRL:21:_:A','ICTRL:21:_:A',null,true,'County','CHAR',false,null,null,
[null,'errorFocus'],[new eb.Validator('vldt.valMaxLength','\'&&1\' has a maximum
length of &&2 characters','255'))),'CTID-21-_-A','ICTRL:21:_:A','open');
ebmn.addInput(new
eb.Input('CTRL:22:_:A','ICTRL:22:_:A',null,true,'Postcode','CHAR',false,null,null,
[null,'errorFocus'],[new eb.Validator('vldt.valMaxLength','\'&&1\' has a maximum
length of &&2 characters','10'),new eb.Validator('vldt.valMinLength','\'&&1\' has
a minimum length of &&2','2'),new eb.Validator('vldt.valRegex','\'&&1\' does not
match regex pattern &&2','^[a-zA-Z]{1,2}[0-9][0-9A-Za-z]{0,1}{0,1}[0-9][A-
Za-z]{2}$'))),'CTID-22-_-A','ICTRL:22:_:A','open');
ebmn.addInput(new eb.Input('CTRL:23:_:A','ICTRL:23:_:A',null,true,'Telephone
number','CHAR',false,null,null,[null,'errorFocus'],[new
eb.Validator('vldt.valMaxLength','\'&&1\' has a maximum length of &&2
characters','255'))),'CTID-23-_-A','ICTRL:23:_:A','open');
ebmn.addInput(new eb.Input('CTRL:24:_:A','ICTRL:24:_:A',null,true,'Email
address','CHAR',false,null,null,[null,'errorFocus'],[new
eb.Validator('vldt.valMaxLength','\'&&1\' has a maximum length of &&2
characters','255'),new eb.Validator('vldt.valEmail','\'&&3\' is not a valid email
address',null)]),'CTID-24-_-A','ICTRL:24:_:A','open');
ebmn.addInput(new eb.Input('CTRL:25:_:A','ICTRL:25:_:A',null,true,'Please
confirm email address','CHAR',false,null,null,[null,'errorFocus'],[new
eb.Validator('vldt.valMaxLength','\'&&1\' has a maximum length of &&2

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characters','255'),new eb.Validator('vldt.valEmail','\'&&3\' is not a valid email
address',null)), 'CTID-25-_-A','ICTRL:25:_:A','open');
ebmn.addInput(new eb.Input('CTRL:28:_:A','ICTRL:28:_:A',null,true,'If this is a
one-off incident please insert the date when it took place','DATE',false,null,null,
[null,'errorFocus'],[new eb.Validator('vldt.valMaxLength','\'&&1\' has a maximum
length of &&2 characters','10')),'CTID-28-_-A','ICTRL:28:_:A','open');
ebmn.addInput(new eb.Input('CTRL:29:_:A','ICTRL:29:_:A',null,true,'If this is on-
going please tell us when it began','CHAR',false,null,null,[null,'errorFocus'],[new
eb.Validator('vldt.valMaxLength','\'&&1\' has a maximum length of &&2
characters','255')),'CTID-29-_-A','ICTRL:29:_:A','open');
ebmn.addInput(new eb.Input('CTRL:30:_:A','ICTRL:30:_:A',null,true,'Did\is the
abuse taking place within the London Borough of
Hounslow?','CHAR',true,null,null,[null,'errorFocus'],[new
eb.Validator('vldt.valMaxLength','\'&&1\' has a maximum length of &&2
characters','255')),'CTID-30-_-A','ICTRL:30:_:A','open');
ebmn.addInput(new eb.Input('CTRL:31:_:A','ICTRL:31:_:A',null,true,'Where
specifically did it take place? <br\>(2000 characters
maximum)','CHAR',true,null,null,[null,'errorFocus'],[new
eb.Validator('vldt.valMaxLength','\'&&1\' has a maximum length of &&2
characters','2000')),'CTID-31-_-A','ICTRL:31:_:A','open');
ebmn.addInput(new eb.Input('CTRL:32:_:A','ICTRL:32:_:A',null,true,'What
happened \ is happening? <br\>(3000 characters
maximum)','CHAR',true,null,null,[null,'errorFocus'],[new
eb.Validator('vldt.valMaxLength','\'&&1\' has a maximum length of &&2
characters','3000')),'CTID-32-_-A','ICTRL:32:_:A','open');
ebmn.addInput(new eb.Input('CTRL:33:_:A','ICTRL:33:_:A',null,true,'Actions
already taken (if any) to protect the vulnerable adult?<br\>(3000 characters
maximum)','CHAR',false,null,null,[null,'errorFocus'],[new
eb.Validator('vldt.valMaxLength','\'&&1\' has a maximum length of &&2
characters','3000')),'CTID-33-_-A','ICTRL:33:_:A','open');
ebmn.addInput(new
eb.Input('CTRL:36:_:A','ICTRL:36:_:A',null,true,'Title','CHAR',false,null,null,
[null,'errorFocus'],[new eb.Validator('vldt.valMaxLength','\'&&1\' has a maximum
length of &&2 characters','11')),'CTID-36-_-A','ICTRL:36:_:A','open');
ebmn.addInput(new eb.Input('CTRL:37:_:A','ICTRL:37:_:A',null,true,'First
name','CHAR',false,null,null,[null,'errorFocus'],[new
eb.Validator('vldt.valMaxLength','\'&&1\' has a maximum length of &&2
characters','255')),'CTID-37-_-A','ICTRL:37:_:A','open');
ebmn.addInput(new
eb.Input('CTRL:38:_:A','ICTRL:38:_:A',null,true,'Surname','CHAR',false,null,null,
[null,'errorFocus'],[new eb.Validator('vldt.valMaxLength','\'&&1\' has a maximum
length of &&2 characters','255')),'CTID-38-_-A','ICTRL:38:_:A','open');
ebmn.addInput(new eb.Input('CTRL:39:_:A','ICTRL:39:_:A',null,true,'Relationship
to the alleged victim','CHAR',false,null,null,[null,'errorFocus'],[new
eb.Validator('vldt.valMaxLength','\'&&1\' has a maximum length of &&2
characters','255')),'CTID-39-_-A','ICTRL:39:_:A','open');
ebmn.addInput(new eb.Input('CTRL:40:_:A','ICTRL:40:_:A',null,true,'Organisation
(if applicable)','CHAR',false,null,null,[null,'errorFocus'],[new
eb.Validator('vldt.valMaxLength','\'&&1\' has a maximum length of &&2
characters','255')),'CTID-40-_-A','ICTRL:40:_:A','open');
ebmn.addInput(new eb.Input('CTRL:41:_:A','ICTRL:41:_:A',null,true,'Preferred
contact method','CHAR',true,null,null,[null,'errorFocus'],[new
eb.Validator('vldt.valMaxLength','\'&&1\' has a maximum length of &&2
characters','255')),'CTID-41-_-A','ICTRL:41:_:A','open');

```

```

ebmn.addInput(new eb.Input('CTRL:42: _:A','ICTRL:42: _:A',null,true,'Preferred
contact time','CHAR',false,null,null,[null,'errorFocus'],[new
eb.Validator('vldt.valMaxLength','\'&&1\' has a maximum length of &&2
characters','255'))),'CTID-42- _:A','ICTRL:42: _:A','open');
ebmn.addInput(new eb.Input('CTRL:43: _:A','ICTRL:43: _:A',null,true,'Address Line
1','CHAR',false,null,null,[null,'errorFocus'],[new
eb.Validator('vldt.valMaxLength','\'&&1\' has a maximum length of &&2
characters','255'))),'CTID-43- _:A','ICTRL:43: _:A','open');
ebmn.addInput(new eb.Input('CTRL:44: _:A','ICTRL:44: _:A',null,true,'Address Line
2','CHAR',false,null,null,[null,'errorFocus'],[new
eb.Validator('vldt.valMaxLength','\'&&1\' has a maximum length of &&2
characters','255'))),'CTID-44- _:A','ICTRL:44: _:A','open');
ebmn.addInput(new eb.Input('CTRL:45: _:A','ICTRL:45: _:A',null,true,'Address Line
3','CHAR',false,null,null,[null,'errorFocus'],[new
eb.Validator('vldt.valMaxLength','\'&&1\' has a maximum length of &&2
characters','255'))),'CTID-45- _:A','ICTRL:45: _:A','open');
ebmn.addInput(new
eb.Input('CTRL:46: _:A','ICTRL:46: _:A',null,true,'Town','CHAR',false,null,null,
[null,'errorFocus'],[new eb.Validator('vldt.valMaxLength','\'&&1\' has a maximum
length of &&2 characters','255'))),'CTID-46- _:A','ICTRL:46: _:A','open');
ebmn.addInput(new
eb.Input('CTRL:47: _:A','ICTRL:47: _:A',null,true,'County','CHAR',false,null,null,
[null,'errorFocus'],[new eb.Validator('vldt.valMaxLength','\'&&1\' has a maximum
length of &&2 characters','255'))),'CTID-47- _:A','ICTRL:47: _:A','open');
ebmn.addInput(new
eb.Input('CTRL:48: _:A','ICTRL:48: _:A',null,true,'Postcode','CHAR',false,null,null,
[null,'errorFocus'],[new eb.Validator('vldt.valMaxLength','\'&&1\' has a maximum
length of &&2 characters','10'),new eb.Validator('vldt.valMinLength','\'&&1\' has
a minimum length of &&2','2'),new eb.Validator('vldt.valRegex','\'&&1\' does not
match regex pattern &&2','^[a-zA-Z]{1,2}[0-9][0-9A-Za-z]{0,1} {0,1}[0-9][A-
Za-z]{2}$'))),'CTID-48- _:A','ICTRL:48: _:A','open');
ebmn.addInput(new eb.Input('CTRL:49: _:A','ICTRL:49: _:A',null,true,'Telephone
number','CHAR',false,null,null,[null,'errorFocus'],[new
eb.Validator('vldt.valMaxLength','\'&&1\' has a maximum length of &&2
characters','255'))),'CTID-49- _:A','ICTRL:49: _:A','open');
ebmn.addInput(new eb.Input('CTRL:50: _:A','ICTRL:50: _:A',null,true,'Email
address','CHAR',false,null,null,[null,'errorFocus'],[new
eb.Validator('vldt.valMaxLength','\'&&1\' has a maximum length of &&2
characters','255'),new eb.Validator('vldt.valEmail','\'&&3\' is not a valid email
address',null)]),'CTID-50- _:A','ICTRL:50: _:A','open');
ebmn.addInput(new eb.Input('CTRL:51: _:A','ICTRL:51: _:A',null,true,'Confirm email
address','CHAR',false,null,null,[null,'errorFocus'],[new
eb.Validator('vldt.valMaxLength','\'&&1\' has a maximum length of &&2
characters','255'),new eb.Validator('vldt.valEmail','\'&&3\' is not a valid email
address',null)]),'CTID-51- _:A','ICTRL:51: _:A','open');
ebmn.addInput(new
eb.FakeInputAction('PAGE:E.h','APAGE:E.h',true,null,'T'),'CTID-
FORM','APAGE:E.h','close');
ebmn.addInput(new
eb.FakeInputAction('PAGE:B.h','APAGE:B.h',false,null,'T'),'CTID-
FORM','APAGE:B.h','close');
ebmn.addInput(new
eb.FakeInputAction('PAGE:N.h','APAGE:N.h',true,null,'T'),'CTID-
FORM','APAGE:N.h','close');

```



```

ebmn.addInput(new eb.InputAction('PAGE:N','APAGE:N',true,null),'CTID-
FORM','APAGE:N','close');
ebmn.initPopupHelp('scrollbars=yes,menubar=no,left=200,top=200,status=no,t
oolbar=no,location=no,resizable=yes,width=600,height=175');
ebmn.setFocusToInputByClassIdentifier(null,null,null);
}
com.ebasetech.ufs.html.init();
window.onpageshow=function(evt)
{if(evt.persisted)setTimeout('history.forward();', 10);};
window.history.navigationMode='compatible';
--></script>

```

```

</body></html>

```

```

<html class="js cookies geolocation history no-ie8compat json svg picture no-
lowbandwidth svgfilters canvas video webgl cssremunit rgba preserve3d
placeholder inlinesvg videoloop csscalc opacity supports svgclippaths
touchevents unicode checked fontface lastchild nthchild cssvhunit cssvwunit
mediaqueries audio textshadow cssanimations appearance backgroundcliptext
backgroundsize csscolumns csscolumns-width csscolumns-span csscolumns-fill
csscolumns-gap csscolumns-rule csscolumns-rulecolor csscolumns-rulestyle
csscolumns-rulewidth csscolumns-breakbefore csscolumns-breakafter
csscolumns-breakinside cssfilters flexbox overflowscrolling csstransforms
csstransforms3d csstransitions backgroundblendmode grunticon" lang="en"
style=""><!--<![endif]--><head prefix="dcterms: http://purl.org/dc/terms">
    <meta charset="UTF-8">

```

```

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href="//www.hounslow.gov.uk/site/images/favicons/apple-touch-icon.png">
        <link rel="icon" type="image/png"
href="//www.hounslow.gov.uk/site/images/favicons/favicon-32x32.png"
sizes="32x32">
        <link rel="icon" type="image/png"
href="//www.hounslow.gov.uk/site/images/favicons/favicon-16x16.png"
sizes="16x16">
        <link rel="manifest"
href="//www.hounslow.gov.uk/site/images/favicons/manifest.json">
        <link rel="mask-icon"
href="//www.hounslow.gov.uk/site/images/favicons/safari-pinned-tab.svg?
v=gAEaam6L7J" color="#642f6c">
        <link rel="shortcut icon"
href="//www.hounslow.gov.uk/site/images/favicons/favicon.ico">
        <meta name="msapplication-TileColor" content="#642f6c">
        <meta name="msapplication-TileImage"
content="//www.hounslow.gov.uk/site/images/favicons/mstile-150x150.png">
        <meta name="msapplication-config"
content="//www.hounslow.gov.uk/site/images/favicons/browserconfig.xml?
v=gAEaam6L7J">
        <meta name="theme-color" content="#642f6c">

        <link href="https://fonts.googleapis.com/css?family=Lato:400,400i,700,700i"
rel="stylesheet">

```

```

    <link rel="alternate" type="application/rss+xml" title="RSS"
href="https://www.hounslow.gov.uk/rss/news">
    <link rel="search" type="application/opensearchdescription+xml"
title="London Borough of Hounslow"
href="https://www.hounslow.gov.uk/site/scripts/opensearch.php">
    <link rel="stylesheet" type="text/css"
href="//www.hounslow.gov.uk/site/dist/orbit.css">
    <!--[if lt IE 9]>
    <link href="//www.hounslow.gov.uk/site/dist/orbit-oldie.css"
rel="stylesheet" type="text/css">
    <![endif]-->
    <link rel="stylesheet" type="text/css"
href="//www.hounslow.gov.uk/widgets/css/standard_widget_styles.css?
1633787185">
    <!-- Google Tag Manager -->
<link rel="stylesheet"
href="//www.hounslow.gov.uk/site/dist/icons/icons.data.svg.css"
media="all"><script async=""
src="https://www.google-analytics.com/analytics.js"></script><script async=""
src="https://www.googletagmanager.com/gtm.js?id=GTM-MM6K7PK"></script>
<script>(function(w,d,s,l,i){w[l]=w[l]||[];w[l].push({'gtm.start':
new Date().getTime(),event:'gtm.js'});var f=d.getElementsByTagName(s)[0],
j=d.createElement(s),dl=l!='dataLayer'?'&l='+l:'';j.async=true;j.src=
'https://www.googletagmanager.com/gtm.js?
id='+i+dl;j.parentNode.insertBefore(j,f);
})(window,document,'script','dataLayer','GTM-MM6K7PK');</script>
<!-- End Google Tag Manager -->    <meta name="author" content="London
Borough of Hounslow">
    <meta name="revisit-after" content="2 days">
    <meta name="viewport" content="width=device-width, initial-scale=1">
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Hounslow">
    <meta property="dcterms:coverage" content="Bedfont, Brentford,
Chiswick Homefields, Chiswick Riverside, Cranford, Feltham North, Feltham West,
Hanworth, Hanworth Park, Heston Central, Heston East, Heston West, Hounslow
Central, Hounslow Heath, Hounslow South, Hounslow West, Isleworth, Osterley
and Spring Grove, Syon, Turnham Green, Hounslow, London, UK, Worldwide">
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    <meta property="dcterms:identifier"
content="https://www.hounslow.gov.uk/info/20000/housing">
    <meta property="dcterms:language" content="en">
    <meta property="dcterms:publisher" content="London Borough of
Hounslow">
    <meta property="dcterms:rightsHolder" content="Copyright 2016 London
Borough of Hounslow">
    <meta name="ROBOTS" content="INDEX,FOLLOW">

    <meta property="dcterms:description" content="Housing services">
    <meta property="dcterms:subject" content="hounslow, hounslow council,
borough of hounslow, london borough, local government, housing, council tax,
social services, schools, planning, bin collection, parking, leisure, elections">
    <meta property="dcterms:title" content="London Borough of Hounslow
online information | Housing">
    <meta name="description" content="Housing services">

```



```

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site/dist/icons/icons.data.svg.css",
"//www.hounslow.gov.uk/site/dist/icons/icons.data.png.css",
"//www.hounslow.gov.uk/site/dist/icons/icons.fallback.css"],
grunticon.svgLoadedCallback);</script>
<noscript>&lt;link rel="stylesheet"
href="//www.hounslow.gov.uk/site/dist/icons/icons.fallback.css"&gt;</noscript>
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href="https://translate.googleapis.com/translate_static/css/translateelement.css"
><script type="text/javascript" charset="UTF-8"
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_GB.TljoXFncqV0.O/am=Ag/d=1/exm=el_conf/ed=1/
rs=AN8SPfrl_52nvuTSGfjP8tP7vzWOHwZDjA/m=el_main"></script><script
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href="https://websurveys2.govmetric.com/css/modal2/modal.css?
v=202011112031"></head><video
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EgcmlVbmPTMgZGVibG9jaz0xOjA6MjBhbmFseXNIPTB4MzoweDEExMyBtZT1oZXggc
3VibWU9NyBwc3k9MSBwc3lfcmlQ9MS4wMDowLjAwIG1peGVkX3JlZj0xIG1lX3Jhbm
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YWRzPTEgbG9va2FoZWZkX3RocmVhZHM9MSBzbGljZWZfdGhyZWZkcz0wIG5yPT
AgZGVjaW1hdGU9MSBpbmRlcmxhY2VkPTAgYmx1cmF5X2NvbXBhdD0wIGNvbN0
cmFpbmVhX2ludHJhPTAgYmZyYW1lc20zIGJfcHlyYW1pZD0yIGJfYWRhcHQ9MSBiX2
JpYXN0MjBkaXJlY3Q9MSB3ZWlnaHRiPTEgb3Blbl9nb3A9MjB3ZWlnaHRwPTIga2V
5aW50PTI1MjBrcXlpcnRfbWluPTEwIHJlZT0xIGNyZj0yMy4wLHFfjb21wPTAu
NjAgcXBtaW49MjBxcG1heD02OSBxcHN0ZXh0ZXA9NCBpcF9yYXRpbz0xLjQwIGFpPTE6
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AAAAEAAAAAAZBtZGhAAAAIG1kaGQAAAAAAAAAAAAAAAAAACgAAAAEAFXEA
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AE7bWluZgAAABR2bWhkAAAAAQAAAAAAAAAAAAAAAAAJGRpbmYAAAcZHJlZgAAAA
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2F2YzEAAAAAAAAAAAAQAAAAAAAAAAAAAAAAAAAAAgACAEGAAABIAAAAAAAAA
AAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAY//
8AAAAxYXZjQwFkAAr/
4QAYZ2QACqzZX4ihAAAAwAEAAADAFa8SJZYAQAGaOvjyLAAAAAGHN0dHMAAA
AAAAAAQAAAAEAAAQAAAAAHN0c2MAAAAAAAAAAAAAQAAAAEAAAABAAAAAQAA
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autoplay="" style="display: none;"></video>
<body class="one-column">

```

```
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  <ul id="top" class="list list--skip-links">
    <li class="list__item"><a class="list__link" href="#content"
rel="nofollow" tabindex="1">Skip to content</a></li>
  </ul>
</nav>
<!-- googleoff: index -->
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title="Accessibility statement">Accessibility</a></li>
    </ul>
    <div class="identity">
      <a href="https://www.hounslow.gov.uk"
class="identity__logo" title="Click to return to the homepage" tabindex="2">
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6.76,4.45-6.76,8.31,0,4.3,1.8,8.09,6.51,8.09a5.7,5.7,0,0,0,5-
2.55h0.06c0,2.77-.22,6.22-4.81,6.22a11.93,11.93,0,0,1-4.65-1.4l-
0.34,3.55a14,14,0,0,0,5.52,1.09c6.7,0,8.44-4.11,8.44-8.46V22.5h-4Zm-
3.85,12.79c-2.39,0-3.54-2.68-3.54-4.85,0-2.46.9-5.07,3.72-
5.07,2.42,0,3.47,2.24,3.47,5S303.43,35.29,300.83,35.29Zm11.43,3.24h4.16V30.
68c0-2.05.65-5.32,3.66-5.32,2.67,0,2.7,2.65,2.7,4.61v8.56h4.16V28.41c0-3.61-
1.65-6.29-5.43-6.29a5.94,5.94,0,0,0-5,2.55h-0.06V15.19h-
4.16V38.52ZM95.84,54.11c-4.72,0-8.34,3.2-
8.34,8.49a7.9,7.9,0,0,0,8.34,8.28c5.3,0,8.37-3.67,8.37-8.28,0-5.29-3.63-8.49-
8.37-8.49m0,13.54c-3.16,0-4-2.89-4-5.54,0-2.4,1.3-4.76,4-
4.76s4,2.3,4,4.76c0,2.67-.84,5.54-4,5.54M109,70.51h4.16v-13h3.63v-3h-3.63v-
2c0-1.24.43-2.46,1.83-2.46a3.23,3.23,0,0,1,1.8.56l0.34-3.45a14.55,14.55,0,0,0-
3-.34c-3.29,0-5.09,2.24-5.09,5.44v2.24h-
3.07v3H109v13Zm19.54,0h4.34V61h8.68v9.52h4.34V48.79h-4.34v8.77h-
8.68V48.79h-4.34V70.51Zm29.23-16.4c-4.72,0-8.34,3.2-
8.34,8.49a7.9,7.9,0,0,0,8.34,8.28c5.3,0,8.38-3.67,8.38-8.28,0-5.29-3.63-8.49-
8.38-8.49m0,13.54c-3.16,0-4-2.89-4-5.54,0-2.4,1.3-4.76,4-

4.76s4,2.3,4,4.76c0,2.67-.84,5.54-4,5.54M184,54.49h-
 4.16v7.84c0,2.05-.65,5.32-3.66,5.32-2.67,0-2.7-2.64-2.7-4.61V54.49h-
 4.16V64.6c0,3.61,1.65,6.29,5.43,6.29A6.66,6.66,0,0,0,180,68.33h0.06v2.18H18
 4v-16Zm3.58,16h4.16V62.67c0-2.05.65-5.32,3.66-
 5.32,2.67,0,2.7,2.64,2.7,4.61v8.56h4.16V60.4c0-3.61-1.65-6.29-5.43-
 6.29a6,6,0,0,0-5.24,2.55h-0.06V54.49h-
 3.94v16ZM216.32,54.7a19.07,19.07,0,0,0-4.53-.59c-3.26,0-6.27,1.53-
 6.27,5,0,5.79,7.23,3.64,7.23,6.78,0,1.56-1.67,2-2.73,2a9.09,9.09,0,0,1-4.09-
 1.06l-0.25,3.42a18.52,18.52,0,0,0,4.72.69c3.38,0,6.7-1.49,6.7-5.23,0-5.79-7.23-
 4.17-7.23-6.72,0-1.37,1.33-1.78,2.45-
 1.78a10.17,10.17,0,0,1,3.72.69Zm4.09,15.81h4.16V47.17h-4.16V70.51Zm15.85-
 16.4c-4.71,0-8.35,3.2-8.35,8.49a7.9,7.9,0,0,0,8.35,8.28c5.3,0,8.38-3.67,8.38-
 8.28,0-5.29-3.63-8.49-8.38-8.49m0,13.54c-3.16,0-4-2.89-4-5.54,0-2.4,1.3-4.76,4-
 4.76s4,2.3,4,4.76c0,2.67-.84,5.54-4,5.54m15.23,2.86h4.75l3.41-
 12.23h0.06l3.47,12.23h4.9l4.9-16h-4L265.7,66.34h-0.06l-3.48-11.85h-
 4.84L254.1,66.34H254L250.5,54.49H246.1Z" fill-rule="evenodd"
 fill="#fff"></path></svg>
 London Borough of
 Hounslow

 </div>
 <nav class="site-header__buttons" aria-label="Main site navigation">
 <a href="https://www.hounslow.gov.uk/account/signin"
 class="button button--secondary" title="Sign in to your London Borough of
 Hounslow account">
 <span
 class="button__text">Login to
 account

 <button class="button button--primary" data-ally-toggle="site-
 search-wrapper" title="Search this site..." id="ally-toggle-0" aria-
 controls="site-search-wrapper" aria-expanded="false">
 <span
 class="button__text">Search
 </button>
 </nav>
 </div>
 </header>
 <div id="site-search-wrapper" class="site-search-wrapper" aria-
 hidden="true" aria-labelledby="ally-toggle-0">
 <div class="container">
 <form class="site-search form form--search"
 action="https://www.hounslow.gov.uk/site_search/results/" method="get">
 <div class="form__control form__control--append">
 <label class="form__label" for="search-site">Search this
 site</label>
 <div class="form__append-group">
 <input class="form__field" type="search" size="18"
 maxlength="40" name="q" placeholder="Search this site" id="search-site"
 tabindex="-1"><button class="button" type="submit" id="search-site-submit"
 tabindex="-1">Search<span
 class="icon icon-search-white"></button>
 </div>
 </div>

```

        </form>
    </div>
</div>
<!-- googleon: index -->
    <main class="site-main">
<!-- googleoff: all -->
    <nav class="breadcrumb">
        <div class="container">
            <span class="breadcrumb__prefix">You are here:</span>
            <ol class="list list--breadcrumb">
                <li class="list__item">
                    <a href="https://www.hounslow.gov.uk"
rel="home">Home</a>
                </li>
                <li class="list__item">
                    <span>Housing</span>
                </li>
            </ol>
        </div>
    </nav>
<!-- googleon: all -->
    <h1 class="page-heading"><span class="page-
heading__content">Housing</span></h1>
    <div class="site-content">
        <article id="content" tabindex="-1" aria-label="Main Site
Content">
            <div class="widget-row widget-row--flush widget-row--full-width">
                <div class="widget-width widget-width--100 widget-
width--large">
                    <div class="widget widget--top-tasks" data-
widgetid="999">
                        <div class="widget--toptasks-simple">
                            <div class="widget__background responsive-bg-img" data-responsive-
desktop="//www.hounslow.gov.uk/images/housing_banner.jpg"></div>
                            <noscript>
                                &lt;div class="widget__background--no-js" style="background-image:
url('//www.hounslow.gov.uk/images/housing_banner.jpg');"&gt;&lt;/div&gt;
                            </noscript>
                            <div class="container"><div class="widget__grid widget__grid--
triple"><div class="widget__block"><a class="cta" href="/housingapply"
style=""><span class="cta__icon icon icon-arrow--right-white"></span><h2
class="cta__heading">I want to apply</h2></a></div><div
class="widget__block"><a class="cta" href="/housingpay" style=""><span
class="cta__icon icon icon-arrow--right-white"></span><h2
class="cta__heading">I want to pay</h2></a></div><div
class="widget__block"><a class="cta" href="/housingreport" style=""><span
class="cta__icon icon icon-arrow--right-white"></span><h2
class="cta__heading">I want to report</h2></a></div></div></div>
                        </div>
                    </div>
                </div>
            </div>
        </div>
    </div>

```

```

        <button id="scroll-indicator" class="button button--scroll
button--disc no-js-hidden is-fixed">
        <span class="button__text">Scroll</span>
        <span class="icon icon--below icon-arrow--down-white"></span>
    </button>
    <div class="container">
    <div class="widget-row">
        <div class="widget-width widget-width--100 widget-
width--large">

        <div class="widget widget--block-links" data-
widgetid="984">
            <div class="container">
                <div class="widget__grid"><div class="widget__block"><a
class="card" href="https://www.hounslow.gov.uk/5000pledge" style=""><span
class="card__icon icon icon-block-arrow--right-primary"></span><h2
class="card__heading">5000 Pledge</h2>
                <p class="card__summary">Read more about our pledge and
how we're building homes for local people</p></a></div>
                <div class="widget__block"><a class="card"
href="https://hounslowhomelessnessprevention.commonplace.is/"
style=""><span class="card__icon icon
icon-block-arrow--right-primary"></span><h2
class="card__heading">Preventing Homelessness</h2>
                <p class="card__summary">If you are homeless, worried about
becoming Homeless or are having difficulties staying in your home and would
like some advice and support, to get in touch</p></a></div>
                <div class="widget__block"><a class="card"
href="https://www.hounslow.gov.uk/info/20069/private_sector_housing"
style=""><span class="card__icon icon
icon-block-arrow--right-primary"></span><h2 class="card__heading">Private
sector housing</h2>
                <p class="card__summary">Advice for tenants and
landlords</p></a></div>
                <div class="widget__block"><a class="card"
href="https://www.hounslow.gov.uk/info/20000/housing/1422/contact_housing"
style=""><span class="card__icon icon
icon-block-arrow--right-primary"></span><h2 class="card__heading">Contact
housing</h2>
                <p class="card__summary">The many ways to contact Hounslow
Housing</p></a></div>
                <div class="widget__block"><a class="card"
href="https://www.hounslow.gov.uk/info/20068/council_tenants" style=""><span
class="card__icon icon icon-block-arrow--right-primary"></span><h2
class="card__heading">Council tenants</h2>
                <p class="card__summary">About your tenancy, rent, repairs,
estate service and anti social behaviour</p></a></div>
                <div class="widget__block"><a class="card"
href="https://www.hounslow.gov.uk/info/20067/council_leaseholders"
style=""><span class="card__icon icon
icon-block-arrow--right-primary"></span><h2 class="card__heading">Council
leaseholders</h2>

```


[When you buy a flat or maisonette from the council it is sold to you with a long lease and you become a leaseholder](#)

[<h2 class="card__heading">Fire safety</h2>](https://www.hounslow.gov.uk/info/20133/)

[Information about fire safety for properties managed by the London Borough of Hounslow](#)

[<h2 class="card__heading">Sheltered housing</h2>](https://www.hounslow.gov.uk/info/20000/housing/1417/sheltered_housing)

[Sheltered housing is specially designed for older people who wish to live independently in their own home](#)

[<h2 class="card__heading">Home energy efficiency</h2>](https://www.hounslow.gov.uk/info/20172/home_energy_efficiency)

[Read about how to make your home warmer, save money, and how to protect the environment](#)

[<h2 class="card__heading">Renting a garage</h2>](https://www.hounslow.gov.uk/info/20052/parking/2071/renting_a_garage)

[You can rent a garage from us if you are a council tenant, leaseholder or a private resident of Hounslow](#)

[Tenancy Fraud](#)

```

</div>

</div>
</div>
<div class="container margin-bottom--double">
<h2 class="h4">Find out more ...</h2>
<ul class="list list--rich">
  <li class="list__item"><a class="list__link"
href="https://www.hounslow.gov.uk/info/20000/housing/1995/close_to_home_ho
using_and_communities">Close to Home: Housing and communities</a></li>
  <li class="list__item"><a class="list__link"
href="https://www.hounslow.gov.uk/info/20000/housing/2376/keeping_ivybridge_
safe_together">Keeping Ivybridge Safe, Together</a></li>
  <li class="list__item"><a class="list__link"
href="https://www.hounslow.gov.uk/info/20000/housing/1989/upgrading_street_f
ootways_footpaths_carparks_across_hounslow_housing_estates">Upgrading
street footways, footpaths, carparks across Hounslow Housing estates</a></li>
</ul>
</div>
</article>
</div>
</main>
<!-- googleoff: index -->
<footer class="site-footer">
  <div class="container">
    <div class="site-footer__social-links">
      <ul class="list list--social-links"><li class="list__item"><a
class="list__link list__link--facebook"
href="https://en-gb.facebook.com/hounslowcouncil/" rel="nofollow"
target="_blank" title="Find us on Facebook"><span class="icon icon-social icon-
social--facebook-white"></span><span
class="icon-fallback">Facebook</span></a></li><li class="list__item"><a
class="list__link list__link--twitter" href="https://twitter.com/LBofHounslow"
rel="nofollow" target="_blank" title="Follow us on Twitter"><span class="icon
icon-social icon-social--twitter-white"></span><span class="icon-
fallback">Twitter</span></a></li></ul>
    </div>
    <nav class="site-footer__links" aria-label="Footer
navigation">
      <ul class="list list--site-footer">
        <li class="list__item list__item--site-rights">© Copyright 2022
London Borough of Hounslow</li>
        <li class="list__item"><a
href="https://www.hounslow.gov.uk/info/20158/customer_services"
class="list__link">Contact us</a></li>
        <li
class="list__item"><a href="https://www.hounslow.gov.uk/privacy"
class="list__link">Privacy notice</a></li>
        <li
class="list__item"><a href="https://www.hounslow.gov.uk/aboutsite"
class="list__link">About this site</a></li><li class="list__item list__item--print-
button"><button class="list__link" onclick="window.print(); return false;">Print
this page</button></li>
      </ul>
    </nav>
  </div>
</div>

```

```

        <section class="site-footer_suppliers suppliers" role="navigation">
            <h2 class="suppliers_heading">Suppliers</h2>
            <p class="suppliers_content">
                <a class="suppliers_link suppliers_link--powered-by"
href="https://www.jadu.net">Designed and Powered by
<strong>Jadu</strong>.</a>
            </p>
        </section>
    </div>

    <ul class="list list--back-to-top">
        <li class="list_item"><a class="list_link"
href="https://www.hounslow.gov.uk/info/20000/housing#top"
rel="nofollow">Back to the top</a></li>
    </ul>
</footer>
<!-- googleon: index -->
    <script
src="//ajax.googleapis.com/ajax/libs/jquery/1.11.3/jquery.min.js"></script>
    <script>window.jQuery || document.write('<script
src="//www.hounslow.gov.uk/site/dist/libs/jquery.min.js"></script>')</script>
    <script
src="//www.hounslow.gov.uk/site/dist/orbit.js"></script><style>.placeholder{col
or:#AAA;}</style>
    <script
src="//www.hounslow.gov.uk/site/javascript/almond.min.js"></script>
    <script src="//www.hounslow.gov.uk/site/javascript/util.min.js"></script>
    <script src="//translate.google.com/translate_a/element.js?
cb=googleTranslateElementInit"></script>
    <script src="//www.hounslow.gov.uk/widgets/js/widget.js?
1633449722"></script>
    <script> (function(i,s,o,g,r,a,m){i['GoogleAnalyticsObject']=r;i[r]=i[r]||function()
{ (i[r].q=i[r].q||[]).push(arguments)},i[r].l=1*new Date();a=s.createElement(o),
m=s.getElementsByTagName(o)
[0];a.async=1;a.src=g;m.parentNode.insertBefore(a,m) })
(window,document,'script','https://www.google-analytics.com/analytics.js','ga');
ga('create', 'UA-3023471-1', 'auto'); ga('send', 'pageview');</script><!--
WebMetric snippet starts here --><div class="gm_sidebar gm_sidebar_rh">
<a href="https://websurveys2.govmetric.com/theme/gm/2080" target="_blank"
class="gm_sidebar_anchor" title="How do you rate this page" rel="nofollow">

    </a></div><link rel="stylesheet" type="text/css"
href="https://websurveys2.govmetric.com/css/client/gm_sidebar_rh.css"><script
type="text/javascript"
src="https://websurveys2.govmetric.com/js/client/gm_sidebar.js"></
script><script type="text/javascript"
src="https://hitcounter.govmetric.com/2081"></script><!-- WebMetric snippet
ends here -->
<!-- Google Tag Manager (noscript) --><noscript>&lt;iframe
src="https://www.googletagmanager.com/ns.html?id=GTM-
MM6K7PK"height="0" width="0"
style="display:none;visibility:hidden"&gt;&lt;/iframe&gt;</noscript><!-- End
Google Tag Manager (noscript) -->

```

</body></html>

<html class="js cookies geolocation history no-ie8compat json svg picture no-lowbandwidth svgfilters canvas video webgl cssremunit rgba preserve3d placeholder inlinesvg videoloop csscalc opacity supports svgclippaths touchevents unicode checked fontface lastchild nthchild cssvhunit cssvwunit mediaqueries audio textshadow cssanimations appearance backgroundcliptext backgroundsize csscolumns csscolumns-width csscolumns-span csscolumns-fill csscolumns-gap csscolumns-rule csscolumns-rulecolor csscolumns-rulestyle csscolumns-rulewidth csscolumns-breakbefore csscolumns-breakafter csscolumns-breakinside cssfilters flexbox overflowscrolling csstransforms csstransforms3d csstransitions backgroundblendmode grunticon" lang="en" style="height: 100%;"><!--<![endif]--><head prefix="dcterms: http://purl.org/dc/terms">

<meta charset="UTF-8">

<link rel="apple-touch-icon" sizes="180x180" href="//www.hounslow.gov.uk/site/images/favicons/apple-touch-icon.png">

<link rel="icon" type="image/png" href="//www.hounslow.gov.uk/site/images/favicons/favicon-32x32.png" sizes="32x32">

<link rel="icon" type="image/png" href="//www.hounslow.gov.uk/site/images/favicons/favicon-16x16.png" sizes="16x16">

<link rel="manifest" href="//www.hounslow.gov.uk/site/images/favicons/manifest.json">

<link rel="mask-icon" href="//www.hounslow.gov.uk/site/images/favicons/safari-pinned-tab.svg?v=gAEaam6L7J" color="#642f6c">

<link rel="shortcut icon" href="//www.hounslow.gov.uk/site/images/favicons/favicon.ico">

<meta name="msapplication-TileColor" content="#642f6c">

<meta name="msapplication-TileImage" content="//www.hounslow.gov.uk/site/images/favicons/mstile-150x150.png">

<meta name="msapplication-config" content="//www.hounslow.gov.uk/site/images/favicons/browserconfig.xml?v=gAEaam6L7J">

<meta name="theme-color" content="#642f6c">

<link href="https://fonts.googleapis.com/css?family=Lato:400,400i,700,700i" rel="stylesheet">

<link rel="alternate" type="application/rss+xml" title="RSS" href="https://www.hounslow.gov.uk/rss/news">

<link rel="search" type="application/opensearchdescription+xml" title="London Borough of Hounslow"

href="https://www.hounslow.gov.uk/site/scripts/opensearch.php">

<link rel="stylesheet" type="text/css" href="//www.hounslow.gov.uk/site/dist/orbit.css">

<!--[if lt IE 9]>

<link href="//www.hounslow.gov.uk/site/dist/orbit-oldie.css" rel="stylesheet" type="text/css">

<![endif]-->

```

<link rel="stylesheet" type="text/css"
href="//www.hounslow.gov.uk/widgets/css/standard_widget_styles.css?
1633787185">
<!-- Google Tag Manager -->
<link rel="stylesheet"
href="//www.hounslow.gov.uk/site/dist/icons/icons.data.svg.css"
media="all"><script async=""
src="https://www.google-analytics.com/analytics.js"></script><script async=""
src="https://www.googletagmanager.com/gtm.js?id=GTM-MM6K7PK"></script>
<script>(function(w,d,s,l,i){w[l]=w[l]||[];w[l].push({'gtm.start':
new Date().getTime(),event:'gtm.js'});var f=d.getElementsByTagName(s)[0],
j=d.createElement(s),dl=l!='dataLayer'?'&l='+l:'';j.async=true;j.src=
'https://www.googletagmanager.com/gtm.js?
id='+i+dl;f.parentNode.insertBefore(j,f);
})(window,document,'script','dataLayer','GTM-MM6K7PK');</script>
<!-- End Google Tag Manager -->      <meta name="author" content="London
Borough of Hounslow">
    <meta name="revisit-after" content="2 days">
    <meta name="viewport" content="width=device-width, initial-scale=1">
    <meta name="ROBOTS" content="INDEX,FOLLOW">

    <meta name="description" content="report a housing issue">
    <meta name="keywords" content="hounslow, hounslow council, borough
of hounslow, london borough, local government, housing, council tax, social
services, schools, planning, bin collection, parking, leisure, elections">
    <meta property="dcterms:description" content="report a housing issue">
    <meta property="dcterms:subject" content="hounslow, hounslow council,
borough of hounslow, london borough, local government, housing, council tax,
social services, schools, planning, bin collection, parking, leisure, elections">
    <meta property="dcterms:title" content="Report a housing issue">
<!-- HTML5 Template -->

    <!-- not HTML5 supported -->
    <!-- Dublin Core Metadata -->
<meta name="dcterms.creator" content="Lee Russell">
<meta name="dc.created" content="2017-01-24">
<meta name="dc.modified" content="2017-01-24">
<meta name="dc.description" content="report a housing issue">
<meta name="dcterms.format" content="text/html">
<meta name="dcterms.identifier"
content="https://www.hounslow.gov.uk/site/scripts/home_info.php?
homepageID=56">
<meta name="dcterms.language" content="en">
<meta name="dcterms.publisher" content="London Borough of Hounslow">
<meta name="dcterms.rights" content="Copyright 2016 London Borough of
Hounslow">
<meta name="dc.title" content="Report a housing issue">
<meta name="dcterms.coverage" content="Hounslow, London, UK,
Worldwide">
<meta name="dcterms.subject" content="Housing">
<script src="//www.hounslow.gov.uk/site/javascript/swfobject.js"></script>
<script src="//www.hounslow.gov.uk/site/javascript/libs/modernizr/modernizr-
custom.min.js"></script>
<!--[if lt IE 9]>

```

```
<script src="//www.hounslow.gov.uk/site/javascript/libs/ie9-js/index.js"></script>
<![endif]-->
```

```
<!-- Grunticon -->
<script>!function(){function e(e,n,t){"use strict";var
o=window.document.createElement("link"),r=n||
window.document.getElementsByTagName("script")
[0],a=window.document.styleSheets;return
o.rel="stylesheet",o.href=e,o.media="only
x",r.parentNode.insertBefore(o,r),o.onloadcssdefined=function(e){for(var
n,t=0;t<a.length;t++)a[t].href&&a[t].href===o.href&&(n=!0);n?
e():setTimeout(function()
{o.onloadcssdefined(e)}),o.onloadcssdefined(function()
{o.media=t||"all"}),o}function n(e,n){e.onload=function()
{e.onload=null,n&&n.call(e)},"isApplicationInstalled"in
navigator&&"onloadcssdefined"in e&&e.onloadcssdefined(n)}!function(t){var
o=function(r,a){"use strict";if(r&&3===r.length){var
i=t.navigator,c=t.document,s=t.Image,d=!(!c.createElementNS||!
c.createElementNS("http://www.w3.org/2000/svg","svg").createSVGRect||!
c.implementation.hasFeature("http://www.w3.org/TR/SVG11/
feature#Image","1.1"))||t.opera&&-1===i.userAgent.indexOf("Chrome")||-1!
==i.userAgent.indexOf("Series40")),l=new s;l.onerror=function()
{o.method="png",o.href=r[2],e(r[2])},l.onload=function(){var
t=1===l.width&&1===l.height,i=r[t&&d?0:t?1:2];t&&d?o.method="svg":t?
o.method="datapng":o.method="png",o.href=i,n(e(i),a)},l.src="
ywAAAAAAQABAAACAUwAOw==",c=documentElement.className+="
grunticon"};o.loadCSS=e,o.onloadCSS=n,t.grunticon=o}(this),function(e,n)
{"use strict";var t=n.document,o="grunticon:",r=function(e)
{if(t.attachEvent?"complete"===t.readyState:"loading"!
==t.readyState)e();else{var n=!
1;t.addEventListener("readystatechange",function(){n||(n=!0,e())},!
1)}}},a=function(e){return
n.document.querySelector('link[href$="'+e+'"]')},i=function(e){var
n,t,r,a,i,c,s={};if(n=e.sheet,!n)return s;t=n.cssRules?n.cssRules:n.rules;for(var
d=0;d<t.length;d++)r=t[d].cssText,a=o+t[d].selectorText,i=r.split(";")
[0].match(/US\-\ASCII\,([^\"]
+))/),i&&i[1]&&(c=decodeURIComponent(i[1]),s[a]=c);return s},c=function(e)
{var n,r,a,i;a="data-grunticon-embed";for(var c in e)
{i=c.slice(o.length);try{n=t.querySelectorAll(i)}catch(s){continue}r=[];for(var
d=0;d<n.length;d++)null!
==n[d].getAttribute(a)&&r.push(n[d]);if(r.length)for(d=0;d<r.length;d+
+)r[d].innerHTML=e[c],r[d].style.backgroundImage="none",r[d].removeAttribute
(a)}return r},s=function(n){"svg"===e.method&&r(function()
{c(i(a(e.href))),("function"===typeof
n&&n())});e.embedIcons=c,e.getCSS=a,e.getIcons=i,e.ready=r,e.svgLoadedCall
back=s,e.embedSVG=s}(grunticon,this)}();grunticon(["//www.hounslow.gov.uk/
site/dist/icons/icons.data.svg.css",
 "//www.hounslow.gov.uk/site/dist/icons/icons.data.png.css",
 "//www.hounslow.gov.uk/site/dist/icons/icons.fallback.css"],
 grunticon.svgLoadedCallback);</script>
<noscript>&lt;link rel="stylesheet"
href="//www.hounslow.gov.uk/site/dist/icons/icons.fallback.css"&gt;</noscript>
```

<title>Report a housing issue | London Borough of Hounslow</title> <link type="text/css" rel="stylesheet" charset="UTF-8" href="https://translate.googleapis.com/translate_static/css/translateelement.css"><script type="text/javascript" charset="UTF-8" src="https://translate.googleapis.com/_/translate_http/_js/k=translate_http.tr.en_GB.TljoXFncqV0.O/am=Ag/d=1/exm=el_conf/ed=1/rs=AN8SPfrl_52nvuTSGfjP8tP7vzWOHwZdJA/m=el_main"></script><script src="https://websurveys2.servmetric.com/js/client/gm_intro.js? v=202011112031"></script><link rel="stylesheet" type="text/css" href="https://websurveys2.servmetric.com//css/modal2/modal.css? v=202011112031"></head><video src="data:video/mp4;base64,AAAAIGZ0eXBpc29tAAACAGIzb21pc28yYXZjMW1wNDEAAAIZnJlZQAAAs1tZGF0AAACrgYF/+q3EXpvebZSLeWLNgg2SPu73gyNjQgLSBjb3JIIDE0OCByMjYwMSBhMGNNkN2QzIC0gSC4yNjQvTVBFMy00IEFWQyBjb2RlYyAtIENvcHIsZWZ0IDIwMDMtMjAxNSAtIGh0dHA6Ly93d3cudmlkZW9sYW4ub3JnL3gyNjQgaHRtbCatIG9wdGlvbGlnbmM6IGNhYmFjPTUgcmluPTMgZGVibG9jaz0xOjA6MCBhbmcFseXNIPTB4MzoweDExMyBtZT1oZXggc3VibWU9NyBwc3k5MSBwc3lfcmQ9MS4wMDowLjAwIG1peGVkX3JlZj0xIG1IX3JhbmclPTU2IGNoem9tYV9tZT0xIHRYZWxsaxXM9MSA4eDhkY3Q9MSBjcW09MCBkbWFke m9uZTU0yMSwxMSBMYYXNOX3Bza2lwPTEgY2hyb21hX3FwX29mZnNiD0tMiB0ahJJ YWRzPTEgbG9va2FoZWFKX3RocmVhZHVM9MSBzbGliZWRFdGhyZWFKcz0wIG5yPT AgZGVjaW1hdGU9MSBpbmRlcmxhY2VkPTAgYmx1cmF5X2NvbXBhdD0wIGNvbnn0 cmFpbmVkdWJldHJhPTAgYmZyYWI1cz0ziGJfcHlyYW1pZDU0yIGJfyWRhcHQ9MSBi X2JpYXNM9MCBkaXJlY3Q9MSB3ZWlnaHRiPTU2IG9yb3BlbnB3A9MCB3ZWlnaHRw PTIga2V5aW50PTU1MCBrZXlpbnRfbWluPTUwIHJlZHU5Y3V0PTQwIGludHJhX3Jl Zj0xIG1IX3JhbmclPTU2IGNoem9tYV9tZT0xIHRYZWxsaxXM9MSA4eDhkY3Q9 MSBjcW09MCBkbWFke m9uZTU0yMSwxMSBMYYXNOX3Bza2lwPTEgY2hyb21hX3FwX29mZnNiD0tMiB0ah JJ YWRzPTEgbG9va2FoZWFKX3RocmVhZHVM9MSBzbGliZWRFdGhyZWFKcz0wIG5y PT AuNjAgcXBtaW49MCBxcGIheD02OSBxcHN0ZXhNA9NCBpcF9yYXRpbz0xLjQw IGFXPTE6MS4wMACAAAAD2WlhAA3//728P4FNjuZQQAAAU5tb292AAAABG12aGQA AAAAAAAAAAAAAAAAAAPoAAAAZAABAABAAAAAAAAAAAAAAAAAQAAAAAAAAAAAAAAAA AAEEAAAAAAAAAAAAAAAAEAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAA AAAACAACGHRYWSAAABcdGtoZAAAAAMAAAAAAAAAAAAAAAAAEAAAAAAAAAZA AAAAAAAAAAAAAAAAAAQAAAAAAAAAAAAAAAAEAAAAAAAAAAAAAAAAA AAEEAAAAAagAAAAIAAAAAACRIZHRzAAAAHGVCsc3QAAAAAAAAAQAAAGQAAA AAEEAAAAAAZBTZGLhAAAAIG1kaGAAAAAAAAAAAAAAAAAACGAFAEFXEA AAAAAtAGRscgAAAAAAAAAdmIkZQAAAAAAAAAAAAAFZpZGVvSGFuZGxlcgAA AE7bWluZgAAABR2bWhkAAAAAQAAAAAAAAAAAAAJGRpbmYAAAcZHjlZgAAA AAAAAABAAAADHVybCAAAAAABAAAA+3N0YmwAAACXC3RzZAAAAAAAABAAAA h2FYzeAAAAAAAAAQAAAAAAAAAAAAAAAAAAAAAgACAEGAAABIAAAAAAAAA EAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAY// 8AAAAxYXZjQwFkAAr/ 4QAYZ2QACqzx4ilHAAAAWAEEAADAFASJSZYAQAGAOvjyyLAAAAAGHN0dHMMAA AAAAAAQAAAAEAAAHQAAAAAHNH0C2MAAAAAAAAAAQAAAAEAAAABAAAAAQAA BRzdHN6AAAAAAAAsUAAAABAAAFHN0Y28AAAAAAAQAADAAAAABidWROy QAAAFptZXRhAAAAAAAACFoZGxyAAAAAAAAABTZglyYXBBwbAAAAAAAAAAAA AAAC1pbHN0AAAAJal0b28AAAAadZGF0YQAAAAEAAAATGF2ZjU2LjQwLjEWmq==" autoplay="" style="display: none;"></video> <body class="one-column" style="position: relative; min-height: 100%; top: 0px;"> <nav class="skip-links" aria-label="Skip to content navigation"> <ul id="top" class="list list--skip-links"> <li class="list_item">Skip to content </nav>

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  <header class="site-header">
    <div class="container">
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        <li class="list__item"><div id="google_translate_element"><div
class="skiptranslate goog-te-gadget" dir="ltr" style="display: none;"><label
for="goog-te-combo">Translate this website into different languages using
Google Translate</label><div id=":0.targetLanguage"><select class="goog-te-
combo" aria-label="Language Translate Widget"
id="goog-te-combo"></select></div>Powered by <span style="white-
space:nowrap"></span></div></div></li>
        <li class="list__item"><a class="list__link" href="/accessibility"
title="Accessibility statement">Accessibility</a></li>
      </ul>
      <div class="identity">
        <a href="https://www.hounslow.gov.uk"
class="identity__logo" title="Click to return to the homepage" tabindex="2">
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Hounslow</title><path d="M40.65,59.87a0.46,0.46,0,0,1-.32-0.42l0-.17-
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09-
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0.09.18,0,0.2,0.18,0.1,0.15,0,0.1-.08,0-.13V71.45ZM43,71.25h0.31l-0.15-.38Zm-
6.84.1-0.06-.08-0.09,0H35.94l-0.19.1-
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0.31.07,0.22,1Zm1-.21,0-.2-0.46.09,0-.22,0.43-.09,0-.21-
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0.08-.49-
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0.13.1-
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0.53,0,0,1H40l0-.41h0.12l0.07,0.06,0.09,0.15,0.09,0.18h0.33Zm1.41,0,0.44-
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1,1.15,1.09,1.09,0,0,0,1.07.46,2.15,2.15,0,0,1-.65,1.34,1.18,1.18,0,0,0,1,.27c-
0.9,1.07-.53,2.48-0.15,2.62,0.23-.44.71-1.63,1.3-
1.59s0.11,2.07.63,2.66c1.26-.32.84-1.88,0.84-
2.37,0.69,0.94,1.3.75,2.08,1.38,0.5-.81-0.82-2.12-1.81-2.62,0.31-.27,1,0.36,1.66-
0.13-0.32-1.44-2.23-.58-2.23-0.58-0.69-3,3.65-5.36,6.12-
5.14C23.32,59.74,21,60,21.35,56.41c0.29-3,3.66-3.76,5.1-5.53a3.84,3.84,0,0,1-
1.08-1l-0.16.22L24.84,50a1.75,1.75,0,0,1-.41-0.16,3.57,3.57,0,0,1-.93,1.42l-
0.29.28-0.36-.17a2.67,2.67,0,0,1-.42-0.24,3.22,3.22,0,0,1-1.61,1.24l-0.33.12-
0.26-.25a2.63,2.63,0,0,1-.4-0.46,2.56,2.56,0,0,1-1,.69l-0.43.18-0.12-.17c-
0.68,1.21-1.87,3.34-2.39,4.25-0.72,1.26-1.62,2-2.48,1.95s-1.11-.92-0.55-
1a1.29,1.29,0,0,0,1.24-1.15,2.41,2.41,0,0,1-1.64-.29c0.27-.36,1-0.19,1.79-
0.1s1.53-.61,1.66-1.93a1.46,1.46,0,0,1-1.91,0c0.13-.15.12-0.21,1.45-0.34s1.14-
1.48,1.11-2H16.56a2,2,0,0,1-1.86.48,4.17,4.17,0,0,0,.36-
1.54,2.31,2.31,0,0,1-.37,0,2.17,2.17,0,0,1-.81-0.16m-6.78.46c0,2.3-2.4,2.85-

1.77,3.87C5.45,54.5,7.16,54.27,8,53.89s1-1.68,1.16-
2c0.31,0.08-.31,1.63.23,2.1a1.52,1.52,0,0,1,.76-1c0.5-.42.15-1.37,0-2.37s1.61-
1.88,3-1.3c0-.11,0-0.21,0-0.31a3.26,3.26,0,0,1-1.49-.52l-
0.45-.26,0.21-.47,0.09-.19A7.29,7.29,0,0,0,8.88,49c-1.36.95-3.3-.08-
3.36,2.2a1.49,1.49,0,0,1,1.56-.06" fill-rule="evenodd" fill="#fff"></path><path
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8.34,3.2-8.34,8.49a7.9,7.9,0,0,0,8.34,8.28c5.3,0,8.37-3.67,8.37-8.28,0-5.29-
3.63-8.49-8.37-8.49m0,13.53c-3.16,0-4-2.89-4-5.54,0-2.4,1.3-4.76,4-
4.76s4,2.3,4,4.76c0,2.68-.84,5.54-4,5.54m11.54,2.86H127V30.68c0-2.05.65-
5.32,3.66-5.32,2.67,0,2.7,2.64,2.7,4.6v8.56h4.16V28.41c0-3.61-1.64-6.29-5.43-
6.29a6,6,0,0,0-5.24,2.55h-0.06V22.5h-3.94v16Zm29.59,0h4V15.19h-
4.16v9.18H152.3a5.67,5.67,0,0,0-4.78-2.24c-4.9,0-6.7,3.92-
6.7,8.34s1.8,8.43,6.7,8.43a5.92,5.92,0,0,0,4.9-2.18h0.06v1.81Zm-7.32-8.06c0-
2.15.74-5.1,3.44-5.1s3.72,2.86,3.72,5.1-0.9,5.2-
3.66,5.2S145.17,32.67,145.17,30.46Zm23-8.34c-4.71,0-8.34,3.2-
8.34,8.49a7.9,7.9,0,0,0,8.34,8.28c5.3,0,8.38-3.67,8.38-8.28,0-5.29-3.63-8.49-
8.38-8.49m0,13.53c-3.16,0-4-2.89-4-5.54,0-2.4,1.3-4.76,4-
4.76s4,2.3,4,4.76c0,2.68-.84,5.54-4,5.54m11.63,2.86h4.16V30.68c0-2.05.65-
5.32,3.66-5.32,2.67,0,2.7,2.64,2.7,4.6v8.56h4.16V28.41c0-3.61-1.65-6.29-5.43-
6.29a6,6,0,0,0-5.24,2.55h-0.06V22.5h-
3.94v16Zm27.32,0h7.57c2.73,0,7.63-.81,7.63-6.29,0-2.68-2-4.67-5-
4.95V27.23a4.84,4.84,0,0,0,4.31-4.85c0-4.76-4.19-5.57-7-5.57h-
7.57V38.52Zm4.34-18.3h1.68c2,0,4.19.19,4.19,2.71,0,2.24-2.26,2.64-
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8.37-8.49m0,13.53c-3.16,0-4-2.89-4-5.54,0-2.4,1.3-4.76,4-
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6.53,3.38-6.53a4.22,4.22,0,0,1,1.86.34v-4.2a4.52,4.52,0,0,0-1.27-.12c-2.48,0-
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8.35,8.49a7.9,7.9,0,0,0,8.35,8.28c5.3,0,8.37-3.67,8.37-8.28,0-5.29-3.63-8.49-
8.37-8.49m0,13.53c-3.16,0-4-2.89-4-5.54,0-2.4,1.3-4.76,4-
4.76s4,2.3,4,4.76c0,2.68-.84,5.54-4,5.54M289.69,22.5h-
4.15v7.84c0,2.05-.65,5.32-3.66,5.32-2.67,0-2.7-2.64-2.7-
4.6V22.5H275V32.61c0,3.61,1.64,6.29,5.43,6.29a6.65,6.65,0,0,0,5.24-
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3.85,12.79c-2.39,0-3.54-2.68-3.54-4.85,0-2.46.9-5.07,3.72-
5.07,2.42,0,3.47,2.24,3.47,5S303.43,35.29,300.83,35.29Zm11.43,3.24h4.16V30.
68c0-2.05.65-5.32,3.66-5.32,2.67,0,2.7,2.65,2.7,4.61v8.56h4.16V28.41c0-3.61-
1.65-6.29-5.43-6.29a5.94,5.94,0,0,0-5,2.55h-0.06V15.19h-
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8.37-8.49m0,13.54c-3.16,0-4-2.89-4-5.54,0-2.4,1.3-4.76,4-
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3.07v3H109v13Zm19.54,0h4.34V61h8.68v9.52h4.34V48.79h-4.34v8.77h-
8.68V48.79h-4.34V70.51Zm29.23-16.4c-4.72,0-8.34,3.2-
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8.38-8.49m0,13.54c-3.16,0-4-2.89-4-5.54,0-2.4,1.3-4.76,4-
4.76s4,2.3,4,4.76c0,2.67-.84,5.54-4,5.54M184,54.49h-

4.16v7.84c0,2.05-.65,5.32-3.66,5.32-2.67,0-2.7-2.64-2.7-4.61V54.49h-4.16V64.6c0,3.61,1.65,6.29,5.43,6.29A6.66,6.66,0,0,0,180,68.33h0.06v2.18H184v-16Zm3.58,16h4.16V62.67c0-2.05.65-5.32,3.66-5.32,2.67,0,2.7,2.64,2.7,4.61v8.56h4.16V60.4c0-3.61-1.65-6.29-5.43-6.29a6,6,0,0,0-5.24,2.55h-0.06V54.49h-3.94v16ZM216.32,54.7a19.07,19.07,0,0,0-4.53-.59c-3.26,0-6.27,1.53-6.27,5,0,5.79,7.23,3.64,7.23,6.78,0,1.56-1.67,2-2.73,2a9.09,9.09,0,0,1-4.09-1.06l-0.25,3.42a18.52,18.52,0,0,0,4.72.69c3.38,0,6.7-1.49,6.7-5.23,0-5.79-7.23-4.17-7.23-6.72,0-1.37,1.33-1.78,2.45-1.78a10.17,10.17,0,0,1,3.72.69Zm4.09,15.81h4.16V47.17h-4.16V70.51Zm15.85-16.4c-4.71,0-8.35,3.2-8.35,8.49a7.9,7.9,0,0,0,8.35,8.28c5.3,0,8.38-3.67,8.38-8.28,0-5.29-3.63-8.49-8.38-8.49m0,13.54c-3.16,0-4-2.89-4-5.54,0-2.4,1.3-4.76,4-4.76s4,2.3,4,4.76c0,2.67-.84,5.54-4,5.54m15.23,2.86h4.75l3.41-12.23h0.06l3.47,12.23h4.9l4.9-16h-4L265.7,66.34h-0.06l-3.48-11.85h-4.84L254.1,66.34H254L250.5,54.49H246.1Z" fill-rule="evenodd" fill="#fff"></path></svg>
London Borough of
Hounslow

</div>
<nav class="site-header__buttons" aria-label="Main site navigation">

Login toaccount

<button class="button button--primary" data-a11y-toggle="site-search-wrapper" title="Search this site..." id="a11y-toggle-0" aria-controls="site-search-wrapper" aria-expanded="false">
Search
</button>
</nav>
</div>
</header>
<div id="site-search-wrapper" class="site-search-wrapper" aria-hidden="true" aria-labelledby="a11y-toggle-0">
<div class="container">
<form class="site-search form form--search" action="https://www.hounslow.gov.uk/site_search/results/" method="get">
<div class="form__control form__control--append">
<label class="form__label" for="search-site">Search this
site</label>
<div class="form__append-group">
<input class="form__field" type="search" size="18" maxlength="40" name="q" placeholder="Search this site" id="search-site" tabindex="-1"><button class="button" type="submit" id="search-site-submit" tabindex="-1">Search</button>
</div>
</div>
</form>

```

        </div>
    </div>
<!-- googleon: index -->
    <main class="site-main">
<!-- googleoff: all -->
    <nav class="breadcrumb">
        <div class="container">
            <span class="breadcrumb__prefix">You are here:</span>
            <ol class="list list--breadcrumb">
                <li class="list__item">
                    <a href="https://www.hounslow.gov.uk" rel="home">Home</a>
                </li>
                <li class="list__item">
                    <span>Report a housing issue</span>
                </li>
            </ol>
        </div>
    </nav>
<!-- googleon: all -->
    <h1 class="page-heading"><span class="page-heading__content">Report
a housing issue</span></h1>
    <div class="site-content">
        <article id="content" tabindex="-1" aria-label="Main Site
Content">
            <div class="container">
                <div class="widget-row">
                    <div class="widget-width widget-width--100 widget-
width--large">

                        <div class="widget widget--content" data-widgetid="6">

                            <div class="widget_content byEditor by_editor editor"><p><a
class="button"
href="https://www.hounslow.gov.uk/info/20088/housing_repairs/1362/
housing_repairs">Report a repair</a></p>

<p><a class="button" href="https://eforms.hounslow.gov.uk/ufs/ufsmain?
formid=ENQUIRIES_FORM">Report a neighbour dispute</a></p>

<p><a class="button"
href="https://www.hounslow.gov.uk/info/20091/anti_social_behaviour_and_nuisa
nce/1370/anti_social_behaviour_and_nuisance">Report anti social
behaviour</a></p>

<p><a class="button"
href="https://www.hounslow.gov.uk/info/20091/anti_social_behaviour_and_nuisa
nce/1370/anti_social_behaviour_and_nuisance/2">Report domestic
violence</a></p>

<p><a class="button" href="https://eforms.hounslow.gov.uk/ufs/ufsmain?
formid=A049_HOUSING_ENQUIRY">Report a suspected house in multiple
occupation</a></p>
            </div>
        </div>
    </div>

```

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        </div>
    </div>
</div>
</article>

</div>
</main>
<!-- googleoff: index -->
<footer class="site-footer">
    <div class="container">
        <div class="site-footer__social-links">
            <ul class="list list--social-links"><li class="list__item"><a
class="list__link list__link--facebook"
href="https://en-gb.facebook.com/hounslowcouncil/" rel="nofollow"
target="_blank" title="Find us on Facebook"><span class="icon icon-social icon-
social--facebook-white"></span><span
class="icon-fallback">Facebook</span></a></li><li class="list__item"><a
class="list__link list__link--twitter" href="https://twitter.com/LBofHounslow"
rel="nofollow" target="_blank" title="Follow us on Twitter"><span class="icon
icon-social icon-social--twitter-white"></span><span class="icon-
fallback">Twitter</span></a></li></ul>
        </div>
        <nav class="site-footer__links" aria-label="Footer
navigation">
            <ul class="list list--site-footer">
                <li class="list__item list__item--site-rights">© Copyright 2022
London Borough of Hounslow</li>
                <li class="list__item"><a
href="https://www.hounslow.gov.uk/info/20158/customer_services"
class="list__link">Contact us</a></li>
                <li
class="list__item"><a href="https://www.hounslow.gov.uk/privacy"
class="list__link">Privacy notice</a></li>
                <li
class="list__item"><a href="https://www.hounslow.gov.uk/aboutsite"
class="list__link">About this site</a></li><li class="list__item list__item--print-
button"><button class="list__link" onclick="window.print(); return false;">Print
this page</button></li>
            </ul>
        </nav>

        <section class="site-footer__suppliers suppliers" role="navigation">
            <h2 class="suppliers__heading">Suppliers</h2>
            <p class="suppliers__content">
                <a class="suppliers__link suppliers__link--powered-by"
href="https://www.jadu.net">Designed and Powered by
<strong>Jadu</strong>.</a>
            </p>
        </section>
    </div>

    <ul class="list list--back-to-top">
        <li class="list__item"><a class="list__link"
href="https://www.hounslow.gov.uk/housingreport#top" rel="nofollow">Back to
the top</a></li>
    </ul>
</footer>

```

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<!-- googleon: index -->
  <script
src="//ajax.googleapis.com/ajax/libs/jquery/1.11.3/jquery.min.js"></script>
  <script>window.jQuery || document.write('<script
src="//www.hounslow.gov.uk/site/dist/libs/jquery.min.js"></script>')</script>
  <script
src="//www.hounslow.gov.uk/site/dist/orbit.js"></script><style>.placeholder{col
or:#AAA;}</style>
  <script
src="//www.hounslow.gov.uk/site/javascript/almond.min.js"></script>
  <script src="//www.hounslow.gov.uk/site/javascript/util.min.js"></script>
  <script src="//translate.google.com/translate_a/element.js?
cb=googleTranslateElementInit"></script>
  <script src="//www.hounslow.gov.uk/widgets/js/widget.js?
1633449722"></script>
<script> (function(i,s,o,g,r,a,m){i['GoogleAnalyticsObject']=r;i[r]=i[r]||function()
{ (i[r].q=i[r].q||[]).push(arguments)},i[r].l=1*new Date();a=s.createElement(o),
m=s.getElementsByTagName(o)
[0];a.async=1;a.src=g;m.parentNode.insertBefore(a,m) })
(window,document,'script','https://www.google-analytics.com/analytics.js','ga');
ga('create', 'UA-3023471-1', 'auto'); ga('send', 'pageview');</script><!--
WebMetric snippet starts here --><div class="gm_sidebar gm_sidebar_rh">
<a href="https://websurveys2.govmetric.com/theme/gm/2080" target="_blank"
class="gm_sidebar_anchor" title="How do you rate this page" rel="nofollow">

  </a></div><link rel="stylesheet" type="text/css"
href="https://websurveys2.govmetric.com/css/client/gm_sidebar_rh.css"><script
type="text/javascript"
src="https://websurveys2.govmetric.com/js/client/gm_sidebar.js"></
script><script type="text/javascript"
src="https://hitcounter.govmetric.com/2081"></script><!-- WebMetric snippet
ends here -->
<!-- Google Tag Manager (noscript) --><noscript>&lt;iframe
src="https://www.googletagmanager.com/ns.html?id=GTM-
MM6K7PK"height="0" width="0"
style="display:none;visibility:hidden">&lt;/iframe></noscript><!-- End
Google Tag Manager (noscript) --><aside class="goog-gt-tt-wrapper" aria-
label="Google Translate"><div id="goog-gt-tt" class="skiptranslate"
dir="ltr"><div style="padding: 8px;"><div><div class="logo"></div></div></div><div
class="top" style="padding: 8px; float: left; width: 100%;"></div><div
class="middle" style="padding: 8px;"><div
class="original-text"></div></div><div class="bottom" style="padding:
8px;"><div class="activity-links"><span class="activity-link">Contribute a
better translation</span><span class="activity-link"></span></div><div
class="started-activity-container"><hr style="color: #CCC; background-color:
#CCC; height: 1px; border: none;"><div
class="activity-root"></div></div></div><div class="status-message"
style="display: none;"></div></div></aside>

<div class="goog-te-spinner-pos"><div class="goog-te-spinner-
animation"><svg xmlns="http://www.w3.org/2000/svg" class="goog-te-spinner"
width="96px" height="96px" viewBox="0 0 66 66"><circle class="goog-te-

```

```
spinner-path" fill="none" stroke-width="6" stroke-linecap="round" cx="33"
cy="33" r="30"></circle></svg></div></div></body><iframe
sandbox="allow-scripts" srcdoc="<!DOCTYPE html><body><script>(function()
{ /*
```

Copyright The Closure Library Authors.

SPDX-License-Identifier: Apache-2.0

```
*/
```

```
var f=this||self,h=function(a){var b=typeof a;return!b?b:a?
Array.isArray(a)?&quot;array&quot;:b&quot;null&quot;},k=function(a,b)
{function c(){c.prototype=b.prototype;a.i=b.prototype;a.prototype=new
c;a.prototype.constructor=a;a.h=function(e,d,p){for(var
q=Array(arguments.length-2),g=2;g<arguments.length;g++)q[g-
2]=arguments[g];return b.prototype[d].apply(e,q)}},l=function(a){return a};/*
```

SPDX-License-Identifier: Apache-2.0

```
*/
```

```
function m(a,b)
{if(Error.captureStackTrace)Error.captureStackTrace(this,m);else{var
c=Error().stack;c&=&(this.stack=c)}a&=&
(this.message=String(a));void 0!==b&=&
(this.cause=b)}k(m,Error);m.prototype.name=&quot;CustomError&quot;;functio
n n(a,b){a=a.split(&quot;%s&quot;);for(var c=&quot;&quot;;e=a.length-
1,d=0;d<e;d++)c+=a[d]+(d<b.length?b[d]:&quot;
%s&quot;);m.call(this,c+a[e])}k(n,m);n.prototype.name=&quot;AssertionError&q
uot;;var r=function(a,b){throw new n(&quot;Failure&quot;+(a?&quot;: &quot;
+a:&quot;&quot;),Array.prototype.slice.call(arguments,1));};var t;var
v=function(a,b){this.g=b===u?a:&quot;&quot;;v.prototype.toString=function()
{return this.g&quot;&quot;;};var u={},w=function(a){if(void 0===t){var
b=null;var
c=f.trustedTypes;if(c&=&c.createPolicy)try{b=c.createPolicy(&quot;goo
g#html&quot;,{createHTML:l,createScript:l,createScriptURL:l})}catch(e)
{f.console&=&f.console.error(e.message)}t=b}a=(b=t)?
b.createScriptURL(a):a;return new v(a,u)};if(!function()
{if(self.origin)return&quot;null&quot;===self.origin;if(&quot;&quot;!=
==location.host)return!1;try{return window.parent.escape(&quot;&quot;),!
1}catch(a){return!0}}())throw Error(&quot;sandboxing error&quot;);
window.addEventListener(&quot;message&quot;,function(a){var
b=a.ports[0];a=a.data;var
c=a.callbackName.split(&quot;.&quot;),e=window;&quot;window&quot;===c[0]
&=&c.unshift();for(var d=0;d<c.length-1;d+
+)e[c[d]]={},e=e[c[d]];e[c[c.length-1]]=function(p)
{b.postMessage(JSON.stringify(p))};c=document.createElement(&quot;script&qu
ot;);a=w(a.url);a instanceof v&=&a.constructor===v?a=a.g:
(r(&quot;expected object of type TrustedResourceUrl, got '&quot;+a+&quot;' of
type &quot;
+h(a)),a=&quot;type_error:TrustedResourceUrl&quot;);c.src=a;document.body.a
ppendChild(c),!0);}).call(this);
</script></body>" src="data:text/html;charset=UTF-
8;base64,PCFET0NUWVBFIGh0bWw+PGJvZHK+PHNjcmlwdD4oZnVuY3Rpb24oKX
svKgoKIENvcHlyaWdodCBUaGUgQ2xvc3VyZSBMaWJyYXJ5IEF1dGhvcnMuCiBTUER
YLUxpY2Vuc2UtSWRlbnRpZmllcjogQXBhY2h1LTluMAoqLwp2YXJ5Zj10aGlzZmHxzZW
xmLGg9ZnVuY3Rpb24oYSI7dmFyIGl9dHlwZW9mIGE7cmV0dXJlulm9iamVjdCihPWI
/YjphP0FycmF5LmIzQXJyYXkoYSk/
```

ImFycmF5lJpiOijudWxsln0saz1mdW5jdGlvbihhLGlpe2Z1bmN0aW9uIGMoKXt9Yy5wcm90b3R5cGU9Yi5wcm90b3R5cGU7YS5pPWlucHJvdG90eXBIO2EucHJvdG90eXBIPW5ldyBjO2EucHJvdG90eXBILmNvbnN0cnVjdG9yPWE7YS5oPWZ1bmN0aW9uKGUscXcwKXtmb3lodmFyIHU9QXJyYXkoYXJndW1lbnRzLmxiLmd0aC0yKSxnPTI7Zzxhcmlk1bWVudHMubGVuZ3RoO2crKylxW2ctMI09YXJndW1lbnRzW2ddO3JldHVybiBiLnByb3RvdHlwZVtkXS5hcHBseShlLHEpfX0sbD1mdW5jdGlvbihhKXtyZXR1cm4gYX07LyoKCiBTUERYLUxpY2Vuc2UtSWRlbnRpZmllcjogQXBhY2hlLTluMAoqLwpmW5jdGlvbiBtKGEsYil7aWYoRXJyb3luY2FwdHVyZVN0YWNrVHJhY2UpRXJyb3luY2FwdHVyZVN0YWNrVHJhY2UodGhpcyxtKTtlbHNle3ZhciBjPUVycm9yKCKuc3RhY2s7YyYmKHRoaXMuc3RhY2s9Yyl9YSYmKHRoaXMubWVzc2FnZT1TdHJpbmcoYSkPO3ZvaWQgMCE9PWlMjhiOaGlzLmNhdXNlPWlPfwSobSxFcnJvcik7bS5wcm90b3R5cGUubmFtZT0iQ3VzdG9tRXJyb3liO2Z1bmN0aW9uIG4oYSxiKXthPWEuc3BsaXQoliVzlik7Zm9yKHZhciBjPSliLGU9YS5sZW5ndGgtMSxkPTA7ZDxiO2QrKyljKz1hW2RdKyhkPGLubGVuZ3RoP2JbZF06liVzlik7bS5jYWxsKHRoaXMsYythW2VdKX1rKG4sbSk7bi5wcm90b3R5cGUubmFtZT0iQXNzZXJ0aW9uRXJyb3liO3ZhciByPWZ1bmN0aW9uKGEsYil7dGhyb3cgbmV3IG4olkZhaWx1cmUiKyhhPyl6IClrYToiliksQXJyYXkucHJvdG90eXBILnNsaWNILmNhbGwoYXJndW1lbnRzLDEpKt9O3ZhciB0O3ZhciB2PWZ1bmN0aW9uKGEsYil7dGhpcy5nPWl9PT11P2E6lj9O3YucHJvdG90eXBILnRvU3RyaW5nPWZ1bmN0aW9uKCI7cmV0dXJlHRoaXMuZysiln07dmFyIHU9e30sdz1mdW5jdGlvbihhKXtpZih2b2lkIDA9PT10KXt2YXlgYj1udWxsO3ZhciBjPWYudHJ1c3RlZFR5cGVzO2ImKGMmJmMuY3JlYXRlUG9saWN5KXRyeXtiPWMuY3JlYXRlUG9saWN5KCJnb29nI2h0bWwiLHtjcmVhdGVIVE1MOMwsY3JlYXRlU2NyaXB0OMwsY3JlYXRlU2NyaXB0VVJMOMx9KX1jYXRjaChlKXtmLmNvbnNvbGUmJmYuY29uc29sZS5lcjVjcihlLm1lc3NhZ2UpfXQ9Yn1hPShiPXQpP2luY3JlYXRlU2NyaXB0VVJMKGGEpOmE7cmV0dXJlG5ldyB2KGEsdSI9O2ImKCFmdW5jdGlvbiGpe2ImKHNLbGYub3JpZ2luKXJldHVybiJudWxslj09PXNlbGYub3JpZ2luO2ImKClit09bG9jYXRpb24uaG9zdClyZXR1cm4hMTt0cnl7cmV0dXJlHdpbmRvdj5wYXJlbnQuZXNjYXBKClIKSwhMX1jYXRjaChhKXtyZXR1cm4hMH19KCKpdGhyb3cgcXJyb3liOlnNhbmlRb3RpbmcmZXRyb3liKtSKd2luZG93LmFkZEV2ZW50TGldzGVuZXIolm1lc3NhZ2UiLmN0aW9uKGEpE3ZhciBIPWEucG9ydHNbMF07YT1hLmRhGE7dmFyIGM9YS5jYWxsYmFja05hbWUuc3BsaXQoli4iKSxIPXdpbmRvdzsid2luZG93lj09PWNbMF0mJmMudW5zaGlmdCgpO2Zvcih2YXlgZD0wO2Q8Yy5sZW5ndGgtMTtkKyspZVtjW2RdXT17fSxIPWVbY1tkXV07ZVtjW2MubGVuZ3RoLTFdXT1mdW5jdGlvbihwKXtiLnBvc3RNZXNzYWdlKEpTT04uc3RyaW5naWZ5KHApKX07Yz1kb2N1bWVudC5jcmVhdGVFbGVtZW50KCJzY3JpcHQiKtthPXcoYS51cmwpO2EgaW5zdGFuY2VvZiB2JiZhLmNvbnN0cnVjdG9yPT09dj9hPWEuZzoocigiZXhwZW50ZWQgb2JqZW50IG9mIHR5cGUgVHJ1c3RlZFJlc291cmNlVXJsLCBnb3QgJyYlYSsiYyBvZiB0eXBIClraChhKSksYT0idHlwZV9lcnJvcjUcnVzdGVkUmVzb3VyY2VvcmlwKTtjLnNyYz1hO2RvY3VtZW50LmJvZHUyXW5kQ2hpbGQoYyYl9LCEwKtT9KS5jYWxsKHRoaXMPoWo8L3NjcmlwdD48L2JvZHK+" style="display:none;"></iframe></html>

<html><head>
 <meta charset="utf-8">
 <meta name="viewport" content="initial-scale=1.0,width=device-width">
 <title>Homelessness Prevention | Commonplace</title>

<style type="text/css">svg:not(:root).svg-inline--fa {
 overflow: visible;
}

.svg-inline--fa {
 display: inline-block;
 font-size: inherit;

```
height: 1em;
overflow: visible;
vertical-align: -0.125em;
}
.svg-inline--fa.fa-lg {
  vertical-align: -0.225em;
}
.svg-inline--fa.fa-w-1 {
  width: 0.0625em;
}
.svg-inline--fa.fa-w-2 {
  width: 0.125em;
}
.svg-inline--fa.fa-w-3 {
  width: 0.1875em;
}
.svg-inline--fa.fa-w-4 {
  width: 0.25em;
}
.svg-inline--fa.fa-w-5 {
  width: 0.3125em;
}
.svg-inline--fa.fa-w-6 {
  width: 0.375em;
}
.svg-inline--fa.fa-w-7 {
  width: 0.4375em;
}
.svg-inline--fa.fa-w-8 {
  width: 0.5em;
}
.svg-inline--fa.fa-w-9 {
  width: 0.5625em;
}
.svg-inline--fa.fa-w-10 {
  width: 0.625em;
}
.svg-inline--fa.fa-w-11 {
  width: 0.6875em;
}
.svg-inline--fa.fa-w-12 {
  width: 0.75em;
}
.svg-inline--fa.fa-w-13 {
  width: 0.8125em;
}
.svg-inline--fa.fa-w-14 {
  width: 0.875em;
}
.svg-inline--fa.fa-w-15 {
  width: 0.9375em;
}
.svg-inline--fa.fa-w-16 {
  width: 1em;
}
```

```

}
.svg-inline--fa.fa-w-17 {
  width: 1.0625em;
}
.svg-inline--fa.fa-w-18 {
  width: 1.125em;
}
.svg-inline--fa.fa-w-19 {
  width: 1.1875em;
}
.svg-inline--fa.fa-w-20 {
  width: 1.25em;
}
.svg-inline--fa.fa-pull-left {
  margin-right: 0.3em;
  width: auto;
}
.svg-inline--fa.fa-pull-right {
  margin-left: 0.3em;
  width: auto;
}
.svg-inline--fa.fa-border {
  height: 1.5em;
}
.svg-inline--fa.fa-li {
  width: 2em;
}
.svg-inline--fa.fa-fw {
  width: 1.25em;
}

.fa-layers svg.svg-inline--fa {
  bottom: 0;
  left: 0;
  margin: auto;
  position: absolute;
  right: 0;
  top: 0;
}

.fa-layers {
  display: inline-block;
  height: 1em;
  position: relative;
  text-align: center;
  vertical-align: -0.125em;
  width: 1em;
}
.fa-layers svg.svg-inline--fa {
  -webkit-transform-origin: center center;
  transform-origin: center center;
}

.fa-layers-counter, .fa-layers-text {

```



```
display: inline-block;
position: absolute;
text-align: center;
}

.fa-layers-text {
left: 50%;
top: 50%;
-webkit-transform: translate(-50%, -50%);
    transform: translate(-50%, -50%);
-webkit-transform-origin: center center;
    transform-origin: center center;
}

.fa-layers-counter {
background-color: #ff253a;
border-radius: 1em;
-webkit-box-sizing: border-box;
    box-sizing: border-box;
color: #fff;
height: 1.5em;
line-height: 1;
max-width: 5em;
min-width: 1.5em;
overflow: hidden;
padding: 0.25em;
right: 0;
text-overflow: ellipsis;
top: 0;
-webkit-transform: scale(0.25);
    transform: scale(0.25);
-webkit-transform-origin: top right;
    transform-origin: top right;
}

.fa-layers-bottom-right {
bottom: 0;
right: 0;
top: auto;
-webkit-transform: scale(0.25);
    transform: scale(0.25);
-webkit-transform-origin: bottom right;
    transform-origin: bottom right;
}

.fa-layers-bottom-left {
bottom: 0;
left: 0;
right: auto;
top: auto;
-webkit-transform: scale(0.25);
    transform: scale(0.25);
-webkit-transform-origin: bottom left;
    transform-origin: bottom left;
}
```

```
}

.fa-layers-top-right {
  right: 0;
  top: 0;
  -webkit-transform: scale(0.25);
  transform: scale(0.25);
  -webkit-transform-origin: top right;
  transform-origin: top right;
}

.fa-layers-top-left {
  left: 0;
  right: auto;
  top: 0;
  -webkit-transform: scale(0.25);
  transform: scale(0.25);
  -webkit-transform-origin: top left;
  transform-origin: top left;
}

.fa-lg {
  font-size: 1.3333333333em;
  line-height: 0.75em;
  vertical-align: -0.0667em;
}

.fa-xs {
  font-size: 0.75em;
}

.fa-sm {
  font-size: 0.875em;
}

.fa-1x {
  font-size: 1em;
}

.fa-2x {
  font-size: 2em;
}

.fa-3x {
  font-size: 3em;
}

.fa-4x {
  font-size: 4em;
}

.fa-5x {
  font-size: 5em;
}
```

```
.fa-6x {
  font-size: 6em;
}

.faa-7x {
  font-size: 7em;
}

.faa-8x {
  font-size: 8em;
}

.faa-9x {
  font-size: 9em;
}

.faa-10x {
  font-size: 10em;
}

.faa-fw {
  text-align: center;
  width: 1.25em;
}

.faa-ul {
  list-style-type: none;
  margin-left: 2.5em;
  padding-left: 0;
}
.faa-ul > li {
  position: relative;
}

.faa-li {
  left: -2em;
  position: absolute;
  text-align: center;
  width: 2em;
  line-height: inherit;
}

.faa-border {
  border: solid 0.08em #eee;
  border-radius: 0.1em;
  padding: 0.2em 0.25em 0.15em;
}

.faa-pull-left {
  float: left;
}

.faa-pull-right {
```

```

float: right;
}

.fa.fa-pull-left,
.fas.fa-pull-left,
.far.fa-pull-left,
.fal.fa-pull-left,
.fab.fa-pull-left {
    margin-right: 0.3em;
}

.fa.fa-pull-right,
.fas.fa-pull-right,
.far.fa-pull-right,
.fal.fa-pull-right,
.fab.fa-pull-right {
    margin-left: 0.3em;
}

.fa-spin {
    -webkit-animation: fa-spin 2s infinite linear;
    animation: fa-spin 2s infinite linear;
}

.fa-pulse {
    -webkit-animation: fa-spin 1s infinite steps(8);
    animation: fa-spin 1s infinite steps(8);
}

@-webkit-keyframes fa-spin {
    0% {
        -webkit-transform: rotate(0deg);
        transform: rotate(0deg);
    }
    100% {
        -webkit-transform: rotate(360deg);
        transform: rotate(360deg);
    }
}

@keyframes fa-spin {
    0% {
        -webkit-transform: rotate(0deg);
        transform: rotate(0deg);
    }
    100% {
        -webkit-transform: rotate(360deg);
        transform: rotate(360deg);
    }
}

.fa-rotate-90 {
    -ms-filter: "progid:DXImageTransform.Microsoft.BasicImage(rotation=1)";
    -webkit-transform: rotate(90deg);
    transform: rotate(90deg);
}

```

```

.fa-rotate-180 {
  -ms-filter: "progid:DXImageTransform.Microsoft.BasicImage(rotation=2)";
  -webkit-transform: rotate(180deg);
  transform: rotate(180deg);
}

.fa-rotate-270 {
  -ms-filter: "progid:DXImageTransform.Microsoft.BasicImage(rotation=3)";
  -webkit-transform: rotate(270deg);
  transform: rotate(270deg);
}

.fa-flip-horizontal {
  -ms-filter: "progid:DXImageTransform.Microsoft.BasicImage(rotation=0,
mirror=1)";
  -webkit-transform: scale(-1, 1);
  transform: scale(-1, 1);
}

.fa-flip-vertical {
  -ms-filter: "progid:DXImageTransform.Microsoft.BasicImage(rotation=2,
mirror=1)";
  -webkit-transform: scale(1, -1);
  transform: scale(1, -1);
}

.fa-flip-both, .fa-flip-horizontal.fa-flip-vertical {
  -ms-filter: "progid:DXImageTransform.Microsoft.BasicImage(rotation=2,
mirror=1)";
  -webkit-transform: scale(-1, -1);
  transform: scale(-1, -1);
}

:root .fa-rotate-90,
:root .fa-rotate-180,
:root .fa-rotate-270,
:root .fa-flip-horizontal,
:root .fa-flip-vertical,
:root .fa-flip-both {
  -webkit-filter: none;
  filter: none;
}

.fa-stack {
  display: inline-block;
  height: 2em;
  position: relative;
  width: 2.5em;
}

.fa-stack-1x,
.fa-stack-2x {
  bottom: 0;
}

```

```

left: 0;
margin: auto;
position: absolute;
right: 0;
top: 0;
}

.svg-inline--fa.fa-stack-1x {
  height: 1em;
  width: 1.25em;
}
.svg-inline--fa.fa-stack-2x {
  height: 2em;
  width: 2.5em;
}

.fa-inverse {
  color: #fff;
}

.sr-only {
  border: 0;
  clip: rect(0, 0, 0, 0);
  height: 1px;
  margin: -1px;
  overflow: hidden;
  padding: 0;
  position: absolute;
  width: 1px;
}

.sr-only-focusable:active, .sr-only-focusable:focus {
  clip: auto;
  height: auto;
  margin: 0;
  overflow: visible;
  position: static;
  width: auto;
}

.svg-inline--fa .fa-primary {
  fill: var(--fa-primary-color, currentColor);
  opacity: 1;
  opacity: var(--fa-primary-opacity, 1);
}

.svg-inline--fa .fa-secondary {
  fill: var(--fa-secondary-color, currentColor);
  opacity: 0.4;
  opacity: var(--fa-secondary-opacity, 0.4);
}

.svg-inline--fa.fa-swap-opacity .fa-primary {
  opacity: 0.4;
}

```

```
opacity: var(--fa-secondary-opacity, 0.4);
}
```

```
.svg-inline--fa.fa-swap-opacity .fa-secondary {
  opacity: 1;
  opacity: var(--fa-primary-opacity, 1);
}
```

```
.svg-inline--fa mask .fa-primary,
.svg-inline--fa mask .fa-secondary {
  fill: black;
}
```

```
.fad.fa-inverse {
  color: #fff;
}</style><link rel="canonical"
href="https://hounslowhomelessnessprevention.commonplace.is">
<meta property="fb:app_id" content="1510277152555917">
<meta property="og:url"
content="https://hounslowhomelessnessprevention.commonplace.is">
<meta property="og:type" content="website">
<meta property="og:title" content="Learn more about homelessness prevention
and support in Hounslow">
```

```
<meta property="og:description" content="On this website you can learn
more about homelessness prevention and support in the borough of
Hounslow.">
```

```
<meta property="og:image" content="https://res.cloudinary.com/commonplace-
digital-limited/image/upload/w_800,h_480,c_thumb,q_auto,f_auto/
v1601994465/projects/hounslowhomelessnessprevention/995ed21f-2b08-4c95-
8931-c6f6a8e9841e.png">
```

```
<link rel="stylesheet"
href="//d39mfa4b2zdlm5.cloudfront.net/hounslowhomelessnessprevention/
1656637880135/css/style.css">
```

```
<link rel="stylesheet"
href="https://maxcdn.bootstrapcdn.com/font-awesome/4.1.0/css/font-
awesome.min.css">
```

```
<link rel="stylesheet" href="//fonts.googleapis.com/css?
family=Lato:700,400">
```

```
<link rel="shortcut icon" href="https://res.cloudinary.com/commonplace-digital-limited/image/upload/v1593420955/favicon/Commonplace-favicon-June2020.png">
```

```
<script>
(function(h,o,t,j,a,r){
  h.hj=h.hj||function(){(h.hj.q=h.hj.q||[]).push(arguments)};
  h._hjSettings={hjid:1977230,hjsv:5};
  a=o.getElementsByTagName('head')[0];
  r=o.createElement('script');r.async=1;
  r.src=t+h._hjSettings.hjid+j+h._hjSettings.hjsv;
  a.appendChild(r);
})(window,document,'//static.hotjar.com/c/hotjar-','.js?sv=');
</script><script async="" src="//static.hotjar.com/c/hotjar-1977230.js?sv=5"></script>
```

```
<style data-styled=""
data-styled-version="4.4.1"></style><style>.ReactTable{position:relative;displ
ay:-webkit-box;display:-ms-flexbox;display:flex;-webkit-box-orient:vertical;-
webkit-box-direction:normal;-ms-flex-direction:column;flex-
direction:column;border:1px solid rgba(0,0,0,0.1);} .ReactTable *{box-
sizing:border-box}.ReactTable .rt-table{-webkit-box-flex:1;-ms-flex:auto
1;flex:auto 1;display:-webkit-box;display:-ms-flexbox;display:flex;-webkit-box-
orient:vertical;-webkit-box-direction:normal;-ms-flex-direction:column;flex-
direction:column;-webkit-box-align:stretch;-ms-flex-align:stretch;align-
items:stretch;width:100%;border-
collapse:collapse;overflow:auto}.ReactTable .rt-thead{-webkit-box-flex:1;-ms-
flex:1 0 auto;flex:1 0 auto;display:-webkit-box;display:-ms-flexbox;display:flex;-
webkit-box-orient:vertical;-webkit-box-direction:normal;-ms-flex-
direction:column;flex-direction:column;-webkit-user-select:none;-moz-user-
select:none;-ms-user-select:none;user-select:none}.ReactTable .rt-thead.-
headerGroups{background:rgba(0,0,0,0.03);border-bottom:1px solid
rgba(0,0,0,0.05)}.ReactTable .rt-thead.-filters{border-bottom:1px solid
rgba(0,0,0,0.05)}.ReactTable .rt-thead.-filters input,.ReactTable .rt-thead.-filters
select{border:1px solid rgba(0,0,0,0.1);background:#fff;padding:5px 7px;font-
size:inherit;border-radius:3px;font-weight:normal;outline-width:0}.ReactTable .rt-
thead.-filters .rt-th{border-right:1px solid rgba(0,0,0,0.02)}.ReactTable .rt-
thead.-header{box-shadow:0 2px 15px 0 rgba(0,0,0,0.15)}.ReactTable .rt-
thead .rt-tr{text-align:center}.ReactTable .rt-thead .rt-th,.ReactTable .rt-
thead .rt-td{padding:5px 5px;line-height:normal;position:relative;border-
right:1px solid rgba(0,0,0,0.05);transition:box-shadow .3s cubic-
bezier(.175,.885,.32,1.275);box-shadow:inset 0 0 0 0
transparent}.ReactTable .rt-thead .rt-th.-sort-asc,.ReactTable .rt-thead .rt-td.-
sort-asc{box-shadow:inset 0 3px 0 0 rgba(0,0,0,0.6)}.ReactTable .rt-thead .rt-
th.-sort-desc,.ReactTable .rt-thead .rt-td.-sort-desc{box-shadow:inset 0 -3px 0 0
rgba(0,0,0,0.6)}.ReactTable .rt-thead .rt-th.-cursor-pointer,.ReactTable .rt-
thead .rt-td.-cursor-pointer{cursor:pointer}.ReactTable .rt-thead .rt-th:last-
```



```

child,.ReactTable .rt-thead .rt-td:last-child{border-right:0}.ReactTable .rt-
thead .rt-th:focus{outline-width:0}.ReactTable .rt-thead .rt-resizable-
header{overflow:visible;}.ReactTable .rt-thead .rt-resizable-header:last-
child{overflow:hidden}.ReactTable .rt-thead .rt-resizable-header-
content{overflow:hidden;text-overflow:ellipsis}.ReactTable .rt-thead .rt-header-
pivot{border-right-color:#f7f7f7}.ReactTable .rt-thead .rt-header-
pivot:after,.ReactTable .rt-thead .rt-header-
pivot:before{left:100%;top:50%;border:solid transparent;content:"
";height:0;width:0;position:absolute;pointer-events:none}.ReactTable .rt-
thead .rt-header-pivot:after{border-color:rgba(255,255,255,0);border-left-
color:#fff;border-width:8px;margin-top:-8px}.ReactTable .rt-thead .rt-header-
pivot:before{border-color:rgba(102,102,102,0);border-left-color:#f7f7f7;border-
width:10px;margin-top:-10px}.ReactTable .rt-tbody{-webkit-box-flex:99999;-ms-
flex:99999 1 auto;flex:99999 1 auto;display:-webkit-box;display:-ms-
flexbox;display:flex;-webkit-box-orient:vertical;-webkit-box-direction:normal;-ms-
flex-direction:column;flex-direction:column;overflow:auto;}.ReactTable .rt-
tbody .rt-tr-group{border-bottom:solid 1px rgba(0,0,0,0.05);}.ReactTable .rt-
tbody .rt-tr-group:last-child{border-bottom:0}.ReactTable .rt-tbody .rt-td{border-
right:1px solid rgba(0,0,0,0.02);}.ReactTable .rt-tbody .rt-td:last-child{border-
right:0}.ReactTable .rt-tbody .rt-expandable{cursor:pointer;text-
overflow:clip}.ReactTable .rt-tr-group{-webkit-box-flex:1;-ms-flex:1 0 auto;flex:1
0 auto;display:-webkit-box;display:-ms-flexbox;display:flex;-webkit-box-
orient:vertical;-webkit-box-direction:normal;-ms-flex-direction:column;flex-
direction:column;-webkit-box-align:stretch;-ms-flex-align:stretch;align-
items:stretch}.ReactTable .rt-tr{-webkit-box-flex:1;-ms-flex:1 0 auto;flex:1 0
auto;display:-webkit-inline-box;display:-ms-inline-flexbox;display:inline-
flex}.ReactTable .rt-th,.ReactTable .rt-td{-webkit-box-flex:1;-ms-flex:1 0
0px;flex:1 0 0;white-space:nowrap;text-overflow:ellipsis;padding:7px
5px;overflow:hidden;transition:.3s ease;transition-property:width,min-
width,padding,opacity;}.ReactTable .rt-th.-hidden,.ReactTable .rt-td.-
hidden{width:0 !important;min-width:0 !important;padding:0 !
important;border:0 !important;opacity:0 !important}.ReactTable .rt-
expander{display:inline-
block;position:relative;margin:0;color:transparent;margin:0
10px;}.ReactTable .rt-
expander:after{content:"";position:absolute;width:0;height:0;top:50%;left:50%;-
webkit-transform:translate(-50%,-50%) rotate(-90deg);transform:translate(-
50%,-50%) rotate(-90deg);border-left:5.04px solid transparent;border-
right:5.04px solid transparent;border-top:7px solid
rgba(0,0,0,0.8);transition:all .3s cubic-
bezier(.175,.885,.32,1.275);cursor:pointer}.ReactTable .rt-expander.-
open:after{-webkit-transform:translate(-50%,-50%)
rotate(0);transform:translate(-50%,-50%) rotate(0)}.ReactTable .rt-
resizer{display:inline-block;position:absolute;width:36px;top:0;bottom:0;right:-
18px;cursor:col-resize;z-index:10}.ReactTable .rt-tfoot{-webkit-box-flex:1;-ms-
flex:1 0 auto;flex:1 0 auto;display:-webkit-box;display:-ms-flexbox;display:flex;-
webkit-box-orient:vertical;-webkit-box-direction:normal;-ms-flex-
direction:column;flex-direction:column;box-shadow:0 0 15px 0
rgba(0,0,0,0.15);}.ReactTable .rt-tfoot .rt-td{border-right:1px solid
rgba(0,0,0,0.05);}.ReactTable .rt-tfoot .rt-td:last-child{border-
right:0}.ReactTable.-striped .rt-tr.-
odd{background:rgba(0,0,0,0.03)}.ReactTable.-highlight .rt-tbody .rt-tr:not(.-
padRow):hover{background:rgba(0,0,0,0.05)}.ReactTable .-pagination{z-
index:1;display:-webkit-box;display:-ms-flexbox;display:flex;-webkit-box-

```

```

pack:justify;-ms-flex-pack:justify;justify-content:space-between;-webkit-box-
align:stretch;-ms-flex-align:stretch;align-items:stretch;-ms-flex-wrap:wrap;flex-
wrap:wrap;padding:3px;box-shadow:0 0 15px 0 rgba(0,0,0,0.1);border-top:2px
solid rgba(0,0,0,0.1);}.ReactTable .-pagination input,.ReactTable .-pagination
select{border:1px solid rgba(0,0,0,0.1);background:#fff;padding:5px 7px;font-
size:inherit;border-radius:3px;font-weight:normal;outline-width:0}.ReactTable .-
pagination .-btn{-webkit-appearance:none;-moz-
appearance:none;appearance:none;display:block;width:100%;height:100%;borde
r:0;border-radius:3px;padding:6px;font-
size:1em;color:rgba(0,0,0,0.6);background:rgba(0,0,0,0.1);transition:all .1s
ease;cursor:pointer;outline-width:0;}.ReactTable .-pagination .-btn[disabled]
{opacity:.5;cursor:default}.ReactTable .-pagination .-
btn:not([disabled]):hover{background:rgba(0,0,0,0.3);color:#fff}.ReactTable .-
pagination .-previous,.ReactTable .-pagination .-next{-webkit-box-flex:1;-ms-
flex:1;flex:1;text-align:center}.ReactTable .-pagination .-center{-webkit-box-
flex:1.5;-ms-flex:1.5;flex:1.5;text-align:center;margin-bottom:0;display:-webkit-
box;display:-ms-flexbox;display:flex;-webkit-box-orient:horizontal;-webkit-box-
direction:normal;-ms-flex-direction:row;flex-direction:row;-ms-flex-
wrap:wrap;flex-wrap:wrap;-webkit-box-align:center;-ms-flex-align:center;align-
items:center;-ms-flex-pack:distribute;justify-content:space-around}.ReactTable .-
pagination .-pageInfo{display:inline-block;margin:3px 10px;white-
space:nowrap}.ReactTable .-pagination .-pageJump{display:inline-
block;}.ReactTable .-pagination .-pageJump input{width:70px;text-
align:center}.ReactTable .-pagination .-pageSizeOptions{margin:3px
10px}.ReactTable .rt-noData{display:block;position:absolute;left:50%;top:50%;-
webkit-transform:translate(-50%,-50%);transform:translate(-50%,-
50%);background:rgba(255,255,255,0.8);transition:all .3s ease;z-index:1;pointer-
events:none;padding:20px;color:rgba(0,0,0,0.5)}.ReactTable .-
loading{display:block;position:absolute;left:0;right:0;top:0;bottom:0;background:
rgba(255,255,255,0.8);transition:all .3s ease;z-index:-1;opacity:0;pointer-
events:none;}.ReactTable .-loading > div{position:absolute;display:block;text-
align:center;width:100%;top:50%;left:0;font-size:15px;color:rgba(0,0,0,0.6);-
webkit-transform:translateY(-52%);transform:translateY(-52%);transition:all .3s
cubic-bezier(.25,.46,.45,.94)}.ReactTable .-loading.-active{opacity:1;z-
index:2;pointer-events:all;}.ReactTable .-loading.-active > div{-webkit-
transform:translateY(50%);transform:translateY(50%)}.ReactTable .rt-
resizing .rt-th,.ReactTable .rt-resizing .rt-td{transition:none !important;cursor:col-
resize;-webkit-user-select:none;-moz-user-select:none;-ms-user-select:none;user-
select:none}</style><style>.react-datepicker-popper[data-
placement^="bottom"] .react-datepicker__triangle, .react-datepicker-
popper[data-placement^="top"] .react-datepicker__triangle, .react-
datepicker__year-read-view--down-arrow,
.react-datepicker__month-read-view--down-arrow,
.react-datepicker__month-year-read-view--down-arrow {
  margin-left: -8px;
  position: absolute;
}

.react-datepicker-popper[data-placement^="bottom"] .react-
datepicker__triangle, .react-datepicker-popper[data-placement^="top"] .react-
datepicker__triangle, .react-datepicker__year-read-view--down-arrow,
.react-datepicker__month-read-view--down-arrow,
.react-datepicker__month-year-read-view--down-arrow, .react-datepicker-
popper[data-placement^="bottom"] .react-datepicker__triangle::before, .react-

```

```
datepicker-popper[data-placement^="top"] .react-
datepicker__triangle::before, .react-datepicker__year-read-view--down-
arrow::before,
.react-datepicker__month-read-view--down-arrow::before,
.react-datepicker__month-year-read-view--down-arrow::before {
  box-sizing: content-box;
  position: absolute;
  border: 8px solid transparent;
  height: 0;
  width: 1px;
}
```

```
.react-datepicker-popper[data-placement^="bottom"] .react-
datepicker__triangle::before, .react-datepicker-popper[data-
placement^="top"] .react-datepicker__triangle::before, .react-datepicker__year-
read-view--down-arrow::before,
.react-datepicker__month-read-view--down-arrow::before,
.react-datepicker__month-year-read-view--down-arrow::before {
  content: "";
  z-index: -1;
  border-width: 8px;
  left: -8px;
  border-bottom-color: #aeaeae;
}
```

```
.react-datepicker-popper[data-placement^="bottom"] .react-
datepicker__triangle {
  top: 0;
  margin-top: -8px;
}
```

```
.react-datepicker-popper[data-placement^="bottom"] .react-
datepicker__triangle, .react-datepicker-popper[data-
placement^="bottom"] .react-datepicker__triangle::before {
  border-top: none;
  border-bottom-color: #f0f0f0;
}
```

```
.react-datepicker-popper[data-placement^="bottom"] .react-
datepicker__triangle::before {
  top: -1px;
  border-bottom-color: #aeaeae;
}
```

```
.react-datepicker-popper[data-placement^="top"] .react-
datepicker__triangle, .react-datepicker__year-read-view--down-arrow,
.react-datepicker__month-read-view--down-arrow,
.react-datepicker__month-year-read-view--down-arrow {
  bottom: 0;
  margin-bottom: -8px;
}
```

```
.react-datepicker-popper[data-placement^="top"] .react-
datepicker__triangle, .react-datepicker__year-read-view--down-arrow,
```

```
.react-datepicker__month-read-view--down-arrow,  
.react-datepicker__month-year-read-view--down-arrow, .react-datepicker-  
popper[data-placement^="top"] .react-datepicker__triangle::before, .react-  
datepicker__year-read-view--down-arrow::before,  
.react-datepicker__month-read-view--down-arrow::before,  
.react-datepicker__month-year-read-view--down-arrow::before {  
  border-bottom: none;  
  border-top-color: #fff;  
}
```

```
.react-datepicker-popper[data-placement^="top"] .react-  
datepicker__triangle::before, .react-datepicker__year-read-view--down-  
arrow::before,  
.react-datepicker__month-read-view--down-arrow::before,  
.react-datepicker__month-year-read-view--down-arrow::before {  
  bottom: -1px;  
  border-top-color: #aeaeae;  
}
```

```
.react-datepicker-wrapper {  
  display: inline-block;  
  padding: 0;  
  border: 0;  
}
```

```
.react-datepicker {  
  font-family: "Helvetica Neue", Helvetica, Arial, sans-serif;  
  font-size: 0.8rem;  
  background-color: #fff;  
  color: #000;  
  border: 1px solid #aeaeae;  
  border-radius: 0.3rem;  
  display: inline-block;  
  position: relative;  
}
```

```
.react-datepicker--time-only .react-datepicker__triangle {  
  left: 35px;  
}
```

```
.react-datepicker--time-only .react-datepicker__time-container {  
  border-left: 0;  
}
```

```
.react-datepicker--time-only .react-datepicker__time {  
  border-radius: 0.3rem;  
}
```

```
.react-datepicker--time-only .react-datepicker__time-box {  
  border-radius: 0.3rem;  
}
```

```
.react-datepicker__triangle {  
  position: absolute;
```

```
    left: 50px;
  }

.react-datepicker-popper {
  z-index: 1;
}

.react-datepicker-popper[data-placement^="bottom"] {
  margin-top: 10px;
}

.react-datepicker-popper[data-placement="bottom-end"] .react-
datepicker__triangle, .react-datepicker-popper[data-placement="top-
end"] .react-datepicker__triangle {
  left: auto;
  right: 50px;
}

.react-datepicker-popper[data-placement^="top"] {
  margin-bottom: 10px;
}

.react-datepicker-popper[data-placement^="right"] {
  margin-left: 8px;
}

.react-datepicker-popper[data-placement^="right"] .react-datepicker__triangle {
  left: auto;
  right: 42px;
}

.react-datepicker-popper[data-placement^="left"] {
  margin-right: 8px;
}

.react-datepicker-popper[data-placement^="left"] .react-datepicker__triangle {
  left: 42px;
  right: auto;
}

.react-datepicker__header {
  text-align: center;
  background-color: #f0f0f0;
  border-bottom: 1px solid #aeaeae;
  border-top-left-radius: 0.3rem;
  border-top-right-radius: 0.3rem;
  padding-top: 8px;
  position: relative;
}

.react-datepicker__header--time {
  padding-bottom: 8px;
  padding-left: 5px;
  padding-right: 5px;
}
```

```
}
```

```
.react-datepicker__year-dropdown-container--select,  
.react-datepicker__month-dropdown-container--select,  
.react-datepicker__month-year-dropdown-container--select,  
.react-datepicker__year-dropdown-container--scroll,  
.react-datepicker__month-dropdown-container--scroll,  
.react-datepicker__month-year-dropdown-container--scroll {  
  display: inline-block;  
  margin: 0 2px;  
}
```

```
.react-datepicker__current-month,  
.react-datepicker-time__header,  
.react-datepicker-year-header {  
  margin-top: 0;  
  color: #000;  
  font-weight: bold;  
  font-size: 0.944rem;  
}
```

```
.react-datepicker-time__header {  
  text-overflow: ellipsis;  
  white-space: nowrap;  
  overflow: hidden;  
}
```

```
.react-datepicker__navigation {  
  background: none;  
  line-height: 1.7rem;  
  text-align: center;  
  cursor: pointer;  
  position: absolute;  
  top: 10px;  
  width: 0;  
  padding: 0;  
  border: 0.45rem solid transparent;  
  z-index: 1;  
  height: 10px;  
  width: 10px;  
  text-indent: -999em;  
  overflow: hidden;  
}
```

```
.react-datepicker__navigation--previous {  
  left: 10px;  
  border-right-color: #ccc;  
}
```

```
.react-datepicker__navigation--previous:hover {  
  border-right-color: #b3b3b3;  
}
```

```
.react-datepicker__navigation--previous--disabled, .react-
datepicker__navigation--previous--disabled:hover {
  border-right-color: #e6e6e6;
  cursor: default;
}

.react-datepicker__navigation--next {
  right: 10px;
  border-left-color: #ccc;
}

.react-datepicker__navigation--next--with-time:not(.react-
datepicker__navigation--next--with-today-button) {
  right: 80px;
}

.react-datepicker__navigation--next:hover {
  border-left-color: #b3b3b3;
}

.react-datepicker__navigation--next--disabled, .react-datepicker__navigation--
next--disabled:hover {
  border-left-color: #e6e6e6;
  cursor: default;
}

.react-datepicker__navigation--years {
  position: relative;
  top: 0;
  display: block;
  margin-left: auto;
  margin-right: auto;
}

.react-datepicker__navigation--years-previous {
  top: 4px;
  border-top-color: #ccc;
}

.react-datepicker__navigation--years-previous:hover {
  border-top-color: #b3b3b3;
}

.react-datepicker__navigation--years-upcoming {
  top: -4px;
  border-bottom-color: #ccc;
}

.react-datepicker__navigation--years-upcoming:hover {
  border-bottom-color: #b3b3b3;
}

.react-datepicker__month-container {
  float: left;
```

```

}

.react-datepicker__year-container {
  margin: 0.4rem;
  text-align: center;
  display: flex;
  flex-wrap: wrap;
}

.react-datepicker__year-container-text {
  display: inline-block;
  cursor: pointer;
  flex: 1 0 30%;
  width: 12px;
  padding: 2px;
}

.react-datepicker__month {
  margin: 0.4rem;
  text-align: center;
}

.react-datepicker__month .react-datepicker__month-text,
.react-datepicker__month .react-datepicker__quarter-text {
  display: inline-block;
  width: 4rem;
  margin: 2px;
}

.react-datepicker__input-time-container {
  clear: both;
  width: 100%;
  float: left;
  margin: 5px 0 10px 15px;
  text-align: left;
}

.react-datepicker__input-time-container .react-datepicker-time__caption {
  display: inline-block;
}

.react-datepicker__input-time-container .react-datepicker-time__input-container
{
  display: inline-block;
}

.react-datepicker__input-time-container .react-datepicker-time__input-
container .react-datepicker-time__input {
  display: inline-block;
  margin-left: 10px;
}

.react-datepicker__input-time-container .react-datepicker-time__input-
container .react-datepicker-time__input input {

```



```

    width: 85px;
}

.react-datepicker__input-time-container .react-datepicker-time__input-
container .react-datepicker-time__input input[type="time"]::-webkit-inner-spin-
button,
.react-datepicker__input-time-container .react-datepicker-time__input-
container .react-datepicker-time__input input[type="time"]::-webkit-outer-spin-
button {
  -webkit-appearance: none;
  margin: 0;
}

.react-datepicker__input-time-container .react-datepicker-time__input-
container .react-datepicker-time__input input[type="time"] {
  -moz-appearance: textfield;
}

.react-datepicker__input-time-container .react-datepicker-time__input-
container .react-datepicker-time__delimiter {
  margin-left: 5px;
  display: inline-block;
}

.react-datepicker__time-container {
  float: right;
  border-left: 1px solid #aeaeae;
  width: 85px;
}

.react-datepicker__time-container--with-today-button {
  display: inline;
  border: 1px solid #aeaeae;
  border-radius: 0.3rem;
  position: absolute;
  right: -72px;
  top: 0;
}

.react-datepicker__time-container .react-datepicker__time {
  position: relative;
  background: white;
}

.react-datepicker__time-container .react-datepicker__time .react-
datepicker__time-box {
  width: 85px;
  overflow-x: hidden;
  margin: 0 auto;
  text-align: center;
}

.react-datepicker__time-container .react-datepicker__time .react-
datepicker__time-box ul.react-datepicker__time-list {

```

```
list-style: none;
margin: 0;
height: calc(195px + (1.7rem / 2));
overflow-y: scroll;
padding-right: 0px;
padding-left: 0px;
width: 100%;
box-sizing: content-box;
}
```

```
.react-datepicker__time-container .react-datepicker__time .react-
datepicker__time-box ul.react-datepicker__time-list li.react-datepicker__time-list-
item {
  height: 30px;
  padding: 5px 10px;
  white-space: nowrap;
}
```

```
.react-datepicker__time-container .react-datepicker__time .react-
datepicker__time-box ul.react-datepicker__time-list li.react-datepicker__time-list-
item:hover {
  cursor: pointer;
  background-color: #f0f0f0;
}
```

```
.react-datepicker__time-container .react-datepicker__time .react-
datepicker__time-box ul.react-datepicker__time-list li.react-datepicker__time-list-
item--selected {
  background-color: #216ba5;
  color: white;
  font-weight: bold;
}
```

```
.react-datepicker__time-container .react-datepicker__time .react-
datepicker__time-box ul.react-datepicker__time-list li.react-datepicker__time-list-
item--selected:hover {
  background-color: #216ba5;
}
```

```
.react-datepicker__time-container .react-datepicker__time .react-
datepicker__time-box ul.react-datepicker__time-list li.react-datepicker__time-list-
item--disabled {
  color: #ccc;
}
```

```
.react-datepicker__time-container .react-datepicker__time .react-
datepicker__time-box ul.react-datepicker__time-list li.react-datepicker__time-list-
item--disabled:hover {
  cursor: default;
  background-color: transparent;
}
```

```
.react-datepicker__week-number {
  color: #ccc;
}
```

```

display: inline-block;
width: 1.7rem;
line-height: 1.7rem;
text-align: center;
margin: 0.166rem;
}

.react-datepicker__week-number.react-datepicker__week-number--clickable {
  cursor: pointer;
}

.react-datepicker__week-number.react-datepicker__week-number--
clickable:hover {
  border-radius: 0.3rem;
  background-color: #f0f0f0;
}

.react-datepicker__day-names,
.react-datepicker__week {
  white-space: nowrap;
}

.react-datepicker__day-name,
.react-datepicker__day,
.react-datepicker__time-name {
  color: #000;
  display: inline-block;
  width: 1.7rem;
  line-height: 1.7rem;
  text-align: center;
  margin: 0.166rem;
}

.react-datepicker__month--selected, .react-datepicker__month--in-selecting-
range, .react-datepicker__month--in-range,
.react-datepicker__quarter--selected,
.react-datepicker__quarter--in-selecting-range,
.react-datepicker__quarter--in-range {
  border-radius: 0.3rem;
  background-color: #216ba5;
  color: #fff;
}

.react-datepicker__month--selected:hover, .react-datepicker__month--in-
selecting-range:hover, .react-datepicker__month--in-range:hover,
.react-datepicker__quarter--selected:hover,
.react-datepicker__quarter--in-selecting-range:hover,
.react-datepicker__quarter--in-range:hover {
  background-color: #1d5d90;
}

.react-datepicker__month--disabled,
.react-datepicker__quarter--disabled {
  color: #ccc;
}

```

```
    pointer-events: none;
}

.react-datepicker__month--disabled:hover,
.react-datepicker__quarter--disabled:hover {
  cursor: default;
  background-color: transparent;
}

.react-datepicker__day,
.react-datepicker__month-text,
.react-datepicker__quarter-text {
  cursor: pointer;
}

.react-datepicker__day:hover,
.react-datepicker__month-text:hover,
.react-datepicker__quarter-text:hover {
  border-radius: 0.3rem;
  background-color: #f0f0f0;
}

.react-datepicker__day--today,
.react-datepicker__month-text--today,
.react-datepicker__quarter-text--today {
  font-weight: bold;
}

.react-datepicker__day--highlighted,
.react-datepicker__month-text--highlighted,
.react-datepicker__quarter-text--highlighted {
  border-radius: 0.3rem;
  background-color: #3dcc4a;
  color: #fff;
}

.react-datepicker__day--highlighted:hover,
.react-datepicker__month-text--highlighted:hover,
.react-datepicker__quarter-text--highlighted:hover {
  background-color: #32be3f;
}

.react-datepicker__day--highlighted-custom-1,
.react-datepicker__month-text--highlighted-custom-1,
.react-datepicker__quarter-text--highlighted-custom-1 {
  color: magenta;
}

.react-datepicker__day--highlighted-custom-2,
.react-datepicker__month-text--highlighted-custom-2,
.react-datepicker__quarter-text--highlighted-custom-2 {
  color: green;
}
```

```
.react-datepicker__day--selected, .react-datepicker__day--in-selecting-  
range, .react-datepicker__day--in-range,  
.react-datepicker__month-text--selected,  
.react-datepicker__month-text--in-selecting-range,  
.react-datepicker__month-text--in-range,  
.react-datepicker__quarter-text--selected,  
.react-datepicker__quarter-text--in-selecting-range,  
.react-datepicker__quarter-text--in-range {  
  border-radius: 0.3rem;  
  background-color: #216ba5;  
  color: #fff;  
}
```

```
.react-datepicker__day--selected:hover, .react-datepicker__day--in-selecting-  
range:hover, .react-datepicker__day--in-range:hover,  
.react-datepicker__month-text--selected:hover,  
.react-datepicker__month-text--in-selecting-range:hover,  
.react-datepicker__month-text--in-range:hover,  
.react-datepicker__quarter-text--selected:hover,  
.react-datepicker__quarter-text--in-selecting-range:hover,  
.react-datepicker__quarter-text--in-range:hover {  
  background-color: #1d5d90;  
}
```

```
.react-datepicker__day--keyboard-selected,  
.react-datepicker__month-text--keyboard-selected,  
.react-datepicker__quarter-text--keyboard-selected {  
  border-radius: 0.3rem;  
  background-color: #2a87d0;  
  color: #fff;  
}
```

```
.react-datepicker__day--keyboard-selected:hover,  
.react-datepicker__month-text--keyboard-selected:hover,  
.react-datepicker__quarter-text--keyboard-selected:hover {  
  background-color: #1d5d90;  
}
```

```
.react-datepicker__day--in-selecting-range ,  
.react-datepicker__month-text--in-selecting-range ,  
.react-datepicker__quarter-text--in-selecting-range {  
  background-color: rgba(33, 107, 165, 0.5);  
}
```

```
.react-datepicker__month--selecting-range .react-datepicker__day--in-  
range , .react-datepicker__month--selecting-range  
.react-datepicker__month-text--in-range , .react-datepicker__month--selecting-  
range  
.react-datepicker__quarter-text--in-range {  
  background-color: #f0f0f0;  
  color: #000;  
}
```

```
.react-datepicker__day--disabled,
```

```
.react-datepicker__month-text--disabled,  
.react-datepicker__quarter-text--disabled {  
  cursor: default;  
  color: #ccc;  
}
```

```
.react-datepicker__day--disabled:hover,  
.react-datepicker__month-text--disabled:hover,  
.react-datepicker__quarter-text--disabled:hover {  
  background-color: transparent;  
}
```

```
.react-datepicker__month-text.react-datepicker__month--selected:hover, .react-  
datepicker__month-text.react-datepicker__month--in-range:hover, .react-  
datepicker__month-text.react-datepicker__quarter--selected:hover, .react-  
datepicker__month-text.react-datepicker__quarter--in-range:hover,  
.react-datepicker__quarter-text.react-datepicker__month--selected:hover,  
.react-datepicker__quarter-text.react-datepicker__month--in-range:hover,  
.react-datepicker__quarter-text.react-datepicker__quarter--selected:hover,  
.react-datepicker__quarter-text.react-datepicker__quarter--in-range:hover {  
  background-color: #216ba5;  
}
```

```
.react-datepicker__month-text:hover,  
.react-datepicker__quarter-text:hover {  
  background-color: #f0f0f0;  
}
```

```
.react-datepicker__input-container {  
  position: relative;  
  display: inline-block;  
  width: 100%;  
}
```

```
.react-datepicker__year-read-view,  
.react-datepicker__month-read-view,  
.react-datepicker__month-year-read-view {  
  border: 1px solid transparent;  
  border-radius: 0.3rem;  
}
```

```
.react-datepicker__year-read-view:hover,  
.react-datepicker__month-read-view:hover,  
.react-datepicker__month-year-read-view:hover {  
  cursor: pointer;  
}
```

```
.react-datepicker__year-read-view:hover .react-datepicker__year-read-view--  
down-arrow,  
.react-datepicker__year-read-view:hover .react-datepicker__month-read-view--  
down-arrow,  
.react-datepicker__month-read-view:hover .react-datepicker__year-read-view--  
down-arrow,
```

```
.react-datepicker__month-read-view:hover .react-datepicker__month-read-view--down-arrow,  
.react-datepicker__month-year-read-view:hover .react-datepicker__year-read-view--down-arrow,  
.react-datepicker__month-year-read-view:hover .react-datepicker__month-read-view--down-arrow {  
  border-top-color: #b3b3b3;  
}
```

```
.react-datepicker__year-read-view--down-arrow,  
.react-datepicker__month-read-view--down-arrow,  
.react-datepicker__month-year-read-view--down-arrow {  
  border-top-color: #ccc;  
  float: right;  
  margin-left: 20px;  
  top: 8px;  
  position: relative;  
  border-width: 0.45rem;  
}
```

```
.react-datepicker__year-dropdown,  
.react-datepicker__month-dropdown,  
.react-datepicker__month-year-dropdown {  
  background-color: #f0f0f0;  
  position: absolute;  
  width: 50%;  
  left: 25%;  
  top: 30px;  
  z-index: 1;  
  text-align: center;  
  border-radius: 0.3rem;  
  border: 1px solid #aeaeae;  
}
```

```
.react-datepicker__year-dropdown:hover,  
.react-datepicker__month-dropdown:hover,  
.react-datepicker__month-year-dropdown:hover {  
  cursor: pointer;  
}
```

```
.react-datepicker__year-dropdown--scrollable,  
.react-datepicker__month-dropdown--scrollable,  
.react-datepicker__month-year-dropdown--scrollable {  
  height: 150px;  
  overflow-y: scroll;  
}
```

```
.react-datepicker__year-option,  
.react-datepicker__month-option,  
.react-datepicker__month-year-option {  
  line-height: 20px;  
  width: 100%;  
  display: block;  
  margin-left: auto;
```

```

margin-right: auto;
}

.react-datepicker__year-option:first-of-type,
.react-datepicker__month-option:first-of-type,
.react-datepicker__month-year-option:first-of-type {
border-top-left-radius: 0.3rem;
border-top-right-radius: 0.3rem;
}

.react-datepicker__year-option:last-of-type,
.react-datepicker__month-option:last-of-type,
.react-datepicker__month-year-option:last-of-type {
-webkit-user-select: none;
-moz-user-select: none;
-ms-user-select: none;
user-select: none;
border-bottom-left-radius: 0.3rem;
border-bottom-right-radius: 0.3rem;
}

.react-datepicker__year-option:hover,
.react-datepicker__month-option:hover,
.react-datepicker__month-year-option:hover {
background-color: #ccc;
}

.react-datepicker__year-option:hover .react-datepicker__navigation--years-
upcoming,
.react-datepicker__month-option:hover .react-datepicker__navigation--years-
upcoming,
.react-datepicker__month-year-option:hover .react-datepicker__navigation--
years-upcoming {
border-bottom-color: #b3b3b3;
}

.react-datepicker__year-option:hover .react-datepicker__navigation--years-
previous,
.react-datepicker__month-option:hover .react-datepicker__navigation--years-
previous,
.react-datepicker__month-year-option:hover .react-datepicker__navigation--
years-previous {
border-top-color: #b3b3b3;
}

.react-datepicker__year-option--selected,
.react-datepicker__month-option--selected,
.react-datepicker__month-year-option--selected {
position: absolute;
left: 15px;
}

.react-datepicker__close-icon {
cursor: pointer;
}

```



```
background-color: transparent;
border: 0;
outline: 0;
padding: 0px 6px 0px 0px;
position: absolute;
top: 0;
right: 0;
height: 100%;
display: table-cell;
vertical-align: middle;
}
```

```
.react-datepicker__close-icon::after {
  cursor: pointer;
  background-color: #216ba5;
  color: #fff;
  border-radius: 50%;
  height: 16px;
  width: 16px;
  padding: 2px;
  font-size: 12px;
  line-height: 1;
  text-align: center;
  display: table-cell;
  vertical-align: middle;
  content: "\00d7";
}
```

```
.react-datepicker__today-button {
  background: #f0f0f0;
  border-top: 1px solid #aeaeae;
  cursor: pointer;
  text-align: center;
  font-weight: bold;
  padding: 5px 0;
  clear: left;
}
```

```
.react-datepicker__portal {
  position: fixed;
  width: 100vw;
  height: 100vh;
  background-color: rgba(0, 0, 0, 0.8);
  left: 0;
  top: 0;
  justify-content: center;
  align-items: center;
  display: flex;
  z-index: 2147483647;
}
```

```
.react-datepicker__portal .react-datepicker__day-name,
.react-datepicker__portal .react-datepicker__day,
.react-datepicker__portal .react-datepicker__time-name {
```

```

width: 3rem;
line-height: 3rem;
}

@media (max-width: 400px), (max-height: 550px) {
.react-datepicker__portal .react-datepicker__day-name,
.react-datepicker__portal .react-datepicker__day,
.react-datepicker__portal .react-datepicker__time-name {
width: 2rem;
line-height: 2rem;
}
}

.react-datepicker__portal .react-datepicker__current-month,
.react-datepicker__portal .react-datepicker-time__header {
font-size: 1.44rem;
}

.react-datepicker__portal .react-datepicker__navigation {
border: 0.81rem solid transparent;
}

.react-datepicker__portal .react-datepicker__navigation--previous {
border-right-color: #ccc;
}

.react-datepicker__portal .react-datepicker__navigation--previous:hover {
border-right-color: #b3b3b3;
}

.react-datepicker__portal .react-datepicker__navigation--previous--disabled,
.react-datepicker__portal .react-datepicker__navigation--previous--disabled:hover {
border-right-color: #e6e6e6;
cursor: default;
}

.react-datepicker__portal .react-datepicker__navigation--next {
border-left-color: #ccc;
}

.react-datepicker__portal .react-datepicker__navigation--next:hover {
border-left-color: #b3b3b3;
}

.react-datepicker__portal .react-datepicker__navigation--next--disabled,
.react-datepicker__portal .react-datepicker__navigation--next--disabled:hover {
border-left-color: #e6e6e6;
cursor: default;
}
</style><script async=""
src="https://script.hotjar.com/modules.808591b6f22469c04dca.js" charset="utf-8"></script><style type="text/css">iframe#_hjRemoteVarsFrame {display: none !important; width: 1px !important; height: 1px !important; opacity: 0 !

```

```
important; pointer-events: none !important;}</style><script charset="utf-8"
src="https://d39mfa4b2zdlm5.cloudfront.net/20220520165350698555941/js/0-
8b215ed1ad7212bb8e9e.js"></script><script charset="utf-8"
src="https://d39mfa4b2zdlm5.cloudfront.net/20220520165350698555941/js/2-
8b215ed1ad7212bb8e9e.js"></script><script charset="utf-8"
src="https://d39mfa4b2zdlm5.cloudfront.net/20220520165350698555941/js/15-
8b215ed1ad7212bb8e9e.js"></script><script charset="utf-8"
src="https://d39mfa4b2zdlm5.cloudfront.net/20220520165350698555941/js/16-
8b215ed1ad7212bb8e9e.js"></script><script charset="utf-8"
src="https://d39mfa4b2zdlm5.cloudfront.net/20220520165350698555941/js/
102-8b215ed1ad7212bb8e9e.js"></script><script charset="utf-8"
src="https://d39mfa4b2zdlm5.cloudfront.net/20220520165350698555941/js/16-
8b215ed1ad7212bb8e9e.js?cache-bust=true&retry-attempt=1"></
script><script charset="utf-8"
src="https://d39mfa4b2zdlm5.cloudfront.net/20220520165350698555941/js/
102-8b215ed1ad7212bb8e9e.js?cache-bust=true&retry-attempt=1"></
script><script charset="utf-8"
src="https://d39mfa4b2zdlm5.cloudfront.net/20220520165350698555941/js/15-
8b215ed1ad7212bb8e9e.js?cache-bust=true&retry-attempt=1"></
script></head>
```

```
<body version="20220520165350698555941" data-env="new-prod">
  <div id="page" class="hounslowhomelessnessprevention"><span
class="styled-loading__StyledLoading-ex4eip-0 dialjT"><svg aria-hidden="true"
focusable="false" data-prefix="fas" data-icon="circle-notch" class="svg-inline--
fa fa-circle-notch fa-w-16 fa-spin " role="img"
xmlns="http://www.w3.org/2000/svg" viewBox="0 0 512 512"><path
fill="currentColor" d="M288 39.056v16.659c0 10.804 7.281 20.159 17.686
23.066C383.204 100.434 440 171.518 440 256c0 101.689-82.295 184-184 184-
101.689 0-184-82.295-184-184 0-84.47 56.786-155.564 134.312-
177.219C216.719 75.874 224 66.517 224 55.712V39.064c0-15.709-14.834-
27.153-30.046-23.234C86.603 43.482 7.394 141.206 8.003 257.332c.72
137.052 111.477 246.956 248.531 246.667C393.255 503.711 504 392.788 504
256c0-115.633-79.14-212.779-186.211-240.236C302.678 11.889 288 23.456
288 39.056z"></path></svg><span class="text__Text-sc-8c77ni-0
Jsrg">Loading...</span></span></div>
```

```
<script type="text/javascript"
src="//d39mfa4b2zdlm5.cloudfront.net/20220520165350698555941/js/main-
8b215ed1ad7212bb8e9e.js"></script>
<script
src="https://ajax.googleapis.com/ajax/libs/jquery/3.5.1/jquery.min.js"></script>
```

```
<!-- helpscout beacon gubbins -->
<script type="text/javascript">!function(e,t,n){function a(){var
e=t.getElementsByTagName("script")
[0],n=t.createElement("script");n.type="text/javascript",n.async=!
0,n.src="https://beacon-
v2.helpscout.net",e.parentNode.insertBefore(n,e)}if(e.Beacon=n=function(t,n,a)
{e.Beacon.readyQueue.push({method:t,options:n,data:a})},n.readyQueue=[],n.c
omplete===t.readyState)return a();e.attachEvent?
e.attachEvent("onload",a):e.addEventListener("load",a,!1)}
(window,document>window.Beacon||function(){})</script>
```

```
<iframe name="_hjRemoteVarsFrame" title="_hjRemoteVarsFrame"
id="_hjRemoteVarsFrame" src="https://vars.hotjar.com/box-
63c3a81830bf549d4fe40b369003f751.html" style="display: none !important;
width: 1px !important; height: 1px !important; opacity: 0 !important; pointer-
events: none !important;"></iframe></body></html>
```

```
<html class="js cookies geolocation history no-ie8compat json svg picture no-
lowbandwidth svgfilters canvas video webgl cssremunit rgba preserve3d
placeholder inlinesvg videoloop csscalc opacity supports svgclippaths
touchevents unicode checked fontface lastchild nthchild cssvhunit cssvwunit
mediaqueries audio textshadow cssanimations appearance backgroundcliptext
backgroundsize csscolumns csscolumns-width csscolumns-span csscolumns-fill
csscolumns-gap csscolumns-rule csscolumns-rulecolor csscolumns-rulestyle
csscolumns-rulewidth csscolumns-breakbefore csscolumns-breakafter
csscolumns-breakinside cssfilters flexbox overflowscrolling csstransforms
csstransforms3d csstransitions backgroundblendmode grunticon" lang="en"
style="height: 100%;"><!--<![endif]--><head prefix="dcterms:
http://purl.org/dc/terms">
<meta charset="UTF-8">
```

```
<link rel="apple-touch-icon" sizes="180x180"
href="//www.hounslow.gov.uk/site/images/favicons/apple-touch-icon.png">
<link rel="icon" type="image/png"
href="//www.hounslow.gov.uk/site/images/favicons/favicon-32x32.png"
sizes="32x32">
<link rel="icon" type="image/png"
href="//www.hounslow.gov.uk/site/images/favicons/favicon-16x16.png"
sizes="16x16">
<link rel="manifest"
href="//www.hounslow.gov.uk/site/images/favicons/manifest.json">
<link rel="mask-icon"
href="//www.hounslow.gov.uk/site/images/favicons/safari-pinned-tab.svg?
v=gAEaam6L7J" color="#642f6c">
<link rel="shortcut icon"
href="//www.hounslow.gov.uk/site/images/favicons/favicon.ico">
<meta name="msapplication-TileColor" content="#642f6c">
<meta name="msapplication-TileImage"
content="//www.hounslow.gov.uk/site/images/favicons/mstile-150x150.png">
<meta name="msapplication-config"
content="//www.hounslow.gov.uk/site/images/favicons/browserconfig.xml?
v=gAEaam6L7J">
<meta name="theme-color" content="#642f6c">

<link href="https://fonts.googleapis.com/css?family=Lato:400,400i,700,700i"
rel="stylesheet">

<link rel="alternate" type="application/rss+xml" title="RSS"
href="https://www.hounslow.gov.uk/rss/news">
```

```

    <link rel="search" type="application/opensearchdescription+xml"
title="London Borough of Hounslow"
href="https://www.hounslow.gov.uk/site/scripts/opensearch.php">
    <link rel="stylesheet" type="text/css"
href="//www.hounslow.gov.uk/site/dist/orbit.css">
    <!--[if lt IE 9]>
        <link href="//www.hounslow.gov.uk/site/dist/orbit-oldie.css"
rel="stylesheet" type="text/css">
    <![endif]-->
    <link rel="canonical"
href="https://www.hounslow.gov.uk/info/20000/housing/1422/contact_housing">
    <!-- Google Tag Manager -->
    <link rel="stylesheet"
href="//www.hounslow.gov.uk/site/dist/icons/icons.data.svg.css"
media="all"><script async=""
src="https://www.google-analytics.com/analytics.js"></script><script async=""
src="https://www.googletagmanager.com/gtm.js?id=GTM-MM6K7PK"></script>
<script>(function(w,d,s,l,i){w[l]=w[l]||[];w[l].push({'gtm.start':
new Date().getTime(),event:'gtm.js'});var f=d.getElementsByTagName(s)[0],
j=d.createElement(s),dl=l!='dataLayer'?'&l='+l:'';j.async=true;j.src=
'https://www.googletagmanager.com/gtm.js?
id='+i+dl;f.parentNode.insertBefore(j,f);
})(window,document,'script','dataLayer','GTM-MM6K7PK');</script>
<!-- End Google Tag Manager -->    <meta name="author" content="London
Borough of Hounslow">
    <meta name="revisit-after" content="2 days">
    <meta name="viewport" content="width=device-width, initial-scale=1">
    <meta name="ROBOTS" content="INDEX,FOLLOW">

```

```

<!-- HTML5 Template -->

```

```

    <!-- not HTML5 supported -->
    <!-- Dublin Core Metadata -->
    <meta name="dcterms.creator" content="Lee Russell">
    <meta name="dc.created" content="2017-01-24">
    <meta name="dc.modified" content="2017-01-24">
    <meta name="dc.description" content="Contact details for the Housing
department">
    <meta name="dcterms.format" content="text/html">
    <meta name="dcterms.identifier"
content="https://www.hounslow.gov.uk/site/scripts/documents_info.php?
categoryID=20000&documentID=1422">
    <meta name="dcterms.language" content="en">
    <meta name="dcterms.publisher" content="London Borough of Hounslow">
    <meta name="dcterms.rights" content="Copyright 2016 London Borough of
Hounslow">
    <meta name="dc.title" content="Contact housing">
    <meta name="dcterms.coverage" content="Hounslow, London, UK,
Worldwide">
    <meta name="dcterms.subject" content="Housing">
        <meta name="description" content="Contact details for the Housing
department">
        <meta name="keywords" content="documents, consultations, policies,
information, plans, performance, objectives, facts and figures, strategy,

```

hounslow, hounslow council, borough of hounslow, london borough, local government, housing, council tax, social services, schools, planning, bin collection, parking, leisure, elections">

```
<script src="//www.hounslow.gov.uk/site/javascript/swfobject.js"></script>
<script src="//www.hounslow.gov.uk/site/javascript/libs/modernizr/modernizr-
custom.min.js"></script>
<!--[if lt IE 9]>
<script src="//www.hounslow.gov.uk/site/javascript/libs/ie9-js/index.js"></
script>
<![endif]-->
```

```
<!-- Grunticon -->
<script>!function(){function e(e,n,t){"use strict";var
o=window.document.createElement("link"),r=n||
window.document.getElementsByTagName("script")
[0],a=window.document.styleSheets;return
o.rel="stylesheet",o.href=e,o.media="only
x",r.parentNode.insertBefore(o,r),o.onloadcssdefined=function(e){for(var
n,t=0;t<a.length;t++)a[t].href&&a[t].href===o.href&&(n=!0);n?
e():setTimeout(function()
{o.onloadcssdefined(e)}}),o.onloadcssdefined(function()
{o.media=t||"all"}),o}function n(e,n){e.onload=function()
{e.onload=null,n&&n.call(e)},"isApplicationInstalled"in
navigator&&"onloadcssdefined"in e&&e.onloadcssdefined(n)}!function(t){var
o=function(r,a){"use strict";if(r&&3===r.length){var
i=t.navigator,c=t.document,s=t.Image,d=!(c.createElementNS||!
c.createElementNS("http://www.w3.org/2000/svg","svg").createSVGRect||!
c.implementation.hasFeature("http://www.w3.org/TR/SVG11/
feature#Image","1.1"))||t.opera&&-1===i.userAgent.indexOf("Chrome")||-1!
==i.userAgent.indexOf("Series40")),l=new s;l.onerror=function()
{o.method="png",o.href=r[2],e(r[2])},l.onload=function(){var
t=1===l.width&&1===l.height,i=r[t&&d?0:t?1:2];t&&d?o.method="svg":t?
o.method="datapng":o.method="png",o.href=i,n(e(i),a)},l.src="
ywAAAAAAQABAAACAUAwAOW==",c=documentElement.className+="
grunticon"};o.loadCSS=e,o.onloadCSS=n,t.grunticon=o}(this),function(e,n)
{"use strict";var t=n.document,o="grunticon:",r=function(e)
{if(t.attachEvent?"complete"===t.readyState:"loading"!
==t.readyState)e();else{var n=!
1;t.addEventListener("readystatechange",function(){n||(n=!0,e())},!
1)},a=function(e){return
n.document.querySelector("link[href$='"+e+"'"])};i=function(e){var
n,t,r,a,i,c,s={};if(n=e.sheet,!n)return s;t=n.cssRules?n.cssRules:n.rules;for(var
d=0;d<t.length;d++)r=t[d].cssText,a=o+t[d].selectorText,i=r.split(";");
[0].match(/US\-\ASCII\,([ ^"]
+))/),i&&i[1]&&(c=decodeURIComponent(i[1]),s[a]=c);return s},c=function(e)
{var n,r,a,i;a="data-grunticon-embed";for(var c in e)
{i=c.slice(o.length);try{n=t.querySelectorAll(i)}catch(s){continue}r=[];for(var
d=0;d<n.length;d++)null!
==n[d].getAttribute(a)&&r.push(n[d]);if(r.length)for(d=0;d<r.length;d+
+)r[d].innerHTML=e[c],r[d].style.backgroundImage="none",r[d].removeAttribute
(a)}return r},s=function(n){return"svg"===e.method&&r(function()
{c(i(a(e.href))),function===typeof
n&&n()}});e.embedIcons=c,e.getCSS=a,e.getIcons=i,e.ready=r,e.svgLoadedCall
```

```
back=s,e.embedSVG=s}(grunticon,this)}();grunticon(["//www.hounslow.gov.uk/site/dist/icons/icons.data.svg.css",
"//www.hounslow.gov.uk/site/dist/icons/icons.data.png.css",
"//www.hounslow.gov.uk/site/dist/icons/icons.fallback.css"],
grunticon.svgLoadedCallback);</script>
<noscript>&lt;link rel="stylesheet"
href="//www.hounslow.gov.uk/site/dist/icons/icons.fallback.css"></noscript>
<title>Contact Housing | Contact housing | London Borough of
Hounslow</title>
<link type="text/css" rel="stylesheet" charset="UTF-8"
href="https://translate.googleapis.com/translate_static/css/translateelement.css"
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rel="nofollow" tabindex="1">Skip to content</a></li>
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class="skiptranslate goog-te-gadget" dir="ltr" style="display: none;"><label
for="goog-te-combo">Translate this website into different languages using
Google Translate</label><div id=":0.targetLanguage"><select class="goog-te-
combo" aria-label="Language Translate Widget"
id="goog-te-combo"></select></div>Powered by <span style="white-
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title="Accessibility statement">Accessibility</a></li>
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4.76s4,2.3,4,4.76c0,2.68-.84,5.54-4,5.54m11.54,2.86H127V30.68c0-2.05.65-
5.32,3.66-5.32,2.67,0,2.7,2.64,2.7,4.6v8.56h4.16V28.41c0-3.61-1.64-6.29-5.43-
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4.76s4,2.3,4,4.76c0,2.68-.84,5.54-4,5.54m11.63,2.86h4.16V30.68c0-2.05.65-
5.32,3.66-5.32,2.67,0,2.7,2.64,2.7,4.6v8.56h4.16V28.41c0-3.61-1.65-6.29-5.43-
6.29a6,6,0,0,0-5.24,2.55h-0.06V22.5h-
3.94v16Zm27.32,0h7.57c2.73,0,7.63-.81,7.63-6.29,0-2.68-2-4.67-5-
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4.76s4,2.3,4,4.76c0,2.68-.84,5.54-4,5.54M289.69,22.5h-
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2.55h0.06v2.18h3.94v-16Zm15,0v2.18h-0.06a5.3,5.3,0,0,0-4.9-2.55c-4.78,0-
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5.07,2.42,0,3.47,2.24,3.47,5S303.43,35.29,300.83,35.29Zm11.43,3.24h4.16V30.
68c0-2.05.65-5.32,3.66-5.32,2.67,0,2.7,2.65,2.7,4.61v8.56h4.16V28.41c0-3.61-
1.65-6.29-5.43-6.29a5.94,5.94,0,0,0-5,2.55h-0.06V15.19h-
4.16V38.52ZM95.84,54.11c-4.72,0-8.34,3.2-
8.34,8.49a7.9,7.9,0,0,0,8.34,8.28c5.3,0,8.37-3.67,8.37-8.28,0-5.29-3.63-8.49-
8.37-8.49m0,13.54c-3.16,0-4-2.89-4-5.54,0-2.4,1.3-4.76,4-

4.76s4,2.3,4,4.76c0,2.67-.84,5.54-4,5.54M109,70.51h4.16v-13h3.63v-3h-3.63v-2c0-1.24.43-2.46,1.83-2.46a3.23,3.23,0,0,1,1.8.56l0.34-3.45a14.55,14.55,0,0,0-3-.34c-3.29,0-5.09,2.24-5.09,5.44v2.24h-3.07v3H109v13Zm19.54,0h4.34V61h8.68v9.52h4.34V48.79h-4.34v8.77h-8.68V48.79h-4.34V70.51Zm29.23-16.4c-4.72,0-8.34,3.2-8.34,8.49a7.9,7.9,0,0,0,8.34,8.28c5.3,0,8.38-3.67,8.38-8.28,0-5.29-3.63-8.49-8.38-8.49m0,13.54c-3.16,0-4-2.89-4-5.54,0-2.4,1.3-4.76,4-4.76s4,2.3,4,4.76c0,2.67-.84,5.54-4,5.54M184,54.49h-4.16v7.84c0,2.05-.65,5.32-3.66,5.32-2.67,0-2.7-2.64-2.7-4.61V54.49h-4.16V64.6c0,3.61,1.65,6.29,5.43,6.29A6.66,6.66,0,0,0,180,68.33h0.06v2.18H184v-16Zm3.58,16h4.16V62.67c0-2.05.65-5.32,3.66-5.32,2.67,0,2.7,2.64,2.7,4.61v8.56h4.16V60.4c0-3.61-1.65-6.29-5.43-6.29a6,6,0,0,0-5.24,2.55h-0.06V54.49h-3.94v16ZM216.32,54.7a19.07,19.07,0,0,0-4.53-.59c-3.26,0-6.27,1.53-6.27,5,0,5.79,7.23,3.64,7.23,6.78,0,1.56-1.67,2-2.73,2a9.09,9.09,0,0,1-4.09-1.06l-0.25,3.42a18.52,18.52,0,0,0,4.72.69c3.38,0,6.7-1.49,6.7-5.23,0-5.79-7.23-4.17-7.23-6.72,0-1.37,1.33-1.78,2.45-1.78a10.17,10.17,0,0,1,3.72.69Zm4.09,15.81h4.16V47.17h-4.16V70.51Zm15.85-16.4c-4.71,0-8.35,3.2-8.35,8.49a7.9,7.9,0,0,0,8.35,8.28c5.3,0,8.38-3.67,8.38-8.28,0-5.29-3.63-8.49-8.38-8.49m0,13.54c-3.16,0-4-2.89-4-5.54,0-2.4,1.3-4.76,4-4.76s4,2.3,4,4.76c0,2.67-.84,5.54-4,5.54m15.23,2.86h4.75l3.41-12.23h0.06l3.47,12.23h4.9l4.9-16h-4L265.7,66.34h-0.06l-3.48-11.85h-4.84L254.1,66.34H254L250.5,54.49H246.1Z" fill-rule="evenodd" fill="#fff"></path></svg>

London Borough of Hounslow

</div>
<nav class="site-header__buttons" aria-label="Main site navigation">

Login toaccount

<button class="button button--primary" data-ally-toggle="site-search-wrapper" title="Search this site..." id="ally-toggle-0" aria-controls="site-search-wrapper" aria-expanded="false">
Search
</button>
</nav>
</div>
</header>
<div id="site-search-wrapper" class="site-search-wrapper" aria-hidden="true" aria-labelledby="ally-toggle-0">
<div class="container">
<form class="site-search form form--search" action="https://www.hounslow.gov.uk/site_search/results/" method="get">
<div class="form__control form__control--append">
<label class="form__label" for="search-site">Search this site</label>
<div class="form__append-group">

```

        <input class="form__field" type="search" size="18"
maxlength="40" name="q" placeholder="Search this site" id="search-site"
tabindex="-1"><button class="button" type="submit" id="search-site-submit"
tabindex="-1"><span class="visually-hidden">Search</span><span
class="icon icon-search-white"></span></button>
        </div>
    </div>
</form>
</div>
</div>
<!-- googleon: index -->
<main class="site-main">
<!-- googleoff: all -->
    <nav class="breadcrumb">
        <div class="container">
            <span class="breadcrumb__prefix">You are here:</span>
            <ol class="list list--breadcrumb">
                <li class="list__item">
                    <a href="https://www.hounslow.gov.uk" rel="home">Home</a>
                </li>
                <li class="list__item">
                    <a
href="https://www.hounslow.gov.uk/info/20000/housing">Housing</a>
                </li>
                <li class="list__item">
                    <span>Contact housing</span>
                </li>
            </ol>
        </div>
    </nav>
<!-- googleon: all -->
    <h1 class="page-heading"><span class="page-
heading__content">Contact housing</span></h1>
    <div class="container">
        <div class="site-content">
            <article id="content" tabindex="-1" aria-label="Main Site
Content">
                <nav class="boxed boxed--primary">
                    <h2 class="boxed__heading">In this document</h2>
                    <ol class="boxed__list list list--numbered">
                        <li class="list__item is-active"><strong class="visually-hidden">You
are here:</strong> <span class="list__link is-active">Contact Housing</span>
                        </li>
                        <li class="list__item"> <a class="list__link"
href="https://www.hounslow.gov.uk/info/20000/housing/1422/contact_housing/
2">About Hounslow housing</a>
                        </li>
                        <li class="list__item"> <a class="list__link"
href="https://www.hounslow.gov.uk/info/20000/housing/1422/contact_housing/
3">Local housing offices</a>
                        </li>
                    </ol>
                </nav>
                <div class="editor">
                    <h2>Contact Housing</h2>
                    <p>There are lots of ways to contact us</p>

```

[Make an inquiry using our online housing form](https://eforms.hounslow.gov.uk/ufs/ufsmain?formid=ENQUIRIES_FORM)

You can email the [Customer Service Centre](mailto:customerservicecentre@hounslow.gov.uk)

Call 020 8583 4000

The Customer Service Centre is open Monday - Friday, 8am - 6pm. For out-of-hours contact, please call on 0208 583 2222.

Address
London Borough of Hounslow
Hounslow House
7 Bath Road
Hounslow
Middlesex
TW3 3EB

If you prefer to come and see us in one of our local area offices, you can find our [address details here](https://www.hounslow.gov.uk/info/20000/housing/1422/contact_housing/3).

Other Useful Housing contacts

Out-of-hours

For emergency repairs such as a burst pipe or unsecure front door outside of office hours.

Phone: 020 8583 2222

Gas

For issues with your boiler or gas fire

Phone: 0800 634 9434 to arrange for an engineer to visit you. The call centre is open from 8am to 8pm seven days a week.

Handyman Service

To book the Handyman Service

Phone: 020 8583 3878

Leaseholders

Our Specialist Housing Team provides help and advice to leaseholders across the borough

[Email](mailto:leaseholdservices@hounslow.gov.uk)

Phone: **020 8583 3787**

Community Engagement and Involvement

Our Community Housing Partnership Team works closely with local communities and groups of residents to identify community priorities. They link with our partners in the voluntary sector to give people opportunities to get involved and create and direct community activities that meets the needs of local residents

[Email](mailto:community.development@hounslow.gov.uk)

- [<svg xmlns="http://www.w3.org/2000/svg" width="32" height="32" viewBox="0 0 32 32" preserveAspectRatio="xMinYMid" aria-hidden="true" focusable="false"><path d="M22.34,14.57l-10-10a1.92,1.92,0,0,0-2.72,0,1.94,1.94,0,0,0,2.73l8.61,8.65L9.66,24.59a1.94,1.94,0,0,0,2.73,1.92,1.92,0,0,0,2.72,0l10-10a2,2,0,0,0-2.74" fill="#ffffff" fill-rule="evenodd"></path></svg><strong class="list__link-action">Next pageAbout Hounslow housing</div></div><!-- googleoff: index --><div class="sidebar sidebar--primary"><!-- googleon: index --><aside class="sidebar__section sidebar__section--subtle"><h3 class="sidebar__heading">Related Information</h3><ul class="sidebar__links list list--navigation"><li class="list__item related-links__forms">Forms<li class="list__item related-links__downloads">Downloads<li class="list__item related-links__news">News<li class="list__item related-links__services">Services</aside></div></div>](https://www.hounslow.gov.uk/info/20000/housing/1422/contact_housing/2)

```

        </div>
    </main>
<!-- googleoff: index -->
    <footer class="site-footer">
        <div class="container">
            <div class="site-footer_social-links">
                <ul class="list list--social-links"><li class="list__item"><a
class="list__link list__link--facebook"
href="https://en-gb.facebook.com/hounslowcouncil/" rel="nofollow"
target="_blank" title="Find us on Facebook"><span class="icon icon-social icon-
social--facebook-white"></span><span
class="icon-fallback">Facebook</span></a></li><li class="list__item"><a
class="list__link list__link--twitter" href="https://twitter.com/LBofHounslow"
rel="nofollow" target="_blank" title="Follow us on Twitter"><span class="icon
icon-social icon-social--twitter-white"></span><span class="icon-
fallback">Twitter</span></a></li></ul>
            </div>
            <nav class="site-footer__links" aria-label="Footer
navigation">
                <ul class="list list--site-footer">
                    <li class="list__item list__item--site-rights">© Copyright 2022
London Borough of Hounslow</li>
                    <li class="list__item"><a
href="https://www.hounslow.gov.uk/info/20158/customer_services"
class="list__link">Contact us</a></li>
                    <li
class="list__item"><a href="https://www.hounslow.gov.uk/privacy"
class="list__link">Privacy notice</a></li>
                    <li
class="list__item"><a href="https://www.hounslow.gov.uk/aboutsite"
class="list__link">About this site</a></li><li class="list__item list__item--print-
button"><button class="list__link" onclick="window.print(); return false;">Print
this page</button></li>
                </ul>
            </nav>

            <section class="site-footer_suppliers suppliers" role="navigation">
                <h2 class="suppliers__heading">Suppliers</h2>
                <p class="suppliers__content">
                    <a class="suppliers__link suppliers__link--powered-by"
href="https://www.jadu.net">Designed and Powered by
<strong>Jadu</strong>.</a>
                </p>
            </section>
        </div>

        <ul class="list list--back-to-top">
            <li class="list__item"><a class="list__link"
href="https://www.hounslow.gov.uk/info/20000/housing/1422/contact_housing#t
op" rel="nofollow">Back to the top</a></li>
        </ul>
    </footer>
<!-- googleon: index -->
    <script
src="//ajax.googleapis.com/ajax/libs/jquery/1.11.3/jquery.min.js"></script>
    <script>window.jQuery || document.write('
<script
src="//www.hounslow.gov.uk/site/dist/libs/jquery.min.js"></script>')</script>

```

```

<script
src="//www.hounslow.gov.uk/site/dist/orbit.js"></script><style>.placeholder{col
or:#AAA;}</style>
<script
src="//www.hounslow.gov.uk/site/javascript/almond.min.js"></script>
<script src="//www.hounslow.gov.uk/site/javascript/util.min.js"></script>
<script src="//translate.google.com/translate_a/element.js?
cb=googleTranslateElementInit"></script>
<script> (function(i,s,o,g,r,a,m){i['GoogleAnalyticsObject']=r;i[r]=i[r]||function()
{ (i[r].q=i[r].q||[]).push(arguments)},i[r].l=1*new Date();a=s.createElement(o),
m=s.getElementsByTagName(o)
[0];a.async=1;a.src=g;m.parentNode.insertBefore(a,m) })
(window,document,'script','https://www.google-analytics.com/analytics.js','ga');
ga('create', 'UA-3023471-1', 'auto'); ga('send', 'pageview');</script><!--
WebMetric snippet starts here --><div class="gm_sidebar gm_sidebar_rh">
<a href="https://websurveys2.govmetric.com/theme/gm/2080" target="_blank"
class="gm_sidebar_anchor" title="How do you rate this page" rel="nofollow">
 </a></div><link rel="stylesheet" type="text/css"
href="https://websurveys2.govmetric.com/css/client/gm_sidebar_rh.css"><script
type="text/javascript"
src="https://websurveys2.govmetric.com/js/client/gm_sidebar.js"></
script><script type="text/javascript"
src="https://hitcounter.govmetric.com/2081"></script><!-- WebMetric snippet
ends here -->
<!-- Google Tag Manager (noscript) --><noscript>&lt;iframe
src="https://www.googletagmanager.com/ns.html?id=GTM-
MM6K7PK"height="0" width="0"
style="display:none;visibility:hidden">&lt;/iframe></noscript><!-- End
Google Tag Manager (noscript) --><aside class="goog-gt-tt-wrapper" aria-
label="Google Translate"><div id="goog-gt-tt" class="skiptranslate"
dir="ltr"><div style="padding: 8px;"><div><div class="logo"></div></div></div><div
class="top" style="padding: 8px; float: left; width: 100%;"></div><div
class="middle" style="padding: 8px;"><div
class="original-text"></div></div><div class="bottom" style="padding:
8px;"><div class="activity-links"><span class="activity-link">Contribute a
better translation</span><span class="activity-link"></span></div><div
class="started-activity-container"><hr style="color: #CCC; background-color:
#CCC; height: 1px; border: none;"><div
class="activity-root"></div></div></div><div class="status-message"
style="display: none;"></div></div></aside>

<div class="goog-te-spinner-pos"><div class="goog-te-spinner-
animation"><svg xmlns="http://www.w3.org/2000/svg" class="goog-te-spinner"
width="96px" height="96px" viewBox="0 0 66 66"><circle class="goog-te-
spinner-path" fill="none" stroke-width="6" stroke-linecap="round" cx="33"
cy="33" r="30"></circle></svg></div></div></body><iframe
sandbox="allow-scripts" srcdoc="<!DOCTYPE html><body><script>(function()
{ /*

```

```

*/
var f=this||self,h=function(a){var b=typeof a;return&quot;object&quot;!=b?b:a?
Array.isArray(a)?&quot;array&quot;:b:&quot;null&quot;},k=function(a,b)
{function c(){c.prototype=b.prototype;a.i=b.prototype;a.prototype=new
c;a.prototype.constructor=a;a.h=function(e,d,p){for(var
q=Array(arguments.length-2),g=2;g<arguments.length;g++)q[g-
2]=arguments[g];return b.prototype[d].apply(e,q)}};l=function(a){return a};/*

```

SPDX-License-Identifier: Apache-2.0

```

*/
function m(a,b)
{if(Error.captureStackTrace)Error.captureStackTrace(this,m);else{var
c=Error().stack;c&amp;&amp;(this.stack=c)}a&amp;&amp;
(this.message=String(a));void 0!==b&amp;&amp;
(this.cause=b)}k(m,Error);m.prototype.name=&quot;CustomError&quot;;functio
n n(a,b){a=a.split(&quot;%s&quot;);for(var c=&quot;&quot;;e=a.length-
1,d=0;d<e;d++)c+=a[d]+(d<b.length?b[d]:&quot;
%s&quot;);m.call(this,c+a[e])}k(n,m);n.prototype.name=&quot;AssertionError&
uot;;var r=function(a,b){throw new n(&quot;Failure&quot;+(a?&quot;: &quot;
+a:&quot;&quot;),Array.prototype.slice.call(arguments,1));};var t;var
v=function(a,b){this.g=b===u?a:&quot;&quot;};v.prototype.toString=function()
{return this.g+&quot;&quot;};var u={},w=function(a){if(void 0===t){var
b=null;var
c=f.trustedTypes;if(c&amp;&amp;c.createPolicy)try{b=c.createPolicy(&quot;goo
g#html&quot;;,{createHTML:!1,createScript:!1,createScriptURL:!1})}catch(e)
{f.console&amp;&amp;f.console.error(e.message)}t=b}a=(b=t)?
b.createScriptURL(a):a;return new v(a,u)};if(!function()
{if(self.origin)return&quot;null&quot;===self.origin;if(&quot;&quot;!=
==location.host)return!1;try{return window.parent.escape(&quot;&quot;);,!
1}catch(a){return!0}}())throw Error(&quot;sandboxing error&quot;);
window.addEventListener(&quot;message&quot;;function(a){var
b=a.ports[0];a=a.data;var
c=a.callbackName.split(&quot;.&quot;);e=window;&quot;window&quot;===c[0]
&amp;&amp;c.unshift();for(var d=0;d<c.length-1;d+
+)e[c[d]]={};e=e[c[d]];e[c[c.length-1]]=function(p)
{b.postMessage(JSON.stringify(p))};c=document.createElement(&quot;script&qu
ot;);a=w(a.url);a instanceof v&amp;&amp;a.constructor===v?a=a.g:
(r(&quot;expected object of type TrustedResourceUrl, got '&quot;+a+&quot;' of
type &quot;
+h(a)),a=&quot;type_error:TrustedResourceUrl&quot;);c.src=a;document.body.a
ppendChild(c),!0);}).call(this);
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